In the Matter of the Petition for Early Termination of Probation: JENNIFER KELLY HARTMAN

VETERINARY MEDICAL BOARD CASE NO. 4602017000277

Attorney General's Exhibits

ATTORNEY GENERAL'S EXHIBIT NO.	DOCUMENT	MARKED	ADMIT
1	Notice of Hearing		
2	License History Certification		
3	Petition for Early Termination of Probation		
4	Documents in Support of Petition of Early Termination of Probation		
5	Probation Compliance Status Report		
6	Decision and Order, Case No. 4602017000277, OAH No. 2017011036, Including the Following: • Decision and Order • Stipulated Settlement and Disciplinary Order • Statement of Issues		

EXHIBIT 1



DEPARTMENT OF CONSUMER AFFAIRS • VETERINARY MEDICAL BOARD 1747 North Market Blvd., Suite 230, Sacramento, CA 95834-2987 P (916) 515-5520 | Toll-Free (866) 229-6849 | www.vmb.ca.gov



VIA ELECTRONIC MAIL, CERTIFIED MAIL AND REGULAR MAIL

March 29, 2022

Jennifer Hartman 11006 Pallon Way San Diego, CA 92124-2707 jkbuckner82@yahoo.com

Murphy Jones APC 5575 Lake Park Way, Suite 218 La Mesa, CA 91942 kburch@murphyjoneslaw.com

RE: HEARING NOTICE OAH Case No. TBD

Petition for Reinstatement or Modification of Penalty – Jennifer Hartman

Dear Ms. Hartman:

You are hereby notified that a hearing will be held before the Veterinary Medical Board, Department of Consumer Affairs:

Date: Thursday, April 21, 2022 Time: 1:00 PM Pacific Time

Location: Department of Consumer Affairs

Hearing Room 1625 N. Market Blvd Sacramento, CA 95834

Alternatively, in lieu of attending in-person at this hearing in the Sacramento office, you may attend and participate virtually via Webex:

Event address:

https://dca-meetings.webex.com/dca-meetings/j.php?MTID=m23bfd762f779b6b8a46807b2191203dc

Event number: 2484 349 4111 Event password: VMB04212022

Phone audio conference: (415) 655-0001 Access code: 2484 349 4111

The hearing will be conducted before the Veterinary Medical Board, Department of Consumer Affairs and an administrative law judge of the Office of Administrative Hearings, who will preside over the Petition for Reinstatement or Modification of Penalty.

You may be present at the hearing. You have the right to be represented by an attorney at your own expense. You are not entitled to the appointment of an attorney to represent you at public expense. You are entitled to represent yourself without legal counsel. You may present any relevant evidence and will be given full opportunity to cross-examine all witnesses testifying against you. You are entitled to the issuance of subpoenas to compel the attendance of witnesses and the production of books, documents, or other things by applying to:

Office of Administrative Hearings Attn: General Jurisdiction 2349 Gateway Oaks, Suite 200 Sacramento CA 95833

INTREPRETER: Pursuant to section 11435.20 of the Government Code, the hearing shall be conducted in English language. If a party or party's witness does not proficiently speak or understand the English language and before commencement of the hearing requests language assistance, an agency subject to the language assistance requirement in section 11435.15 of the Government Code shall provide a certified interpreter or an interpreter approved by the administrative law judge conducting the proceedings. The cost of providing the interpreter shall be paid by the agency having jurisdiction over the matter if the administrative law judge or hearing officer so directs, otherwise by the party for whom the interpreter is provided. If you or a witness requires the assistance of an interpreter, ample advance notice of this fact should be given to the Office of Administrative Hearings so that appropriate arrangements can be made.

CONTINUANCES: Under section 11524 of the Government Code, the agency may grant a continuance, but when an administrative law judge of the Office of Administrative Hearings has been assigned to the hearing, no continuance may be granted except by him or her or by the presiding judge for good cause. When seeking a continuance, a party shall apply for the continuance within 10 working days following the time the party discovered or reasonably should have discovered the event or occurrence which establishes good cause for the continuance. A continuance may be granted for good cause after the 10 working days have lapsed only if the party seeking the continuance is not responsible for and has made a good faith effort to prevent the condition or even establishing the good cause.

Please visit the Board's website at www.vmb.ca.gov to view a copy of the agenda or you may contact me at (916) 282-6911 or via email at jeffrey.weiler@dca.ca.gov

Sincerely,

Jeffrey Weiler Probation Monitor

cc: Malissa Siemantel, Deputy Attorney General

EXHIBIT 2



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • VETERINARY MEDICAL BOARD 1747 North Market Blvd., Suite 230, Sacramento, CA 95834-2978 P (916) 515-5220 | Toll-Free (866) 229-0170 | www.vmb.ca.gov



CERTIFICATION OF LICENSE HISTORY

This is to certify that I, Matthew McKinney, Enforcement Manager of the Veterinary Medical Board (Board), Department of Consumer Affairs, State of California, share the responsibility of maintaining control and custody of the official records of the Board. I made or caused to be made a diligent search of the files and records concerning the license history of Jennifer Kelly Hartman. I have determined that the official records prepared by Board employees, acting within the scope of their duties, show the dates and time periods listed herein for the issuance, expiration, periods of invalidity, and renewals of the license, as well as citations issued and periods of formal Board discipline:

RVT No. 12538:

Jennifer Kelly Hartman 11006 Pallon Way San Diego, CA 92124-2701

First Issued: January 10, 2018 Expiration: December 31, 2023

Matthew Mckinney, Enforcement Manager

Status: Current Secondary Status: Probation

Discipline:

On July 23, 2017, a Decision and Order became effective adopting the Stipulated Settlement and Disciplinary Order in the matter of the Statement of Issues filed against Jennifer Kelly Hartman, case #4602017000277 on December 15, 2016. The Order placed Jennifer Kelly Hartman on probation for five years with terms and conditions.

Given under my hand at Sacramento, California, this 15th day of February, 2022.

Exhibit 2 - 001

EXHIBIT 3





BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY - GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS . VETERINARY MEDICAL BOARD 1747 North Market Blvd., Suite 230, Sacramento, CA 95834-2978 P (916) 515-5220 | Toll-Free (866) 229-0170 | www.vmb.ca.gov



PETITION FOR REINSTATEMENT OR MODIFICATION OF PENALTY

INSTRUCTIONS: Please type or print neatly. All blanks must be completed; if not applicable enter N/A. If more space is needed attach additional sheets. Attached to this application should be a "Narrative Statement" and two original verified recommendations from a veterinarian licensed by the Board who has personal knowledge of activities since the disciplinary action was imposed.

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ATTORNEY INFORMATION	
Will you be represented by an attorney?	
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f Yes, give a brief cause for administrative action or license de nd discipline ordered (e.g., 5 years probation.)	Narrative Statement" section, including
Pane	Exhibit 3 - 001
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Page 2 of 3

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EXHIBIT 4

1 2 3 4 5 6	MURPHY JONES APC 5575 Lake Park Way, Suite 218 La Mesa, CA 91942 Tel.: (619) 684-5073 Fax: (619) 363-8091 Attorney for Petitioner BEFORE THE VETERINARY MEDICAL BOARD DEPARTMENT OF CONSUMER AFFAIRS				
8	8 STATE OF CALIFORNIA				
9	JENNIFER BUCKNER) OAH Case No. 2017011036				
11	Petitioner) PETITION FOR EARLY TER				
12	11 8	'ROBATION			
13	3 12538				
14	1	I			
15					
16	PETITIONER, Jennifer Hartman, RVT, by and through her attorney of record, decl	ares:			
17	That are an about Inva 7, 2016, Public 1, 1911				
18	Votorinary Technician Designation (BDI/Th) + (1 I/ 1 I/ 1 I/ 1				
19	II That are are about Soutember 21 2016 (1 D. 11 1 1 1 1 1 1	Veterinary Technician Registration ("RVT") to the Veterinary Medical Board ("Board").			
20	II. That on or about September 21, 2016, the Board denied said application.III. That on or about December 29, 2016, Petitioner, by and through her attorney of record,				
21	timely filed a Notice of Defense/Designation of Counsel.				
22 23	W. That are an about December 12, 2016 A	inant) in her			
24	official conscitues the Eventury Office Cut D. 1 Ct. 1 Ct.	, ,			
25	Petitioner outlining the basis of application denial.				
26	V That an March 20, 2017, D. C	d Disciplinary			
27	Order for Broketies (Stimulatia 2) Carray 1 C.C. (5)	ngs before the			
28	Board. This Stipulation was adopted by the Board and became effective on J	fuly 23, 2017.			

 $\hbox{-}1-$ Exhibit PETITION FOR EARLY TERMINATION AND/OR MODIFICATION OF PROBATION

Exhibit 4 - 001

- VI. That on or about January 10, 2018, the Board issued the Petitioner's RVT license. Since that date, Petitioner's RVT license has remained subject to the voluntary Stipulation terms and conditions.
- VII. That Petitioner herby submits this Petition for Early Termination of the Stipulation, and in support sets forth the following facts:
 - A. Petitioner's RVT license was subjected to discipline for violations of the following: (1) Business and Professions Code ("B&P Code") §480(a)(1) and §4883(a), in that Petitioner was convicted of Driving Under the Influence ("DUI") which is a crime that is substantially related to the qualifications, functions and duties of a RVT; §4883(g)(2)(B)-(C) "unprofessional conduct" that includes, but is not limited to, the following; (2)(B), in that Petitioner used alcoholic beverages in a manner dangerous or injurious to persons licensed under this chapter; and (2)(C) in that Petitioner sustained a conviction of more than one misdemeanor or any felony involving the use, consumption or self-administration of any of the substances referred to in this section or any combination thereof and the record of the conviction is conclusive evidence.
 - B. The cause for discipline arose from a March 24, 2006, conviction from Petitioner's guilty plea to DUI for a violation of Vehicle Code §23152(a), that occurred on December 24, 2005; an October 1, 2008 conviction for violation of Penal Code ("PC") §647(f), drunk in public drugs; a June 2, 2009 conviction for a violation of B&P Code §4140 illegal possession of a hypodermic needle; a March 2, 2010 conviction for a violation of PC §484, petty theft; and an April 2, 2010 conviction for PC §484, petty theft. Petitioner entered into a Stipulated Settlement and Disciplinary Order ("Stipulation") attached hereto as Exhibit A. (See: Ex. A. "Decision and Order.")

Among many other things, the Stipulation required Petitioner to abstain from the use of alcohol and all mood-altering drugs (except when prescribed by a treating

physician who is knowledgeable about the disease of addiction and Respondent's medical history), and to register for a Board-approved drug screening program in order to submit to random urine, blood and/or other tests for drugs of potential abuse and/or alcohol.

- C. Since the Stipulation became effective, Petitioner has completed the following Continuing Education Units (<u>See</u>: Ex. B. "Continuing Education Units.")
 - 1. "A Close Look at Canine Enrichment: What, Why and How?" on January 19, 2021;
 - 2. "Fear Free Certification Program," on June 2, 2020;
 - 3. "Warm Weather Toxins: A Short Review of Timely Woes," on April 16, 2020;
 - 4. "Level I Dental Weekend," on March 7-9, 2020;
 - 5. "Level I Dental Weekend," on January 26, 2020; and
 - 6. "Something to Chew On: A Start to Finish Overview of Foodborne Outbreak Investigations," on December 1, 2018; and
 - 7. "Utilization of Mega-Data Driven Radiographic Interpretations at Your Practice," date not specified on certificate.
- D. Since the Board Decision & Order became effective, Petitioner has been gainfully employed as follows:

Registered Veterinary Technician Coast View Veterinary Hospital, San Diego, CA 92117 May 2020 to Present

Veterinary Surgery Technician Santa Fe Animal Clinic, Encinitas, CA 92024 May 2016 to April 2020

In these employment positions, Petitioner has rendered safe and effective care as an RVT under appropriate supervision of executive personnel. (See: Ex. C. "Resume," and Ex. D. "2018 - 2021 Monthly Supervision Reports.") Without exception, Petitioner's performance of her clinical skills has been consistently rated

- as "excellent" during the past several years of evaluations as noted in the Monthly Supervision Reports. (<u>Id</u>.)
- E. Petitioner has paid all costs associated with the VMB's probation, including probation monitoring costs and fees for random drug screenings.
- F. Since the Stipulation became effective, Petitioner has not been arrested or convicted of any penal offense, no action has been brought against her in any capacity, professional or personal, and no write-ups have been brought against her by any employer.
- G. Since the Stipulation became effective, Petitioner has abstained from the use of alcohol and all mood-altering drugs (except when prescribed by a treating physician who is knowledgeable about the disease of addiction and the Respondent's history) and has participated in a Board-approved drug screening program. Petitioner has continuously submitted to random urine, blood or other tests for drugs of abuse and/or alcohol.
- H. Petitioner has struggled throughout her life with depression but continues to see a therapist for assistance and to maintain her mental health. Importantly, Petitioner has learned, through recovery and continued therapy, that self-medicating is not a reasonable treatment for depression. In the early days of the COVID-19 outbreak the Petitioner was struggling with the dramatic life changes, as was the rest of the world's population, and the Petitioner's husband was laid-off as a result of COVID. The increased anxiety and added pressure of becoming the 'sole financial provider' in conjunction with making an important yet significant decision to change employment, Petitioner's depression was triggered and she was very overwhelmed. After years in recovery and therapy, instead of falling back into addiction, the Petitioner sought professional help from a psychiatrist who provided prescription medication for the treatment of depression and a recommendation she "take a break" from daily life stressors. Petitioner has since "reset", is stable and progressing well in relation to her mental health maintenance. (Ex. E. 5.4.20

Heather Vecchia, MSW, ASW Correspondence Confirming Inpatient Medical Care," and Ex. F. "Family Photo.") This subsequent mental health treatment serves to further reinforce Petitioner's dedication to sobriety and application of techniques learned in the recovery process which provide extra support to ensure that Petitioner is not a risk to the public safety while acting in her professional RVT capacity.

- I. Petitioner is fully aware of the responsibilities and duties required of an RVT, and Petitioner believes that she has been fully "rehabilitated" and is able to carry out those duties and responsibilities safely absent additional probation terms.
- J. Petitioner is remorseful for her past errors in judgment, has taken full responsibility for her criminal actions, and has taken lengthy steps while remaining in full compliance with the terms of probation to ensure such conduct never occurs again in the future. (See: Ex. B. "Continuing Education Units," Ex. D. "2018-2021 Monthly Supervisor Reports," and Ex. G. "2.9.17 Mitigation Packet.")
- I. Petitioner attaches to this petition and incorporates by reference three original written statements from veterinarians, and one registered veterinary technician licensed by the Board, all of whom have personal knowledge of her activities since probationary terms were imposed. The following persons attest to her professional performance, and personal character traits, offering written statements detailing the same.
- **Dr. Dore Pei, DVM,** has worked with Petitioner during her tenure with CoastView Animal Hospital and offers the following professional opinions as follows:
 - ...I strongly recommend early termination of Jennifer Hartman's probation. She is an exemplary technician and was a pleasure to work with during my tenure at Coastview Animal Hospital. She is a reliable and positive team member that leads the surgery team with grace under pressure. Oftentimes I collaborated with Jennifer about medicine cases and valued her experience and guidance.

(Ex. H. "Letters of Professional Recommendation," at pg. 164.)

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Dr. Laura Schultz, DVM, owner of CoastView which is a Fear Free Certified Veterinarian and Mobile Veterinarian, was Petitioner's instructor at Mesa College from 2015 to 2016 and is her current employer. Dr. Schultz offers her support of Petitioner's efforts at early termination of probation in an attached letter on behalf Petitioner which states in large part:

...Jennifer always stood out to me as a student for her dedication to study, engagement during lectures and labs, and her willingness to help those around her. Academically she was diligent and had great attention to detail and this proved successful for her as she graduated with all A's in my classes.

CoastView Veterinary is a Fear Free Certified Veterinary Hospital and my staff daily is required to do more than the average Veterinary Staff. Jennifer meticulously evaluates every animal she works with and creates an emotional medical record for all interactions in the hospital. She facilitates appointments to encompass and animal's emotional wellbeing to minimize stress and handling for exams, radiographs, blood draws and surgical procedures. Through her evaluations she has the power and knowledge to adjust treatment plans based on the needs of the patient. Her proactive approach to patient care is integral to ensuring an animal's emotional wellbeing is cared for in the same way their physical wellbeing is managed. Client communication is also key at CoastView, especially with curb side service. She communicates clearly and concisely to our clients the treatment plans for the medical and emotional needs of each patient. I trust her implicitly to convey the best care possible to our patients and have no reservations about her skills."

(<u>Id</u>., at pg. 165.)

Milton K. Gee, DVM, has been Petitioner's direct supervisor in the past including, but not limited to, the time period before and after her battle with addiction and the ensuing criminal proceedings. Dr. Gee states his opinions regarding Petitioner in pertinent part as follows:

...I have known Jennifer for over 15 years. I have watched her grow in this field from an eager student cleaning kennels and exercising patients to now being an extremely competent Registered Veterinary Technician.

