MEMORANDUM

DATE	January 10, 2023
TO	Veterinary Medical Board (Board)
FROM	Timothy Rodda, Administration/Licensing Manager
SUBJECT	**Agenda Item 18.B. Examination/Licensing Report**

Examination Updates

International Council for Veterinary Assessment (ICVA)

From October 17-20, 2022, the ICVA Chief Innovation Officer attended the Institute for Credentialing Excellence annual conference. This conference provided workshops and meetings to cover best practices and trends in the credentialing community.

From October 25-26, 2022, the ICVA Chief Executive Officer presented and discussed latest trends in testing accommodations at the Canadian Network of Agencies of Regulation conference.

On December 15, 2022 the ICVA released the new edition of their newsletter - Veterinary Assessment in Focus. This newsletter includes an update from their CEO, Dr. Heather Case. Additionally, there is an update regarding the outlining of competencies in the veterinary field. These competencies are used as a benchmark for activities in regulation, such as licensure requirements, quality assurance and examination. The newsletter also included an update on the NAVLE candidate dashboard, which will allow candidates to review their NAVLE examination application progress to the time they receive their NAVLE score result. This is currently in a pilot program for the April 2023 testing window. A recap of the ICVA outreach and conferences was provided on how they have connected with stakeholders. The ICVA also welcomed new Board member Dr. Elizabeth Farrington, who also serves as Chair of the Nebraska Board of Veterinary Medicine and Surgery. A summary of the September 15, 2022 NAVLE Deep Dive presentation to the AAVSB was provided, where a detailed look at NAVLE item development, score reporting, standard setting and review cycle was provided to attendees. The newsletter concluded with examination updates on the NAVLE, Veterinary Educational Assessment, Series Specific Examinations, and the Wisconsin Laws and Rules Examination.

Licensing Updates

Continuing Education (CE) Audits

The Board audited a total of 182 veterinarian licensees from July through November 2023 and is currently auditing licensees who renewed in December 2022. There Board audits 5% of its current active population (those who renew and indicate they have completed the CE requirement) each month and from the period of July through November, a total of 182 licensees were audited. Of those selected for the audit, 57 were non-compliant. The Board is currently working on corrective actions for those licensees who are out of compliance, the result of which may be administrative action.

Currently, Board staff are only auditing veterinarian licensees, but expect to expand the audits to include RVTs this spring. Licensees are encouraged to utilize the AAVSB's CE tracking program RACEtrack.

BreEZe Updates (Strategic Plan Object 2.3)
The Board received communication from its license population expressing frustration that the Board did not allow for a separate mailing address from the public address of record as licensees may prefer to have their work address as their address of record, but a private residence to receive Board mail and communications. Working the with Office of Information Systems (OIS), staff added the ability for licensees to provide a mailing address for the Board. The Board will be sending out a communication to its population informing them of this new feature.

Additionally, to assist with informing licensees during their license renewal, BreEZe has been updated to send an email to a licensee when they have completed their renewal. When the licensee completes the renewal, and the renewal is complete, they receive an email indicating their renewal has been processed successfully, but if the renewal is deficient in some way, such as missing fingerprints, the licensee will receive an email informing them that their renewal is incomplete and pending specific action on their part.

Attending or on-call veterinarians at a rodeo event are required to report any animal injury at the event that requires veterinary treatment within 48 hours of the conclusion of the rodeo. The Board has incorporated this form into BreEZe, so veterinarians can log in to their BreEZe account and complete the form online rather than completing the paper reporting form and mailing it to the Board. This improvement will reduce paperwork the Board receives and allow the Board to electronically retrieve submitted reports. The Board will contact those licensees who routinely submit reports as well as send a communication to its license population.

Upcoming BreEZe Improvements
Board staff continue to work with OIS to plan and prioritize improvements in BreEZe. Upcoming scheduled improvements to BreEZe include primarily DCA global changes.

Performance Measures
Applications
When compared with the second quarter from FY 21/22, Board applications decreased slightly. The Board received with significantly fewer (from 156 to 79) veterinarian applications, an increase in university veterinarian applications (from 6 to 15), an increase in RVT applications (from 201 to 213), a decrease in veterinary premises applications (from 116 to 78), and an increase in VACSP applications (from 512 to 577). With two quarters complete last year, the Board received 498 veterinarian applications, 23 university veterinarian applications, 473 RVT applications, 205 premises applications, and 986 VACSP applications. As show in the Summary of Applications Activity, each of the application types increased, except the veterinarian applications, which had a large decrease.

The Board anticipated receiving fewer veterinarian applications due to the efficiency change with the application process (going from two applications to one) and the

elimination of the temporary reciprocity and intern license types. As seen in the chart below, RVT applications follow a cyclical increase and decrease that generally coincides with examination testing. RVT applicants are encouraged to only apply after they have met all requirements for licensure.

