Inspection Program Report – April 2019

Staffing

Recruitment efforts are underway for three additional inspection positions. Staff is preparing duty statements and will be working with Personnel to post vacancies on CalHR's website. Every effort will be made for the new staff to start July 1.

Recruitment has also begun for Inspectors as well. We are looking to add an Inspector in Southern California.

This additional staffing will be crucial in meeting our new mandate to inspection 20% of all veterinary premises on an annual basis.

Outreach

Staff continues to participate in local VMA chapter meetings as requests are received. We will be looking at offering webcast presentations for out of town meetings.

Inspections

OIS staff has been meeting with vendors to streamline the Inspection Report process in the field as well as in the office. In addition to using cloud technology, we will also be exploring ways to utilize the Breeze to its fullest potential.

In an effort to reduce the compliance document review backlog, staff has been working overtime and some Licensing and Enforcement staff has been cross-trained to review Inspection Reports and compliance documents. We are working to have the backlog significantly reduced prior to the start of the new Inspection season.

Inspector Evaluations

Staff anticipates Inspector performance evaluations to take place next fiscal year.

Statistics (July 1 to February 28, 2019)

- Routine Inspections Assigned: 463
- Routine Inspections Performed: 423
- Complaint/Probation Related Inspections Performed: 29
- Complaint/Probation Related Inspections Pending: 26

- Document Review Status: reviewing compliance documents from September 2017 inspections
- Number of inspection reports pending review: 314
- Compliance Rate: approximately 45%
- Average number of days to close inspection: 426
- Top five compliance issues:
  - Expired drugs and controlled substance disposal
  - Controlled substance storage and drug logs
  - Separate surgery requirements
  - Contagious facilities
  - Record keeping
- Expenditures: Approximately $147,000