



MEMORANDUM

DATE	July 7, 2021
TO	Multidisciplinary Advisory Committee (MDC)
FROM	Complaint Process Audit Subcommittee (Subcommittee) Kevin Lazarcheff, DVM, Vice Chair Christina Bradbury, DVM
SUBJECT	Agenda Item 7. Update from the Complaint Process Audit Subcommittee

Subcommittee Composition

The Subcommittee welcomes its newest member, Christina Bradbury, DVM. Dr. Bradbury joined the Subcommittee on June 17, 2021, taking over for Dr. Warner. We are excited to have access to Dr. Bradbury's experience and input to continue to move the Subcommittee forward. The Subcommittee is extremely grateful to Dr. Warner for all her hard work reviewing final decisions, providing feedback, and implementing improvements for the Veterinary Medical Board's (Board) enforcement program.

Expert Witness Training

To get a current perspective of the training the Board's expert witnesses (Experts) undergo, the Subcommittee will join the Medical Board of California's (MBC) expert witness training. This training normally occurs several times per year and has upcoming sessions in July and October this year. Attending this training will help the Subcommittee understand what the Experts are exposed to and identify any knowledge gaps that may be later revealed when reviewing Expert reports.

Moreover, Board staff received feedback from the Experts that some scenarios included in the MBC expert witness training materials are not very helpful, as they relate to human medicine. In response, the Subcommittee is working on crafting veterinary care specific scenarios to provide Experts with real-world examples they can relate to and incorporate into their skillset.

In addition, the Board's Deputy Attorney General liaison, Karen Denvir, is working with Board staff and the Subcommittee to provide a two-hour training session addressing topics discovered during the review of Expert reports and finalized cases. The goal of this training is to focus on bringing clarity to specific thoughts, verbiage, and conclusions of the Experts. This will include topics such as: biased language, contemplative statements, enforcement recommendations, and opinion resolve.

Once the above materials and training have been created, they will be disseminated to all Board Experts and will be continually updated and offered to ensure the pool of Experts have the tools to succeed. In addition, Board staff will continue to provide feedback to the Experts, while listening to their input to help them overcome any challenges they face.