



VMB Board Meeting

July 18, 2019 - 1:00 p.m.



Special Order of Business:

Petition for Termination of Probation –
Shanna Tungloong - RVT No. 11243

BOARD MEMBERS:

Jaymie J. Noland, DVM

Cheryl Waterhouse, DVM

Mark T. Nunez, DVM

Christina Bradbury, DVM

Jennifer Loreda, RVT

Kathy Bowler, Public Member

Alana Yanez, Public Member

EXECUTIVE OFFICER:

Jessica Sieferman

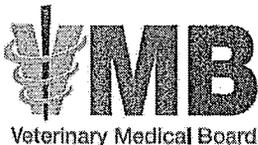
**IN THE MATTER OF THE PETITION FOR EARLY TERMINATION OF
PROBATION OF:**

SHANNA TUNGLOONG

Registered Veterinary Technician License No. 11243

Exhibit No.	Item	Marked	Introduced
1	Notice of Hearing		
2	License History Certification		
3	Decision and Order		
4	Petition for Modification of Penalty, dated February 16, 2019, along with attachments in support of request		
5	Probation Report		

EXHIBIT 1



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR
DEPARTMENT OF CONSUMER AFFAIRS • VETERINARY MEDICAL BOARD
1747 North Market Blvd., Suite 230, Sacramento, CA 95834-2987
P (916) 515-5520 | Toll-Free (866) 229-6849 | www.vmb.ca.gov



June 10, 2019

Shanna Tungloong, RVT
4501 Snell Ave. #2215
San Jose, CA 95136

RE: HEARING NOTICE
OAH Case No. 2019060254
Petition for Termination – Shanna Tungloong, RVT

Dear Ms. Tungloong:

You are hereby notified that a hearing will be held before the Veterinary Medical Board, Department of Consumer Affairs at:

Date: July 18, 2019
Time: 1:00 p.m.
Location: Veterinary Medical Board
1747 N Market Blvd.
Hearing Room
Sacramento, CA 95834

The hearing will be conducted before the Veterinary Medical Board, Department of Consumer Affairs and an administrative law judge of the Office of Administrative Hearings, who will preside over the Petition for Termination matter.

If you object to the place of the hearing, you must notify the presiding officer within ten (10) days after this notice is served on you. Failure to notify the presiding officer within ten (10) days will deprive you of a change in the place of hearing.

You may be present at the hearing. You have the right to be represented by an attorney at your own expense. You are not entitled to the appointment of an attorney to represent you at public expense. You are entitled to represent yourself without legal counsel. You may present any relevant evidence and will be given full opportunity to cross-examine all witnesses testifying against you. You are entitled to the issuance of subpoenas to compel the attendance of witnesses and the production of books, documents, or other things by applying to:

Office of Administrative Hearings
Attn: General Jurisdiction
2349 Gateway Oaks, Suite 200
Sacramento CA 95833

INTREPRETER: Pursuant to section 11435.20 of the Government Code, the hearing shall be conducted in English language. If a party or party's witness does not proficiently speak or understand the English language and before commencement of the hearing requests language assistance, an agency subject to the language assistance requirement in section 11435.15 of the Government Code shall provide a certified interpreter or an interpreter approved by the

administrative law judge conducting the proceedings. The cost of providing the interpreter shall be paid by the agency having jurisdiction over the matter if the administrative law judge or hearing officer so directs, otherwise by the party for whom the interpreter is provided. If you or a witness requires the assistance of an interpreter, ample advance notice of this fact should be given to the Office of Administrative Hearings so that appropriate arrangements can be made.

CONTINUANCES: Under section 11524 of the Government Code, the agency may grant a continuance, but when an administrative law judge of the Office of Administrative Hearings has been assigned to the hearing, no continuance may be granted except by him or her or by the presiding judge for good cause. When seeking a continuance, a party shall apply for the continuance within 10 working days following the time the party discovered or reasonably should have discovered the event or occurrence which establishes good cause for the continuance. A continuance may be granted for good cause after the 10 working days have lapsed only if the party seeking the continuance is not responsible for and has made a good faith effort to prevent the condition or even establishing the good cause.

Please visit the Board's website at www.vmb.ca.gov to get a copy of the agenda or feel free to contact me at (916) 515-5244.

Sincerely,

Sidney Villareal

Sidney Villareal
Probation Monitor

cc: Karen Denvir, Deputy Attorney General
Office of Administrative Hearings

DECLARATION OF SERVICE BY CERTIFIED MAIL AND FIRST CLASS MAIL
(Separate Mailings)

Case Name: Shanna Tungloong, Modification of Penalty
Case No: IA 2013 26

I declare:

I, the undersigned, am 18 years of age or older and not a party to this matter. I am familiar with the business practice at the Veterinary Medical Board for collection and processing of correspondence for mailing with the United States Postal Service. In accordance with that practice, correspondence placed in the internal mail collection system at the Veterinary Medical Board is deposited with the United States Postal Service with postage thereon fully prepaid that same day in the ordinary course of business.

On July 10, 2019, I served the attached Notice of Hearing by placing a true copy thereof enclosed in a sealed envelope as certified mail with return receipt requested, and another true copy of the Notice of Hearing was enclosed in a second sealed envelope as first-class mail in the internal mail collection system at the Veterinary Medical Board at 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834, addressed as follows:

Shanna Tungloong, RVT
4501 Snell Ave. #2215
San Jose, CA 95136

Certified Article No.: 7013 1090 0001 1327 7248

I declare under penalty of perjury under the laws of the State of California the foregoing is true and correct, and that this declaration was executed on July 10, 2019, at Sacramento, California.

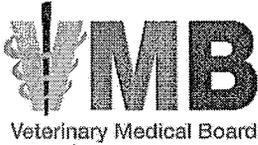
Sidney Villareal
Declarant

Sidney Villareal
Signature

9422 1327 7248

U.S. Postal Service™	
CERTIFIED MAIL™ RECEIPT	
<i>(Domestic Mail Only; No Insurance Coverage Provided)</i>	
For delivery information visit our website at www.usps.com	
OFFICIAL USE	
Postage	\$
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$
Postmark Here	
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Street, Apt. No., or PO Box No.	
City, State, ZIP+4	
AGO 005	
PS Form 3800, August 2005	

EXHIBIT 2



CERTIFICATION OF LICENSE HISTORY

This is to certify that I, Robert Stephanopoulous, Enforcement Manager, of the California State Veterinary Medical Board (Board), have custody and control of the official records of the Board, and that the following information was obtained from the records of **SHANNA TUNGLOONG**:

Address of Record:

Shanna Tungloong
4501 Snell Ave. #2215
San Jose, CA 95136

RVT No. 11243:

Issued: 10/29/2015
Expiration: 09/30/2019
Status: Current - Probation

Prior Discipline: Yes

Case No. IA 2013 26 Respondent stipulated to a 5 year probation term once her RVT registration was issued; based on multiple criminal convictions

Citations: None

Given under my hand and the seal of the State Veterinary Medical Board, at Sacramento, California, this 24th day of June 2019.

Robert Stephanopoulous, Enforcement Manager

EXHIBIT 3

BEFORE THE
VETERINARY MEDICAL BOARD
DEPARTMENT OF CONSUMER AFFAIRS
STATE OF CALIFORNIA

In the Matter of the Statement of Issues
Against:

Case No. IA 2013 26

SHANNA MARIE TUNGLOONG

Veterinary Technician Registration
Applicant

Respondent.

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the
Veterinary Medical Board as its Decision in this matter.

This Decision shall become effective on

January 2, 2015

It is so ORDERED

December 3, 2014

Tom Kennedy

FOR THE VETERINARY MEDICAL BOARD

1 KAMALA D. HARRIS
Attorney General of California
2 DIANN SOKOLOFF
Supervising Deputy Attorney General
3 ASPASIA A. PAPAVALASSILOU
Deputy Attorney General
4 State Bar No. 196360
1515 Clay Street, 20th Floor
5 P.O. Box 70550
Oakland, CA 94612-0550
6 Telephone: (510) 622-2199
Facsimile: (510) 622-2270
7 E-mail: Aspasia.Papavassiliou@doj.ca.gov
Attorneys for Complainant

8
9 **BEFORE THE**
VETERINARY MEDICAL BOARD
10 **DEPARTMENT OF CONSUMER AFFAIRS**
STATE OF CALIFORNIA

11
12 In the Matter of the Statement of Issues
Against:

13 SHANNA MARIE TUNGLOONG

14 Veterinary Technician Registration
15 Applicant

16 Respondent.

Case No. IA 2013 26.

**STIPULATED SETTLEMENT AND
DISCIPLINARY ORDER**

17
18 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-
19 entitled proceedings that the following matters are true:

20 PARTIES

21 1. Annemarie Del Mugnaio (Complainant) is the Executive Officer of the Veterinary
22 Medical Board (Board). She brought this action solely in her official capacity and is represented
23 in this matter by Kamala D. Harris, Attorney General of the State of California, by Aspasia A.
24 Papavassiliou, Deputy Attorney General.

25 2. Respondent Shanna Marie Tungloong (Respondent) is representing herself in this
26 proceeding and has chosen not to exercise her right to be represented by counsel.

27 3. On or about September 10, 2012, Respondent filed an application dated September 7,
28 2012, with the Board to obtain a Veterinary Technician Registration.

1 (PDF) and facsimile signatures thereto, shall have the same force and effect as the originals.

2 12. This Stipulated Settlement and Disciplinary Order is intended by the parties to be an
3 integrated writing representing the complete, final, and exclusive embodiment of their agreement.
4 It supersedes any and all prior or contemporaneous agreements, understandings, discussions,
5 negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary
6 Order may not be altered, amended, modified, supplemented, or otherwise changed except by a
7 writing executed by an authorized representative of each of the parties.

8 13. In consideration of the foregoing admissions and stipulations, the parties agree that
9 the Board may, without further notice or formal proceeding, issue and enter the following
10 Disciplinary Order:

11 **DISCIPLINARY ORDER**

12 IT IS ORDERED that Respondent's application for a Veterinary Technician Registration is
13 granted. Upon successful completion of the licensure examination and all other licensing
14 requirements, a Veterinary Technician Registration shall be issued to Respondent. The
15 registration shall be immediately revoked, the order of revocation stayed, and Respondent will be
16 placed on probation for a period of five (5) years on the following conditions.

17 1. **Obey All Laws**

18 Respondent shall obey all federal and state laws and regulations substantially related to the
19 practice of veterinary medicine. Further, within thirty (30) days of any arrest or conviction,
20 Respondent shall report to the Board and provide proof of compliance with the terms and
21 conditions of the court order including, but not limited to, probation and restitution requirements.

22 2. **Quarterly Reports and Interviews**

23 Respondent shall report quarterly to the Board or its designee, under penalty of perjury, on
24 forms provided by the Board, stating whether there has been compliance with all terms and
25 conditions of probation. In addition, the Board at its discretion may request additional in-person
26 reports of the probationary terms and conditions. If the final written quarterly report is not made
27 as directed, the period of probation shall be extended until such time as the final report is received

28

1 by the Board. Respondent shall make available all patient records, hospital records, books, logs,
2 and other documents to the Board, upon request.

3 **3. Cooperation with Probation Surveillance**

4 Respondent shall comply with the Board's probation surveillance program. All costs for
5 probation monitoring and/or mandatory premises inspections shall be borne by Respondent.
6 Probation monitoring costs are set at a rate of \$100 per month for the duration of the probation.
7 Respondent shall notify the Board of any change of name or address or address of record within
8 thirty (30) days of the change. Respondent shall notify the Board immediately in writing if
9 Respondent leaves California to reside or practice in another state. Respondent shall notify the
10 Board immediately upon return to California.