When Jennifer worked for me after school days and on Saturdays at Santa Fe Animal Clinic...she was a top notch employee. Jennifer took a few years after high school to discover her calling and vocational goal. Once found, she persevered in obtaining her RVT

credential. I was thrilled to get her and her new skills back into my practice in 2016. I was completely satisfied with Jennifer's job performance both as a veterinary technician and she displayed excellent work habits as an employee particularly in relating to other employees. Jennifer was an exceptional assistant. The animal clinic was fortunate to have her."

(*Id.*, at pg. 166.)

Leanne Schmitt BS, RVT, KPA-CTP, is Petitioner's peer and has worked with the Petitioner since May 2020. Ms. Schmitt authored a letter describing her professional assessment of Petitioner which states in significant part as follows:

Jennifer has demonstrated exceptional skills as a Registered Veterinary Technician and Staff Leader. Coastview Veterinary Hospital is a Fear Free Certified Practice and it is evident that Jennifer has embraced this philosophy. She treats all of her patients with kindness and compassion always prioritizing their physical and emotional well-being. She is proficient in venipuncture in both cats and dogs, making her an asset for emergency care, surgical preparation m and for fearful patients requiring blood work. She has expressed that she is passionate about oral health ad has taken ownership of our dental equipment and protocols. She readily takes initiative to learn and perfect her skills in dental radiology and extractions. I trust her implicitly to make the best decisions for our patients and clients.

... Jennifer is an asset to the field of veterinary medicine. I am truly grateful for her at Coastview Veterinary Hospital. Jennifer continually demonstrates professionalism in the workplace. I support the renewal of her Registered Veterinary License without restrictions... (*Id.*, at pg. 167 - 171.)

Petitioner has the love and support of a network of family, friends and colleagues who are all aware of her past transgressions and addiction(s). Petitioner has not ingested alcohol or any other non-prescribed medications since commencing her Board probation on July 23, 2017, and has confirmed her ability to continue to safely practice via the last three (3) years of successful compliance with all probation terms and conditions.

CONCLUSION

In conclusion, under the totality of the circumstances, the benefit Mrs. Hartman provides to patients and the animal healthcare community at large, juxtaposed against the non-work related

convictions forming the basis of her Stipulation for Probation, continued probation is not warranted or necessary to protect the California public's safety. Mrs. Hartman is dedicated to the highest quality of professional veterinary care and is committed to performing her duties with the utmost integrity, compassion and diligence.

For the foregoing reasons, and the evidence contained in the attached exhibits documenting Petitioner's complete rehabilitation and exceptional RVT practice, provided in support of this Petition for Early Termination of Probation, Mrs. Hartman respectfully requests that the honorable Board terminate her probation entirely and issue her an unencumbered RVT license. In the alternative, Mrs. Hartman requests that the Board modify her probationary terms and conditions to eliminate all terms deemed unnecessary to protect the California public given her substantial successful compliance over the past 3 years.

WHEREFORE, Petitioner prays that her RVT license be instated fully unrestricted, without continued probation, and that the Probation period be terminated, or substantially reduced, as of the date of the filing of this Petition.

Respectfully submitted,

Date: July 29, 2021

Kevin C. Murphy, Esq. Attorney for Petitioner Jennifer Hartman, RVT

Ex. A. "Decision and Order."

BEFORE THE VETERINARY MEDICAL BOARD DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Statement of Issues Against:

Case No. 4602017000277

JENNIFER KELLY HARTMAN 11008 Avenida Piaya Veracruz San Diogo, CA 92124-4112

OAH No. 2017011036

Registered Veterinary Technician . . .

Respondent.

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the Veterinary Medical Board, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective on It is so ORDERED

FOR THE VETERINARY MEDICAL BOARD DEPARTMENT OF CONSUMER AFFAIRS

Exhibit 4 - 010

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	3		Deputy Attorney General	
	4	Deputy Atto	rnev General	
		I prais Dal M	3. 254663 Broadway, Suite 1800	
	5	San Diego, P.O. Box 8	1.1A 92101	
	6	San Diego.	CA 92186,5266	
	7	relephone:	(619) 738-0430	
	8	Attorneys for	(619) 645-2061 Complainant	
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	9		VIGURINADO	ORE THE MEDICAL BOARD
	10		~ ~~ *********************************	CIDNSTIMED ADDRESS
	11 -		STAIROR	CALIFORNIA
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	- 11.	In the Matter of Against:	f the Statement of Issues	Case No. 4602017000277
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1			ELLY HARTMAN Playa Veracruz	OAH No. 2017011036
- 1	5 S	an Diego, CA	92124-4112	STIPULATED SETTLEMENT AND
10	6 R	egistered Ve	erinary Technician	DISCIPLINARY ORDER
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23				
24	Me	1. Annemarie Del Mugnaio (Complainant) is the Executive Officer of the Veterinary edical Board (Board). She brought this action solely in her official capacity and is represented this matter by Xavier Boxery.		
25	in ti	is matter by	Cavier Recommend to	nely in her official capacity and is represented
26	1		tavier becenta, Attorney General	of the State of California, by Lauro A.
- 1	. 416	roos, popular r	cuorney General,	
27		2. Respo	ndent Jennifer Kelly Hartman (Re	espondent) is represented in this proceeding by
28	attor	ney Kevin C.	Murphy, whose address is: 600 F	3 Street, Suite 1420 San Diego, CA 92101.
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On or about June 7, 2016, Respondent filed an application dated June 7, 2016, with the Board to obtain a Registered Veterinary Technician Registration.

JURISDICTION

- Statement of Issues No. 4602017000277 was filed before the Board, and is currently 4. pending against Respondent. The Statement of Issues and all other statutorily required documents were properly served on Respondent on December 15, 2016.
- A copy of Statement of Issues No. 4602017000277 is attached as exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS

- Respondent has carefully read, fully discussed with counsel, and understands the charges and allegations in Statement of Issues No. 4602017000277. Respondent has also carefully read, fully discussed with counsel, and understands the effects of this Stipulated Settlement and Disciplinary Order.
- Respondent is fully aware of her legal rights in this matter, including the right to a 7. hearing on the charges and allegations in the Statement of Issues; the right to confront and crossexamine the witnesses against her; the right to present evidence and to testify on her own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- Respondent voluntarily, knowingly, and intelligently waives and gives up each and 8. every right set forth above.

CULPABILITY

- Respondent admits the truth of each and every charge and allegation in Statement of 9. Issues No. 4602017000277.
- Respondent agrees that her application for a Registered Veterinary Technician Registration is subject to denial and she agrees to be bound by the Board's probationary terms as set forth in the Disciplinary Order below.

2.

STIPULATED SETTLEMENT (4602017000277)

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Respondent understands and agrees that counsel for Complainant and the staff of the Veterinary Medical Board. Medical Board may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent or her counsel. By signing the stipulation, Respondent understands and agrees that she may not withdraw her agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.

12. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order, including PDF and facsimile signatures thereto, shall have the same force and effect as the originals.

13. This Stipulated Settlement and Disciplinary Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.

14. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

STIPULATED SETTLEMENT (4602017000277)

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that upon satisfaction of all statutory and regulatory requirements of registration, Respondent Jennifer Kelly Hartman shall be issued a Registered Veterinary Technician Registration. Such registration will then be immediately revoked. The revocation will be stayed and the Respondent placed on five (5) years probation on the following terms and conditions.

1. Obey All Laws.

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Respondent shall obey all federal and state laws and regulations substantially related to the practice of veterinary medicine. Further, within thirty (30) days of any arrest or conviction.

Respondent shall report to the Board and provide proof of compliance with the terms and conditions of the court order including, but not limited to, probation and restitution requirements.

2. Quarterly Reports and Interviews

Respondent shall report quarterly to the Board or its designee, under penalty of perjury, on forms provided by the Board, stating whether there has been compliance with all terms and conditions of probation. In addition, the Board at its discretion may request additional in-person reports of the probationary terms and conditions. If the final written quarterly report is not made as directed, the period of probation shall be extended until such time as the final report is received by the Board. Respondent shall make available all patient records, hospital records, books, logs, and other documents to the Board, upon request.

3. Cooperation with Probation Surveillance

Respondent shall comply with the Board's probation surveillance program. All costs for probation monitoring and/or mandatory premises inspections shall be borne by Respondent. Probation monitoring costs are set at a rate of \$100 per month for the duration of the probation. Respondent shall notify the Board of any change of name or address or address of record within thirty (30) days of the change. Respondent shall notify the Board immediately in writing if Respondent leaves California to reside or practice in another state. Respondent shall notify the Board immediately upon return to California.

A

STIPULATED SETTLEMENT (4602017000277)

 Respondent shall not supervise a registered intern and shall not perform any of the duties of a preceptor.

5. Notice to Employers

Respondent shall notify all present and prospective employers of the decision in this case and the terms, conditions, and restrictions imposed on Respondent by the decision in this case. Within thirty (30) days of the effective date of this decision and within fifteen (15) days of Respondent undertaking new employment, Respondent shall cause his or her employer to report to the Board in writing, acknowledging the employer has read the Statement of Issues and decision in this case and understands Respondent's terms and conditions of probation. Relief veterinarians shall notify employers immediately.

6. Notice to Employees

Respondent shall, upon or before the effective date of this decision, post or circulate a notice which actually recites the offenses for which Respondent has been disciplined and the terms and conditions of probation, to all employees, and to any preceptor, intern or extern involved in his or her veterinary practice. Within fifteen (15) days of the effective date of this decision, Respondent shall cause his/her employees to report to the Board in writing, acknowledging the employees have read the Statement of Issues n and decision in the case and understand Respondent's terms and conditions of probation.

7. Owners and Officers (Corporations or Partnerships): Knowledge of the Law Respondent shall provide, within thirty (30) days after the effective date of the decision, signed and dated statements from the owners, officers, or any owner or holder of ten percent (10%) or more of the interest in Respondent or Respondent's stock, stating said individuals have read and are familiar with federal and state laws and regulations governing the practice of veterinary medicine.

8. Tolling of Probation

If Respondent resides out of state upon or after effective date of the decision, he or she must comply with the following conditions only: quarterly reports and interviews, tolling of probation,

STIPULATED SETTLEMENT (4602017000277)

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continuing education and cost recovery. If Respondent returns to California he or she must comply or be subject to all probationary conditions for the period of probation.

Respondent, during probation, shall engage in the practice of veterinary medicine in California for a minimum of 24 hours per week for six (6) consecutive months or as determined by the Board. Should Respondent fail to engage in the practice of veterinary medicine in California as set forth above, the time outside of the practice shall not apply to reduction of the probationary terms.

9. Violation of Probation

If Respondent violates probation in any respect, the Board, after giving Respondent notice and the opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. If an accusation or petition to revoke probation is filed against Respondent during probation, or if the Attorney General's office has been requested to prepare any disciplinary action against Respondent's license, the Board shall have continuing jurisdiction until the matter is final, and the period of probation shall be extended until the matter is final.

10. Completion of Probation

All costs for probation monitoring and/or mandatory premises inspections shall be borne by Respondent. Failure to pay all costs due shall result in an extension of probation until the matter is resolved and costs paid. Upon successful completion of probation and all payment of all fees due, Respondent's license will be fully restored.

11. Supervised Practice

Respondent shall practice only under the supervision of a veterinarian approved by the Board. The supervision directed may be continuous supervision, substantial supervision, partial supervision, or supervision by daily review, as deemed necessary by the Board. All costs involved with practice supervision shall be borne by Respondent.

Each supervisor shall have been licensed in California for at lease five (5) years and not have ever been subject to any disciplinary action by the Board. The supervisor shall be independent, with no prior business or personal relationship with Respondent and the supervisor shall not be in a familial relationship with or be an employee, partner, or associate of Respondent.

case number 4602017000277. Should Respondent change employment, Respondent shall have her new supervisor, within fifteen (15) days after employment commences, submit a report to the Board in writing stating the supervisor has read the decision in case number 4602017000277.

Respondent's supervisor shall, on a basis to be determined by the Board, review and evaluate all or a designated portion of patient records of those patients for whom Respondent

Within thirty (30) days of the effective date of the decision, Respondent shall have her

supervisor submit a report to the Board in writing stating the supervisor has read the decision in

evaluate all or a designated portion of patient records of those patients for whom Respondent provides treatment or consultation during the period of supervised practice. The supervisor shall review these records to assess 1) the medical necessity and appropriateness of Respondent's treatment; 2) Respondent's compliance with community standards of practice in the diagnosis and treatment of animal patients;

- 3) Respondent's maintenance of necessary and appropriate treatment;
- 4) Respondent's maintenance of necessary and appropriate records and chart entries; and
- 5) Respondent's compliance with existing statutes and regulations governing the practice of veterinary medicine.

Respondent's supervisor shall file monthly reports with the Board. These reports shall be in a form designated by the Board and shall include a narrative section where the supervisor provides his or her conclusions and opinions concerning the issues described above and the basis for his or her conclusions and opinions. Additionally, the supervisor shall maintain and submit with his or her monthly reports a log designating the patient charts reviewed, the date(s) of service reviewed, and the date upon which the review occurred. If the supervisor terminates or is otherwise no longer available, Respondent shall not practice until a new supervisor has been approved by the Board.

If respondent is an employee rather a veterinary hospital owner, the supervisor shall additionally notify the Board of the dates and locations of all employment of respondent, during each month covered by his/her report.

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12. No Ownership

Respondent shall not have any legal or beneficial interest in any business, firm, partnership, or corporation currently or hereinafter licensed or registered by the Board and shall not own any veterinary hospital.

13. No Management or Administration.

Respondent shall not manage or be the administrator of any veterinary hospital.

Submit to Drug Testing

Respondent shall immediately submit to drug testing, at Respondent's cost, upon request by the Board or its designoe. There will be no confidentiality in test results; positive test results will be immediately reported to the Board and to Respondent's current employer.

15. Abstain from Controlled Substances

Respondent shall completely abstain from the personal use or possession of controlled substances, as defined in the California Uniform Controlled Substances Act, and dangerous drugs as defined in Section 4211 of the Business and Professions Code, except when lawfully prescribed by a licensed practitioner for a bona fide illness. Respondent shall submit to random drug testing during the period of probation.

16. Abstention from Alcohol Use

Respondent shall abstain completely from the use of alcoholic beverages.

ACCEPTANCE

I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully discussed it with my attorney, Kevin C. Murphy. I understand the stipulation and the effect it will have on my Registered Veterinary Technician Registration. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Veterinary Medical Board.

JENNIVER KELLY HARTMAN Respondent

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STIPULATED SETTLEMENT (4602017000277)

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1	I have	read and fully discussed with Respondent Jennifer Kelly Hartman the terms and			
2	conditions an	d other matters contained in the above Stipulated Settlement and Disciplinary Order.			
3	I approve its	orn and content.			
-4					
5	DATED:	3/29/17			
6		KEVIN C. MURPHY Attorney for Respondent			
7		ENDORSEMENT			
8	<u></u>				
9	li .	going Stipulated Settlement and Disciplinary Order is hereby respectfully			
10	submitted for	consideration by the Veterinary Medical Bourd.			
11	1				
12	Dated:	Respectfully submitted,			
13	3/	XAVIER BECERRA			
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II		STIPULATED SETTLEMENT (4602017000277)			

Ex. B. "Continuing Education Units."



Jen Hartman

Has successfully completed A Close Look at Canine Enrichment: What, Why, and

recognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements, RACE does not "accredit" or "endorse" or "certify" any program or person, This program 20-756517 is approved by the AAVSB RACE to offer a total of 1 CE Credits (1 max) being available to any one veterinarian: and/or 1 Veterinary Technician CE Credits (1 max). This RACE approval is for the subject matter categories of: Non-Medical using the delivery method of Non-Interactive-Distance. This approval is valid in jurisdictions which nor does RACE approval validate the content of the program.

January 19, 2021

Certification Date

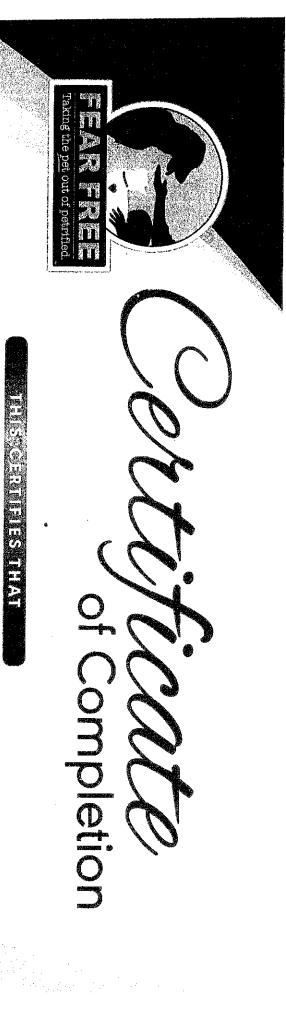
Number of Credits Completed

Marty Becker DVM

fearfreepets.com

Fear Free, LLC, 1624 Market Street, Suite 202, Denver, CO 80202





Jen Hartman

Fear Free Certification Program Has successfully completed

This program 1135-42226 is approved by the AAVSB RACE to offer a total of 9 CE Credits (9 max) being available to any one veterinarian: and/or 9 Veterinary Technician CE Credits (9 max). This RACE approval is for the subject matter categories of: Medical using the delivery RACE; however, participants are responsible for ascertaining each board's CE requirements, RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE method of Interactive-Distance. This approval is valid in jurisdictions which recognize AAVSB approval validate the content of the program.

