



# MEMORANDUM

<b>DATE</b>	January 5, 2022
<b>TO</b>	Veterinary Medical Board (Board)
<b>FROM</b>	Timothy Rodda, Administration/Licensing Manager
<b>SUBJECT</b>	<b>Agenda Item 18.B. Examination/Licensing Report</b>

## Examination Updates

### International Council for Veterinary Assessment (ICVA)

The ICVA is the examination developer and vendor for veterinary assessments, including the North American Veterinary Licensing Examination (NAVLE), and functions similar to the Department of Consumer Affairs (DCA), Office of Professional Examination Services (OPES). They announced an expanded testing window for the NAVLE, which will run from March 14 through April 30, 2022. Applications for the NAVLE will be accepted through February 1, 2022.

ICVA’s latest In-Focus Newsletter can be found [here](#). The newsletter discusses the “NAVLE Deep Dive and ICVA Report to Licensing Boards,” as well as other examination-related topics.

In addition, the ICVA published its [NAVLE Technical Report](#). This report documents the development, administration, and psychometric analysis of the 2020-2021 NAVLE.

### Assembly Bill (AB) 1535 Implementation Impact Meeting

On December 16, 2021, the Board’s Executive Officer met with the Chief Executive Officer of ICVA and the American Association of Veterinary State Boards’ (AAVSB) Senior Director of Program Services to discuss the impact the Board’s Sunset Bill (AB 1535) has on examination eligibility review. AB 1535 essentially removed the Board from examination eligibility review, since all requirements were moved to the license/registration application. This means all applicants will only apply to the Board once (rather than one time for the examination and one time for the license) when they meet all the licensing requirements.

While AB 1535 became effective January 1, 2022, the North American Veterinary Licensing Examination (NAVLE) is currently in the middle of a testing window, which goes until March. To ensure a smooth transition, the new process will not begin until the new testing window. The Board will work with AAVSB, ICVA and the schools to provide outreach to future applicants.

All AVMA accredited Veterinary Technician National Exam (VTNE) applications will be reviewed/approved by AAVSB. However, the Board will continue to review/approve alternate route applications. AAVSB has expressed a willingness to begin processing alternate route applications for the Board, but additional meetings will be necessary to ensure they are able to take on the additional workload without negatively impacting applicants.

Elimination of the California State Board Examination (CSBE).

Prior to January 1, 2022, there were approximately 150 applicants who met all licensing requirements except for the CSBE. Board staff proactively identified these applicants and manually waive the CSBE requirements. As of the date of this memo, 21 of those applicants have been licensed and 129 will be licensed as soon as they file their final license application.

104 applicants paid for the CSBE but did not complete the examination. Board staff is working with DCA’s cashiering team to process the refunds, totaling \$33,600.

Examination Statistics

<b>North American Veterinary Licensing Examination (NAVLE)</b>					
<b>April - August 2020</b>		<b>September - December 2020</b>		<b>January - May 2021</b>	
<b>Candidates</b>	<b>Pass %</b>	<b>Candidates</b>	<b>Pass %</b>	<b>Candidates</b>	<b>Pass %</b>
61	74%	390	83%	85	55%

<b>Veterinary Technician National Examination (VTNE)</b>					
<b>March - May 2021</b>		<b>June - September 2021</b>		<b>October - December 2021</b>	
<b>Candidates</b>	<b>Pass %</b>	<b>Candidates</b>	<b>Pass %</b>	<b>Candidates</b>	<b>Pass %</b>
388	55%	376	53%	381	49%

VTNE yearly pass rates by school, through September 30, 2021, can be found [here](#). There have been no updates since the October Board meeting.

Licensing Updates

Renewal Requirements (Strategic Plan Objective 2.4)

As of December, licensees now receive automatic BreZE notifications when a renewal payment is received, and the renewal is being held due to missing fingerprint results. As previously reported, this was a manual notification processes staff would perform each morning. This automation eliminates the manual process, providing faster notification to licensees.