11 **4. No Preceptorships or Supervision of Interns**

12 Respondent shall not supervise a registered intern and shall not perform any of the duties of
13 a preceptor.

14 **5. Notice to Employers**

15 Respondent shall notify all present and prospective employers of the decision in this case
16 and the terms, conditions, and restrictions imposed on Respondent by the decision in this case.
17 Within thirty (30) days of the effective date of this decision and within fifteen (15) days of
18 Respondent undertaking new employment, Respondent shall cause his or her employer to report
19 to the Board in writing, acknowledging the employer has read the Accusation and decision in this
20 case and understands Respondent's terms and conditions of probation. Relief veterinarians shall
21 notify employers immediately.

22 **6. Tolling of Probation**

23 If Respondent resides out of state upon or after effective date of the decision, he or she must
24 comply with the following conditions only: quarterly reports and interviews, tolling of probation,
25 continuing education and cost recovery. If Respondent returns to California he or she must
26 comply or be subject to all probationary conditions for the period of probation.

27 Respondent, during probation, shall engage in the practice of veterinary medicine in
28 California for a minimum of 24 hours per week for six (6) consecutive months or as determined

1 by the Board. Should Respondent fail to engage in the practice of veterinary medicine in
2 California as set forth above, the time outside of the practice shall not apply to reduction of the
3 probationary terms.

4 **7. Violation of Probation**

5 If Respondent violates probation in any respect, the Board, after giving Respondent notice
6 and the opportunity to be heard, may revoke probation and carry out the disciplinary order that
7 was stayed. If an accusation or petition to revoke probation is filed against Respondent during
8 probation, or if the Attorney General's office has been requested to prepare any disciplinary
9 action against Respondent's license, the Board shall have continuing jurisdiction until the matter
10 is final, and the period of probation shall be extended until the matter is final.

11 **8. Completion of Probation**

12 All costs for probation monitoring and/or mandatory premises inspections shall be borne by
13 Respondent. Failure to pay all costs due shall result in an extension of probation until the matter
14 is resolved and costs paid. Upon successful completion of probation and all payment of all fees
15 due, Respondent's license will be fully restored.

16 **9. No Ownership**

17 Respondent shall not have any legal or beneficial interest in any business, firm, partnership,
18 or corporation currently or hereinafter licensed or registered by the Board and shall not own any
19 veterinary hospital.

20 **10. No Management or Administration**

21 Respondent shall not manage or be the administrator of any veterinary hospital.

22 **11. Psychological Evaluation**

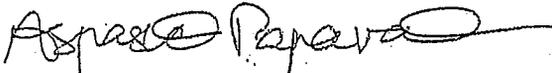
23 Within thirty (30) days of the effective date of this decision, and on a periodic basis as may
24 be required by the Board or its designee, Respondent shall undergo a psychiatric evaluation by a
25 Board-appointed psychotherapist (psychiatrist or psychologist), to determine Respondent's ability
26 to practice veterinary medicine safely, who shall furnish a psychological report to the Board or its
27 designee. All costs shall be borne by Respondent.

1 enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and
2 intelligently, and agree to be bound by the Decision and Order of the Board.

3
4 DATED: 10/20/2014 S. Tungloong
5 SHANNA MARIE TUNGLOONG
6 Respondent

7 ENDORSEMENT

8 The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully
9 submitted for consideration by the Board.

10 Dated: 10/30/2014 Respectfully submitted,
11
12 KAMALA D. HARRIS
13 Attorney General of California
14 DIANN SOKOLOFF
15 Supervising Deputy Attorney General
16 
17 ASPASIA A. PAPA VASSILIOU
18 Deputy Attorney General
19 *Attorneys for Complainant*

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21 90387867.doc

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27
28

Exhibit A

Statement of Issues No. IA 2013 26

1 KAMALA D. HARRIS
Attorney General of California
2 DEANN SOKOLOFF
Supervising Deputy Attorney General
3 ASPASIA A. PAPAVALASSIIOU
Deputy Attorney General
4 State Bar No. 196360
1515 Clay Street, 20th Floor
5 P.O. Box 70550
Oakland, CA 94612-0550
6 Telephone: (510) 622-2199
Facsimile: (510) 622-2270
7 E-mail: Aspasia.Papavassiliou@doj.ca.gov
Attorneys for Complainant

8
9 BEFORE THE
VETERINARY MEDICAL BOARD
10 DEPARTMENT OF CONSUMER AFFAIRS
STATE OF CALIFORNIA

11 In the Matter of the Statement of Issues
12 Against:

Case No. IA 2013-26

13 SHANNA MARIE TUNGLOONG

STATEMENT OF ISSUES

14 Registered Veterinary Technician Applicant

15 Respondent.

16
17 Complainant alleges:

18 PARTIES

19 1. Annemarie DeMugnaio (Complainant) brings this Statement of Issues solely in her
20 official capacity as the Executive Officer of the Veterinary Medical Board, Department of
21 Consumer Affairs.

22 2. On or about September 10, 2012, the Veterinary Medical Board, Department of
23 Consumer Affairs received an application for a Registered Veterinary Technician License from
24 Shanna Marie Tungloong (Respondent). On or about September 7, 2012, Respondent certified
25 under penalty of perjury to the truthfulness of all statements, answers, and representations in the
26 application. The Board denied the application for licensure as a Registered Veterinary
27 Technician on December 11, 2012.

28 ///

1 would be grounds for suspension or revocation of license.

2 "(B) The board may deny a license pursuant to this subdivision only if the crime or act is
3 substantially related to the qualifications, functions, or duties of the business or profession for
4 which application is made."

5 7. Section 493 of the Code states:

6 "Notwithstanding any other provision of law, in a proceeding conducted by a board within
7 the department pursuant to law to deny an application for a license or to suspend or revoke a
8 license or otherwise take disciplinary action against a person who holds a license, upon the
9 ground that the applicant or the licensee has been convicted of a crime substantially related to the
10 qualifications, functions, and duties of the licensee in question, the record of conviction of the
11 crime shall be conclusive evidence of the fact that the conviction occurred, but only of that fact,
12 and the board may inquire into the circumstances surrounding the commission of the crime in
13 order to fix the degree of discipline or to determine if the conviction is substantially related to the
14 qualifications, functions, and duties of the licensee in question.

15 "As used in this section, 'license' includes 'certificate,' 'permit,' 'authority,' and
16 'registration.'"

17 8. Section 4883 of the Code states, in part:

18 "The board may deny, revoke, or suspend a license or assess a fine as provided in Section
19 4875 for any of the following:

20 "(a) Conviction of a crime substantially related to the qualifications, functions, or duties of
21 veterinary medicine, surgery, or dentistry, in which case the record of the conviction shall be
22 conclusive evidence.

23 . . .

24 "(g) Unprofessional conduct, that includes, but is not limited to, the following:

25 "(1) Conviction of a charge of violating any federal statutes or rules or any statute or rule
26 of this state, regulating dangerous drugs or controlled substances. The record of the conviction is
27 conclusive evidence thereof. A plea or verdict of guilty or a conviction following a plea of nolo
28 contendere is deemed to be a conviction within the meaning of this section. The board may order

1 the license, suspended or revoked, or assess a fine, or decline to issue a license, when the time for
2 appeal has elapsed, or the judgment of conviction has been affirmed on appeal or when an order
3 granting probation is made suspending the imposition of sentence, irrespective of a subsequent
4 order under Section 1203.4 of the Penal Code allowing the person to withdraw his or her plea of
5 guilty and to enter a plea of not guilty, or setting aside the verdict of guilty, or dismissing the
6 accusation, information or indictment.

7 "(2)(A) The use of or prescribing for or administering to himself or herself, any controlled
8 substance.

9 "(B) The use of any of the dangerous drugs specified in Section 4211.1, or of alcoholic
10 beverages to the extent, or in any manner as to be dangerous or injurious to a person licensed or
11 registered under this chapter [the Veterinary Medicine Practice Act], or to any other person or to
12 the public, or to the extent that the use impairs the ability of the person so licensed or registered to
13 conduct with safety the practice authorized by the license or registration.

14 "(C) The conviction of more than one misdemeanor or any felony involving the use,
15 consumption or self administration of any of the substances referred to in this section or any
16 combination thereof and the record of the conviction is conclusive evidence."

17 FACTUAL BACKGROUND

18 9. Respondent has numerous criminal convictions, as follows:

19 A. On or about May 6, 2002, in the Superior Court of California, Tuolumne County,
20 Case No. CRM 7917, entitled *The People of the State of California v. Shanna Marie Tungloong*,
21 Respondent pled guilty to, and was convicted of, violating Vehicle Code section 12500,
22 subdivision (a) (driving without a valid license), a misdemeanor. Respondent was ordered to pay
23 a fine of \$350.

24 B. On or about May 31, 2002, in the Superior Court of California, Tuolumne County,
25 Case No. CRM 8413, entitled *The People of the State of California v. Shanna Marie Tungloong*,
26 Respondent pled no contest to, and was convicted of, violating Health and Safety Code sections
27 11377, subdivision (a) (possession of controlled substance methamphetamine); 11364 (possession
28 of a smoking device); and 11357, subdivision (b) (possession of marijuana), misdemeanors.

1 Respondent was placed on 18 months of court-ordered probation.

2 C. On or about June 28, 2002, in the Superior Court of California, Tuolumne County,
3 Case No. CRM 8101, entitled *The People of the State of California v. Shanna Marie Tungloong*,
4 Respondent pled no contest to, and was convicted of, violating Health and Safety Code sections
5 11375, subdivision (b)(2) (unlawful possession of prescription drug Diazepam); 11377,
6 subdivision (a) (possession of controlled substance Diazepam); 11357, subdivision (b)
7 (possession of marijuana), and 11364 (possession of a smoking device), misdemeanors.

8 Respondent was placed on 18 months of court ordered probation and ordered to do the following:
9 enroll, participate, and successfully complete a drug-treatment program; participate in an AIDS
10 education program; obey all laws, orders, and rules of the court, probation department, and
11 treatment program; abstain from the use of alcoholic beverages and controlled substances;
12 consent to blood and urine or other chemical testing at the request of the probation officer;
13 submit her person, vehicle, and residence to search at any time by the probation officer; and pay a
14 restitution fine in the amount of \$100.00.

15 D. On or about April 16, 2004, in the Superior Court of California, Tuolumne County,
16 Case No. CRM 8787, entitled *The People of the State of California v. Shanna Marie Tungloong*,
17 Respondent pled no contest to, and was convicted of, violating Vehicle Code section 10851,
18 subdivision (a) (taking a vehicle without consent), a felony reduced to a misdemeanor under
19 Penal Code Section 17, subdivision (b); and section 12500, subdivision (a) (driving without a
20 license), a misdemeanor. Respondent was placed on 36 months of court ordered probation, with
21 the following terms and conditions: serve 60 days in county jail and pay a fine in the amount of
22 \$494.00.

23 E. On or about February 8, 2005, in the Superior Court of California, Mariposa County,
24 Case No. 3390, entitled *The People of the State of California v. Shanna Marie Tungloong*,
25 Respondent pled guilty to, and was convicted of, violating Penal Code sections 273.5 (inflicting
26 corporal injury on spouse or co-habitant); 245, subdivision (a)(1) (assault with a deadly weapon,
27 not firearm; great bodily injury likely); and 422 (threatening crime with intent to terrorize),
28 misdemeanors. Respondent was ordered to serve five days in county jail and placed on probation.

1 for 36 months with various terms and conditions, including payment of a fine in the amount of
2 \$300.00.

3 F. On or about April 19, 2005, in the Superior Court of California, Mariposa County,
4 Case No. 4129A, entitled *The People of the State of California v. Shanna Marie Tungloong*,
5 Respondent pled guilty to, and was convicted of, violating Penal Code section 273.5 (inflicting
6 corporal injury on spouse or co-habitant), a misdemeanor. Respondent was ordered to serve 30
7 days in county jail and placed on probation for 36 months with various terms and conditions,
8 including payment of a fine in the amount of \$356.00.