June 2, 2020

Certification Date

fearfreepets.com

Number of Credits Completed

Marty Becker 200

Fear Free, LLC, 2420 17th St., Denver, CO 80202 NYSED id as a Maw York State of continuing education votentiarisas and what technicians



A Short Review of Timely Woes Warm Weather Toxins:

Exhibit 4 - 023

Renee Schmid, DVM, DABT

Recorded Live On: April 7th, 2020

Jennifer Hartman

Participant Name

State(s) and license Numbers

1283%

Participant Signature April 16, 2020

Date Viewed

Provider Name: Pet Poison Helpline

Provider Address:

3600 American Blvd W., Ste. 725, Bloomington, MN 55431

Provider Email Address: Provider Number:

info@petpoisonhelpline.com

Program Number: 41367

Provider Representative Signature:



however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" or "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program." Program using the delivery method of Non-Interactive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; available to any individual Veterinary Medical Professionals. This RACE approval is for the subject matter categories of: Medical "This program (41367) is approved by the AAVSB RACE to offer a total of 1 CE Credits, with a maximum of 1 CE Credits being





Awarded to: Jennifer Hartman

State(s) of Licensure CA License#(s) 12538

For attending the: I Dental Weekend

San Diego, CA On: March 7th_9th Presented by: 2020

Dog Beach Dentistry

PO Box 99 Tustin, Ca 92781 AAVSB RACE Program # 34536

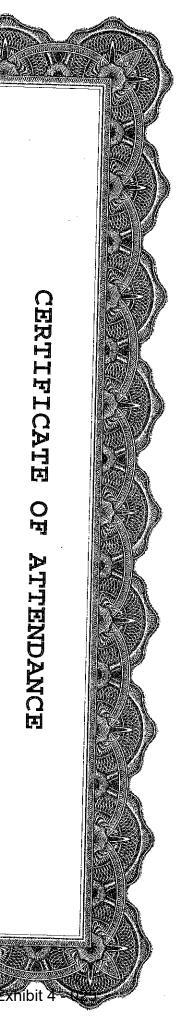
AAVSB RACE Provider # 123

Authorized by:

Brook A. Niemiec, DVM, Diplomate AVDC

"Course meets the requirements for manages of continuing education credit.

This RACE approval is for Scientific using the delivery method seculab/ Wet Lab. This approval is valid in jurisdictions which cognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program".



Awarded to: Jennifer Hortman

State(s) of Licensure CA License#(s) 12538

Level For attending the:

San Diego, CA. On: January 26th I Dental Weekend 2020

Dog Beach Dentistry

Presented by:

PO Box 99 Tustin, Ca 92781 AAVSB RACE Program # 34536

AAVSB RACE Provider # 123

Authorized by Brook A. Niemiec, DVM, Diplomate AVDC

"Course meets the requirements for 8 hours of continuing education credit."

This RACE approval is for Scientific using the delivery method of Lab/ Wet Lab. This approval is valid in jurisdictions which ecognize AAVSB RACE; however, participants are responsible for ascertaining each board's CE requirements. RACE does not "accredit" "endorse" or "certify" any program or person, nor does RACE approval validate the content of the program".



AVMAILIFE

Veterinarian Inspired Coverage

Participant Strategy Participant Participa

Something to Chew On: A Start to Finish Overview of Foodborne Outbreak Investigations

Colin Basler, DVM, MPH

Recorded Live On: September 12th, 2019

jennifer hartman

Participant Name

State(s) and license Numbers

Provider Name: Pet Poison Helpline

Provider Address: 3600 American Blvd W., Ste. 725, Bloomington, MN 55431 Provider Email Address: info@petpoisonhelpline.com

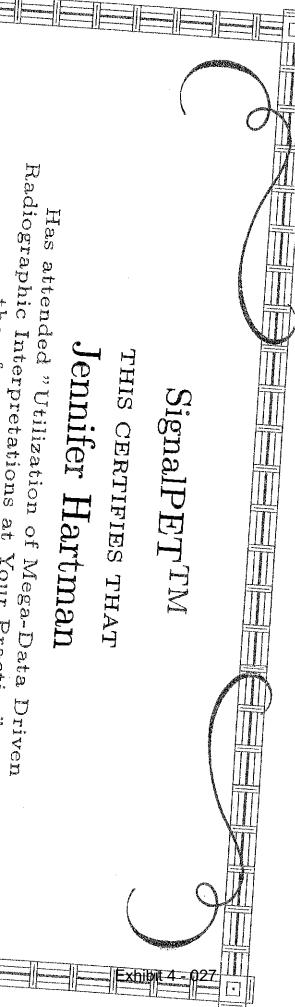
Provider Number: 600

Program Number: 38330

Provider Representative Signature:

"This program (38330) is approved by the AAVSB RACE to offer a total of 1 CE Credits, with a maximum of 1 CE Credits being available to any individual veterinarian or veterinary technician/technologist. This RACE approval is for the subject matter categories of: Medical using the delivery method of Non-Interactive-Distance. This approval is valid in jurisdictions which recognize AAVSB RACE; however,





Radiographic Interpretations at Your Practice", and is ONE HOUR CE CREDIT therefore awarded

one hour of continuing education credit in jurisdictions that recognize This program has been approved for Program Number 1464-38515 RACE approval Florida License Number:006297 Neil Shaw, DVM, DACVIM (SAIM)

Ex. C. "Resume."

JENNIFER HARTMAN

Jennifer Hartman <u>RVT 12538</u> Address: Phone: Email:

OBJECTIVE

To be employed as a full time Registered Veterinary Technician

EDUCATION

San Diego Mesa College Grad (5/2016) AS Degree/Animal Health Program San Diego State University (2000-2001) La Jolla High School Grad (6/2000)

WORK HISTORY

Coast View Veterinary Hospital, Clairemont (5/2020 - Present) \$20.50/hr - \$22.50/hr

Registered Veterinary Technician: Practice fear free techniques, admit patients for surgery and/or outpatient, take history and vitals. Prepare patients for surgery, administering pre-medication drugs using various routes, induce and monitor anesthesia. Perform dental cleanings, dental radiographs, extractions, and suturing. Draw blood and perform cystocentesis to collect samples for the lab. Run and read in-house urinalysis, blood smears and cytologies. Trim nails, express anal sacs, clean ears and wounds and perform laser therapy. Administer vaccines and other injections and fill prescriptions. Discharge patients with instructions and medications, and go over side effects. I also perform some administrative work such as follow up calls, patient and client education and suggestions, help with SOAP notes and surgery plans. My collateral duties are to care for the anesthesia machines and dental machine.

Santa Fe Animal Clinic, Cardiff (05/16 to 4/2020). \$15/hr - \$20/hr

Veterinary Surgery Technician - RVT: Admit patients, take history and vitals, assess for emergencies. Under Doctor supervision prepare patients for surgery, administer pre-medication drugs, induce and monitor anesthesia, intubate and place IV catheters. Read and run fecal tests, urinalyses, and blood work. Trim nails, express anal sacs, clean wounds, apply laser treatments, administer vaccinations and medications, fill prescriptions. Discharge and follow up. Receptionist and kennel duties as needed.

Self Employed (2006-2011) Paid per tasks required or \$10 -\$15/hr

Gardener: cleaned, organized, weeded, planted, mowed yards, painted misc. structures Recycler: Collected recyclable plastic/glass/metal items and redeemed at recycle centers

Santa Fe Animal Clinic, Cardiff (07/02 thru 04/06) \$10/hr

Veterinary Assistant/Receptionist: Recorded patient histories, helped with exams, restrained animals, gave SQ/IV/IM injections, filled prescriptions, intubated and prepped patients for surgery, monitored anesthesia, administered medications, processed lab work, billed customers, answered phones, made appointments, cleaned teeth, trimmed nails, bathed/groomed/walked/fed patients, cleaned kennels.

Pernicano's Family Restaurant, PB (05/01 thru 05/03 and 08/05 thru 05/06) min. wage Hostess/Waitress: Handled take-out orders, greeted, seated, assisted, billed customers

San Diego County Department of Public Works (04-01 thru 03-02) \$10/hr Student Worker: assisted with computer tasks, secretarial/clerical work, errands

Wesley Palms Retirement Homes, PB (06-00 thru 08-00) min.wage Summer Gardener: mowed lawns, planted, weeded

SPECIAL RECOGNITION AND ACHIEVEMENTS

Phi Theta Kappa Honor Society National Merit Scholarship Program Letter of Commendation All City High School Honors Band SDSU Marching Band Chosen to study overseas with the Prague Symphony's 1st Chair Flautist Varsity Cheerleader

Ex. D. "2018 - 2021 Monthly Supervisor Reports."



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY - GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS . VETERINARY MEDICAL BOARD 1747 North Market Blvd., Suite 230, Sacramento, CA 95834-2978 P (916) 515-5220 | Toll-Free (866) 229-0170 | www.vmb.ca.gov



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An RVT may perform the following procedures only under the direct supervision of a licensed veterinarian: (1) Induce anesthesia; (2) Apply casts and splints; (3) Perform dental extractions; (4) Suture cutaneous and subcutaneous tissues, gingiva and oral mucous membranes; (5) Create a relief hole in the skin to facilitate placement of an intravascular eatheter. An RVT may perform the following procedures under indirect supervision of a licensed veterinarian: (1) Administer controlled substances. An RVT may perform animal health care tasks under the direct or indirect supervision of a licensed veterinarian. The egree of supervision by a licensed veterinarian over a RVT shall be consistent with standards of good veterinary medical hereby submit this Supervision Report as required by the Veterinary Medical Board and the terms and conditions of the inder the laws of the State of California that all statements given here are true and correct.	Supervision Provided: Direct Endirect	
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An RVT may perform animal health care tasks under the direct or indirect supervision of a licensed veterinarian. The egree of supervision by a licensed veterinarian over a RVT shall be consistent with standards of good veterinary medical ractices. The ractices are the supervision Report as required by the Veterinary Medical Board and the terms and conditions of the disciplinary order in the matter regarding the above-referenced probationer. I hereby certify under penalty of perjury ander the laws of the State of California that all statements given here are true and correct.	 (2) Apply casts and splints; (3) Perform dental extractions; (4) Suture cutaneous and subcutaneous tissues, gingiva and oral mucous membranes; (5) Create a relief hole in the skin to facilitate placement of an intravascular catheter. 	
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apervisor Name: Lawa School to DVM	An RVT may perform animal health care tasks under the direct or indirect supervision of a licensed vetering degree of supervision by a licensed veterinarian over a RVT shall be consistent with standards of good veter practices.	arian. The rinary medical
apervisor Name: Lawa Schultz DVM	inder the laws of the State of California that all statements given here and the leady ectury under penalty of	ditions of the of perjury
pervisor's Signature: Laura Schuly DVM Review Date: 2/4/2021	Supervisor Name: Lawa Schultz DVM	
pervisor's Signature: Laura Schuly DVM Review Date: 2/4/2021	Jospital Name: Coast View Veterinass Hospital	
pervisor's Signature: Jaura Schuly DVM Review Date: 2/4/2021	ddress: 3895 Clairement Do #100 c	
	upervisor's Signature: Laura Schuly DVM Review Date: 2/4/	2021



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY - GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS . VETERINARY MEDICAL BOARD 1747 North Market Blvd., Suite 230, Sacramento, CA 95834-2978 P (916) 515-5220 | Toll-Free (866) 229-0170 | www.vmb.ca.gov



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Jan	(Feb)	March	April	May	June	July	August	Sept	Oct	Nov	De
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atient l Medica Supervi	Name Il Care Provi ision Provid	/ided: €	V.	Sprk	/Dem	Treat	ment Date rays,	2 Clean	- 8 - 8 ing, e	2021 extrac	tion
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Patient Name C Treatment Date 7 - 18 - 200
Medical Care Provided: 1M 11 / 12/2
Supervision Provided: Direct Dental X-rays, Cleaning
Comments:
Patient Name
Medical Care Provided: 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Supervision Provided: Direct Dindirect Dindirect
Comments:
☑ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
An RVT may perform the following procedures only under the <i>direct</i> supervision of a licensed veterinarian:
 Induce anesthesia; Apply casts and splints; Perform dental extractions; Suture cutaneous and subcutaneous tissues, gingiva and oral mucous membranes; Create a relief hole in the skin to facilitate placement of an intravascular catheter. An RVT may perform the following procedures and let the skin to facilitate placement of an intravascular catheter.
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supervisor Name: Laura Schultz DVM VET# 1/0/021
lospital Name: Coast View Veterinary Hospital
ddress: 3895 Clairemont Dr. #103 S.D. CA 92117
upervisor's Signature: Aus Schuly DVM Review Date: 3/4/2021



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Probationer	r's Name:	Jennil	ies Ho	Whoa	<u> </u>	R	VT#	125	38	
Report for th	he Month (of: (circle	one)			In	the yea	r of:	2021	
Jan Feb	March	April	May	June	July	August		Oct	-	Dec
	-	Regist	tered Ve	terinar	y Techi	ician Dut	ies			
Please review : supervision.		cords in wh	nich the R	VT perfor	med a va	riety of task	s under a	lirect or	indirect	
Patient Name	146	K	rs 		Tre	atment Date	2	3-23-	2021]
Medical Care	December 1	an.	bla	dinor	- r	<u></u>		<u>, , , , , , , , , , , , , , , , , , , </u>	000	
Supervision Pr		☐ Dire		1/1/1/1	XI) India	ect		·		
Comments:										
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Excellent Patient Name	□ Good	□ Satisf	6			otment Date	3	-8-	2021	-
Medical Care I		<u> </u>	nducti	on,L	ab- Cy	gtology	= blood	Jwark	.Sx.	na de
Supervision Pr	ovided:)Direc	t		□ Indir	ect 33			1	
Comments:	·									
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Excellent [☐ Good	☐ Satisfa	ctory [Unsati	sfactory					
atient Name	" Tu	na" N	OVOK			tment Date	3	-11 - 3	2/17/	
Aedical Care P	rovided:	Minj.	· · · · · · · · · · · · · · · · · · ·	17:						
upervision Pro	vided;	☐ Direct	, 100	17.	20 Indire	nal glo	ind e	gress	on '8	<u>(M</u> ON!
omments:				/						
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(A) Excellent	TI Cood	— — — • • •								
LA EXCERENT	☐ Good	☐ Satisfa	ctory 🗆	Unsatis	factory					

Patient Name "HO" Kill Treatment Date 3-17-202
Michical Care Provided: 188
Supervision Provided: Direct XD Indirect
Comments:
☑ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Patient Name "O Se Treatment Date 3-25 2021
Medical Care Provided
Supervision Provided: Min. Induction Dentistry extractions , Labs.
Comments:
▶ Excellent □ Good □ Satisfactory □ Unsatisfactory
□ Excellent □ Good □ Satisfactory □ Unsatisfactory
An RVT may perform the following procedures only under the direct supervision of a licensed veterinarian:
(1) Induce anesthesia;
(2) Apply casts and splints;
(3) Perform dental extractions:
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disciplinary order in the matter regarding the above-referenced probationer. I hereby certify under penalty of perjury under the laws of the State of California that all statements given here are true and correct.
district of the Colonia David
7000
Hospital Name: Coxast View Veterinary Hospital
Address: 3895 Clairsmont Dr. #703 San Diego CAQ2117
Supervisor's Signature: Suna Scheller DVM Review Date: 4/3/2021
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Page 2 of 2

Rev. 1/2019



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Probationer's Name: Jennifer Hartman RVT# 12538
Report for the Month of: (circle one) In the year of: 202
Jan Feb March April May June July August Sept Oct Nov Dec
Registered Veterinary Technician Duties
Please review 5 medical records in which the RVT performed a variety of tasks under direct or indirect supervision.
Patient Name V
Medical Care Provided
Supervision Provided: Direct Dental X vays, Cleaning, Extraction
Comments:
Patient Name Satisfactory Unsatisfactory Patient Name Satisfactory Unsatisfactory Patient Name Satisfactory Unsatisfactory Treatment Date 4-17-202 Medical Care Provided: Lows Bloodway Cystocortesis Rx Fill Supervision Provided: Direct Bloodway Indirect Comments:
Excellent Good Satisfactory Unsatisfactory Patient Name By Treatment Date 4-22-3021 Medical Care Provided: Mind, WC Induction, extractions, dental Supervision Provided: Direct Gindirect
Outmouts,
Excellent Good Satisfactory Unsatisfactory Please include additional comments or concerns on the reverse side of this page or attach a separate page, if necessary.