**BreEZe Updates** (Strategic Plan Object 2.3)

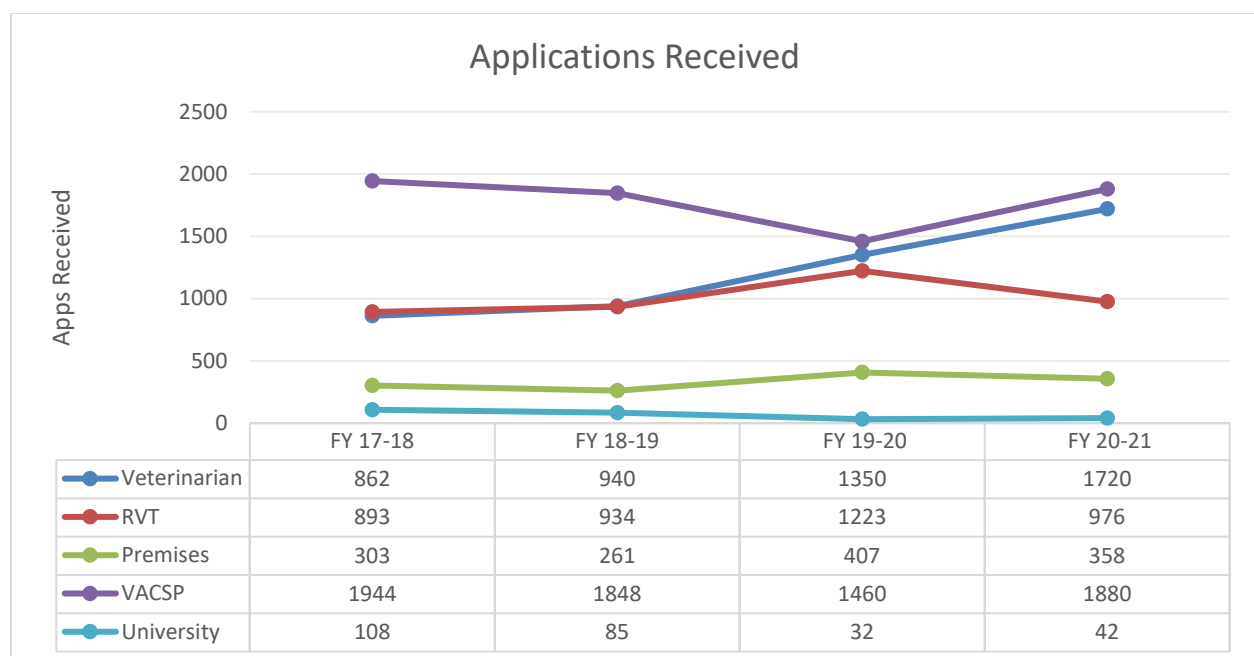
Over the past few months, staff worked with OIS to update BreEZe to reflect AB 1535 improvements. Due to the significant system enhancements necessary to fully implement AB 1535 and the increased OIS workload attributed to other legislation, design updates are being completed in multiple phases in order of priority. All fee-related updates were launched in January. All other enhancements are scheduled to launch in February.

**Performance Measures**

**Applications**

Board applications decreased since the prior quarter, with 45% fewer veterinarian applications, 16% fewer RVT applications, 30% more veterinary premises applications, and 8% more VACSP applications compared to last quarter. The Board received 6 university license applications, down from 17 last quarter. The Board typically receives an increase in veterinarian applications because of NAVLE and CSB eligibility. The decrease in veterinarian applications can be attributed to the standard fluctuation from school graduations and applicants waiting for AB 1535 to take effect, which changes the requirements for examination and licensure eligibility. Similarly, RVTs now apply after they have met the requirements for licensure, which would increase our applications after examination results have been received. Compared to the same quarter last year, the Board received 4% less applications and issued 11% less licenses and permits.

As indicated in the chart below, veterinarian and VACSP applications continue to increase annually. The FY 19-20 RVT applications increase was likely due to the removal of the California RVT examination, applicants applying before the January 2020 fee increase, the RVT applications being reduced from two applications to one. The decrease from FY 19-20 to FY 20-21 for premises is most likely linked to the outbreak of COVID and office closures. Board staff will continue monitoring applications received and provide regular updates during Board meetings.