9 G. On or about April 19, 2005, in the Superior Court of California, Mariposa County,
10 Case No. 4114, entitled *The People of the State of California v. Shanna Marie Tungloong*,
11 Respondent pled guilty to, and was convicted of, violating Health and Safety Code section 11550,
12 subdivision (a) (being under the influence of controlled substance methamphetamine), a
13 misdemeanor. Respondent was placed on 36 months of court ordered probation which included
14 various terms and conditions, including payment of a fine in the amount of \$386.00.

15 10. In a letter accompanying her application for a Registered Veterinary Technician
16 License, Respondent admitted that she "was convicted of being under the influence of a
17 controlled substance several times over the course of three years."

18 FIRST CAUSE FOR DENIAL OF APPLICATION

19 (Substantially Related Conviction)

(Bus. & Prof. Code §§ 480, subd (a)(1) and 4883, subd. (a))

20 11. Respondent has subjected her application for a Registered Veterinary Technician
21 License to denial under Code sections 480, subdivision (a)(1), and 4883, subdivision (a), in that
22 she was convicted of a crime substantially related to the qualifications, functions, or duties of a
23 registered veterinary technician. The circumstances are set forth in paragraphs 9 and 10, above.

24 SECOND CAUSE FOR DENIAL OF APPLICATION

25 (Unprofessional Conduct)

(Bus. & Prof. Code § 4883, subd. (g))

26 12. Respondent has subjected her application for a Registered Veterinary Technician
27 License to denial under Code section 4883, subdivision (g), in that she engaged in unprofessional
28 conduct. The circumstances are set forth in paragraphs 9 and 10, above.

1 THIRD CAUSE FOR DENIAL OF APPLICATION

2 (Conviction of Violating State Statute Regulating Controlled Substances/Dangerous Drugs)
3 (Bus. & Prof. Code § 4883, subd. (g)(1))

4 13. Respondent's application for a Registered Veterinary Technician License is subject to
5 denial under Code section 4883, subdivision (g)(1), in that Respondent was convicted of violating
6 a statute or rule of this state regulating dangerous drugs or controlled substances, as set forth more
7 particularly in paragraphs 9 and 10, above.

8 FOURTH CAUSE FOR DENIAL OF APPLICATION

9 (Self-Administration of a Controlled Substance)
10 (Bus. & Prof. Code § 4883, subd. (g)(2)(A))

11 14. Respondent's application for a Registered Veterinary Technician License is subject to
12 denial under Code section 4883, subdivision (g)(2)(A), in that Respondent self-administered
13 controlled substances, as set forth more particularly in paragraphs 9 and 10, above.

14 FIFTH CAUSE FOR DENIAL OF APPLICATION

15 (Dangerous Use of Drugs)
16 (Bus. & Prof. Code § 4883, subd. (g)(2)(B))

17 15. Respondent's application for a Registered Veterinary Technician License is subject to
18 denial under Code section 4883, subdivision (g)(2)(B), in that Respondent used dangerous drugs
19 in a dangerous or injurious manner, as set forth more particularly in paragraphs 9 and 10, above.

20 SIXTH CAUSE FOR DENIAL OF APPLICATION

21 (Conviction of Criminal Offenses Involving a Controlled Substance)
22 (Bus. & Prof. Code § 4883, subd. (g)(2)(C))

23 16. Respondent's application for a Registered Veterinary Technician License is subject to
24 denial under Code section 4883, subdivision (g)(2)(C), in that Respondent was convicted of more
25 than one criminal offense involving the use, consumption, or self-administration of a dangerous
26 drug or controlled substance, as set forth more particularly in paragraphs 9 and 10, above.

27 SEVENTH CAUSE FOR DENIAL OF APPLICATION

28 (Acts Which if Done by Licentiate Would be Cause for Discipline)
(Bus. & Prof. Code § 480, subd. (a)(3))

17. Respondent's application for a Registered Veterinary Technician License is subject to
denial under Code section 480, subdivision (a)(3)(A), in that Respondent committed acts, which,
if done by a registered veterinary technician, would constitute grounds for discipline under the

1 following Code sections: 490 (Conviction of Substantially Related Crime), and 4883,
2 subdivisions: (a) (Conviction of Substantially Related Crime); (g) (Unprofessional Conduct);
3 (g)(1) (Conviction of Violating State Statute Regulating Controlled Substances/Dangerous
4 Drugs); (g)(2)(A) (Self-Administration of a Controlled Substance); (g)(2)(B) (Dangerous Use of
5 Drugs); and (g)(2)(C) (Conviction of Criminal Offenses Involving a Controlled Substance). The
6 circumstances are set forth in paragraphs 9 and 10, above.

7 PRAYER

8 WHEREFORE, Complainant requests that a hearing be held on the matters alleged in this
9 Statement of Issues, and that following the hearing, the Veterinary Medical Board issue a
10 decision:

- 11 1. Denying the application of Shanna Marie Tungloong for a Registered Veterinary
12 Technician License;
- 13 2. Taking such other and further action as deemed necessary and proper.

14
15
16 DATED: February 19, 2014 
17 ANNEMARIE DE MUGNAIO
18 Executive Officer
19 Veterinary Medical Board
20 Department of Consumer Affairs
21 State of California
22 Complainant
23
24
25
26
27
28

EXHIBIT 4



RECEIVED

PETITION FOR REINSTATEMENT OR MODIFICATION OF PENALTY

18113
 VMB/RVTC

INSTRUCTIONS: Please type or print neatly. All blanks must be completed; if not applicable enter N/A. If more space is needed attach additional sheets. Attached to this application should be a "Narrative Statement" and two original verified recommendations from a veterinarian licensed by the Board who has personal knowledge of activities since the disciplinary action was imposed.

TYPE OF PETITION [Reference Business and Professions Code section 4887]			
<input type="checkbox"/> Reinstatement of Revoked/Surrendered License or Registration		<input type="checkbox"/> Modification of Probation	
<input checked="" type="checkbox"/> Termination of Probation			
<p>NOTE: A Petition for Modification and/or Termination of Probation can be filed together. If you are requesting Modification, you must specify in your "Narrative Statement" the term(s) and condition(s) of your probation that you want reduced or modified and provide an explanation. Please check all boxes above that apply.</p>			
PERSONAL INFORMATION			
NAME: First Middle Last			
Shanna Marie Tungloong			
Other name(s) licensed under, if any:			
HOME ADDRESS: Number & Street City State Zip			
4501 Snell Ave #2215 San Jose Ca 95136			
HOME TELEPHONE NUMBER		WORK TELEPHONE NUMBER	
() N/A		[REDACTED]	
CELL NUMBER		[REDACTED]	
E-mail address:		CA License or Registration Number	
[REDACTED]		Tel 11243	
Are you licensed by any other state(s) or country(ies) (please include license number(s), issue date(s), and status of license(s)):			
No			
ATTORNEY INFORMATION (If Applicable)			
Will you be represented by an attorney? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes (If "Yes," please provide the following information)			
NAME:			
ADDRESS:			
PHONE:			
DISCIPLINARY INFORMATION			
Provide a brief explanation in your "Narrative Statement" as to the cause for the disciplinary action (e.g., negligence or incompetence, self use of drugs or alcohol, extreme departures from sanitary conditions, conviction of a crime, etc.)			
Have you ever had your license revoked, suspended, voluntarily surrendered, denied, or placed on probation in any other state or country? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes			
(If Yes, give a brief cause for administrative action or license denial in your "Narrative Statement" section, including dates and discipline ordered (e.g., 5 years probation.)			

VETERINARIAN/REGISTERED TECHNICIAN BACKGROUND

Total number of years in veterinary practice: 7 years

CONTINUING EDUCATION (List continuing education completed since the date of the disciplinary action)

8th annual back to school Seminar 2015

9th annual back to school Seminar 2016

Back to school Seminar 2018

CURRENT OCCUPATION OTHER THAN VETERINARIAN OR REGISTERED VET TECHNICIAN

(Answer only if currently not practicing as a Veterinarian or Registered Vet Technician)

List employer, address, e-mail address, phone number, job title, and duties:

EMPLOYMENT HISTORY (list for the past 5 years only)

Provide the employer's name, address, phone number, job title and dates of employment:

Sage Veterinary Centers 907 Del Ave Campbell Ca RVT 2016-present

Peninsula Animal Hospital 1023 Austin Ave Pacific Grove Ca

[REDACTED] RVT 2012 - 2016

REHABILITATION

Describe any rehabilitative or corrective measures you have taken since your license/registration was disciplined. List dates, nature of programs or courses, and current status. You may include any community service or volunteer work.

I attend three AA meetings a month.

CURRENT COMPLIANCE

Since the effective date of your last Veterinary Medical Board disciplinary action have you:

- 1. Been placed on criminal probation or parole? Yes No
- 2. Been charged in any pending criminal action by any state, local or federal agency or court? Yes No
- 3. Been convicted of any criminal offense? (A conviction includes a no contest plea; disregard traffic offenses with a \$100 fine or less.) Yes No
- 4. Been charged or disciplined by any other veterinary board? Yes No
- 5. Surrendered your license to any other veterinary board? Yes No
- 6. Had your licensee manager's premise permit disciplined? Yes No
- 7. Had any civil malpractice claims filed against you of \$10,000 or more? Yes No
- 8. Become addicted to the use of narcotics or controlled substances? Yes No
- 9. Become addicted to or received treatment for the use of alcohol? Yes No
- 10. Been hospitalized for alcohol or drug problems or for mental illness? Yes No

NOTE: If your answer is "Yes" to any of the above questions, please explain in the "Narrative Statement."

COST RECOVERY

Was cost recovery ordered? No Yes If yes, what is the remaining balance? _____

When is payment anticipated? _____

DECLARATION

Executed on February 16th 2019, at San Jose, Ca
(City) (State)

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct and that all statements and documents attached in support of this petition are true and correct.

Sharna Tungloong
Petitioner (print name)

Stungloong
Signature

The information in this document is being requested by the Veterinary Medical Board (Board) pursuant to Business and Professions Code section 4887. In carrying out its licensing or disciplinary responsibilities, the Board requires this information to make a determination on your petition for reinstatement or modification of penalty. You have a right to access the Board's records containing your personal information as defined in Civil Code section 1798.3. The Custodian of Records is the Executive Officer at the address shown on the first page.

Shanna Tungloong
4501 Snell Ave #2215
San Jose, CA

RECEIVED

FEB 12 2019

VMB/RVTC

January 23, 2019

Veterinary Medical Board
1747 N. Market Blvd., Suite 230
Sacramento, CA. 95834-2978

Dear Veterinary Medical Board,

I am petitioning to appeal my probation term. I would like my probationary period to end and for my record to reflect that I have completed it successfully. I have been on probation for approximately three years. During that time, I have been in compliance with all of the specified terms. I was put on probation by the Veterinary Medical Board in response to substance abuse charges from fourteen years ago. Since these charges were on my record, the VMB required this probationary period as a condition for receiving my RVT license.

I graduated from Carrington College in 2012, where I completed my course of study in veterinary technology. My probationary period began in January 2015. I received a psychological evaluation (which the Doctor sent to the VMB in 2015). In fulfillment of the requirements specified by the Board I have been adhering to the following guidelines: I attend at least three AA meetings per month, for which I send documentation to the Board. Each day after midnight I check in with the phone application to determine whether a drug test will be required the following morning. I am current on the required fees associated with my probationary period. I am a member of VECCS, and I read the VECCS bimonthly journals. I will be attending the VECCS conference this April. I attended the Davis back to school symposia in 2018, 2016, and 2015.

The main reason I wish to have my probation terms ended is due to the financial strain it is putting on my family. I love my career and I love medicine. I am not the person I was fifteen years ago. I hope my compliance to my probation terms can be proof of that.