Patient Name 12. Communication of Treatment Date 4-19-2321
Medical Care Provided
Supervision Provided: Direct Stain Rx 4:11
Comments:
☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Doct AT 19 To the second of th
Medical Care Provided:
Supervision Provided: Direct Indirect
Comments:
Excellent Good Satisfactory Unsatisfactory
An RVT may perform the following procedures only under the <i>direct</i> supervision of a licensed veterinarian: (1) Induce anesthesia; (2) Apply casts and splints; (3) Perform dental extractions; (4) Suture cutaneous and subcutaneous tissues, gingiva and oral mucous membranes; (5) Create a relief hole in the skin to facilitate placement of an intravascular catheter.
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Supervisor Name: Laura Schultz DVM VET# 110621
Hospital Name: Coast View Veterinary Huspital
Address: 3895 Claigement Dr. #103 San Diego, CA 92117
Supervisor's Signature: \Quid \chiuliqid \Vm Review Date: 5/3/2021



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Registered Veterinarian Technician Monthly Supervision Report

; ;	Monthly Santarian Technician
	Monthly Supervision Report
	case Ala Hans
Technician Name: Jev	Case No. 4602017000277
Trame: Jer	15 (Had2) 3' 1 A 1
	RVT # 12538
Report for the Month of	
Report for the Month of:	(circle one)
You've I was	In the year of: 2020
Feb March A	pril May 7
	The state of the s
•	Sept Sept Opt No.
Parameter 1	Registered Technician Duties
DUTIES PERFORMED	Technician Duties
Anesthesia	T. S. Carrier and T.
Induce	
NA CAMARA	
Maintenance/Monitoring	
- monte care	LACTION C.
Inpatient	Excellent Good Satisfactory Unsatisfactory
Outpatient	Front Good D Satisfactory Disansfactory
Laboratory Diagnostics	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory ☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory ☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Dentistry	
Prophylaxis	The state of the s
Extractions	The state of the s
Client Relations/Communication Surgery	The state of the s
Surgery Surgery	1 M LACERIANT III /
Patient Preparation	□ Excellent □ Good □ Satisfactory □ Unsatisfactory □ Excellent □ Good □ Satisfactory □ Unsatisfactory □ Excellent □ Good □ Satisfactory □ Unsatisfactory
L distriment/Maintenant	Hypelless Satisfactory [] [] Satisfactory
Other:	Good C Satisfactory
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	Takenem Cl Good Plantic Unsatisfactory
	THE AMERICAN AND ADDRESS OF THE PARTY OF THE
Please review 5 mediani	THE DICAL REVIEW
aneutcal records in wh	ich the Ryr
	performed a variety of the above to
	above listed duties (see CCR \$2022 2)
Medical Care Provided: W	SAMPLE MEDICAL REVIEW ich the RVT performed a variety of the above listed duties (see CCR §2032.3).
Medical Records Documentation:	
Comments:	Compliant Noncompliant Dental / SX assist
and the same of th	Maria
Statement of the statem	The state of the s

SAMPLE MEDICAL REVIEW (Continued)

Medical Care Provide		S Benefit page 1	
Medical Records Door	mentation: A Complian	work / NC /c	
Comments:	Complian	t Noncompliant	Wide/Winjectian
Medical Care Provided Medical Records Docum			
Medical Records Docum	Outpatient -	Bandara	4-13-Z62D
Comments:	nentation: A Compliant	Bandage C Noncompliant	hange
Medical Care P			
Medical Care Provided: Medical Records Docume	out patient -	W. Carlo	
Medical Records Docume Comments:	entation: Compliant	Winjections Noncompliant	1Px F:11
		Troncompliant	The state of the s
		_	
Medical Care Provided: Medical Records Documen Comments:	Outpatient - tation: Decompliant	Fecal (Lab) /	ex f: 1
eneral Comments:			
- Commonts:		the same of the sa	
	,		
ereby submit this Report of Complein ciplinary order in the matter regard laws of the State of California that	iance as required by the Vo	-	
laws of the State of California that	ing the above-referenced pr	termary Medical Board and tobationer. I hereby and	the terms and conditions of the
ciplinary order in the matter regard laws of the State of California that pervisor Name:	an statements given here a	re true and correct.	under penalty of perjury under
missian O	INVCI DVN	_VET# 1468	}
THE MY	limal Clinic	-	
ervisor's Signature:	Dr. Encinitas	A 92024 Talant	1.760-753-65/2
lease add additional		Review D	2 /100-100-65/2
lease add additional comments of	or concerns on the reverse	side of this near	4/4/2020
	Page 2	oco	h a separate paga ia nootessarv.
	rage 2	OI 2	



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Registered Veterinerian Technician Monthly Supervision Report

- Company of the Comp	Monthly Supervision Report Case No. 4602017000277
·	Case III. Weport
Tanker	7602017000277
Technician Name: Jenh	for Hand
The state of the s	man ye
Report for the Monday	4038
Report for the Month of: (c.	Trie one)
Trans.	In the second
Jan Feb March Apr	il May 1. 2020
	Julie The V
•	august Sept Oct by
Whendelinger	Registered Took 1
DUTIES PERFORMED	Registered Technician Duties
Anesthesia	The state of the s
Induce	The state of the s
Mate one description	The Careful of Co.
Maintenance/Monitoring	D Excellent D Good D Satisfactory D Unsatisfactory
The same of the sa	The South Control of the South
Inpetient	□ Excellent □ Good □ Satisfactory □ Unsatisfactory □ Excellent □ Good □ Satisfactory □ Unsatisfactory
Outpatient	The Francisco Good G Satisfactory (5)
Laboratory Diagnostics	ロ Excellent ロ Good ロ Satisfactory ロ Unsatisfactory ロ Excellent ロ Good ロ Satisfactory ロ Unsatisfactory
	Excellent Good Satisfactory Unsatisfactory Excellent Good Satisfactory Unsatisfactory
Prophylaxis	□ Excellent □ Good □ Satisfactory □ Unsatisfactory □ Excellent □ Good □ Satisfactory □ Unsatisfactory
EXITACTIONS	□ Excellent □ Good □ Satisfactory □ Unsatisfactory □ Excellent □ Good □ Satisfactory □ Unsatisfactory
Client Relationa/Cl	The state of the s
Client Relations/Communication Surgery	The state of the s
Patient Preparation	The state of the s
Treatment of the paration	
Instrument/Maintenance Other:	Excellent C C Satisfactory [] [] Basisfactory [] []
The state of the s	The state of the s
AMBERT CHARLES AND STATE CHARLES THE STATE OF THE STATE O	□ Satisfactory □ Unsatisfactory □ Excellent □ Good □ Satisfactory □ Unsatisfactory
	Jood Datisfactory
S.A	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory AMPLE MEDICAL ENERGY
r lease review 5 medical record.	MPLE MEDICAL REVIEW the RVT performed a variety of the above listed duties (see CCR §2032.3).
records in which	the RVT performal
	a variety of the above light day
Mariana	1800 (See CCR \$2032.3)
Care Provided:	
Medical Care Provided: OUT DAT	ent / YX and Passes
dedical Records Documentation:	Compliant VX and Restrain Ocata.
The state of the s	Compliant 1 Noncompliant Or cytology
The state of the s	The second and the second advantages and the
Section of the sectio	The state of the s
Annual State Community State C	And the state of t
And of the second secon	The state of the s
A TO	All the state of t

SAMPLE MEDICAL REVIEW (Continued) Medical Care Provided:
Medical Records Documentation: Compliant Documentation: Compliant Documentation:
Medical Care Provided: Secated Radiographs Medical Records Decumentation: Frompliant El Noncompliant El Noncompliant
Medical Care Provident: Outpotient - Labs Blood / Cysto / Radiographs Comments: D Noncompliant D Noncompliant
Medical Care Province: W Dental Cleaning Medical Records Documentation: D Compliant UNoncompliant Comments: UNoncompliant
Jeneral Compens:
rese: 301 Santa Report of Compliance as required by the Veterinary Medical Board and the terms and conditions of the state of the State of California that all statements given here are true and correct. Page 2 of 2 Page 2 of 2 Page 2 of 2
Page 2 of 2 Page 2 of 2 Page 2 of 2



ER SERVICIO, AND HOUSING AGENCY . GOVERNOR EDMUND G. BROWN JR Veterinary Medical Board

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	Case Alegarision Report
Technician Name: Jenni	Case No. 4602 017000277
ASMA MAME: OSNA	ter Hartman no 10 - 6)
D	ter Hartman RVT# 12538
Report for the Month of: (ci	Pole on a
	In the same of the same
Jan Feb March	In the year of: 2020
Apr Apr	II MAY June Torder
* Nazyak Primir	July August Sept Oct Nov Dec
	Registered Table 1
Kol margaret	Registered Technician Duties
DUTIES PERFORMED Anesthesia	To 20
Induce	Excellent [] Good To
Maintenance/ Monitoring	Lixcellent Cond Tigging Unsatisfactory
Tunen Care	La Excellent Good Figure 1 Unsatisfactory
Inpatient	U Excellent Good Sectionary U Unsatisfactory
Outpatient	Excellent Co. Journal of Unsatisfactory
Laboratory Diagnostics	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory ☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory ☐ Excellent ☐ Good ☐ Satisfactory ☐ Excellent ☐ Good ☐ Satisfactory
Demistry	A STATE OF THE PARTY OF THE PAR
Prophylaxis	4 Excellent Fl Cond
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TOWN SCIA	□ Excellent □ Good □ Satisfactory □ Unsatisfactory □ Excellent □ Good □ Satisfactory □ Unsatisfactory
Patient Preparation	The state of the s
Instrument/Maintenance	□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Other:	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory ☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
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lease review 5 medical and	AMPLE MEDICAL REVIEW
and records in which	the RVT performed a variety of the above listed duties (see CCR §2032.3).
	a variety of the above listed duties (see CCIP and
The second secon	(see CCR § 2032.3).
TACOUCHI CHIC PROVIDENT	
Medical Records Documentation:	Blood draw, Cysh Cootes
Comments:	Compliant Noncompliant
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Please include additional comments or concerns on the reverse side of this page or attach a separate pake hipoit 4 - 043

SAMPLE MEDICAL REVIEW (Continued)

	- VIDI	CAL REVIEW (Continu	ed)
Medical Care Provide			
Medical Records Docum	SO- Pecal	/Blood /(45+	
Comments:	Compliant	□ Noncompliant	o Rx EII
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Medical		The state of the s	A SEGMENT AND ASSESSMENT OF THE SEGMENT OF THE SEGMENT ASSESSMENT ASSESSMENT OF THE SEGMENT OF T
Medical Care Provided:	IVC (
Medical Records Document	tation: Compliant		11.6.6
Comments:	A STATE OF THE STA	U Noncompliant	X /RXGIL
AND CONTRACT COMPACT OF THE CONTRACT OF THE CO	An experiency in the control of the	The state of the s	the inclusion and control behaviors; and the same displacement of the control deposits of the control
		The Name of State Control of the State Control of t	Control of the Contro
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Medical Care Provided:	0		
Medical Records Documenta Comments:	Radiograf	2hs /0. 0:	
Comments	A Compliant	D Noncompliant	The second secon
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Medical		A STATE OF THE PARTY OF THE PAR	Seed for the contract of the c
Medical Care Provided:			
Medical Records Documentation	La duction	1 Dental 1/2	
Comments	A. A. DEEL BEREET	D Noncompliant	actions/w
STATES A CONTRACT OF THE PROPERTY OF THE PROPE	energy of the standard section	State of the state	And the state of t
Start Starting will be a starting of the start		Market and Market and Market and Association of Association (1994) (19	And the state of t
meral Comments:	Andrewson was properly to the contract of the second secon	And the state of t	Committee and the second secon
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and the state of t	a security of the security of	والمساور المساور المسا	And the second designation of the second
preby submit this Report of Compliance ciplinary order in the matter regarding the laws of the State of California that all starting Name:	والمساورة والمراورة والمرا	Trian motorphic count of the contract	والمنافقة والمنا
laws of the care the matter regarding the	as required by the Veteri	nary Madical To	And the state of t
Or California that all si	Memenia plyan b	stioner. I hereby carrie.	terms and conditions and
riply submit this Report of Compliance riplinary order in the matter regarding the laws of the State of California that all startion Name: Rei Tanak	A This	rue and correct.	ar penalty of perjury under
Man Manne: 7CINTA CO V		VET# 14 (- ? 5	•
880. 4210	est the contract of the contra		
visor's Signature:	Enchital CA a	2024 Telephone #: 7	
SAGE OLD 1110		Telephone #: 7	60-758-600
case add additional comments or con	iceins on the	Review Date:	4/3/3
	and peverse si	de of this page or attach a .	Exhibit 4 2044
	Page 2 of	, no	"Vertice page if necessary.

BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY . GOVERNOR EDMUND G. BROWN JR. Veterinary Medical Board

1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834 Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



Registered Veterinarian Technician Monthly Supervision Report

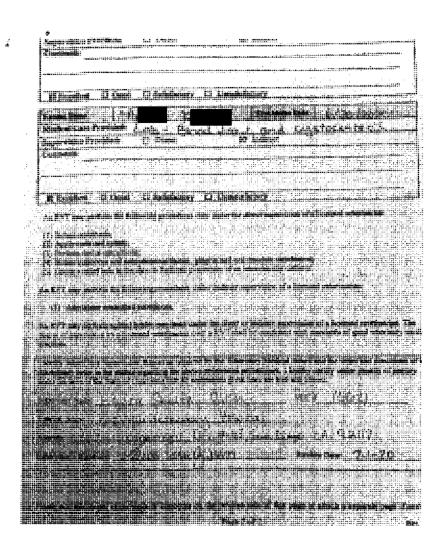
·	- report
Technician Name:	nifer Hartnan RVT#_12538
Report for the Month of: (cir	WI#_VCO 5 8
Jan Feb March Apri	May June In the year of: 1000
	ragust Sept Oct Nov Dec
DUTIES DE	Registered Technician Duties
DUTIES PERFORMED	YC
Anesthesia	11 applicable Performance Level
Induce	Excellent D Cond.
Maintenance/ Monitoring	Excellent Good Got Unsatisfactory
1 attent Care	Excellent [7] Good Environment Unsatisfactory
İnpatient	Excellent Class Leading Unsatisfactory
Outpatient	☐ Excellent ☐ Good ☐ Guitaractory ☐ Unsatisfactory
Laboratory Diagnostics	# Excellent Good Continued Unsatisfactory
Dentistry	Excellent C Good Fig. Unsatisfactory
Prophylaxis	Excellent Cood Established Unsatisfactory
Extractions	Excellent D Good To Unsatisfactory
Client Relations/Communication	H Excellent Good Good Unsatisfactory Unsatisfactory
- Cargery	Li Excellent Conditional Unsatisfactory
Patient Preparation	Excellent C Good Excellent Unsatisfactory
Instrument/Maintenance	Excellent Good Good Unsatisfactory
Other:	Excellent Condition Unsatisfactory
	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory ☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory ☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory ☐ Unsatisfactory
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SA	MPLE MEDICAL REVIEW
Please review 5 medical records in which	the RVT performed a variety of the above listed duties (see CCR §2032.3).
The state of the s	the KVI performed a variety of the above listed to
Patient Name	the doove fisted duties (see CCR §2032.3).
Medical Care Provided:	Treatment Date
Medical Records Documentation:	Last / Px Fill the flux
Comments:	Compliant
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Please include additional comments or concerns on the reverse side of this page or attach a separate party high 4-045

SAMPLE MEDICAL REVIEW (Continued)

	WEDICA	AL REVIEW (Continued)	
Medical Care Provided: Medical Records Docume Comments:	AGE IN	Measurent Dane	41612
Comments:	entation:	☐ Noncompliant	
Medical Care Provided:		. Deprendentiglate	
Medical Records Document	tation: A Compliant	EXTRACTOR	
Comments:	p= compnant	☐ Noncompliant	
Medical Care Provided:		Bredingar Dan	
Medical Records Documenta	exam assis:	L PX til	
Comments:	Compnant	☐ Noncompliant	
Medical Care Provided:		Isamed Lat	
Medical Records Documentati	UC Induction	Lmonitor / 11	10124
Comments:	on: 🗆 Compliant	☐ Noncompliant	Miretan
	-		
eneral Comments:			
ereby submit this Report of Compliance ciplinary order in the matter regarding laws of the State of California that all	e as required by the Veterine		
ciplinary order in the matter regarding laws of the State of California that all ervisor Name:	the above-referenced probati	oner. I hereby certify under	rms and conditions of the
ervisor Name: Pei Ta	haka	e and correct.	penalty of perjury under
pital Name: Savita Q A	_	ET# 195 57	
ress: 301 Santa R	Anna Clinia	92024	
rvisor's Signature:	W . 8	Telephone #:	10-153-6512
ease add additional comments or co	Oncerns on the rever	Review Date:	5/5/20
This course?	D -	of this page or attach a se	parate page if necessary
	Page 2 of 2	-	Exhibit 4 - 046 y