Summary of Application Activity									
Applications Received	**FY 20/21**	**FY 21/22**	**FY 22/23**						
	Total	**Total**	**July**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**	**YTD**
VET	1,528	1,387	79	70	41	24	26	29	269
UNIV	42	55	18	11	11	5	9	1	55
RVT	952	1,039	63	163	79	68	36	109	518
HSP	358	442	58	45	29	24	30	24	210
VACSP	1,881	2,095	159	225	182	195	199	183	1,143

Licenses
When compared with the second quarter from FY 21/22, Board issued more licenses overall. Board veterinarian licenses decreased (from 93 to 83), university veterinarian licenses remained the same (6 licenses issued), RVT registrations decreased (from 199 to 71), premises registrations decreased (from 60 to 58), and VACSP registrations increased (from 321 to 481). With two quarters complete in FY 21/22, the Board issued 301 veterinarian licenses, 18 university veterinarian licenses, 298 RVT registrations, 136 premises registrations, and 511 VACSPs.

The Board expected the increase in veterinarian licenses when compared to this point last quarter as applicants were informed of the anticipated changes (elimination of the state examination and reciprocity courses) to veterinary licensure and many waited until the new changes were in effect to complete licensure. The quarter comparison decrease for RVT licensure coincides with the RVT testing window and processing the applications received in December. When compared to the total issued from last year, the number of RVT registrations has remained relatively the same. The Board anticipates a significant increase in RVT registrations issued in January. The number of VACSPs issued has increased overall which may continue to be due to the efficiencies in the VACSP application processing and additional seasonal work.

Summary of Licensing Activity									
Licenses and Registrations Issued	**FY 20/21**	**FY 21/22**	**FY 22/23**						
	Total	**Total**	**July**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**	**YTD**
VET	694	806	95	104	51	32	30	21	333
UNIV	23	33	0	5	5	3	3	0	16
RVT	748	706	43	46	141	44	20	7	301
HSP	345	399	44	58	26	15	21	22	186
VACSP	1,508	1,633	127	239	180	131	151	199	1,027

Additional licensing performance measures can be found through DCA's Interactive Data Portal here.

Licensee Population			
	as of January 2021	*as of January 3, 2022*	*as of January 10, 2023*
Veterinarian Licenses*/**	15,168/12,538	15,410/12,605	15,972/13,082
Veterinarian Licenses – California**	11,315	11,547	11,109
University Veterinarian*/**	151/128	171/125	203/141
RVT Registrations*/**	9,934/7,439	10,240/7,684	10,654/8,050
RVT Registrations – California**	7,043	7,275	7,622
Premises Registrations*/**	4,177/3,649	4,218/3,665	4,354/3,793
Premises Registrations – Exempt**	96	105	103
VACSPs*/**	7,633/4,816	9,011/5,318	11,214/6,383
*includes delinquent, inactive, and clear licensees; **clear licensees			

Attachments:
1. VMB Monthly Application Statistics – Individual Transactions Report

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS
BREEZE SYSTEM
VMB Monthly Application Statistics – Individual Transactions
From Jul 1, 2022 to Dec 31, 2022

STATE OF CALIFORNIA

DEPARTMENT OF CONSUMER AFFAIRS

Veterinarian Licensure Application	2022						FY
	Quarter 1			Quarter 2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper	0	0	0	0	0	0	0
Received Online	70	58	38	23	23	28	240
Approved Paper	0	0	0	0	0	0	0
Approved Online	76	90	44	29	27	19	285
Pending Paper	0	0	0	0	0	0	0
Pending Online	215	128	107	100	90	99	99
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	13	13	8	6	7	4	10

Veterinarian Renewal Application	2022						FY
	Q1			Q2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper Volume	1	0	0	0	0	0	1
Received Online Volume	522	544	465	602	504	530	3,167
Approved Paper Volume	1	1	0	1	0	0	3
Approved Online Volume	521	549	466	600	507	502	3,145
Pending Paper Volume	15	14	14	13	13	13	13
Pending Online Volume	102	97	95	97	94	97	97
Average Paper Cycle Time (In Days)	13	46	N/A	197	N/A	N/A	85
Average Online Cycle Time (In Days)	0	3	3	2	0	0	1