Thank you for your consideration,

Shanna Tungloong



PENINSULA ANIMAL HOSPITAL
1023 Austin Ave.
Pacific Grove, CA 93950

December 19, 2018

Gentlemen/Madams,

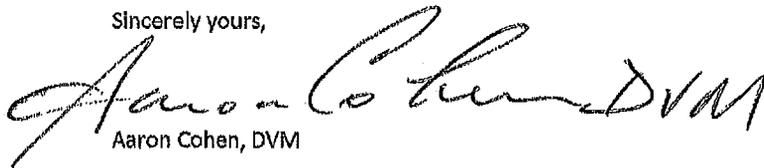
Ms. Shanna Tungloong, joined our practice in May of 2012, and her tenure lasted until September of 2016. She was an exemplary employee. She was punctual, hard working, and industrious. Patient care improved significantly when she joined the practice. Our anesthetic monitoring improved, hospitalized patients were tracked better and inventory management was improved.

Ms. Tungloong is ambitious, and directed. She is creating a rewarding life for herself and her daughter. I feel I can attest to her good character. She and I would like her probation period to end.

If I can be of further assistance, please contact me at [REDACTED]

I declare under penalty of perjury under the laws of The State of California that the foregoing is true and correct.

Sincerely yours,


Aaron Cohen, DVM

Terence Krentz, DVM

Sage Veterinary Centers

Department of Emergency and Critical Care

907 Dell Ave.

Campbell, CA 95008

408-343-7243

12/12/18

To whom this may concern,

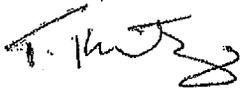
I declare under penalty of perjury under the laws of California that the foregoing is true and correct.

I am a board-eligible criticalist employed at Sage Veterinary Centers. Shanna Tungloong has been employed in our CCU and has been novel employee. Her personal evaluation has been consistently excellent since she's been in our employ since November 2016.

I highly recommend Shanna for her licensure as an RVT and removal of her probationary period.

Sincerely,

Dr. Terence Krentz

A handwritten signature in black ink, appearing to read 'T. Krentz', written in a cursive style.

SHANNA TUNGLOONG

4501 snell ave #2215, San Jose, CA 95136 | [REDACTED]

SUMMARY

Licensed Veterinary Technician in California with seven years of progressive experience in animal hospitals and clinics. A compassionate provider with a dedication to providing thorough education to animal owners on best practices in preventative care.

SKILLS

monitoring the critically ill.	calculating cri's
placing intravenous catheters	monitoring the diabetic patient
monitoring fluid ins and outs	managing feeding tubes
monitoring the oxygen dependent patient	monitoring the ecg

EXPERIENCE

11/2016 to Current	ccu rvt sage veterinary and emergency centers — campbell, ca Critical care veterinary technician for two years
05/2012 to 08/2016	peninsula animal hospital Aaron Cohen — pacific grove , ca Veterinary technician at a small animal practice

EDUCATION AND TRAINING

2012	Associate of Science: veeterinary technology carrington college — san jose, ca
-------------	---

UNIVERSITY OF CALIFORNIA, DAVIS

BERKELEY • DAVIS • IRVINE • LOS ANGELES • MERCED • RIVERSIDE • SAN DIEGO • SAN FRANCISCO



SANTA BARBARA • SANTA CRUZ

SCHOOL OF VETERINARY MEDICINE
CENTER FOR CONTINUING PROFESSIONAL EDUCATION
ONE SHIELDS AVENUE
DAVIS, CA 95616
Tel (530) 752-3905
<http://www.vetmed.ucdavis.edu/CE/>

THIS IS TO CERTIFY THAT

Shanna Tungloong

(ATTENDEE)

ATTENDED THE
BACK TO SCHOOL RVT/VETERINARY TECHNICIAN/ASSISTANT CE SEMINAR
ON JULY 21-22, 2018
AT GLADYS VALLEY HALL,
UC DAVIS SCHOOL OF VETERINARY MEDICINE

THIS PROGRAM HAS BEEN REVIEWED AND ASSIGNED UP TO 16 HOURS OF
SCIENTIFIC CONTINUING EDUCATION CREDIT BY THE
SCHOOL OF VETERINARY MEDICINE.

A handwritten signature in black ink, appearing to read "Jodi L. Westropp".

JODI L. WESTROPP, DVM, PhD, DACVIM
DIRECTOR, CENTER FOR CONTINUING
PROFESSIONAL EDUCATION

PLEASE NOTE:
VETERINARY MEDICAL ETHICS AND STATE LICENSING AUTHORITIES
REQUIRE YOU TO ONLY CLAIM THE HOURS YOU ACTUALLY ATTENDED

NUMBER OF HOURS ACTUALLY ATTENDED 12



SCHOOL OF VETERINARY MEDICINE
CENTER FOR CONTINUING PROFESSIONAL EDUCATION
(530) 752-3905
FAX (530) 752-6728

ONE SHIELDS AVENUE
DAVIS, CALIFORNIA 95616-8734

THIS IS TO CERTIFY THAT

Shonna Tungwang

(ATTENDEE)

ATTENDED THE
UC DAVIS
9th ANNUAL BACK TO SCHOOL SEMINAR
PRESENTED BY THE
UC DAVIS CENTER FOR CONTINUING PROFESSIONAL EDUCATION
ON JULY 23-24, 2016
AT GLADYS VALLEY HALL AND SCHALM HALL,
UC DAVIS SCHOOL OF VETERINARY MEDICINE

THIS PROGRAM HAS BEEN REVIEWED AND ASSIGNED UP TO 16 HOURS OF
SCIENTIFIC CONTINUING EDUCATION CREDIT BY THE SCHOOL OF VETERINARY
MEDICINE.

A handwritten signature in black ink, appearing to read "Karl E. Jandrey".

KARL E. JANDREY, DVM, MAS, DACVECC
DIRECTOR, CENTER FOR CONTINUING
PROFESSIONAL EDUCATION

PLEASE NOTE:

VETERINARY MEDICAL ETHICS AND STATE LICENSING AUTHORITIES
REQUIRE YOU TO ONLY CLAIM THE HOURS YOU ACTUALLY ATTENDED

NUMBER OF HOURS ACTUALLY ATTENDED: 16 hours



SCHOOL OF VETERINARY MEDICINE
CENTER FOR CONTINUING PROFESSIONAL EDUCATION
(530) 752-3905
FAX (530) 752-6728

ONE SHIELDS AVENUE
DAVIS, CALIFORNIA 95616-8734

THIS IS TO CERTIFY THAT

Shamee Tongloong

(ATTENDEE)

ATTENDED THE
UC DAVIS
8th ANNUAL BACK TO SCHOOL SEMINAR
PRESENTED BY THE
UC DAVIS CENTER FOR CONTINUING PROFESSIONAL EDUCATION
ON JULY 26, 2015
AT GLADYS VALLEY HALL,
UC DAVIS SCHOOL OF VETERINARY MEDICINE

THIS PROGRAM HAS BEEN REVIEWED AND ASSIGNED UP TO 8 HOURS OF
SCIENTIFIC CONTINUING EDUCATION CREDIT BY THE SCHOOL OF VETERINARY
MEDICINE.

Karl E. Jandrey

KARL E. JANDREY, DVM, MAS, DACVECC
DIRECTOR, CENTER FOR CONTINUING
PROFESSIONAL EDUCATION

PLEASE NOTE:
VETERINARY MEDICAL ETHICS AND STATE LICENSING AUTHORITIES
REQUIRE YOU TO ONLY CLAIM THE HOURS YOU ACTUALLY ATTENDED

NUMBER OF HOURS ACTUALLY ATTENDED 8

2018 Performance Appraisal

Shanna Tungloong

Location:	Campbell	Date of Hire:	11/8/2016
Department:	CCU	Date in Current Position:	11/8/2016
Job Title:	Registered Veterinary Technician	Performance Period	
Lead:	Rachel Schwager	From:	January 1, 2018
		To:	December 31, 2018

Performance Objectives *(SMART)*

	Objective	Measurement	Accomplishment (appraisal phase)
1	Attend CE or symposium		
2	Place central line		
3	Improve suturing techniques		
4	Ventilator case management		
5			

General Performance Summary

Summary of Accomplishments (1-5 with examples)
<ul style="list-style-type: none"> Advancing nursing skills. Shanna has become more comfortable with difficult skills such as placing sampling catheters, nasogastric tubes, and calculating difficult CRIs Shanna has taken Initiative with CE and is constantly looking to improve her skills and expand her knowledge. Increased proficiency with Smart Flow and ezyVet and assists other department staff to make accurate treatment sheets.

Summary of Performance Strengths (1-3 with examples)
<ul style="list-style-type: none"> Shanna's communication skills have improved dramatically over the past year. She is able to effectively communicate with team members and bring frustrations and concerns to her lead/manager in a professional manner. Shanna has the highest standard for patient care. She is thoughtful and thinks ahead about what that patient may need throughout her shift and is still able to keep an eye on patients not under her care to help strengthen developing team members. Shanna is extremely reliable. She shows up to work every day on time and ready to help. She has picked up additional shifts when needed and she is so much appreciated by her lead and manager.

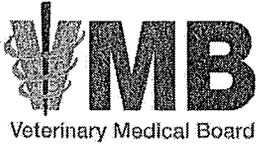
2018 Performance Appraisal

Shanna Tungloong

Location:	Campbell	Date of Hire:	11/8/2016
Department:	CCU	Date in Current Position:	11/8/2016
Job Title:	Registered Veterinary Technician	Performance Period	
Lead:	Rachel Schwager	From:	January 1, 2018
		To:	December 31, 2018

Summary of Performance Enhancement/Growth (1-3 with examples)
<ul style="list-style-type: none"> • Shanna should continue to leverage doctors and other senior nursing staff in order to continue enhancing her skills as well as explore CE opportunities. • Shanna is encouraged to continue utilizing constructive outlets for her stress. • Shanna is encouraged to continue to help integrate new team members, provide training moments when applicable, and to help create a positive, welcoming culture in CCU. • It is a goal of 2019 to get all CCU nursing staff adequately trained in ventilator case management. While the opportunity to manage a "live" ventilator case is rare, there will be training materials and hands-on training provided to increase the confidence and comfort of our nurses.

EXHIBIT 5



PETITION FOR MODIFICATION OF PENALTY

PROBATION UNIT REPORT

PETITIONER: Shanna Marie Tungloong

TYPE OF PETITION: Termination of Probation

CASE NUMBER: IA 2013 26

CURRENT ADDRESS: 4501 Snell Ave. #2215
San Jose, CA 95136

ADDRESS OF RECORD: Same as above

WORK TELEPHONE #: [REDACTED]

CELL PHONE #: [REDACTED]

**REGISTERED VETERINARY
TECHNICIAN REGISTRATION:** RVT 11243

ISSUE DATE: October 29, 2015

EXPIRATION DATE: September 30, 2019

BACKGROUND INFORMATION:

On December 3, 2014, the Veterinary Medical Board's (Board) Stipulated Settlement and Disciplinary Order for Shanna Tungloong was adopted in case number IA 2013 36 and went into effect on January 2, 2015. The Order granted the Registered Veterinary Technician (RVT) Registration application for Tungloong and that upon successful completion of the licensure examination and all other licensing requirements a registration would be issued. Once the registration was issued, it was immediately revoked, stayed, and placed on probation for five (5) years.

Ms. Tungloong's registration was issued on November 2, 2015, making her period of probation from November 2, 2015 to November 2, 2020. However, Ms. Tungloong's probation was on a "tolled" status from September 26, 2016 to February 23, 2017 while she was not employed. This makes her new projected end date of probation March 28, 2021.

REASON FOR DISCIPLINE:

On or about September 10, 2012, the Board received an application for a Registered Veterinary Technician registration from Ms. Tungloong. On December 11, 2012 said previously submitted

application for RVT registration was denied. The reason for the denial of the application was due to seven (7) misdemeanor cases and convictions over a three (3) year period of time (2002-2005). The various charges included: driving without a valid license, possession of a controlled substance methamphetamine, possession of a smoking device, possession of marijuana, unlawful possession of a controlled substance Diazepam, taking a vehicle without consent, driving without a license, inflicting corporal injury on spouse/cohabitant, assault with a deadly weapon not firearm, threatening crime with intent to terrorize, and being under the influence of a control substance methamphetamine.