Subject	June report
From	Jennifer Buckner >
To:	virginia.gerard@dca.ca.gov <virginia.gerard@dca.ca.gov></virginia.gerard@dca.ca.gov>
Date	Jul 2, 2020 at 6:31 PM
Waleshing Mode	DEPARTMENT OF CONSIDER THE STATE OF CONSIDERATION OF CONS
Just Applied	Monthly Supervision Report
100000	's Name: Tennifes Haviman RVT # 12538 Month of: (circle one) In the year of 2020
Jan Feb Please review 5 supervision	March April May June daily August Sept Oct Nov Dec Registered Veterinary Technician Dutles medical records in which the RVT performed a variety of tasks under direct or indirect
Fabricane Medical Care P Supervision Pre Comments:	
Page None Medical Care Pr Supervision Pro- Commence	The Comment of the Action
E. Q. Excellent is period Sample Medical Care Pro- Supervision Provi Competiti	D. Cool D. Sausserroy D. Dusais Datory The last Des



Sent from Yahoo Mail for iPhone



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Registered Veterinarian Technician Monthly Supervision Report

Probationer's Name: Jennifes Hartman RVT# 12538	
Report for the Month of: (circle one) In the year of:	
Jan Feb March April May June July August Sept Oct Nov Dec	
Registered Veterinary Technician Duties	
Please review 5 medical records in which the RVT performed a variety of tasks under direct or indirect supervision.	
Patient Name Some R Treatment Date 7/2/2020	
Medical Care Provided:	
Supervision Provided: Direct Indirect Indirect Clean ea	4 2
Comments:	
Patient Name Market Marke	
Supervision Provided: Direct Shindirect	
Comments:	
MExcellent Good Satisfactory Unsatisfactory Patient Name Treatment Date 7/16/2020 Medical Care Provided: 1016	
100/ Maction/ Dental X-rays / Dental	
Supervision Provided: Direct Indirect Comments:	

Patient Name 10 Treatment Date 7/25/2020
Medical Care Provided: M in / Monitor Sedation / Blood & cus/Cystoren
Supervision Provided: Direct Indirect
Comments:
Patient Name
Medical Core Provided
LUIS. HEATALLY TEST / KX +11
Supervision Provided: Direct Indirect Comments:
Excellent Good Satisfactory Unsatisfactory
An RVT may perform the following procedures only under the direct supervision of a licensed veterinarian:
(1) Induce anesthesia;
(2) Apply casts and splints;
(3) Perform dental extractions;(4) Suture cutaneous and subcutaneous tissues, gingiva and oral mucous membranes;
(5) Create a relief hole in the skin to facilitate placement of an intravascular catheter.
An RVT may perform the following procedures under indirect supervision of a licensed veterinarian:
(1) Administer controlled substances.
An RVT may perform animal health care tasks under the direct or indirect supervision of a licensed veterinarian. The
degree of supervision by a licensed veterinarian over a RVT shall be consistent with standards of good veterinary medical
practices.
I hereby submit this Supervision Report as required by the Veterinary Medical Board and the terms and conditions of the
disciplinary order in the matter regarding the above-referenced probationer. I hereby certify under penalty of perjury under the laws of the State of California that all statements given here are true and correct.
Supervisor Name: Hawa Schultz DVM VET# 16621
Hospital Name: Coast View Veterinary Hospital
Address: 3895 Clairement Dr. #103, San Diago, CA 92117
Supervisor's Signature: Aun Schule Wh Review Date: 8-3-20



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Registered Veterinarian Technician Monthly Supervision Report

Probationer's Name:	ennifer Hartman	RVT# 12538
Report for the Month of: (e	circle one)	In the year of: 2020
Jan Feb March Ap	pril May June Ju	ly August Sept Oct Nov Dec
F	Registered Veterinary Te	chnician Duties
supervision.	s in which the RVT performed o	a variety of tasks under direct or indirect
Patient Name 15	" O V	Treatment Date 9/23 12020
	adiographs	
Supervision Provided:	Direct Direct	Indirect
Comments:	A CONTRACTOR OF THE CONTRACTOR	
Excellent □ Good □	Satisfactory Unsatisfac	tory
Patient Name	' (S	Treatment Date 9/25/2020
Medical Care Provided: Devided:	Direct 0	ndirect
Comments:	3 DHOVI LA 1	and the contract of the contra
CA185 Bbd CMK 40+		
☐ Excellent ☐ Good ☐	Satisfactory Unsatisfac	
Patient Name	*	Treatment Date 9/28/2000
Medical Care Provided:	voccinations	
		ndirect
Comments:		
A Excellent □ Good □	Satisfactory Unsatisfac	tory

Patient Name	"6 2	Treatment Date 9/28/2020
Medical Care Provi	ded: Vaccination	as / Px Fill
Supervision Provide		Indirect
Comments:		
Excellent 🗆	Good Satisfactory	Unsatisfactory
The state of the s		
Patient Name	" Ye	Treatment Date 9/30/2020
Medical Care Provide	WC/Industion	
Supervision Provide Comments:	a: KD Direct	☐ Indirect
	11	
Jen Conti	west to do an excellent	Job, Citis
	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
Excellent 🗆	Good ☐ Satisfactory ☐ 1	Unsatisfactory
An RVT may perform	the following procedures only un	nder the direct supervision of a licensed veterinarian:
(1) Induce anesthesia;	<u>.</u>	
(2) Apply casts and sp	olints;	
(3) Perform dental ext	tractions; and subcutaneous tissues, gingiva	and oral mucous membranes:
` /	e in the skin to facilitate placemen	•
An RVT may perform the following procedures under indirect supervision of a licensed veterinarian:		
(1) Administer con	ntrolled substances.	
An RVT may perform a	animal health care tasks under the	e direct or indirect supervision of a licensed veterinarian. The
	y a licensed veterinarian over a R	EVT shall be consistent with standards of good veterinary medical
practices.		
		he Veterinary Medical Board and the terms and conditions of the renced probationer. I hereby certify under penalty of perjury
		its given here are true and correct,
Supervisor Name:	r. Laura Schult	tz ver#_10021
	287 View Veterinar	
Address: 3895 (lairement Dr. #10	3 S.O. LA 92117
Supervisor's Signature	Laura Schielus Im	3 S.O. LA 92117 Review Date: 10/5/2020
puberation a pignume.	, and James 1950	I TO



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Probationer's Name: <u>Jennifer Hartman</u> RVT# 12538
Report for the Month of: (circle one) In the year of: 2020
Jan Feb March April May June July August Sept Oct Nov Dec
Registered Veterinary Technician Duties
Please review 5 medical records in which the RVT performed a variety of tasks under direct or indirect supervision.
Patient Name "Last" James Treatment Date 10 -7 - 2020
Medical Care Provided: Monitor SX. IM inj. Induction, Anal Gland Expression
Supervision Provided: Direct Indirect
Comments:
·
Excellent Good Satisfactory Unsatisfactory
La Court La Substantity La Chisattalactory
Patient Name "S. " T Treatment Date 10 - 10 - 2020
Medical Care Provided: Vaccines and blood draw for Heartworm test
Supervision Provided: Direct Indirect
Comments:
☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Patient Name "Do P. Treatment Date 10-13-2020
Medical Care Provided: NC, Induction, Radiographs, Rx Fill
Supervision Provided: Direct Indirect
Comments:

Patient Name "Same "Treatment Date 10 -72 3 3 3
10-23-3020
Medical Care Provided: Lab- bloodwork, cystocentasis, Anal glands Rxfill Supervision Provided: Direct Indirect
Comments:
Excellent Good Satisfactory Unsatisfactory
— Steel — Season — Statistics — Season
Patient Name L'L' Base Treatment Date 10 -28 - 2020
Medical Care Provided: Lab - Woodwork, cystocentesis, vaccines
Supervision Provided: Direct Indirect Comments:
Comments:
Excellent Good Satisfactory Unsatisfactory
An RVT may perform the following procedures only under the direct supervision of a licensed veterinarian:
(1) Induce anesthesia;
(2) Apply casts and splints;
(3) Perform dental extractions;(4) Suture cutaneous and subcutaneous tissues, gingiva and oral mucous membranes;
(5) Create a relief hole in the skin to facilitate placement of an intravascular catheter.
An RVT may perform the following procedures under indirect supervision of a licensed veterinarian:
(1) Administer controlled substances.
An RVT may perform animal health care tasks under the direct or indirect supervision of a licensed veterinarian. The degree of supervision by a licensed veterinarian over a RVT shall be consistent with standards of good veterinary medi
practices.
I hereby submit this Supervision Report as required by the Veterinary Medical Board and the terms and conditions of the
disciplinary order in the matter regarding the above-referenced probationer. I hereby certify under penalty of perjury under the laws of the State of California that all statements given here are true and correct.
Supervisor Name: Laura Schultz DVM VET# 16621
Hospital Name: Coast View Veterinary Hospital
Address: 3895 Clairemont Dr. #103 S.O. CA 92117 Supervisor's Signature: Lewa Schuly DVM Review Date: 10-3-2020
Supervisor's Signature: Value Childs Nilas Bariow Data: 10-3-2002
Review Date: 10-3-30 30



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Probationer's Name: Jennifer Hartman RVT# 12538
Report for the Month of: (circle one) In the year of: 3070
Jan Feb March April May June July August Sept Oct Nov Dec
Registered Veterinary Technician Duties
Please review 5 medical records in which the RVT performed a variety of tasks under direct or indirect supervision.
Patient Name 6 M Treatment Date 11-2-303-0
Medical Care Provided: Low - Blood / IVC/Induction/dental rads + cleanity
Supervision Provided: S Direct Indirect
Comments:
⊠ Excellent □ Good □ Satisfactory □ Unsatisfactory
7 Experience 2 Good 2 Substitutiony 2 Chamistactory
Patient Name Description You Treatment Date 11-5-2020
Medical Care Provided: Lab. Blood work and cystocentisis
Supervision Provided: Direct Indirect
Comments:
Æ Excellent □ Good □ Satisfactory □ Unsatisfactory
Januage Change
Supervision Provided: Direct Indirect Comments:
COMMITTEE.
Excellent □ Good □ Satisfactory □ Unsatisfactory

Patient Name	STR	Treatment Date	11-16-2020			
Medical Care Provide	ed: IM inj. /IV	C/Induction	15x monitor			
Supervision Provided		□ Indirect	1 SK WINDELLION			
Comments:						
		777				
Excellent G	ood 🗆 Satisfactory 🗖	Unsatisfactory				
Patient Name	RW	Treatment Date	11-25-2020			
Medical Care Provide	<u> </u>		11:33			
Supervision Provided: Comments:	Direct	™ Indirect				
Comments:						
Excellent Go	ood Satisfactory	Unsatisfactory				
An RVT may perform th	e following procedures only u	nder the <i>direct</i> supervision of a	licensed veterinarian:			
(1) Induce anesthesia;						
(2) Apply casts and splin(3) Perform dental extra		•				
(4) Suture cutaneous and	l subcutaneous tissues, gingiva	and oral mucous membranes;				
(5) Create a relief hole in	the skin to facilitate placeme	nt of an intravascular catheter.				
An RVT may perform the	following procedures under in	ndirect supervision of a licensed	l veterinarian:			
(1) Administer controlled substances.						
An RVT may perform animal health care tasks under the direct or indirect supervision of a licensed veterinarian. The						
degree of supervision by a practices.	licensed veterinarian over a R	RVT shall be consistent with sta	ndards of good veterinary medical			
I hereby submit this Super	vision Report as required by the	he Veterinary Medical Board ar	d the terms and conditions of the			
disciplinary order in the m	atter regarding the above-refer	renced probationer. I hereby cents given here are true and corre	rtify under penalty of perjury			
Supervisor Name: Lo	ura Schultz	DVM VET#	16021			
Hospital Name: COAS	tView Veterinary	Hospital				
Address: <u>3895</u> Clo	zirgmont Dr. #103	San Diegy CA 92	117			
Supervisor's Signature	Ouro Scheeley &	VM Review	Date: 12/2/2020			



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Probationer's Name:	: Jennifer Hartman	RVT#_12538
Report for the Month	of: (circle one)	In the year of: 3020
Jan Feb March	April May June July	August Sept Oct Nov Dec
	Registered Veterinary Tech	nician Duties
Please review 5 medical r supervision.	records in which the RVT performed a v	ariety of tasks under direct or indirect
Patient Name	" Po	reatment Date 12 - 9 - 2020
Medical Care Provided:	IM inj. par cy	Holay Anal Glands Laser
Supervision Provided:	☐ Direct ☑ Ind	
Comments:		

Excellent		
A Excenent Li Good	□ Satisfactory □ Unsatisfactory	у
Patient Name "Q	Tr.	eatment Date 12 - 29 - 2020
	tumor check (map)	1 .
Supervision Provided:	□ Direct □ Indi	
Comments:		
V77 T 11 F 2 -		
Excellent Good		
Patient Name	- Y	eatment Date 17-14-3030
Medical Care Provided:		ental radiographs
Supervision Provided:	Direct Indi	irect
Comments:		

ĭ Excellent ☐ Good	☐ Satisfactory ☐ Unsatisfactory	7

Patient Name	Selection	M	Treatment Date	12-17-2020
Medical Care Provide	ed: IVC, Ir	adviction. D	vadio	graphs dental clean
Supervision Provided	: Direct	[Indirect	July - Con Di Cier
Comments:				
			F	
Ď Excellent □ G	ood Satisfac	tory Unsatis	factory	
ZACCHOIC E G	od D buisia	nory El Chaus	Tactory	
Patient Name	R		Treatment Date	12-21-2020
Medical Care Provide	d: 100 -	Blood de	aw	
Supervision Provided	: ☐ Direct		J Indirect	***************************************
Comments:				
⊠ Excellent □ Go	ood Satisfac	tory 🗆 Unsatis	factory	
7				
An RVT may perform the	e following proced	ures only under the	direct supervision of a	licensed veterinarian:
(1) Induce anesthesia;				
(2) Apply casts and spli(3) Perform dental extra			•	
(4) Suture cutaneous an	d subcutaneous tissi	ues, gingiva and ora	mucous membranes;	
(5) Create a relief hole i	n the skin to facilita	te placement of an i	ntravascular catheter.	
An RVT may perform the	following procedu	res under <i>indirect</i> so	pervision of a licensed	veterinarian;
(1) Administer contr	olled substances.			
An RVT may perform and	mal health care tas	ks under the direct o	r indirect supervision o	of a licensed veterinarian. The
degree of supervision by	a licensed veterinari	ian over a RVT shal	be consistent with star	ndards of good veterinary medical
practices.				
I hereby submit this Supe	vision Report as re	quired by the Veteri	nary Medical Board an	d the terms and conditions of the
under the laws of the State	latter regarding the e of California that	above-reterenced pr all statements given	obationer. Thereby cer here are true and corre	rtify under penalty of perjury
Supervisor Name:				1662
Hospital Name: Cox	of View Ve-	ternary H	ospital	
Address: 3895	Clairence	int Dr. #	103 , San Die	egu, A 92117
Address: 3895 Supervisor's Signature:	Laura Sch	ulgiovo	Review	Date: 1-6-21



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Veterinary Medical Board

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Registered Veterinarian Technician Monthly Supervision Report

Report for the Month of: (ci	rcle one)			In	the year	r of:_	2019	<u> </u>
Jan Feb March Apr	ril May	June	July	August	Sept	Oct	Nov	Dec
	Registe	red Tec	chnician i	Duties				
DUTIES PERFORMED	If applica	ble 🗹	Performa	nce Level				
Anesthesia			☐ Excelle	nt 🗆 Good	☐ Satis	factory	□ Unsat	isfactor
Induce		-	Excelle	nt 🗆 Good	☐ Satis	factory	□Unsat	isfactor
Maintenance/ Monitoring	,		☐ Excelle	nt 🗆 Good	☐ Satis	factory	□Unsat	isfactor
Patient Care			☐ Excelle	nt 🛘 Good	☐ Satis	factory	□ Unsat	isfactor
Inpatient			U Excelle	nt 🛮 Good	☐ Satis:	factory	□Unsat	isfactor
Outpatient			The Excelle	nt 🛘 Good	☐ Satis:	factory	☐ Unsat	isfactor
Laboratory Diagnostics			TExcelle	nt 🗆 Good	☐ Satis:	factory	□ Unsat	isfactor
Dentistry			П Excelle	nt 🗆 Good	☐ Satis:	actory	□ Unsat	isfactor
Prophylaxis			The Excelle	nt 🗆 Good	☐ Satist	actory	□ Unsat	sfactor
Extractions			T Excelle	nt 🛚 Good	☐ Satisi	actory	□ Unsati	sfactor
Client Relations/Communication	· · · · · · · · · · · · · · · · · · ·		☐ Excelle	nt 🗆 Good	☐ Satist	actory	□ Unsati	sfactor
Surgery			☐ Excelle	nt 🗆 Good	☐ Satist	actory	□Unsati	sfactor
Patient Preparation			☐ Excelle	nt 🗆 Good	□ Satisf	actory	□ Unsati	sfactor
Instrument/Maintenance			□ Excelle	nt 🗀 Good	☐ Satisf	actory	□ Unsati	sfactor
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Medical Records Documentatio		ent		Jock /.	TAC			
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SAMPLE MEDICAL REVIEW (Continued)