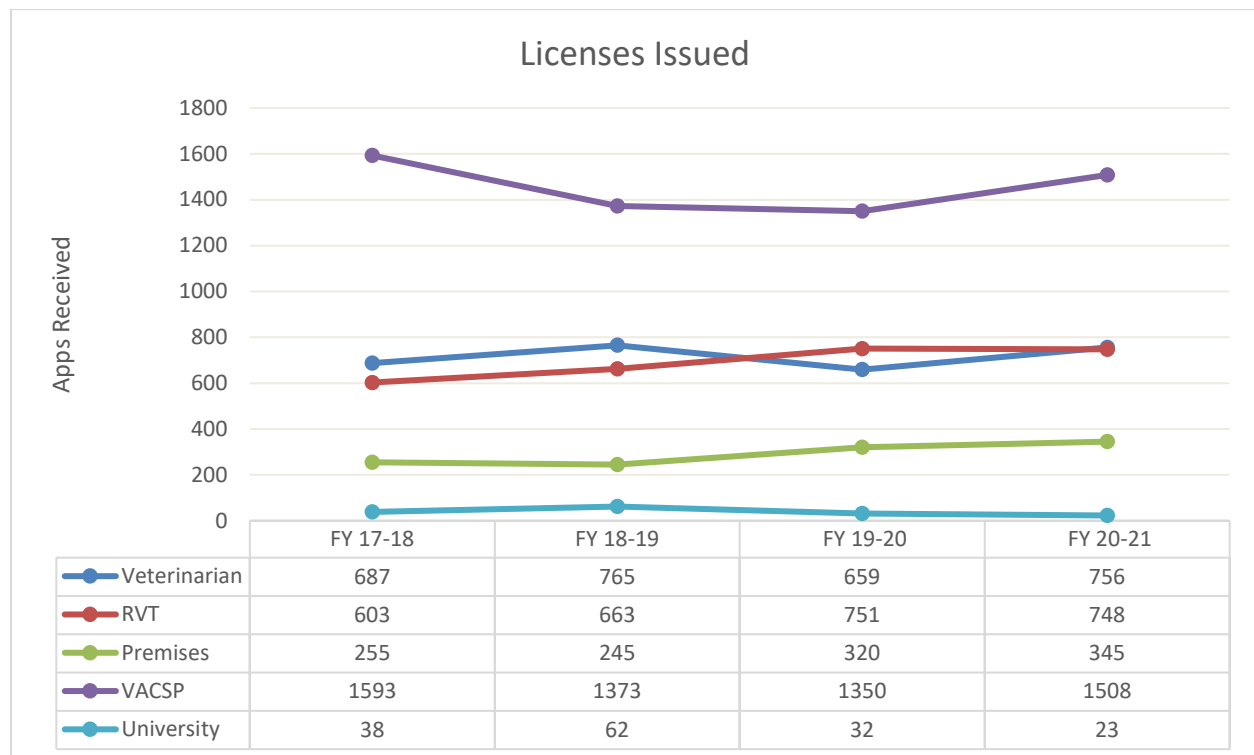


Most pending applications decreased since last quarter, but the pending veterinarian applications increased by 21%.

Licenses

Overall, the Board issued more licenses compared to last quarter. While the Board issued 56% less veterinarian licenses, RVT registrations increased 100%, premises registrations decreased 21%, and VACSP registrations increased by 69%. Additionally, there were 6 university licenses issued, a decrease of 12 from last quarter. Again, this overall increase in licenses issued corresponds to licensure requirements and examination results – specifically the VTNE for RVT.

As indicated in the chart below, the Board issued fewer veterinarian licenses FY 19-20 likely due to COVID and the reliance of graduation to obtain licensure. Similarly, there would be fewer reciprocity candidates seeking licensure as there was an abundance of caution through FY 20-21. With AB 1535 eliminating temporary and intern licenses, there may be a slight decrease in licenses issued in the following years, because those individuals will only apply for their permanent veterinarian license.



Additional licensing performance measures can be found through DCA’s Interactive Data Portal [here](#).

<b>Licensee Population</b>			
	<i>as of January 2020</i>	<i>as of January 2021</i>	<i>as of January 3, 2022</i>
Veterinarian Licenses*/**	14,845/12,599	15,134/12,448	15,408/12,586
Veterinarian Licenses – California**	11,888	11,315	11,547
University Veterinarian*/**	127/122	151/128	171/125
Veterinarian – Internship**	26	15	30
Veterinarian – Reciprocity**	43	55	70
RVT Registrations*/**	9,392/7,217	9,934/7,439	10,240/7,684
RVT Registrations – California**	7,194	8,601	8,766
Premises Registrations*/**	4,101/3,712	4,213/3,708	4,212/3,670
Premises Registrations – Exempt**	106	96	105
VACSPs*/**	6,327/4,729	7,633/4,816	9,011/5,318
<i>*includes delinquent, inactive, and clear licensees; **clear licensees</i>			

**Attachments:**

1. VMB Monthly Application Statistics – Individual Transactions Report



CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS  
 BREEZE SYSTEM  
 VMB Monthly Application Statistics - Individual  
 Transactions  
 From Jul 1, 2021 to Dec 31, 2021