PROBATION COMPLIANCE REPORT:

Below are applicable terms and conditions of Ms. Tungloong's probation and their compliance:

Obey All Laws	<i>In compliance</i>
Quarterly Reports & Interviews	<i>Some violations in the past; in compliance currently</i>
Quarterly Report violation letters were sent out to Ms. Tungloong on three (3) occasions:	
<ul style="list-style-type: none">• January 27, 2016 for the previous quarter (22 days late)• November 4, 2016 for the previous quarter (30 days late)• May 24, 2017 for the previous quarter (49 days late)	
Cooperation w/ Probation Surveillance	<i>Paid \$3,100 out of \$3,800 due</i>
Notice to Employers	<i>In compliance</i>
Psychological Evaluation	<i>In compliance; successfully completed on 1/13/2016</i>
Rehabilitation Program	<i>In compliance</i>
Submit to Drug Testing	<i>Overall in compliance</i>

Ms. Tungloong has been called to biological fluid test a total of 71 times thus far on probation and has failed to submit a sample on six (6) of said occasions:

- November 30, 2015, March 16, 2016, May 27, 2016, September 21, 2016, June 4, 2017, and July 21, 2018
- Documented explanations were received for the missed tests on November 30, 2015, March 16, 2016, March 27, 2016, and July 21, 2018

Ms. Tungloong has failed to log-in/check into the testing system on eight (8) occasions.

Repeated dilute tests were occurring in Ms. Tungloong's testing history. Historically, she provided:

- one (1) dilute test result in 2016
- four (4) dilute tests in 2017
- eight (8) dilute tests in 2018

A Violation Letter was sent to Ms. Tungloong addressing the dilute issue on November 7, 2018. An explanation was provided of her normal routine on a day she was selected to test and the amount of fluids she would consume. A subsequent Phosphatidylethanol (blood) test was administered on November 14, 2018 and resulted with a negative specimen.

Abstention from Controlled Substances *In compliance; zero positive tests*

Abstention from Alcohol Use *In compliance; zero positive tests*

OUT-OF-STATE LICENSES/REGISTRATIONS

Ms. Tungloong does not hold any veterinary licenses or registrations outside of California.

Submitted by: *Sidney Villareal*
Probation Monitor



Veterinary Medical Board
1747 N. Market Blvd., Suite 230, Sacramento, CA 95834
Telephone: 916-515-5220 Fax: 916-928-6852 | www.vmb.ca.gov



Regular & Certified Mail

January 27, 2016

Shanna Tungloong
1023 Austin Ave
Pacific Grove, CA 93950

Re: VIOLATION LETTER
Case No. IA 2013 26

Dear Shanna Tungloong:

This letter is in regards to the Quarterly Report for October 1st – December 31st 2015 which was due on January 5th per your disciplinary order. Your disciplinary order states the following:

QUARTERLY REPORTS

You shall report quarterly to the Board and its designee, under penalty of perjury, on forms provided by the Board, stating whether there has been compliance with all terms and conditions of probation. If the final written quarterly report is not made as directed, the period of probation shall be extended until such time as the final report is received by the Board.

The Board's records do not show you have submitted a report for Quarter 4 of 2015 which was due on January 5, 2016. Please submit the Quarterly Report immediately. This report will be noted as a late submission.

This letter is not a full audit of your probation file, this notice is addressing only the failure to submit this particular quarterly report as required per your disciplinary order.

Failure to come into compliance with the terms and conditions of your probationary order may result in the Board seeking subsequent disciplinary action against your license including, but not limited to, the filing of a Petition to Revoke.

If you have any questions or concerns, please feel free to contact the Board.

Regards,

Christy Bell
Probation Monitor
(916) 515-5244



Veterinary Medical Board
1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834
Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



DECLARATION OF SERVICE BY CERTIFIED MAIL & REGULAR MAIL

RE: Shanna Tungloong

LICENSE NO: TEC 11243

I, the undersigned declare that I am over 18 years of age; my business address is 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834. I served a true copy of the attached letter by Certified Mail on the following, by placing same in an envelope addressed as follows:

NAME AND ADDRESS

Shanna Tungloong
1023 Austin Ave
Pacific Grove, CA 93950

CERTIFIED NUMBER:

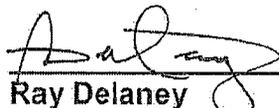
7014 3490 0001 3144 3358

Said envelope was then, on January 27, 2016, sealed and deposited in the United States Mail at 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834, the county in which I am employed, as certified mail and regular mail with postage thereon fully prepaid, return receipt requested.

Executed on **January 27, 2016**, at Sacramento, California.

I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOREGOING IS TRUE AND CORRECT.

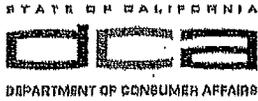
DECLARANT:



Ray Delaney
Enforcement Analyst
Veterinary Medical Board

U.S. Postal Service™		
CERTIFIED MAIL® RECEIPT <i>Domestic Mail Only</i>		
For delivery information, visit our website at www.usps.com		
OFFICIAL USE		
Postage	\$	
Certified Fee		
Return Receipt Fee (Endorsement Required)		
Restricted Delivery Fee (Endorsement Required)		
Total Postage & Fees	\$	
Sent To		
Street & Apt. No., or PO Box No.		
City, State, ZIP+4		
		AGO 044
PS Form 3800, July 2012		See Reverse for Instructions

7014 3490 0001 3144 3358



Veterinary Medical Board
1747 N. Market Blvd., Suite 230, Sacramento, CA 95834
Telephone: 916-515-5220 Fax: 916-928-6852 | www.vmb.ca.gov



Regular & Certified Mail

November 4, 2016

Shanna Tungloong, RVT
760 Lobos Street
Monterey, CA 93940

Re: VIOLATION LETTER
Case No. IA 2013 26

Dear Ms. Tungloong:

This letter is in regards to the Quarterly Report for July 1 -- September 30, 2016 which was due on October 5, 2016 per your disciplinary order. Your disciplinary order states the following:

QUARTERLY REPORTS

You shall report quarterly to the Board and its designee, under penalty of perjury, on forms provided by the Board, stating whether there has been compliance with all terms and conditions of probation. If the final written quarterly report is not made as directed, the period of probation shall be extended until such time as the final report is received by the Board.

The Board's records do not show you have submitted a report for Quarter 3 of 2016 which was due on October 5, 2016. Please submit the Quarterly Report immediately. This report will be noted as a late submission.

This letter is not a full audit of your probation file, this notice is addressing only the failure to submit this particular quarterly report as required per your disciplinary order.

Failure to come into compliance with the terms and conditions of your probationary order may result in the Board seeking subsequent disciplinary action against your license including, but not limited to, the filing of a Petition to Revoke.

If you have any questions or concerns, please feel free to contact the Board.

Regards,

Jaspreet Pabla
Probation Monitor
(916) 515-5244



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDMUND G. BROWN JR.
Veterinary Medical Board
 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834
 Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



DECLARATION OF SERVICE BY CERTIFIED MAIL & REGULAR MAIL

RE: Tungloong, Shanna, RVT

LICENSE NO: TEC: 11243

I, the undersigned declare that I am over 18 years of age; my business address is 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834. I served a true copy of the attached letter by Certified Mail on the following, by placing same in an envelope addressed as follows:

NAME AND ADDRESS
 Tungloong, Shanna, RVT
 760 Lobos Street
 Monterey, CA 93940

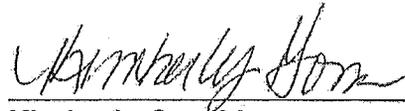
CERTIFIED NUMBER:
 7015 0640 0003 5431 8168

Said envelope was then, on November 4, 2016, sealed and deposited in the United States Mail at 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834, the county in which I am employed, as certified mail and regular mail with postage thereon fully prepaid, return receipt requested.

Executed on **November 4, 2016**, at Sacramento, California

I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOREGOING IS TRUE AND CORRECT.

DECLARANT:



Kimberly Gorski
 Enforcement Technician
 Veterinary Medical Board

916 515 5220

U.S. Postal Service™ CERTIFIED MAIL® RECEIPT <i>Domestic Mail Only</i>	
For delivery information, visit our website at www.usps.com ®	
OFFICIAL USE	
Certified Mail Fee	\$ _____
Extra Services & Fees (check box, add fee as appropriate)	
<input type="checkbox"/> Return Receipt (hardcopy)	\$ _____
<input type="checkbox"/> Return Receipt (electronic)	\$ _____
<input type="checkbox"/> Certified Mail Restricted Delivery	\$ _____
<input type="checkbox"/> Adult Signature Required	\$ _____
<input type="checkbox"/> Adult Signature Restricted Delivery	\$ _____
Postage	\$ _____
Total Postage and Fees	\$ _____
Sent To	
Street and Apt. No., or PO Box No.	
City, State, ZIP+4®	
Postmark Here	
PS Form 3800, April 2015 PSN 7500-02-000-9047 See Reverse for Instructions	

USPS TRACKING



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Veterinary Medical Board

Attn: Jaspreet Pabla

NOV 28 2013

1747 N. Market Blvd, #230
Sacramento, CA 95834-2978

WMB/RVTG

NOV 28 2013 10:00 AM

1A 2013 2P

SENDER: COMPLETE THIS SECTION

- 1. Complete items 1, 2, and 3.
- 2. Print your name and address on the reverse so that we can return the card to you.
- 3. Attach this card to the back of the mailpiece or on the front if space permits.

1. Article Addressed to:

**Shanna Tungloong
760 Lobos Street
Monterey, CA 93940**



9590 9402 1640 6053 1063 52

2. Article Number (transfer from service label)

7015 0640 0003 5431 0116

PS Form 3811, July 2015 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

- A. Signature Agent
S. Tungloong
- B. Received by (Printed Name) Addressee
S. Tungloong
- C. Date of Delivery
7/26/16
- D. Is delivery address different from item 1? Yes
If YES, enter delivery address below: No

3. Service Type:
- Adult Signature Restricted Delivery
 - Adult Signature Restricted Delivery
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 - Certified Mail Restricted Delivery
 - Collect on Delivery
 - Collect on Delivery Restricted Delivery
 - Insured Mail
 - Insured Mail Restricted Delivery (over \$500)
 - Priority Mail Express®
 - Registered Mail™
 - Registered Mail Restricted Delivery
 - Return Receipt for Merchandise
 - Signature Confirmation™
 - Signature Confirmation Restricted Delivery

Domestic Return Receipt



Veterinary Medical Board
1747 N. Market Blvd., Suite 230, Sacramento, CA 95834
Telephone: 916-515-5220 Fax: 916-928-6852 | www.vmb.ca.gov



Certified Mail

May 24, 2017

Shanna M. Tungloong, RVT
6067 Crossview Circle
San Jose, CA 95120

Re: VIOLATION LETTER
Case No. IA 2013 26

Dear Ms. Tungloong:

This letter is in regards to the Quarterly Report for January 5th thru March 5th which was due on April 5th per your disciplinary order. Your disciplinary order states the following:

QUARTERLY REPORTS

You shall report quarterly to the Board and its designee, under penalty of perjury, on forms provided by the Board, stating whether there has been compliance with all terms and conditions of probation. If the final written quarterly report is not made as directed, the period of probation shall be extended until such time as the final report is received by the Board.

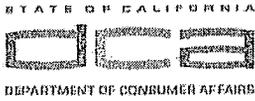
The Board's records do not show you have submitted a report for Quarter 1 of 2017 which was due on April 5, 2017. Please submit the Quarterly Report immediately. This report will be noted as a late submission.