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Medical Care Provided: Ant. bolic Medical Records Documentation: Accords	ompliant	D Noncompli	monitor	- SX
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Medical Care Provided: エルロー	/IVC /	Sx assist	monito	or Stone Seno
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visor Name: Rei Tana Ko	y DAW	VET #		
Thorradic.			<u>(32)</u>	
	1 1			
ital Name: Santa Fe Animal				_
ital Name: Santa Fe Animal			elephone #:	160-753-65
ital Name: Santa Fe Animal ess: 301 Santa Fe Dr. visor's Signature:		T	w Date:	-31-19
ess: 301 Santa Fe Animal		T	w Date:	-31-19

Veterinary Medical Board

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Registered Veterinarian Technician

Monthly Supervision Report

Case No. 4602017000277

Report for the Month of: (cir	cle one)	In the	year of: 2019
Jan Feb March Apri	il May Jun	e July August Se	ept Oct Nov Dec
	Registered T	echnician Duties	
DUTIES PERFORMED	If applicable 🗹	Performance Level	distribution of the state of th
Anesthesia		☐ Excellent ☐ Good ☐	Satisfactory Unsatisfactor
Induce		A STATE OF THE PARTY OF THE PAR	Satisfactory Unsatisfactor
Maintenance/ Monitoring	'		Satisfactory DUnsatisfactor
Patient Care			Satisfactory Unsatisfactor
İnpatient			Satisfactory Unsatisfactor
Outpatient			Satisfactory Unsatisfactor
Laboratory Diagnostics			Satisfactory Unsatisfactor
Dentistry			Satisfactory Unsatisfactor
Prophylaxis			Satisfactory Unsatisfactor
Extractions			Satisfactory Unsatisfactor
Client Relations/Communication		the state of the s	Satisfactory Unsatisfactor
Surgery	77 P 17 P		Satisfactory Dunsatisfactor
Patient Preparation			Satisfactory Unsatisfactor
Instrument/Maintenance	***************************************		Satisfactory Unsatisfactor
Other:			Satisfactory Unsatisfactor
lease review 5 medical records in w	1	DICAL REVIEW	listed duties (see CCR §2032
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Medical Care Provided:	id. D. graphs	- Pharmacy +	Ells
Medical Records Documentatio	n: [/Compliant	□ Noncompliant	1113
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Medical Care Provided:			7
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by submit this Report of Co	inpliance as required by the	Veterinary Medical Board and the terms and cond	litions of
by submit this Report of Coolinary order in the matter reports of the State of California	that all statements given her	Veterinary Medical Board and the terms and cond d probationer. I hereby certify under penalty of per	litions of
by submit this Report of Coolinary order in the matter reports of the State of California	that all statements given her	proparioner. Thereby certify under penalty of pe	litions of erjury un
eby submit this Report of Corplinary order in the matter receives of the State of California twisor Name:	that all statements given her	a probationer. Thereby certify under penalty of pere are true and correct. VET # $/4 < 3.9$	litions of erjury un
eby submit this Report of Cor plinary order in the matter re- two of the State of California tvisor Name: <u>Leic</u> ital Name: Santa Fe	that all statements given her Tanaka Animal Clini	to probationer. Thereby certify under penalty of pere are true and correct. VET # / 45 3 9	orjury un
eby submit this Report of Cor plinary order in the matter re- two of the State of California tvisor Name: <u>Leic</u> ital Name: Santa Fe	that all statements given her Tanaka Animal Clini	to probationer. Thereby certify under penalty of pere are true and correct. VET # / 45 3 9	orjury un
eby submit this Report of Corplinary order in the matter regions of the State of California rvisor Name: Regional Fermital Name: Santa Fermital Name: Santa Fermital Santa rvisor's Signature:	that all statements given her Tanaka Animal Clini Fe py Encini	a probationer. Thereby certify under penalty of pere are true and correct. VET # $/4 < 3.9$	3-650

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Veterinary Medical Board

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Registered Veterinarian Technician Monthly Supervision Report

Case # 4602017000277

Report for the Month of: (cir.	cle one)			In	the ven	r of•	2019	
Jan Feb March Apri		June	July			Oct	Nov	Dec
	Registe	red Tec	hnician	Duties				
DUTIES PERFORMED	If applica	ble 🗹 📋	Performa	nce Level				
Anesthesia			☐ Excelle	ent 🗆 Good	□ Satis	factory	□Unsati	sfactor
Induce		-	□ Excelle	ent 🗆 Good	☐ Satis	factory	□ Unsati	sfactor
Maintenance/ Monitoring			D Excelle	ent 🗆 Good	☐ Satis	factory	□Unsati	sfactor
Patient Care			Excelle	ent 🗆 Good	□Satis	factory	Unsati	sfactor
Inpatient			☐ Excelle	ent 🗆 Good	□Satis	factory	□Unsati	sfactor
Outpatient		į	□ Excelle	ent 🗆 Good	□ Satis	factory	□Unsati	sfactor
Laboratory Diagnostics			□ Excelle	ent 🛘 Good	☐ Satis	factory	□ Unsati	sfactor
Dentistry			□ Excelle	ent 🗆 Good	☐ Satis	factory	□ Unsati	sfactor
Prophylaxis			☐ Excelle	ent 🗆 Good	☐ Satis	factory	□Unsati	sfactor
Extractions			□ Excelle	ent 🛘 Good	☐ Satis	factory	□ Unsati	sfactor
Client Relations/Communication	,		□ Excelle	ent 🗆 Good	☐ Satis	factory	□ Unsati	sfactor
Surgery		1	□ Excelle	ent 🗆 Good	☐ Satis	factory	□ Unsati	sfactor
Patient Preparation			□ Excelle	ent 🗆 Good	☐ Satis	factory	□ Unsati	sfactor
Instrument/Maintenance			☐ Excelle	ent 🗆 Good	☐ Satis	factory	□Unsati	sfactor
Other:			☐ Excelle	ent 🗆 Good	☐ Satis	factory	□ Unsati	sfactor
ease review 5 medical records in w	SAMPLE hich the RV				ove liste	d duties	(see CCR	§2032.
Partiett Name	e de la composition della comp			emicut Da				
Medical Care Provided: 001	3000	10	٠.	1.1. //	ah lu	A In	l (PARTERNA .
Medical Records Documentation	OGOLPH Complia	ant	Stocer None	compliant	00) / 0	// //-	p m	
Comments:	1							
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		Pregunent Date 2 Top Co. 1
Medical Care Provided: (UC / Induction	monitor for tumor removal
Medical Records Documen	tation: II Compliant	☐ Noncompliant
Comments:		
		The Americans
Medical Care Provincu:	Ear lavage	
Medical Records Documen	tation: D Compliant	Allergy in VX/FIIRX
Comments:		
Medical Care Provided: /		A Colling Street
Medical Records Document	ab-Feral /	FILEX
Comments:	ation: ZI Compliant	☐ Noncompliant
Comments:	(
Medical Care Provided:	ab Bloom	
Medical Care Provided:	ab Blook was attion: Decompliant	□ Noncompliant
L	ation: Decompliant	□ Noncompliant
Medical Records Document	ation: Decompliant	□ Noncompliant
Medical Records Document	ab Blook was ation: Decompliant	□ Noncompliant
Medical Records Document	ation: Ocompliant	□ Noncompliant
Medical Records Document Comments:	ation: Occupliant	□ Noncompliant
Medical Records Document Comments: eral Comments;	ation: Compliant	□ Noncompliant
Medical Records Document Comments: eral Comments: reby submit this Report of Complete	iance as required by the	□ Noncompliant
Medical Records Document Comments: eral Comments: reby submit this Report of Complicationary order in the matter regard	tiance as required by the	Veterinary Medical Board and the terms and conditions of
Medical Records Document Comments: eral Comments: reby submit this Report of Compliplinary order in the matter regard aws of the State of California tha	tiance as required by the ling the above-referenced all statements given her	□ Noncompliant Veterinary Medical Board and the terms and conditions of a probationer. I hereby certify under penalty of perjury under are true and correct.
Medical Records Document Comments: eral Comments: reby submit this Report of Compliplinary order in the matter regard aws of the State of California that ervisor Name:	tiance as required by the ling the above-referenced tall statements given her	Veterinary Medical Board and the terms and conditions of a probationer. I hereby certify under penalty of perjury under are true and correct.
Medical Records Document Comments: eral Comments: reby submit this Report of Compliplinary order in the matter regard aws of the State of California that ervisor Name: Religional Report of Compliplinary order in the matter regard aws of the State of California that	tiance as required by the ling the above-referenced tall statements given her Ammal Clinic	Veterinary Medical Board and the terms and conditions of a probationer. I hereby certify under penalty of perjury under are true and correct.
Medical Records Document Comments: eral Comments; reby submit this Report of Complication of the State of California that ervisor Name: Pli Tan pital Name: Santa R ress: 301 Santa	iance as required by the ling the above-referenced tall statements given her Arimal Clinic Royal Or. Encire	Veterinary Medical Board and the terms and conditions of a probationer. I hereby certify under penalty of perjury under are true and correct.



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Registered Veterinarian Technician Monthly Supervision Report CaS とんが、4602017006277

Technician Name: Jernif	er Hartman	RVT#	538	-
Report for the Month of: (circ	cle one)	In	the year of:_	2019
Jan Feb March April	May June	e July August	Sept Oct	Nov Dec
<u></u>	Registered To	chnician Duties		
DUTIES PERFORMED	If applicable 🛭	Performance Level		
Anesthesia		☐ Excellent ☐ Good	☐ Satisfactory	Unsatisfactory
Induce		Ф Excellent □ Good	☐ Satisfactory	Unsatisfactory
Maintenance/ Monitoring		□ Excellent □ Good	☐ Satisfactory	□ Unsatisfectory
Patient Care		□ Excellent □ Good	☐ Satisfactory	□ Unsatisfactory
Inpatient		☐ Excellent ☐ Good	☐ Satisfactory	D Unsatisfactory
Outpatient		☐ Excellent ☐ Good	☐ Satisfactory	□ Unsatisfactory
Laboratory Diagnostics		☐ Excellent ☐ Good	☐ Satisfactory	□ Unsatisfactory
Dentistry		☐ Excellent ☐ Good	☐ Satisfactory	□ Unsatisfactory
Prophylaxis		☐ Excellent ☐ Good	☐ Satisfactory	Unsatisfactory
Extractions		□ Excellent □ Good	☐ Såtisfactory	Unsatisfactory
Client Relations/Communication		☐ Excellent ☐ Good	☐ Satisfactory	Unsatisfactory
Surgery		□ Excellent □ Good	☐ Satisfactory	□ Unsatisfactory
Patient Preparation		□ Excellent □ Good	□ Satisfactory	El Unsatisfactory
Instrument/Maintenance		Ф Excellent □ Good	☐ Satisfactory	Unsatisfactory
Other:		Ф Excellent □ Good	☐ Satisfactory	Unsatisfactory
lease review 5 medical records in wh		ICAL REVIEW		
Patent Cane		Taxatinen lan		
Medical Care Provided: 60.	- Blood did	aw. H.w. test	- /1/2	
Medical Records Documentation	: D Compliant	□ Noncompliant	/_/	
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Medical Care Provided: WC - De	ntal with	Extraction	
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Medical Records Documentation: Comp	liant Nonco	Hal with 6	xtractions
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ral Comments:			
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by submit this Report of Compliance as required blinary order in the matter regarding the above-re	by the Veterinary Med	ical Board and the te	ems and south
olinary order in the matter regarding the above-re ws of the State of California that all statements g	ferenced probationer. I	hereby certify under	penalty of perjury und
0 : ===	war were one with still b	offect.	
	VET #	14557	
ital Name: Santa Fe Animal	<u>Clinic</u>		·
ess: 301 Santa Fe Dry End	:m.tar CA 9202	Y Telephone # 7	60-253-651
		Priorio m	·U / U / 4
visor's Signature:		Review Date:	- 7 - c

USINESS, CONSUMER SERVICES, AND HOUSING AGENCY - GOVERNOR EDMUND G. BROWN J



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Registered Veterinarian Technician Monthly Supervision Report CoSe No.' 4602 の 7000 27 7

Technician Name: Jenn fe	r Hartman	RVT# 12538
Report for the Month of: (circle	le one)	In the year of: 2019
Jan Feb March April	May June	July August Sept Oct Nov Dec
,	Registered Te	chnician Duties
DUTIES PERFORMED	If applicable 🛮	Performance Level
Anesthesia		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Induce		□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Maintenance/ Monitoring	•	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Patient Care		□ Excellent □ Good □ Satisfactory □ Unsatisfactory
İnpatient	,	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Outpatient	•	□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Laboratory Diagnostics `		Ф Excellent □ Good □ Satisfactory □ Unsatisfactory
Dentistry		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Prophylaxis		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Extractions		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactor
Client Relations/Communication		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Surgery		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Patient Preparation		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Instrument/Maintenance	,	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Other:		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactor
•	t , 1	DICAL REVIEW rmed a variety of the above listed duties (see CCR §2032.3
Patient Same 2 M		(Finesting of Rac)
	Dental,	Ear Lavage
Medical Records Documentation	Compliant	☐ Noncompliant
Comments:		The second secon

Please include additional comments or concerns on the reverse side of this page or attach a separate page if necessary.

Medical Care Provided:	Radinarada r	A000-0-11	
Medical Care Provided: Medical Records Docume	ntation: Ocompliant	Apomorphiae by IV, lab	-Blood
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	ter fan ferste beske kriter fan de ferste ferste ferste ferste ferste ferste ste ferste ferste ferste ferste f		AND REAL PROPERTY OF STREET, AND PERSONS ASSESSMENT
Medical Care Provided:	WC- Induction		9
Medical Records Documen	itation: [] Compliant	an - Sx monitor UNoncompliant	
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Medical Care Provided:			
Medical Records Document	NOT portient -	Laser therapy	
Comments:	Compriser	☐ Noncompliant	
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Medical Care Provided: (A	sal - wound .	tx - D Cu	
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y submit this Report of Compli	ance or recuired have be	Company and the second of the	-
mary order in the matter regard	ing the above-referenced p	sterinary Medical Board and the terms and con robationer. I hereby certify under penalty of pare true and correct	ditions of t
The camornia mar	all statements given here	and the said and said and belieful of i	perjury und
isor Name: R: Tor	raka DVM		
u Name: Sovita LC	Animal Clini	L	
701 (1 -			
: 301 Santa Ir			as & ass
sor's Signature:	1	Review Date: 6-3-19 se side of this page or attach a separate page	

Page 7 AFA



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Veterinary Medical Board

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Registered Veterinarian Technician Monthly Supervision Report COS 402 4602017092277

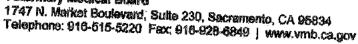
	C03-10	2 4007	100g	777	7	
Technician Name: Jennif	er Hartman	RVT	#_12	538)	
Report for the Month of: (circ	cle one)		In	the year	of: 20	019
Jan Feb March Apri	May Jun	e July	August	Sept	Oct 1	Nov Dec
	Registered Te	echnician (Duties			
DUTIES PERFORMED	If applicable 2	Performa	Inva I com	angan, Marahangan janggan kepadah pendan kepada menangan beranggan kepada pendan kepada pendan kepada pendan ke	COCHERCIA MARCHANIA MARCHANIA	The Country by the special control of the state of the special country of the special count
Anesthesia		LI Excelle	nt II Good	FT Cotion	antony FTT	Jusatisfactory
Induce	And the second design of the s	DExcelle	nt 🗆 Good	Figuration	actory LI	Jusanistactory
Maintenance/ Monitoring			nt 🛘 Good	Tring and display and a second second	actor: FTE	Unsatisfactory Unsatisfactory
Patient Care	en en en en en en en en en en en en en e	Excelle	nt [] Good	Catiof	actory LIC	Jusansractory Jusatisfactory
Inpatient	The second second supplies a second s	L Excelle	nt [] Good	T Sarief	actors FIF	Jusausiactory Jusatisfactory
Outpatient	And a second selection of the second	D Excelle	nt El Good	Fi Carief	andone Fit	Jusatistactory Jusatisfactory
Laboratory Diagnostics	The state of the s	D Excelle	nt [] Good	T Cation	entory bull	Jusausiactory Jusatisfactory
Dentistry	and and an individual state of the control of the c	D Excelle	nt [] Good	TT Quitage	entows Fil	Jusausiactory Jusatisfactory
Prophylaxis	And the state of t	III Excelle	nt M Good	Ed Catal	mory LIL	Insatisfactory
Extractions	- Mary july for said a magnetic for the said states of the said of the said and the said of the said o	ID Excelle	nt [7] Good	Anita Fi	noton Di	Jasatisfactory Jasatisfactory
Client Relations/Communication		li Excelle	hoof II to	LI Daubie	ectory LIL	Jusatisfactory Jusatisfactory
Surgery	The state of the s	D Excelle	of FI Good	LI Dausie	wivey LIC	nsatisfactory
Patient Preparation		III Excelle	nt Fl Good	Please Li	some Fit	Insatisfactory
Instrument/Maintenance	All descriptions of the CO-TS improved the security is believed by the CO-TS of the security 	III Excelle	nt II Good	عنديبه والم	COLY LIL	insaustactory insatisfactory
Other:	<u> </u>	Di Excelle	ot FI Good	LI DOUDIO	otom. Fit	nsaustactory Insatisfactory
lease review 5 medical records in wh	SAMPLE MED	ICAL, RE	EVIEW			-
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Medical Care Provided: Rod' Medical Records Documentation:	eamanh	/ IV > :		x f,1) 	
Medical Records Documentation:	(Compliant	□ Nonc	ompliant	A Ti	And the management of the same	
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Please include additional comments or concerns on the reverse side of this page or attach a separate page, if necessary.