Veterinarian CA Graduate Application for Exam Eligibility	2021						FY
	Quarter 1			Quarter 2			Total
	Jul	Aug	Sep	Oct	Nov	Dec	
Received Paper	0	0	2	0	0	0	2
Received Online	2	1	5	4	1	1	14
Approved Paper	0	0	0	0	0	0	0
Approved Online	0	0	1	0	0	0	1
Pending Paper	0	0	0	0	0	0	0
Pending Online	6	7	11	15	16	17	17
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	N/A	N/A	3	N/A	N/A	N/A	3

Veterinarian Non-CA Grad Application for Exam Eligibility	2021						FY
	Quarter 1			Quarter 2			Total
	Jul	Aug	Sep	Oct	Nov	Dec	
Received Paper	2	0	0	0	0	0	2
Received Online	25	15	18	8	10	9	85
Approved Paper	2	0	0	0	0	0	2
Approved Online	23	5	26	2	10	1	67
Pending Paper	1	0	0	0	0	0	0
Pending Online	29	39	28	32	32	39	39
Average Paper Cycle Time (In Days)	0	N/A	N/A	N/A	N/A	N/A	0
Average Online Cycle Time (In Days)	25	30	24	27	48	14	28



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Veterinarian Reciprocity Application	2021						FY
	Quarter 1			Quarter 2			Total
	Jul	Aug	Sep	Oct	Nov	Dec	
Received Paper	1	0	4	0	0	0	5
Received Online	13	17	14	7	7	6	64
Approved Paper	1	0	3	0	0	0	4
Approved Online	14	12	42	7	4	2	81
Pending Paper	2	2	2	2	2	1	1
Pending Online	77	82	51	49	52	55	55
Average Paper Cycle Time (In Days)	0	N/A	0	N/A	N/A	N/A	0
Average Online Cycle Time (In Days)	63	42	32	9	14	26	36

Final License Application	2021						FY
	Quarter 1			Quarter 2			Total
	Jul	Aug	Sep	Oct	Nov	Dec	
Received Paper	0	0	0	0	0	1	1
Received Online	55	38	54	28	21	19	215
Approved Paper	0	0	0	0	0	0	0
Approved Online	61	25	69	33	30	16	234
Pending Paper	1	0	0	0	0	0	0
Pending Online	26	38	23	18	9	11	11
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	10	6	9	7	14	0	9



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Veterinarian Renewal Application	2021						FY
	Q1			Q2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper Volume	5	7	2	3	4	1	22
Received Online Volume	541	527	542	504	524	489	3,127
Approved Paper Volume	8	6	1	2	3	7	27
Approved Online Volume	570	540	549	507	537	481	3,184
Pending Paper Volume	29	28	28	29	30	23	23
Pending Online Volume	210	191	183	180	167	155	155
Average Paper Cycle Time (In Days)	23	23	17	61	350	115	86
Average Online Cycle Time (In Days)	10	7	8	4	8	8	8

RVT Licensure Application	2021						FY
	Quarter 1			Quarter 2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper	2	3	2	1	3	3	14
Received Online	48	142	75	67	40	99	471
Approved Paper	1	1	0	0	3	2	7
Approved Online	12	52	33	69	42	83	291
Pending Paper	5	7	8	8	7	6	6
Pending Online	325	384	409	385	346	338	338
Average Paper Cycle Time (In Days)	1	0	N/A	N/A	0	0	0
Average Online Cycle Time (In Days)	72	24	11	29	21	25	25





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RVT Renewal Application	2021						FY
	Q1			Q2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper Volume	2	0	0	1	3	2	8
Received Online Volume	324	324	311	300	282	248	1,789
Approved Paper Volume	3	5	0	0	3	1	12
Approved Online Volume	345	333	316	306	299	226	1,825
Pending Paper Volume	23	17	17	18	18	18	18
Pending Online Volume	153	139	133	127	111	110	110
Average Paper Cycle Time (In Days)	52	106	N/A	N/A	153	53	100
Average Online Cycle Time (In Days)	14	20	13	4	8	2	11

Premises Application	2021						FY
	Quarter 1			Quarter 2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper	18	17	10	7	12	26	90
Received Online	19	11	14	42	16	11	113
Approved Paper	14	13	16	4	3	25	75
Approved Online	12	8	13	4	11	13	61
Pending Paper	23	27	18	22	36	25	25
Pending Online	19	22	21	58	63	61	61
Average Paper Cycle Time (In Days)	8	8	28	18	19	19	17
Average Online Cycle Time (In Days)	9	25	12	4	11	36	18