This letter is not a full audit of your probation file; this notice is addressing only the failure to submit this particular quarterly report as required per your disciplinary order.

If you have any questions or concerns, please feel free to contact the Board.

Regards,

Jaspreet Pabla
Probation Monitor
(916) 515-5244



Veterinary Medical Board
1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834
Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



DECLARATION OF SERVICE BY CERTIFIED MAIL

RE: Shanna M. Tungloong, RVT

LICENSE NO: RVT: 11243

I, the undersigned declare that I am over 18 years of age; my business address is 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834. I served a true copy of the attached letter by Certified Mail on the following, by placing same in an envelope addressed as follows:

NAME AND ADDRESS

Shanna M. Tungloong, RVT
6067 Crossview Circle
San Jose, CA 95120

CERTIFIED NUMBER:

7016 1370 0001 2621 8900

Said envelope was then, on May 24, 2017, sealed and deposited in the United States Mail at 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834, the county in which I am employed, as certified mail with postage thereon fully prepaid, return receipt requested.

Executed on **May 24, 2017**, at Sacramento, California

I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOREGOING IS TRUE AND CORRECT.

DECLARANT:

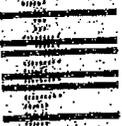
Kimberly Gorski

Kimberly Gorski
Enforcement Technician
Veterinary Medical Board

0069 1292 1000 0457 9700 7016 1370 0001 2621 8900

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For delivery information, visit our website at www.usps.com ®	
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<input type="checkbox"/> Return Receipt (hardcopy) \$	
<input type="checkbox"/> Return Receipt (electronic) \$	
<input type="checkbox"/> Certified Mail Restricted Delivery \$	
<input type="checkbox"/> Adult Signature Required \$	
<input type="checkbox"/> Adult Signature Restricted Delivery \$	
Postage \$	
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PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions	

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• Sender: Please print your name, address, and ZIP+4® in this box.

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Postal Service

RECEIVED
Veterinary Medical Board
Attn: Jaspreet Pabla
1747 N. Market Blvd, #230
Sacramento, CA 95834-2978

JUN 05 2017

VMB/RV/C

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

**Shirama M. Tungloong, RVT
6067 Crossview Circle
San Jose, CA 95120**

9590 9402 1640 6053 1075 40

2. Article Number (Use for Domestic Labels)
7016 1370 0001 2621 8900

PS Form 3811, July 2015 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

A. Signature Agent
X Shirama M. Tungloong Addressee

B. Received by (Printed Name) C. Date of Delivery
SHIRAMA M. TUNGLOONG

D. Is delivery address different from item 1? Yes
IF YES, enter delivery address below: No



3. Service Type
- Priority Mail Express®
 - Adult Signature
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 - Certified Mail Restricted Delivery
 - Collect on Delivery
 - Collect on Delivery Restricted Delivery
 - Insured Mail (over \$500)
 - Registered Mail™
 - Registered Mail Restricted Delivery
 - Return Receipt for Merchandise
 - Signature Confirmation™
 - Signature Confirmation Restricted Delivery

Domestic Return Receipt



DONORS	LOGIN REPORT	SELECTION REPORT	LOG OUT
--------	--------------	------------------	---------

AGENCY ACCESS: DCA - Veterinary Medical Board

Tungloong, Shanna (18200)
11/23/2015 to 11/02/2020

- Failed Logins (Calendar View | Table View)
- Past Selections (Calendar View | Table View)

Past Selections

Date Selected	Result	Result Date	Hours Difference	Comments	Actions
05/27/2016	Pending for 0 days			Save Comment	Mark as Pending ▼
05/19/2016	NEGATIVE	05/26/2016	190 hours	Save Comment	
05/18/2016	NEGATIVE	05/23/2016	142 hours	Save Comment	
04/26/2016	NEGATIVE	04/29/2016	94 hours	Save Comment	
04/21/2016	NEGATIVE	04/26/2016	142 hours	Save Comment	
04/11/2016	NEGATIVE	04/20/2016	238 hours	Save Comment	
03/30/2016	NEGATIVE	04/12/2016	334 hours	Save Comment	
03/16/2016	Pending for 72 days			Save Comment	Mark as Pending ▼
03/11/2016	NEGATIVE	03/21/2016	261 hours	Save Comment	
02/26/2016	NEGATIVE	03/04/2016	190 hours	Save Comment	
02/17/2016	NEGATIVE	03/04/2016	406 hours	Save Comment	
02/09/2016	NEGATIVE	02/24/2016	382 hours	Save Comment	
01/28/2016	NEGATIVE	02/09/2016	310 hours	Save Comment	

				Save Comment	
01/19/2016	NEGATIVE	01/28/2016	238 hours	Save Comment	
01/13/2016	NEGATIVE	01/21/2016	214 hours	Save Comment	
12/22/2015	NEGATIVE	12/28/2015	166 hours	Save Comment	
12/21/2015	NEGATIVE	12/28/2015	190 hours	Save Comment	
12/17/2015	NEGATIVE	12/24/2015	190 hours	Save Comment	
11/30/2015	Pending for 179 days			Save Comment	Mark as Pending ▼
11/25/2015	NEGATIVE	12/04/2015	238 hours	Save Comment	

Total Records: 21
 Pages: 1 2 NEXT



DONORS	LOGIN REPORT	SELECTION REPORT	LOG OUT
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AGENCY ACCESS: DCA - Veterinary Medical Board

Tungloong, Shanna (18200)
 11/23/2015 to 11/02/2020

- Failed Logins (Calendar View | Table View)
- Past Selections (Calendar View | Table View)

Failed Logins

Day	Count	Reason	Actions
04/02/2016	3	Failed to log in	Save
03/27/2016	2	Failed to log in	Save
02/11/2016	1	Failed to log in system down	Save

Total Records: 3



Shanna Marie Tungloong
 4501 Snell Ave.#2215,
 San Jose, CA, 95136

Status: Active

Frequency Code: Random

SSN/ID: [REDACTED]

Missed Call History:

Date	Details
09/20/2016	Missed Call
09/21/2016	Missed Call Scheduled For Testing - Opt # 1
09/22/2016	Missed Call
09/23/2016	Missed Call
09/24/2016	Missed Call
10/21/2017	Missed Call

Row Count: 6

Detailed Test History:

Date	Access Time	Result	Obs	Obs Conf	Notes	Comments
06/27/2016	07:24	Specimen # 210632965 - Negative - Test Option - 1 - Creatinine:54.7 mg/dL	Y	Y		

Date	Access Time	Result	Obs	Obs Conf	Notes	Comments
07/11/2016	01:07	Specimen # 210632979 - Negative - Test Option - 1 - Creatinine:32.0 mg/dL	Y	Y		
07/13/2016	00:21	Specimen # 210632978 - Negative - Test Option - 1 - Creatinine:61.3 mg/dL	Y	Y		
07/22/2016	07:35	Specimen # 210632966 - Canceled-Flaw - Test Option - 1 - Creatinine:10.2 mg/dL	Y	Y	Result Notes: CREATININE 10.2 MG/DL, SPECIFIC GRAVITY 1.0010 This specimen has a specific gravity that is too low for the measured creatinine which makes it an invalid specimen. Was it an observed collection? James L. Ferguson, DO, FASAM Medical Director, Recovery Management Services	
08/04/2016	06:01	Specimen # 210632967 - Negative - Test Option - 1 - Creatinine:Dilute	Y	Y	Result Notes: CREATININE 14.8 MG/DL, SPECIFIC GRAVITY 1.0022	
08/16/2016	07:24	Specimen # 210632977 - Negative - Test Option - 1 - Creatinine:287.3 mg/dL	Y	Y		
08/22/2016	00:31	Specimen # 210632968 - Negative - Test Option - 1 - Creatinine:435.8 mg/dL	Y	Y	Result Notes: CREATININE 435.8 MG/DL	
09/15/2016	00:17	Specimen # 210632969 - Negative - Test Option - 1 - Creatinine:27.7 mg/dL	Y	Y		
09/21/2016		Test scheduled, No result found.	Y		No Show Alert Comments (alert date 10/05/2016): Did not access system for test message.	
03/27/2017	09:30	Specimen # 210632976 - Negative - Test Option - 1 - Creatinine:31.4 mg/dL	Y	Y		
04/06/2017	00:43	Specimen # 210632970 - Negative - Test Option - 1 - Creatinine:73.6 mg/dL	Y	Y		
04/13/2017	02:05	Specimen # 210632971 - Negative - Test Option - 1 - Creatinine:66.7 mg/dL	Y	Y		
04/20/2017	01:21	Specimen # 210632972 - Negative - Test Option - 1 - Creatinine:Dilute	Y	Y	Result Notes: Creatinine 17.7 mg/dL, Specific Gravity 1.0026	

Date	Access Time	Result	Obs	Obs/Cont	Notes	Comments
05/03/2017	01:51	Specimen # 210632973 - Negative - Test Option - 1 - Creatinine:72.9 mg/dL	Y	Y		
05/08/2017	02:37	Specimen # 210632974 - Negative - Test Option - 1 - Creatinine:20.5 mg/dL	Y	Y		
05/12/2017	00:26	Specimen # 210632975 - Negative - Test Option - 1 - Creatinine:15.1 mg/dL	Y	Y	Result Notes: Creatinine 15.1 mg/dL, Specific Gravity 1.0031	
06/01/2017	00:20	Specimen # 210863898 - Negative - Test Option - 1 - Creatinine:25.2 mg/dL	Y	Y		
06/04/2017	01:47	Test scheduled, No result found.	Y		No Show Alert Comments (alert date 06/18/2017): No test found at lab for this day	
07/19/2017	01:19	Specimen # 210863897 - Negative - Test Option - 3 - Creatinine:23.3 mg/dL	Y	Y		
08/11/2017	00:00	Specimen # 210863896 - Negative - Test Option - 3 - Creatinine:Dilute	Y	Y	Result Notes: Creatinine 15.4 MG/DL;DILUTE Specific Gravity 1.0029	
08/22/2017	01:02	Specimen # 210863873 - Negative - Test Option - 3 - Creatinine:45.0 mg/dL	Y	Y		
09/26/2017	01:19	Specimen # 210863874 - Negative - Test Option - 3 - Creatinine:50.9 mg/dL	Y	Y		
10/07/2017	00:04	Specimen # 210863875 - Negative - Test Option - 3 - Creatinine:Dilute	Y	Y	Result Notes: CREATININE 14.8 mg/dL Specific Gravity 1.0026 Dilute Not Observed Alert Comments (alert date 10/11/2017): Dilute Not Observed Alert Comments (alert date 10/12/2017): Per COC Pt was observed by collector	
11/08/2017	00:02	Specimen # 210863876 - Negative - Test Option - 3 - Creatinine:31.3 mg/dL	Y	Y		
11/09/2017	00:02	Specimen # 210863877 - Negative - Test Option - 3 - Creatinine:Dilute	Y	Y	Result Notes: CREATININE 11.3 mg/dL Specific Gravity 1.0016 Dilute	
12/26/2017	00:28	Specimen # 210863879 - Negative - Test Option - 3 - Creatinine:45.8 mg/dL	Y	Y		