Medical Care Provided: Q Medical Records Documen	lodiograph /	Lab-Bloodwa		ر (2007 ایرا (SQ
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Medical Care D	VC //adam		的话,这种证明的。他就是一个人的	J q
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Medical Care Provideu:				
Medical Records Document	ation: O Compliant	cleaning,	and extra	etiano
Comments:	A Computant	☐ Noncompilent		
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Sedical Care Provided: W	SET GV CTION	Dental Clean		
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Veterinary Medical Board





Registered Veterinarian Technician Monthly Supervision Report

Report for the Month of: (circle) Jan Feb March April	·	In the year of: 2019
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Patient Care	The state of the s	□ Excellent □ Good □ Satisfactory □ Unsatisfactor
Inpatient	A CONTRACTOR OF THE PROPERTY O	□ Excellent □ Good □ Satisfactory □ Unsatisfactor
Outpatient	The state of the s	□ Excellent □ Good □ Satisfactory □ Unsatisfactor □ Excellent □ Good □ Satisfactory □ Unsatisfactor
Laboratory Diagnostics	TATION CONT. THE LANGE PARTY OF PRINCIPLES PRINCIPLES AND ADDRESS OF THE PARTY.	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactor
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Prophylaxis	AND AND AND AND AND AND AND AND AND AND	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactor
Extractions	and the same of th	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactor
Client Relations/Communication	f	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactor
Urgery	A SECTION AND PROPERTY OF THE	L Excellent D Good D Satisfactory D Unsatisfactor
Patient Preparation	Control of the Contro	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Instrument/Maintenance		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactor
Other:		La Delinical In the Control of the C
TO THE PROPERTY OF THE PROPERT	The second of the second distance of the second second second second second second second second second second	□ Excellent □ Good □ Satisfactory □ Unsatisfactory
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ase review 5 medical records in which	ı the RVT perform	ned a variety of the above listed duties (see CCR §2032.3
and a second contract of the second contract		are a visitify of the above fished duties (see CCR §2032.3
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Medical Care Provided	olf	
Medical Care Provided: Cyst	g (cotes	5 -465
A second	Compliant	☐ Noncompliant
Comments:	The state of the s	r-a racetocatefysteatif

· Please include additional comments or concerns on the reverse side of this page or attach a separate page, if necessary,

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visor's Signature:	Fe DC	Telephone #:	The state of the s



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Registered Veterinarian Technician Monthly Supervision Report COSE NO. 4602 01 700027 7

	case No	1 4602.01700E	コファ		
Technician Name: Tennic	er Hartman	RVT# 12	58 8	omkadente:	
Report for the Month of: (circ	le one)	In	the year of:_	2019	
Jan Feb March April	May June	July August	Sept Oct	Nov Dec	
	Registered Te	chnician Duties			
DUTIES PERFORMED	If applicable 4	Performance Level	and the state of t	na zajdetati sanarati da isti sa capanja daka sa da ka sa capana da camana da ka sa ca	
Anesthesia	and a second second	☐ Excellent ☐ Good	Fig Cadi Cada	page 17	
Induce	Commence of the second	Excellent Good	derarpment out and the state of	D Unsatisfactory	
Maintenance/ Monitoring	Contraction of the register to the contract of	T Evenient II Cond	D Saustactory	☐ Unsatisfactory	
Patient Care		Excellent Good	La Sausiactory	<u>Unsatisfactory</u>	
Inpatient	parameter and the first control of the first contro	Excellent D Good	El Saustactory	Unsatisfactory	
Outpatient	Annual Management of the Commence of the Comme	Excellent [] Good	LI Sansiactory	☐ Unsatisfactory	
Laboratory Diagnostics		Excellent Good	LI Satisfactory	Unsatisfactory	
Dentistry	Control of the state of the sta	☐ Excellent ☐ Good	LI Sansiactory	☐ Unsatisfactory	
Prophylaxis	The state of the s	Excellent Good	LISausiactory	☐ Unsatisfactory	
Extractions	A Silver	Excellent [] Good	LI Sanstactory	Unsatisfactory	
Client Relations/Communication		☐ Excellent ☐ Good	LI Satisfactory	LI Unsatisfactory	
Surgery	The state of the s	☐ Excellent ☐ Good	LI Satisfactory	☐ Unsatisfactory	
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Other:	CO COMPANIENT OF CHEST SECURE MICES SECURE SECURE SECURE AND CONTRACT OF CHEST SECURE	☐ Excellent ☐ Good	LI Satisfactory	Unsatisfactory	
MERSON S PRESIDENCE CONTROL CO	in the state of th	□ Excellent □ Good	LI Satisfactory	Ll Unsatisfactory	
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Medical Care Provided:	D.T.				
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Please include additional comments or concerns on the reverse side of this page or attach a separate page, if necessary.

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entransación de la companya de la co		(Continued)	
Medical Care Provided	" IVC = Induction		
Medical Records Docu	mentation: Compliant	n - dental and Noncompliant	extractions
Сощиенть:		and a route of the same of the	
		and the state of t	
Medical Care Provided	: IVC - Industic	Process by	8 -13 4 0 1 1
Medical Records Docum	mentation: A Compliant		(spay) - Kxfill
Comments;	The second secon	D Noncompliant	
The state of the s			
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Comments:	Comprant	☐ Noncompliant	And the state of t
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by submit this Report of Corr	pliance as required by the Vetarding the above-referenced pro	erinary Medical Dand	angages dala anna at anna seriang como plant del mentro de la propriation della prop
ws of the State of California	ipliance as required by the Veti arding the above-referenced pro hat all statements given here ar	obstioner. I hereby certify un	der penalty of periods and
TREMEDITIES OF CHILD THE PARTY OF THE PARTY		e true and correct.	beilm's under
ws of the State of California to	A STANDARD OF THE PROPERTY OF STANDARD		
visor Name: Re; -	Tanaka DVM	VET# 14()9	
visor Name: <u>Re;</u> tal Name: <u>Santa</u> Fe	Tanaka DVM	VET # (4539	. •
visor Name: <u>Re;</u> tal Name: <u>Santa</u> Fe	Tanaka DVM Animal Clinic Fe Dr. Encinita	VET# (4539	つくり・フィン ノーノー
visor Name: Rei tal Name: Santa Fe ss: 301 Santa visor's Signature:	Tanaka DVM Animal Clinic Fe Dr. Encinita	VET # _ (4539	7) (7904



Veterinary Medical Board 1747 N. Market Boulevard, Suite 230, Sacramento, CA 9593

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Registered Veterinarian Technician Monthly Supervision Report Case No. 4602 of 7000277

Technician Name: Jennif	er Hartman	RVT#_	12.	538	*	
Report for the Month of: (circ	* .	In	the year of:	2019	7	
Jan Feb March Apri	May June	July A	ugus	Sept Oct	Nov	Dec
	Registered Tec	hnician Du	ties			
DUTIES PERFORMED	If applicable 🛭 📗	Performance	Level .			····
Anesthesia				☐ Satisfactory	TIInsatis	efactory
Induce		Excellent I	Good	☐ Satisfactory	Unsatis	sfactory
Maintenance/ Monitoring	,	Excellent l	□ Good	☐ Satisfactory	O Uncatio	efactory
Patient Care		D Excellent I	□ Good	☐ Satisfactory	Illnsatis	efactory
Inpatient		D Excellent I	I Good	☐ Satisfactory	O Linsatis	efactory
Outpatient		D Excellent I	☐ Good	☐ Satisfactory	Unsatis	sfactory
Laboratory Diagnostics		D Excellent I	□ Good	☐ Satisfactory	Unsatis	sfactory
Dentistry		Excellent I	□ Good	☐ Satisfactory	☐ Unsatis	sfactory
Prophylaxis		I Excellent [□ Good	☐ Satisfactory	□ Unsatis	sfactory
Extractions	9	☐ Excellent-i	□ Good	☐ Satisfactory	□ Unsatis	factory
Client Relations/Communication	,	I Excellent i	J Good	☐ Satisfactory	☐ Unsatis	factory
Surgery		I Excellent I	☐ Good	☐ Satisfactory	□ Unsatis	factory
Patient Preparation		☐ Excellent !	☐ Good	☐ Satisfactory	□ Unsatis	factory
Instrument/Maintenance		☐ Excellent [I Good	☐ Satisfactory	☐ Unsatis	factory
Other:				☐ Satisfactory		
Please review 5 medical records in wl	SAMPLE MEDI	CAL REV	ŒW			
Potent Nance						.
Medical Care Provided:	- Blood u	wic /	(JA	(cysto)/	FOR	
Medical Records Documentation		☐ Noncom	pliant	~ M 14 1/		-
Comments:	V .		The state of the s			

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Please include additional comments or concerns on the reverse side of this page or attach a separate page, if necessary.

Medical Care Provided: 10 L / Induct Medical Records Documentation: Compliant	ion / Dental /ear 1946ge
Comments:	☐ Noncompliant
Medical Care Provided:	
Medical Records Documentation: 🗹 Compliant	Blood work Noncompliant
Comments:	
Medical Care Provided:	tion (monitor
Medical Records Documentation:	☐ Noncompliant
Comments:	
Medical Care Provided: 1411	
Medical Records Documentation: Compliant	In 10 contal / extraction
Comments:	
ral Comments:	
by submit this Report of Compliance as required by the Ve	sterinary Medical Board and the terms and conditions and
olinary order in the matter regarding the above-referenced p ws of the State of California that all statements given here	
visor Name: Rei Tanaka DVM	a process and a constant and a const
tal Name: Santa te Animal (ess: 301 Santa Fe Dr. Enc.	11/1.C n.tas (A 92024 Telephone #: 760-753-65
visor's Signature:	
ase add additional comments or concerns on the rever	Review Date: 9-30-/9



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Registered Veterinarian Technician Monthly Supervision Report Case No.º 4602 01700027

Report for the Month of: (cir.	cte one)			In	the yea	r of:_	2010	<u> </u>
an Feb March Apri	l May	June	July	August	Sept	Oct	Nov	D
	Register	ed Tec	hnician	Duties			•	
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Induce			D Excelle	ent 🗆 Good	T Satis	factors		i c
Maintenance/ Monitoring			C Excelle	ent 🗆 Good	[] Serie	factor	CI UISau	
atient Care]		Excelle	nt 🗆 Good	T Cast	Factor.	U Unsai	ibiE
Inpatient	***************************************			ent 🗆 Good		fant	LI Unsat	ISTR
Outpatient		÷	Excelle	ant 🗆 Good	T Sate	foot-	Liunsat	ısta
aboratory Diagnostics			U Excelle	ent 🛘 Good	LI Cati	foot	Unsat	1512
entistry			Fycelle	nt [] Chal	- 14-0 E	cactory	LI Unsat	ısta
Prophylaxis Prophylaxis			Evealla	nt 🗆 Good nt 🗆 Good		Lactory	Unsat	ista
Extractions			Evalla			ractory	□ Unsat	Isfa
lient Relations/Communication			Evanti	nt 🗆 Good nt 🗆 Good	LJ Saus	Tactory	☐ Unsat	sfe
rgery				nt 🗆 Good	LIBOTIS	Lactory	□ Unsat	sfa
Patient Preparation	7				LI Satis	tactory	□ Unsat	sfa
instrument/Maintenance				nt 🗆 Good		ractory	☐ Unsat	sfa
ther:				nt 🗆 Good		factory	□ Unsat	sfac
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se review 5 medical records in wi	SAMPLE	•	•		ve liste	d duties	(see CCD	526
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Aedical Care Provided:								i i
fedical Records Documentation	/Induc-	tion	Separate Sep	ental	/Ne	1 to	m	
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omments:								
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Medical Care Provided: Devital W.	the Guigatia & 10. City
Medical Records Documentation: Compli	ant DNoncompliant
Comments:	Los a voltacos para la companya de l
	THE STATE OF THE S
7 "50 " C	7 10-11-19
Medical Care Provided: Bandage	
Medical Records Documentation: Complis	ant [] Noncompliant
Comments:	Part A A A A A A A A A A A A A A A A A A A
and manuscript player and a first particular properties of the supply of a property like, declares comments being considered expense of the supply of the su	Removable of the second
7 "T P	7 16-14-19
Medical Care Provided: TUC/Induc	0 /00 : 0 /0 0 0
Addical Records Documentation: Complia	The second secon
omments:	ent 🗆 Noncompliant
And particular with a party and the formal statement of the formal statement o	Manufacture in the second seco
	2 10-29-19
Tedical Care Provided:	
Tedical Records Documentation: 21 Complian	dwork / Radio graphs / Winection
	nt
omments:	
SHE M. April and All All And And All And All And All And All And All And All And All And All A	
al Comments:	
Marie Control of the	
y submit this Report of Compliance as required by	y the Veterinary Medical Board and the terms and conditions of the
inary order in the matter regarding the above-refer	y the voterinary Medical Hoard and the terms and conditions of the renced probationer. I hereby certify under penalty of perjury under
The state of the s	in here are true and correct.
	VET# /453 9
visor Name: <u>Ke</u> , Tana Ka	Profit project of the second o
The state of the s	
al Name: Sanda Fe Animal 1	Clinic - 10 767-001
al Name: Sanda Fe Animal 1	Clinic Enchites, CA 9702 (Telephone #: 760-753-651) Review Date: 11-5-19



ISINEBS, CONSUMER SERVICES, AND HOUSING AGENCY - GOVERNOR EDMUND G. BROWN &

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Registered Veterinarian Technician Monthly Supervision Report Case No. 4602 017000277

Technician Name: Jennife	er Harlman	RVT #	538
Report for the Month of: (circ	de one)	In	the year of: 2019
Jan Feb March April	May June	e July August	Sept Oct Nov Dec
	Registered Te	chnician Duties	
DUTIES PERFORMED	If applicable 🗹	Performance Level	
Anesthesia			☐ Satisfactory ☐ Unsatisfactory
Induce		☐ Excellent ☐ Good	☐ Satisfactory ☐ Unsatisfactory
Maintenance/ Monitoring		☐ Excellent ☐ Good	☐ Satisfactory ☐ Unsatisfactory
Patient Care		Ф Excellent □ Good	☐ Satisfactory ☐ Unsatisfactory
Inpatient		Ф Excellent □ Good	☐ Satisfactory ☐ Unsatisfactory
Outpatient		Ф Excellent □ Good	☐ Satisfactory ☐ Unsatisfactory
Laboratory Diagnostics		☐ Excellent ☐ Good	☐ Satisfactory ☐ Unsatisfactory
Dentistry		☐ Excellent ☐ Good	☐ Satisfactory ☐ Unsatisfactory
Prophylaxis		☐ Excellent ☐ Good	☐ Satisfactory ☐ Upsatisfactory
Extractions		☐ Excellent ☐ Good	☐ Satisfactory ☐ Unsatisfactory
Client Relations/Communication		☐ Excellent ☐ Good	☐ Satisfactory ☐ Unsatisfactory
Surgery		☐ Excellent ☐ Good	□ Satisfactory □ Unsatisfactory
Patient Preparation		☐ Excellent ☐ Good	□ Satisfactory □ Unsatisfactory
Instrument/Maintenance	,	☐ Excellent ☐ Good	☐ Satisfactory ☐ Unsatisfactory
Other:		☐ Excellent ☐ Good	☐ Satisfactory ☐ Unsatisfactory
lease review 5 medical records in wh	,	ICAL REVIEW	
Panent Pramers			
Medical Care Provided: Sede	ated O	FA X-ray	<u></u>
Medical Records Documentation	Compliant	☐ Noncompliant	
Comments:			

Please include additional comments or concerns on the reverse side of this page or attach a separate page if necessary.