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Premises Renewal Application	2021						FY
	Q1			Q2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper Volume	5	4	0	6	0	2	17
Received Online Volume	183	106	83	98	79	58	607
Approved Paper Volume	16	6	9	4	5	1	41
Approved Online Volume	185	107	83	100	76	59	610
Pending Paper Volume	23	21	11	13	8	9	9
Pending Online Volume	7	6	5	4	6	5	5
Average Paper Cycle Time (In Days)	69	176	183	185	58	177	122
Average Online Cycle Time (In Days)	5	4	0	9	0	1	4

Temporary License Initial Application	2021						FY
	Quarter 1			Quarter 2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper	1	0	0	0	0	0	1
Received Online	11	5	7	10	6	3	42
Approved Paper	0	0	0	0	0	0	0
Approved Online	7	11	7	3	3	5	36
Pending Paper	0	0	0	0	0	0	0
Pending Online	21	15	15	20	21	18	18
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	33	19	21	17	0	6	18



**CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS**  
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**From Jul 1, 2021 to Dec 31, 2021**



Temporary License Licensure Application	2021						FY
	Quarter 1			Quarter 2			Total
	Jul	Aug	Sep	Oct	Nov	Dec	
Received Paper	0	0	0	0	0	0	0
Received Online	8	14	8	2	3	6	41
Approved Paper	0	0	0	0	0	0	0
Approved Online	9	12	10	3	2	5	41
Pending Paper	0	0	0	0	0	0	0
Pending Online	2	4	2	0	1	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	4	3	3	0	0	0	2

VACSP Application	2021						FY
	Quarter 1			Quarter 2			Total
	Jul	Aug	Sep	Oct	Nov	Dec	
Received Paper	8	8	4	11	3	20	54
Received Online	161	156	145	186	156	148	952
Approved Paper	8	3	1	10	8	18	48
Approved Online	108	47	23	108	96	69	451
Pending Paper	17	21	28	23	21	19	19
Pending Online	531	624	720	784	814	862	862
Average Paper Cycle Time (In Days)	2	12	0	14	7	10	9
Average Online Cycle Time (In Days)	19	26	33	30	36	44	31



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VACSP Renewal Application	2021						FY
	Q1			Q2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper Volume	0	1	1	1	0	2	5
Received Online Volume	128	135	124	114	117	94	712
Approved Paper Volume	3	4	1	4	0	1	13
Approved Online Volume	125	137	126	112	118	92	710
Pending Paper Volume	17	14	14	11	11	12	12
Pending Online Volume	56	54	51	53	51	51	51
Average Paper Cycle Time (In Days)	345	864	541	172	N/A	16	442
Average Online Cycle Time (In Days)	4	10	5	2	3	4	5

University License Initial Application	2021						FY
	Quarter 1			Quarter 2			
	Jul	Aug	Sep	Oct	Nov	Dec	Total
Received Paper	0	0	0	0	0	0	0
Received Online	2	3	0	2	0	0	7
Approved Paper	0	0	0	0	0	0	0
Approved Online	5	0	1	3	0	1	10
Pending Paper	0	0	0	0	0	0	0
Pending Online	2	5	4	3	3	2	2
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	35	N/A	75	41	N/A	29	40



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University License Licensure Application	2021						FY
	Quarter 1			Quarter 2			Total
	Jul	Aug	Sep	Oct	Nov	Dec	
Received Paper	0	0	0	0	0	0	0
Received Online	9	2	1	2	1	1	16
Approved Paper	0	0	0	0	0	0	0
Approved Online	9	2	1	3	1	1	17
Pending Paper	0	0	0	0	0	0	0
Pending Online	2	2	2	1	1	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	2	30	0	27	0	0	9

University License Renewal Application	2021						FY
	Q1			Q2			Total
	Jul	Aug	Sep	Oct	Nov	Dec	
Received Paper Volume	0	0	0	0	0	0	0
Received Online Volume	4	7	1	4	2	5	23
Approved Paper Volume	0	0	0	0	0	0	0
Approved Online Volume	4	7	1	4	2	5	23
Pending Paper Volume	0	0	0	0	0	0	0
Pending Online Volume	0	0	0	0	0	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	0	0	0	0	0	0	0