Date	Access Time	Result	Obs	Obs Cont	Notes	Comments
02/18/2018	00:12	Specimen # 210863880 - Negative - Test Option - 3 - Creatinine:35.9 mg/dL	Y	Y		
03/28/2018	00:03	Specimen # 210863881 - Negative - Test Option - 3 - Creatinine:73.1 mg/dL	Y	Y		
04/19/2018	00:08	Specimen # 210863895 - Negative - Test Option - 3 - Creatinine:17.4 mg/dL	Y	Y	Result Notes: CREATININE 17.4 mg/dL	
05/14/2018	00:05	Specimen # 210863894 - Negative - Test Option - 3 - Creatinine:Dilute	Y	Y	Result Notes: CREATININE 15.5 mg/dL Specific Gravity 1.0025 Dilute	
05/15/2018	00:37	Specimen # 210863893 - Negative - Test Option - 3 - Creatinine:24.2 mg/dL	Y	Y		
07/06/2018	00:01	Specimen # 210863890 - Negative - Test Option - 3 - Creatinine:Dilute	Y	Y	Result Notes: CREATININE 12.6 mg/dL Specific Gravity 1.0021 Dilute	
07/21/2018	00:05	Test scheduled, No result found.	Y			
08/22/2018	00:02	Specimen # 210876675 - Negative - Test Option - 3 - Creatinine:27.8 mg/dL	Y	Y		
09/15/2018	00:05	Specimen # 210863883 - Negative - Test Option - 3 - Creatinine:19.7 mg/dL	Y	Y	Result Notes: CREATININE 19.7 mg/dL	
10/19/2018	00:30	Specimen # 210863884 - Negative - Test Option - 3 - Creatinine:11.0 mg/dL	Y	Y	Result Notes: DILUTE SPECIMEN: CREATININE:11.0 mg/dL SPECIFIC GRAVITY:1.0022	
10/23/2018	00:20	Specimen # 210863885 - Negative - Test Option - 3 - Creatinine:7.8 mg/dL	Y	Y	Result Notes: DILUTE SPECIMEN: CREATININE:7.8 mg/dL SPECIFIC GRAVITY:1.0018	
11/13/2018	00:49	Specimen # 210863889 - Negative - Test Option - 3 - Creatinine:7.7 mg/dL	Y	Y	Result Notes: DILUTE SPECIMEN: CREATININE:7.7 mg/dL SPECIFIC GRAVITY:1.0021	
11/14/2018	00:00	Specimen # 211139854 - Special - Negative	N	N		
11/23/2018	00:00	Specimen # 210863888 - Negative - Test Option - 3 - Creatinine:123.7 mg/dL	Y	Y		

Date	Access Time	Result	Obs	Obs Cont	Notes	Comments
12/07/2018	00:04	Specimen # 210863887 - Negative - Test Option - 3 - Creatinine:7.1 mg/dL	Y	Y	Result Notes: DILUTE SPECIMEN: CREATININE:7.1 mg/dL SPECIFIC GRAVITY:1.0022	
12/27/2018	00:08	Specimen # 210863886 - Negative - Test Option - 3 - Creatinine:9.7 mg/dL	Y	Y	Result Notes: DILUTE SPECIMEN: CREATININE:9.7 mg/dL SPECIFIC GRAVITY:1.0026	
12/27/2018	00:08	Unscheduled Test - Specimen # 210863886 - Negative - Creatinine:9.7 mg/dL	N	Y	Result Notes: DILUTE SPECIMEN: CREATININE:9.7 mg/dL SPECIFIC GRAVITY:1.0026	
01/19/2019	00:14	Specimen # 210642163 - Negative - Test Option - 3 - Creatinine:8.2 mg/dL	Y	Y	Result Notes: DILUTE SPECIMEN: CREATININE:8.2 mg/dL SPECIFIC GRAVITY:1.0022	
01/26/2019	00:00	Specimen # 210642164 - Negative - Test Option - 3 - Creatinine:6.5 mg/dL	Y	Y	Result Notes: DILUTE SPECIMEN: CREATININE:6.5 mg/dL SPECIFIC GRAVITY:1.0024	
04/09/2019	01:26	Specimen # 210642165 - Negative - Test Option - 3 - Creatinine:56.9 mg/dL	Y	Y		
04/30/2019	00:00	Specimen # 210642166 - Negative - Test Option - 3 - Creatinine:15.9 mg/dL	Y	Y	Result Notes: SPECIFIC GRAVITY:1.0048 CREATININE:15.9 mg/dL	
05/11/2019	00:02	Specimen # 210642167 - Negative - Test Option - 3 - Creatinine:110.5 mg/dL	Y	Y		
05/14/2019	00:01	Specimen # 210642168 - Negative - Test Option - 3 - Creatinine:28.9 mg/dL	Y	Y		
06/04/2019	00:15	Specimen # 210642169 - Negative - Test Option - 3 - Creatinine:12.2 mg/dL	Y	Y	Result Notes: SPECIFIC GRAVITY:1.0033 CREATININE:12.2 mg/dL	

Row Count: 50

Detailed Test History Report
Shanna Tungioong

06/01/2016-06/24/2019

Creation Date: 06/24/19 5:36:53 PM

Page 5

CA VMB - Generated By FirstLab

Villareal, Sidney@DCA

From: Shanna <[REDACTED]>
Sent: Monday, November 30, 2015 7:32 PM
To: Pabla, Jaspreet@DCA
Subject: Drug testing

This is my documentation of today's events at Urgent care in Monterey.

I signed in at the office to submit my sample at 1:20.

Went in to restroom with Tana (observer 1) to submit urine sample and missed the cup for the first half of my urine stream. Did not have enough sample then to fill up the split sample cups.

Went back to an exam room. Drank ~8oz water and waited for 30 minutes.

Went back to restroom with Tana and tried to submit sample, this time it wasn't nearly enough.

I then went back and waited another 45 minutes and then tried to submit another sample with Maria G (observer 2) it was almost enough to fill both sample cups but didn't reach the line so the observer poured it out.

I then called Phamatech and they said the employees at urgent care were following the protocol and that's all they could do. I then called Ms Pabla and she said to document the events.

I needed to get back to work I had already taken a 2 hour lunch and was needed at work.

I'm very sorry this happened I will make sure to drink plenty and not miss the cup in the future (if today's incident didn't ruin my opportunity).

Shanna Tungloong
11/30/15



Veterinary Medical Board
1747 N. Market Blvd., Suite 230, Sacramento, CA 95834
Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



Regular & Certified Mail

April 15, 2016

Shanna Tungloong
1023 Austin Ave.
Pacific Grove, CA 93950

Re: Violation of Disciplinary Order

Ms. Shanna Tungloong:

This letter is a notice of violation of your disciplinary order. Pursuant to the terms of your disciplinary order, you are required to submit to biological fluid testing upon request by the Veterinary Medical Board (Board) or its designee (Phamatech).

Prior to the commencement of your probation, Phamatech provided you with instructions to login for daily notification. Per these instructions, you are required to log into a secure internet site or call into a phone system on a daily basis. If you are selected for a drug test, you must have your drug test performed that day at an approved collection site.

The Board's records indicate the following:

- You failed to login on March 27, 2016.
- After being selected, you failed to submit for testing on March 16, 2016.

The Board requires a statement from you, explaining your noncompliance with this requirement. This statement will be noted in your probationary file.

Failure to come into compliance with the terms and conditions of your disciplinary order may result in the Board seeking subsequent disciplinary action against your license including, but not limited to, the filing of a Petition to Revoke.

Please note, this is not a full audit of your probationary file, this notice is addressing only the failures to login and submit for testing, as required per your disciplinary order.

Should you have any questions regarding this matter, please contact me at (916) 515-5224.

Regards,

Ray Delaney
Enforcement Analyst
Veterinary Medical Board



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GOVERNOR EDWARD G. BROWN, JR.

Veterinary Medical Board
1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834
Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



DECLARATION OF SERVICE BY CERTIFIED MAIL & REGULAR MAIL

Re: Shanna Tungloong

License No.: RVT 11243

I, the undersigned declare that I am over 18 years of age; my business address is 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834. I served a true copy of the attached letter by Certified Mail on the following, by placing same in an envelope addressed as follows:

NAME AND ADDRESS

Shanna Tungloong
1023 Austin Ave
Pacific Grove, CA 93950

CERTIFIED NUMBER:

7015 0640 0003 5431 7826

Said envelope was then, on April 15, 2016, sealed and deposited in the United States Mail at 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834, the county in which I am employed, as certified mail and regular mail with postage thereon fully prepaid, return receipt requested.

Executed on April 15, 2016, at Sacramento, California.

I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOREGOING IS TRUE AND CORRECT.

DECLARANT:

Handwritten signature of Elizabeth Coronel
Elizabeth Coronel
Enforcement Analyst
Veterinary Medical Board

U.S. Postal Service CERTIFIED MAIL RECEIPT form with fields for Certified Mail Fee, Extra Services & Fees, Postage, and Sent To information.

April 23rd, 2016

To whom it concerns,

This letter's purpose is to state the reasons why I violated probation.

The Boards records indicate the following:

Failed to login on march 27, 2016.

After being selected, failed to submit for testing on march 16, 2016.

I am trying my best to be compliant and call in every day. March 27th was Easter and by the days activities and celebrations, logging in for reporting that day completely escaped me. I completely forgot and I am very upset about this.

As for the failing to submit for testing, I did report and submit a urine sample to Monterey Bay Urgent Care on march 16, 2016. I am sending the Urgent Cares labs protocol paper stating that they received my sample, and my copy of the Chain of Custody Form with this letter.

I really want to successfully complete the terms of my probation so that I may attain my license.

Shanna Tungloong

License no. 11243

Stungloong
4/23/16

RECEIVED
APR 27 2016
MONTREY BAY

CHAIN OF CUSTODY FORM

PHAMATECH, INC.
15175 Innovation Dr., San Diego, CA 92128
TOLL-FREE: 1-877-635-5840

6001904027

SPECIMEN ID NO.

LAB ACCESSION NO.

STEP 1: TO BE COMPLETED BY COLLECTOR OR EMPLOYER/AGENCY REPRESENTATIVE

A. Employer Name, Address and I.D. No.

CA DEPARTMENT OF CONSUMER AFFAIRS FORM

B. Collection Site Address: 11111 HINGWOOD
Collector Phone No. (714) 70-1111
Collection site name: ...
Collector Fax No. (714) 70-1111
Collection site phone: 714-70-1111

C. Donor SSN or Employee I.D. No. [REDACTED] D. Donor ID Verified By: Photo I.D. Employer Rep

E. Reason for Test: Pre-Employment Random Reasonable Suspicion/Cause Post Accident Periodic Other

STEP 2: TO BE COMPLETED BY COLLECTOR

Read specimen temperature within 4 minutes. Is temperature between 90° and 100°F? Yes No, enter remarks
Specimen Collection: Single Split None Provided (Enter Remarks Below) Observed (Enter Remarks Below)

REMARKS: MANDATORY

STEP 3: TO BE COMPLETED BY COLLECTOR AND DONOR - Collector affixes bottle seal(s) to bottle(s). Collector dates seal(s). Donor initials seal(s).

STEP 4: TO BE COMPLETED BY COLLECTOR AND DONOR

TEST(S) REQUESTED BY EMPLOYER:

ATTN COLLECTOR: DONOR PAYS COLLECTION FEE AT TIME OF COLLECTION.

PLEASE NOTE: THE COLLECTION IS OBSERVED. An observed collection is defined as # 1-3 below.

1. Removing all articles from your pockets and person.
2. Removing clothing from your ankles to above your waist.
3. Being physically observed by a collector of the same sex as the licensee, which must visually observe the urine stream leaving the body and entering the collection device. Please note that some collection sites may provide hospital type gowns to change into to make it more convenient to provide an observed specimen.

Enter Account Number: 18200 Donor Name: Tunaloana Shanna

I authorize the collection of this specimen for the purpose of a drug screen. I acknowledge that the specimen container(s) was/were sealed with tamper-proof seal(s) in my presence; and that the information provided on this form and on the label(s) affixed to the specimen container(s) is correct. I authorize the laboratory to release the results of the test to the company identified on this form or its designated agents.

Tunaloana Shanna
(PRINT) DONOR'S NAME (LAST, FIRST, MID) SIGNATURE OF DONOR INITIAL MONTH DAY YEAR

STEP 5: CHAIN OF CUSTODY - INITIATED BY COLLECTOR AND COMPLETED BY LABORATORY

I certify that the specimen given to me by the donor identified on this form was collected, labeled, sealed, and released to the Delivery Service noted, in accordance with applicable requirements.