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS
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DEPARTMENT OF CONSUMER AFFAIRS

| RVT Licensure Application | 2022 | | | | | | FY |
| | Quarter 1 | | | Quarter 2 | | | |
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper	1	1	0	0	0	0	2
Received Online	61	157	76	64	33	106	497
Approved Paper	1	0	0	2	0	0	3
Approved Online	42	46	141	42	20	7	298
Pending Paper	9	8	8	6	6	5	5
Pending Online	409	490	408	413	412	498	498
Average Paper Cycle Time (In Days)	0	N/A	N/A	0	N/A	N/A	0
Average Online Cycle Time (In Days)	2	2	1	0	0	6	1

| RVT Renewal Application | 2022 | | | | | | FY |
| | Q1 | | | Q2 | | | |
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper Volume	1	0	1	0	1	0	3
Received Online Volume	347	355	285	362	313	289	1,951
Approved Paper Volume	1	1	0	0	0	0	2
Approved Online Volume	344	359	284	361	313	269	1,930
Pending Paper Volume	11	10	7	2	7	11	11
Pending Online Volume	81	75	45	23	40	74	74
Average Paper Cycle Time (In Days)	76	17	N/A	N/A	N/A	N/A	46
Average Online Cycle Time (In Days)	0	1	0	5	2	1	2

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STATE OF CALIFORNIA

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DEPARTMENT OF CONSUMER AFFAIRS

| Premises Application | 2022 | | | | | | FY |
| | Quarter 1 | | | Quarter 2 | | | |
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper	1	0	0	0	0	0	1
Received Online	57	45	29	24	30	24	209
Approved Paper	1	0	0	0	0	1	2
Approved Online	43	58	26	15	21	21	184
Pending Paper	7	7	7	7	7	3	3
Pending Online	45	29	29	33	41	38	38
Average Paper Cycle Time (In Days)	0	N/A	N/A	N/A	N/A	36	18
Average Online Cycle Time (In Days)	1	1	0	1	1	0	1

| Premises Renewal Application | 2022 | | | | | | FY |
| | Q1 | | | Q2 | | | |
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper Volume	3	0	0	0	0	0	3
Received Online Volume	199	124	109	100	103	116	751
Approved Paper Volume	2	1	0	0	0	1	4
Approved Online Volume	201	123	110	100	103	107	744
Pending Paper Volume	6	5	5	5	5	4	4
Pending Online Volume	5	5	4	4	4	4	4
Average Paper Cycle Time (In Days)	96	23	N/A	N/A	N/A	145	90
Average Online Cycle Time (In Days)	1	0	1	0	0	0	0

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STATE OF CALIFORNIA

DEPARTMENT OF CONSUMER AFFAIRS

VACSP Application	2022						FY
	Quarter 1			Quarter 2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper	0	4	2	5	5	1	17
Received Online	160	221	173	190	190	181	1,115
Approved Paper	2	3	3	4	4	4	20
Approved Online	125	236	177	127	147	195	1,007
Pending Paper	16	14	16	12	12	9	9
Pending Online	636	581	558	465	480	444	444
Average Paper Cycle Time (In Days)	0	25	17	1	0	3	7
Average Online Cycle Time (In Days)	4	3	4	5	5	8	5

VACSP Renewal Application	2022						FY
	Q1			Q2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper Volume	0	0	0	0	0	0	0
Received Online Volume	214	231	200	157	172	203	1,177
Approved Paper Volume	0	0	0	0	0	0	0
Approved Online Volume	222	224	200	154	175	208	1,183
Pending Paper Volume	8	8	8	8	8	8	8
Pending Online Volume	46	53	53	56	53	47	47
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	4	0	9	6	2	3	4

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS
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STATE OF CALIFORNIA

University License Initial Application

	2022						FY
	Quarter 1			Quarter 2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper	0	0	0	0	0	0	0
Received Online	17	5	1	4	3	0	30
Approved Paper	0	0	0	0	0	0	0
Approved Online	3	17	0	0	4	2	26
Pending Paper	0	0	0	0	0	0	0
Pending Online	15	2	0	4	2	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	4	8	N/A	N/A	8	8	7

University License Licensure Application

	2022						FY
	Quarter 1			Quarter 2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper	0	0	0	0	0	0	0
Received Online	1	6	10	1	6	1	25
Approved Paper	0	0	0	0	0	0	0
Approved Online	0	5	5	3	3	0	16
Pending Paper	0	0	0	0	0	0	0
Pending Online	1	2	4	2	5	6	6
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	N/A	3	1	5	4	N/A	3

University License Renewal Application

	2022						FY
	Q1			Q2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper Volume	0	0	0	0	0	0	0
Received Online Volume	6	4	3	2	3	3	21
Approved Paper Volume	0	0	0	0	0	0	0
Approved Online Volume	6	4	3	2	3	3	21
Pending Paper Volume	0	0	0	0	0	0	0
Pending Online Volume	0	0	0	0	0	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	0	0	0	0	0	0	0