X Tamara R. Galot Signature of Collector 6:27 AM Time of Collection
Tamara R. Galot (PRINT) Collector's Name (First, MI, Last) 03/16/16 (Mo/Day/Yr.)
SPECIMEN BOTTLE(S) RELEASED TO: ...
Name of Delivery Service Transferring Specimen to Lab

RECEIVED AT LAB: Signature of Accessioner
(PRINT) Accessioner's Name (First, MI, Last) (Mo/Day/Yr.)
Primary Specimen Bottle Seal Intact
 Yes
 No, Enter Remark To Right

Monterey Bay Urgent Care Visit **M/A ONLY NOTE**

Location: 245 Washington Street Monterey CA 93940 Telephone (831) 372-2273 Fax (831) 372-2295

Name: **Shanna Tungloong** DOS: 03/16/2016

Date of Birth: [REDACTED] Gender: Female Account: [REDACTED]

Age: 32 Years 6 Months

Employer: CA DEPT OF CONSUMER AFFAIRS

Procedures or Treatments Completed

See scanned results in Lab tab dated 03/16/2016 if checked:	Documented below if checked:
<input checked="" type="checkbox"/> Urine Drug Screen - Employer <input type="checkbox"/> Express Urine Drug Screen - Employer <input type="checkbox"/> BAT- Employer <input type="checkbox"/> Express Urine Drug - Personal <input type="checkbox"/> BAT- Personal	<input type="checkbox"/> Allergy Shot <input type="checkbox"/> Patient brought medication. Name of drug: Route: Location: Lot Number: Exp Date: Date: 03/16/2016 Time Initials:

See Immunization records dated 03/16/2016 if checked:	See Pregnancy Test requisition results in Orders dated 03/16/2016 if checked:
<input type="checkbox"/> Immunization <input type="checkbox"/> Employer <input type="checkbox"/> Personal <hr/> <input type="checkbox"/> Chomp <input type="checkbox"/> Quest <input type="checkbox"/> Hunter <input type="checkbox"/> Other	<input type="checkbox"/> HCG (POC Pregnancy screening)

Notes:

Assessment/Plan:

All Orders: <input type="checkbox"/>	
Treatment: <input type="checkbox"/> (CPT codes, E&M)	UDC Drug Screening
Diagnosis: <input type="checkbox"/> (ICD-10 codes)	Z00.00 Encounter for general adult medical examination without abnormal findings
Patient Education: <input type="checkbox"/>	
Follow Up:	<input checked="" type="checkbox"/> As needed or <input checked="" type="checkbox"/> with Employer if services were requested by Employer Patient advised to follow-up sooner or as needed at this clinic or at an emergency department if patient develops a reaction any medication given.
Disposition:	Disposition: <input checked="" type="checkbox"/> Home
Insert Signature: <input type="checkbox"/>	MA Name: tgabot DOS: 03/16/2016

Employer Protocol and/or Consent

[CONSENT]

Shanna Tungloong, DOB: [REDACTED]

Monterey Bay Urgent Care
 Patient Account History 2/15/2003 To 4/21/2016

Patient : Shanna Tungloong # MONEMP51515

03/16/16 - Summary

Charges:	21.00	
Adjs:	0.00	
Patient Payment:	21.00	[03/16/2016, Credit Card, 21.00]
Balance:	0.00	

03/16/16 - Financial Details

Service	Diagnoses	Billing Provider	Service Location	Charge Amt.	Ins.Pending	Pat.Due
UDC	Z00.00	Ronald Villemaire	Monterey Bay Urgent Care	21.00	0.00	0.00

Drug Screening

Payment Type	Amount	
Patient Payment:	21.00	[03/16/2016, Credit Card, 21.00]

Totals	Charges	Pat. Pmts.	Ins. Pmts.	Adjs.	Balance	Ins. Pending	Pat. Due
	21.00	21.00	0.00	0.00	0.00	0.00	0.00

Villareal, Sidney@DCA

From: Hayes, Catherine@DCA
Sent: Saturday, July 21, 2018 11:56 AM
To: Villareal, Sidney@DCA
Subject: Fwd: Testing

Not sure if you got this or not.

Catherine

Sent from my iPad

Begin forwarded message:

From: Shanna [REDACTED]
Date: July 21, 2018 at 12:18:18 AM PDT
To: "Hayes," <catherine.hayes@dca.ca.gov>
Subject: Testing

Hi Catherine,
I've been selected for testing tomorrow but I have my mandatory continuing education for my rvt license tomorrow and then directly after I have to get to work. I registered for this event 2 weeks ago. Could I possibly makeup the testing another time? I can provide verification of my CE credits and my work hours if needed.
Thank you
Shanna Tungloong

Villareal, Sidney@DCA

From: Shanna [shannatong@yaho.com]
Sent: Wednesday, August 22, 2018 10:45 AM
To: DCA, Probation VMB@DCA
Subject: Documents
Attachments: PDFMailer.pdf

I actually attended 12 hrs.
Here's my time clock for that day, July 21st. When I couldn't test.



Date	Pay Code	In	Out	
07/18/2018	0[WORK HOURS]	02:04 PM	12:05 AM	10
07/19/2018	0[WORK HOURS]	01:46 PM	11:47 PM	10
07/20/2018	42[VOL SHRT SHFT U]			3
07/20/2018	0[WORK HOURS]	01:57 PM	08:17 PM	6
07/21/2018	42[VOL SHRT SHFT U]			0
07/21/2018	0[WORK HOURS]	01:38 PM	11:04 PM	9
07/23/2018	42[VOL SHRT SHFT U]			0
07/23/2018	0[WORK HOURS]	01:59 PM	11:14 PM	9
07/25/2018	0[WORK HOURS]	01:59 PM	12:21 AM	10
07/26/2018	42[VOL SHRT SHFT U]			1
07/26/2018	0[WORK HOURS]	02:07 PM	11:03 PM	8
07/27/2018	0[WORK HOURS]	01:45 PM	12:15 AM	10
07/28/2018	42[VOL SHRT SHFT U]			4
07/28/2018	0[WORK HOURS]	02:02 PM	07:50 PM	4



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SANTA BARBARA • SANTA CRUZ

SCHOOL OF VETERINARY MEDICINE
CENTER FOR CONTINUING PROFESSIONAL EDUCATION
ONE SHIELDS AVENUE
DAVIS, CA 95616
Tel (530) 752-3905
<http://www.vetmed.ucdavis.edu/CE/>

THIS IS TO CERTIFY THAT

Shanna Tungloong

(ATTENDEE)

ATTENDED THE
BACK TO SCHOOL RVT/VETERINARY TECHNICIAN/ASSISTANT CE SEMINAR
ON **JULY 21-22, 2018**
AT GLADYS VALLEY HALL,
UC DAVIS SCHOOL OF VETERINARY MEDICINE

THIS PROGRAM HAS BEEN REVIEWED AND ASSIGNED UP TO 16 HOURS OF
SCIENTIFIC CONTINUING EDUCATION CREDIT BY THE
SCHOOL OF VETERINARY MEDICINE.

A handwritten signature in cursive script, reading "Jodi L. Westropp".

JODI L. WESTROPP, DVM, PhD, DACVIM
DIRECTOR, CENTER FOR CONTINUING
PROFESSIONAL EDUCATION

PLEASE NOTE:
VETERINARY MEDICAL ETHICS AND STATE LICENSING AUTHORITIES
REQUIRE YOU TO ONLY CLAIM THE HOURS YOU ACTUALLY ATTENDED

NUMBER OF HOURS ACTUALLY ATTENDED _____



Veterinary Medical Board

1747 N. MARKET BOULEVARD, SUITE 230, SACRAMENTO, CA 95834
TELEPHONE: 916-515-5220 FAX: 916-928-6849 | WWW.VMB.CA.GOV



November 7, 2018

VIOLATION LETTER

Shanna Tungloong, RVT
4501 Snell Ave., Apt 2215
San Jose, CA 95136

RE: DILUTE TEST RESULTS

Dear Ms. Tungloong:

This letter is to inform you that you are currently in noncompliance with your probation Order. On two occasions, (specifically 10/19/2018 and 10/23/2018) FirstSource Solutions reported to the Board that your biological fluid specimens tested as a "dilute".

When a specimen tests negative for all drugs and when that specimen is also "dilute", a concern exists about the accuracy of the test result. As urine concentration decreases so does the concentration of the drugs that are being tested for in that specimen. This decreases the likelihood of those drugs being found by the laboratory. This ultimately puts the validity of the test at risk.

Please provide the Board with a detailed explanation by **November 19, 2018**, regarding these dilute tests. Failure to comply with the terms and conditions of your probationary order may result in the Board seeking subsequent disciplinary action against your license including, but not limited to, the filing of a Petition to Revoke your probation.

If you have any questions or concerns about these violations, please contact me at (916) 515-5244 or by email at Sidney.Villareal@dca.ca.gov.

Sincerely,

Sidney Villareal

Sidney Villareal
Probation Monitor

DECLARATION OF SERVICE BY CERTIFIED MAIL AND FIRST CLASS MAIL
(Separate Mailings)

Case Name: Shanna Tungloong, RVT
Case No: IA 2013 26

I declare:

I, the undersigned, am 18 years of age or older and not a party to this matter. I am familiar with the business practice at the Veterinary Medical Board for collection and processing of correspondence for mailing with the United States Postal Service. In accordance with that practice, correspondence placed in the internal mail collection system at the Veterinary Medical Board is deposited with the United States Postal Service with postage thereon fully prepaid that same day in the ordinary course of business.

On November 7, 2018, I served the attached Violation Letter by placing a true copy thereof enclosed in a sealed envelope as certified mail with return receipt requested, and another true copy of the Violation Letter was enclosed in a second sealed envelope as first-class mail in the internal mail collection system at the Veterinary Medical Board at 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834, addressed as follows:

Shanna Tungloong, RVT
4501 Snell Ave., Apt 2215
San Jose, CA 95136

Certified Article No.: 7013 1090 0001 1327 7033

I declare under penalty of perjury under the laws of the State of California the foregoing is true and correct, and that this declaration was executed on November 7, 2018, at Sacramento, California,

Sidney Villareal
Declarant

Sidney Villareal
Signature

EE02 22ET 1000 0601 ET02

U.S. Postal Service™ CERTIFIED MAIL™ RECEIPT (Domestic Mail Only; No Insurance Coverage Provided)	
For delivery information visit our website at www.usps.com	
OFFICIAL USE	
Postage \$	Postmark Here
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees \$	
Sent To	
Street, Apt. No., or PO Box No.	
City, State, ZIP+4	

AGO 073

Villareal, Sidney@DCA

From: Shanna <[REDACTED]>
Sent: Wednesday, November 14, 2018 10:26 AM
To: DCA, Probation VMB@DCA
Subject: Fwd: Probation violation

> Dear Veterinary Medical Board,

>

> I received a letter informing me of two instances in which my urine tested too dilute. This letter is intended to provide an explanation of the circumstances surrounding those dilute tests, in order to help determine why they may have been too dilute.

>

> Here is a description of my routine on days when I have to test:

> I wake up and call the testing facilities first thing, since I work swing shift (2pm-12am) and wake up later in the day. Then, I have my first cup of coffee, urinate, shower, refill my coffee cup, finish my hair, and makeup. Then I urinate once more and leave the house to go straight to the testing facility. Usually I drink water on my way there because I want to make sure to be able to produce enough urine for the required sample. Then I get there and provide the sample.

>

> This is the same routine that I have followed since having my current schedule, which has been since the beginning of 2017.

>

> A dilute test has never happened before and I don't understand why my typical routine has yielded a more dilute sample than usual. I would like to avoid having dilute tests in the future and am willing to alter my routine in order to avoid this occurring again. I have been working very hard to fulfill the terms of my probation and want to complete my probation term successfully.

>

> Please inform me with any suggestions you may have.

>

> Thank you for your time and consideration.

>

> Sincerely,

> Shanna Tungloong