Medical Care Provided: Lab - Fecal Medical Records Documentation: No Compliant	/k× £11
Comments:	☐ Noncompliant
Medical Care Provided:	
	/ Cystocentesis
Medical Records Documentation: Description: Compliant	☐ Noncompliant
Committee of the contract of t	
Medical Care Provided: U C /Induction	n / Dental / Extractions
Medical Records Documentation: (Compliant	☐ Noncompliant
Comments:	
Medical Records Documentation: M Compliant	ion -Monitor and dental
Comments:	Li Avisconiphant
al Comments:	
by submit this Report of Compliance as required by the Velinary order in the matter regarding the above referenced in	sterinary Medical Board and the terms and conditions of th
linary order in the matter regarding the above-referenced pows of the State of California that all statements given here a	robationer. I hereby certify under penalty of perjury under are true and correct
visor Name: Rei Tanaka	VET# 145 39
ai Name: Santa Fe Animal (1:	101 11
	itas 920 14 Telephone #: 760- 753-65
ss: 301 Jan 18 FC Dr. PLICA	

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Registered Veterinarian Technician

Monthly Supervision Report

Case No.º 4602017000277

Registered Techn DUTIES PERFORMED Anesthesia Induce Induce Maintenance/ Monitoring Patient Care Inpatient Outpatient Laboratory Diagnostics Dentistry Prophylaxis Extractions Client Relations/Communication Surgery Patient Preparation Instrument/Maintenance	formance excellent excelle	E Level Good Good Good Good Good Good	! □ Satis ! □ Satis ! □ Satis ! □ Satis ! □ Satis ! □ Satis	sfactory sfactory sfactory sfactory sfactory sfactory	Nov (Unsatis Unsatis Unsatis Unsatis Unsatis
Induce Maintenance/ Monitoring Patient Care Inpatient Outpatient Aboratory Diagnostics Dentistry Prophylaxis Extractions Client Relations/Communication Urgery Patient Preparation Instrument/Maintenance Other: SAMPLE MEDICA ase review 5 medical records in which the RVT performed	kcellent excellent excellent excellent excellent excellent excellent excellent excellent excellent	E Level Good Good Good Good Good Good Good		sfactory sfactory sfactory sfactory sfactory sfactory	☐ Unsatis ☐ Unsatis ☐ Unsatis ☐ Unsatis ☐ Unsatis ☐ Unsatis
Induce Maintenance/ Monitoring Patient Care Inpatient Outpatient Aboratory Diagnostics Prophylaxis Extractions Client Relations/Communication Urgery Patient Preparation Instrument/Maintenance Extractions SAMPLE MEDICA Asse review 5 medical records in which the RVT performed	excellent excellent excellent excellent excellent excellent excellent excellent excellent excellent	☐ Good ☐ Good ☐ Good ☐ Good ☐ Good ☐ Good ☐ Good ☐ Good ☐ Good ☐ Good		sfactory sfactory sfactory sfactory sfactory sfactory	☐ Unsatis ☐ Unsatis ☐ Unsatis ☐ Unsatis ☐ Unsatis ☐ Unsatis
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Maintenance/ Monitoring Patient Care Inpatient Outpatient Solution	excellent excellent excellent excellent excellent excellent excellent excellent	☐ Good ☐ Good ☐ Good ☐ Good ☐ Good ☐ Good ☐ Good	□ Satis □ Satis □ Satis □ Satis □ Satis	sfactory sfactory sfactory sfactory sfactory	☐ Unsatis ☐ Unsatis ☐ Unsatis ☐ Unsatis
Inpatient Care Inpatient	xcellent xcellent xcellent xcellent xcellent xcellent	☐ Good ☐ Good ☐ Good ☐ Good ☐ Good ☐ Good	□ Satis □ Satis □ Satis □ Satis □ Satis	sfactory sfactory sfactory sfactory	☐ Unsatis ☐ Unsatis ☐ Unsatis
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se review 5 medical records in which the RVT performed			LISHIS	ractory	Unsatis
	a variety	of the ab	ove liste	d duties - 9 - 14	(see CCR (
			1		
Medical Care Provided: WC, 8x monitor	micr	Deh:	o Se	nd t	Signaly &
Medical Records Documentation: Decompliant	Noncom	pliant			
Consments:	riet vojas jako jopenij v na mest	etrici Material Companyon and and and a	full to the seal of the seal o		14703 - 14400 1440 1440 1440 1440 1440 1440 1
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	SAMPLE MEDICAL REVIEW (Continued)
1	12-12-19
	Medical Care Previded: Blood work Radiographs, custocenteris Ala
	Noncompliant Noncompliant
	Comments:
	2 12-16-19
	Medical Care Provided
-	Medical Records Beauty Pentral A extractions; Open alumie
	Comments:
	7 Marie Valley
	7 12-18-19
	Medical Care Provided: Bandage
	Médical Records Documentation:
,	
	77 5 12-30-19
1	Medical Care Provided: Lab- 6/608 (-out) Souli C. C.
1	Viedical Records Documentation: @Compliant Noncompliant Noncompliant
	omments:
lono	ral Comments:
10(10)	CONTINUENTS:
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iscip	by submit this Report of Compliance as required by the Veterinary Medical Board and the terms and conditions of the linary order in the matter regarding the above-referenced probationer. I hereby certify under penalty of perjury under was of the State of California that all statements given here are true and correct.
io iar	ws of the State of California that all statements given here are true and correct.
-	visor Name: Per Janaka VET# 14539
	al Name: Santa R Arinal Clinic
,	88: 301 Santa Fe Dr. Encinitas (A 9202 1/ Telephone #: 760-753-6512.
uperv alq	Asor's Signature:
. IÇ	ase add additional comments or concerns on the reverse side of this page or attach a separate page if peogspary.
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Veterinary Medical Board 1747 N: Market Boulevard, Suite 230, Sacramento, CA 95834 Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



Registered Veterinarian Technician Monthly Supervision Report Case No:

	014	501101					
Technician Name: Jennifer Hartman TEC# RVT 12538							
Report for the Month of: (circle one)							
Jan Feb March April	May Jun	e July	August	Sept	Oct	Nov	Dec
	Registered To	echnician	Duties				
DUTIES PERFORMED	If applicable 🗵	Performa					
Anesthesia		Excelle	ent 🗆 Good	□ Satis:	actory	□ Unsati	sfactory
Induce		Excelle	ent 🗆 Good			□ Unsati:	
Maintenance/ Monitoring		X Excelle	ent 🗆 Good			□ Unsati:	
Patient Care			nt □ Good				
Impatient ·			nt 🗆 Good				
Outpatient			nt 🗆 Good				
Laboratory Diagnostics .			nt 🗆 Good				
Dentistry	, <u> </u>		nt 🏻 Good			THE RESERVE THE PARTY OF THE PA	
Prophylaxis			nt 🛘 Good				
Extractions	of the of the of the of the original and		nt □ Good				
Client Relations/Communication			nt □ Good				
Surgery			nt 🗆 Good				
Patient preparation			nt 🗆 Good				
Instrument/Maintenance		M Excelle	nt □ Good	Catief	actory [Tinestic	factory
Other: Gund attantia	. to detail	Excelle	nt □ Good	.□ Satisf	actory	Tinsatis	factory
Grand GT BALL	1 D D TO	A				- Oliberic	ractory
	SAMPLE MED	ICAL RI	EVIEW		4		
lease review five (5) medical records in	which the RVT pe	erformed a v	ariety of the	above li	sted dut	ies. <i>(see (</i>	CCR 2032.
Patient Name "Patient Name	3	Tre	atment Date	1	-9-11	8	
	nesthesia -	Induce	and m	onitor	-		
Medical Records Documentation:	Compliant	□ Nonc					
Comments:							

Please add additional comments or concerns on the reverse side of this page or attach a separate ptachibite4es 083

Medical Care Provided: ASSIST WITH WOUND Treatment Medical Care Provided: Dental Cleaning Medical Care Provided: Dental Cleaning Medical Records Documentation: Moncompliant Comments: Patient Name Medical Care Provided: Dental Cleaning Medical Records Documentation: Moncompliant Comments: Patient Name Patient Name Medical Care Provided: Lab - Fecal + Grandia Medical Records Documentation: Moncompliant Comments: Patient Name Patient Name Patient Name Treatment Date Noncompliant Comments: Attent Name Treatment Date Noncompliant Treatment Date Noncompliant Comments:		SAMPLE MEI		W CONTINUEI	
Medical Records Documentation: Compliant □ Noncompliant Comments: Patient Name □ 1 1 12 18 Medical Care Provided: Device Cleaning Medical Records Documentation: Compliant □ Noncompliant Comments: Patient Name □ 1 1 12 18 Medical Records Documentation: Compliant □ Noncompliant Comments: Patient Name □ 1 1	Patient Name	S. S.		Treatment Date	1-11-18-
Patient Name Patient Name Patient Name Medical Care Provided: Devical Cleaning Medical Records Documentation: Compliant Patient Name Pat	Medical Care Provided:,	Assist with	wand	trootono	+
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Patient Name Medical Care Provided: Dental Cleaning Medical Records Documentation: Compliant Treatment Date International Compliant Internati	Comments:				
Medical Records Documentation: A Compliant					
Medical Records Documentation: A Compliant	Patient Name	W. 6. 19 24 3	1989315	reatment Date	
Medical Records Documentation: Compliant Noncompliant Comments: Treatment Date 1-22-18 Aedical Care Provided: Lab - Fecal + Giardia Aedical Records Documentation: Compliant Noncompliant Noncompliant Noncompliant Attent Name 1/2	Medical Care Provided:				19-18
Treatment Date Addical Care Provided: Lab - Fecal + Gracia Addical Records Documentation: Compliant Noncompliant In the Comments: Addical Care Provided: Lab - Blood draw Submit Samples Idedical Records Documentation: Compliant Noncompliant Idedical Records Documentation: Compliant Noncompliant In the Comments: In Comments: I		Mental Cle	aning m	Connemntions	
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Addical Records Documentation: Compliant Noncompliant Intertwient Name 12		Lalo - Fe	cal + 6	ardia	
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Idedical Care Provided: Lab - Blood draw - Submit samples Idedical Records Documentation: M. Compliant □ Noncompliant omments: Comments: Noncompliant Noncompliant Noncompliant					
y submit this Report of Compliance as required by the Veterinary Medical Board and the terms and conditions of nary order in the matter regarding the above referenced probationer. I hereby certify under penalty of perjury un of the State of California that all statements given here are true and correct. Ison Name: Rei Tanaka DVM VET#14539 I Name: Santa Fe Animal Clinic Son's Signature: Telephone #: 760 - 753 - 65 Review Date: 2-17-18	Medical Care Provided:	Lab - Blood	e draw	- Submit	1726-18 Samples
y submit this Report of Compliance as required by the Veterinary Medical Board and the terms and conditions of nary order in the matter regarding the above referenced probationer. I hereby certify under penalty of perjury un of the State of California that all statements given here are true and correct. Isor Name: Pei Tanaka DVM VET#17539 I Name: Santa Fe Animal Clinic I Sonta Fe Dr. Telephone #: 760 - 753 - 65 Sor's Signature: Review Date: 2-17-18	Medical Records Documen	tation: M. Compliant	t 🗆 No	ncompliant	
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Name: Santa Fe Animal Clinic S: 301 Santa Fe Dr. Telephone #: 760 - 753 - 65 sor's Signature: Review Date: 2-17-18	_				
:: 301 Santa Fe Dr. Telephone #: 760 - 753 - 65 sor's Signature: Review Date: 2-17-18	visor Name: Kei Tan	aka DVM	VET:	#14539	
sor's Signature:	tal Name: <u>Santa Fe</u>	Animal Cli	nic		
sor's Signature:	ss: 301 Santa F	e Dr.		Telephone #	4: 760-753-65
Ventew Diffe: 7-11-18	visor's Signature:	\bigcirc		Pavian Data	7-17-10
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Registered Veterinarian Technician Monthly Supervision Report Case No: 4602017000277

Technician Name: Jennifer Hartman TEC# RUT 12538

Report for the Month of: (circle one)

Jan (Feb March April May June July August Sept Oct Nov Dec

Registered Technician Duties

DUTIES PERFORMED	If applicable 🗹	Performance Level
Anesthesia		☑ Excellent □ Good □ Satisfactory □ Unsatisfactory
Induce		Excellent Good Satisfactory Unsatisfactory
Maintenance/ Monitoring		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Patient Care		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Impatient		M Excellent □ Good □ Satisfactory □ Unsatisfactory
Outpatient		D Excellent □ Good □ Satisfactory □ Unsatisfactory
Laboratory Diagnostics,		Excellent □ Good □ Satisfactory □ Unsatisfactory
Dentistry		Excellent □ Good □ Satisfactory □ Unsatisfactory
Prophylaxis		□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Extractions		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Client Relations/Communication		
Surgery		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Patient preparation		Excellent Good Satisfactory Unsatisfactory
Instrument/Maintenance		☑ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Other:		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory

SAMPLE MEDICAL REVIEW

sase review five (5) medical records in which the RVT performed a variety of the above listed duties. (see CCR 2032.3)

Patient Name "B Was Treatment Date 2/5/18
Medical Care Provided: Surgery Assistant during cystotomy
Medical Records Documentation: Compliant Noncompliant
Comments:

Medical Care Provided:	Outpatient	- Laser thera	P7	
Medical Records Document	ntation: [Z Compliant	☐ Noncompliant		
Comments:				
4				
Patient Name A	** M	Treatment Date	2/9/18	
		Radiographs		
Medical Records Documen	tation: IC Compliant	□ Noncompliant	and 50061 -	nerapy
Comments:			4.	
,				
Patient Name		Treatment Date	7.2047	
A 11 1 23 75 15 1		Treatment Date		
Medical Records Document	ation: D Compliant	d Dental Clea ☐ Noncompliant	uning	
10				
atient Name	ΛΨ A	Treatment Date	2/15/18	
Tedical Care Provided: L	-ab - Pre-o.		2/15/18	
**************************************	-ab - Pre-o.	_	2/15/18	
Tedical Care Provided: L	-ab - Pre-o.	p Bloodwork	2/15/18	
Iedical Care Provided: <u>L</u> Iedical Records Document	-ab - Pre-o.	p Bloodwork	2/15/18	
Iedical Care Provided: <u>L</u> Iedical Records Document	-ab - Pre-o.	p Bloodwork	2/15/18	
Iedical Care Provided: <u>L</u> Iedical Records Document	-ab - Pre-o.	p Bloodwork	2/15/18	
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Aedical Care Provided: L Aedical Records Documents Comments:	ation: Compliant	P Bloodwork □ Noncompliant		
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Aedical Care Provided: Ladical Records Documents: comments: al Comments: by submit this Report of Compliancy order in the matter regards of the State of California that its risor Name: Rei Tour	iance as required by the Ving the above referenced pall statements given here a NOKA D.V. A	eterinary Medical Board are probationer. I hereby certifiare true and correct.	of the terms and cond y under penalty of pe	itions of the
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Aedical Care Provided: Ladical Records Documents: comments: al Comments: by submit this Report of Compliancy order in the matter regards of the State of California that its risor Name: Rei Tour	iance as required by the Ving the above referenced pall statements given here a No. Ka. D.V.A.	eterinary Medical Board are probationer. I hereby certifiare true and correct. M. VET # 14539	of the terms and cond y under penalty of pe	itions of the

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Registered Veterinarian Technician Monthly Supervision Report Case No: 460201700277

Technician Name: Jennifer Hartman TEC# RUT 12538						
Report for the Month of: (circle one)						
Jan Feb March April	l May Jun	e July August Sept Oct Nov Dec				
	Registered Te	echnician Duties				
DUTIES PERFORMED	If applicable 2	Performance Level				
Anesthesia		Excellent Good Satisfactory Unsatisfactory				
Induce		Excellent Good Satisfactory Unsatisfactory				
Maintenance/ Monitoring		Excellent Good Satisfactory Unsatisfactory				
Patient Care		Excellent □ Good □ Satisfactory □ Unsatisfactory				
Impatient		Excellent □ Good □ Satisfactory □ Unsatisfactory				
Outpatient		☑ Excellent □ Good □ Satisfactory □ Unsatisfactory				
Laboratory Diagnostics		Excellent □ Good □ Satisfactory □ Unsatisfactory				
Dentistry		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory				
Prophylaxis		M Excellent □ Good □ Satisfactory □ Unsatisfactory				
Extractions		■ Excellent □ Good □ Satisfactory □ Unsatisfactory				
Client Relations/Communication	_	KExcellent □ Good □ Satisfactory □ Unsatisfactory				
Surgery		Excellent □ Good □ Satisfactory □ Unsatisfactory				
Patient preparation		Excellent Good Satisfactory Unsatisfactory				
Instrument/Maintenance		Excellent Good Satisfactory Unsatisfactory				
Other:		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory				
	SAMPLE MED	ICAL REVIEW				

ease review five (5) medical records in which the RVT performed a variety of the above listed duties. (see CCR 2032.3)

Patient Name "Hame" Kee Treatment Date 3/2/18
Medical Care Provided: W Catheter, Induce, monitor, maintenance, prophylaxis
Medical Records Documentation: Compliant Noncompliant
Comments:

Please add additional comments or concerns on the reverse side of this page or attach a separate page while tess 287

I Medical Car	e Provided:					3/8/18	建设建筑 (数	
J		ontation: N Co	retec/	PTS assi				
	oras Docume	ntation: As Co	ompliant	□ Noncom	npliant '	· · · · · · · · · · · · · · · · · · ·		
Comments:		**************************************						
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re Carl Si Dannia Sicke	Tankusa	-9 et 1 - 1 <u>- 1 - 1 - 1</u>	A. 1878-114 Tourse	Section 1 managements				_
Patient Name		M		Treatm			The second secon	
Medical Care		outpati	en + -	1V west	tion a	nd rac	liograph	ي
Medical Reco	ras Docume	ntation: XO Co	mpliant	□ Noncom	pliant		· · · · · · · · · · · · · · · · · · ·	
Comments:			*************************************					
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er we and en manage	etrate des espitaria	and the same of the same	the second secon	A'nu p zonaz	P-22			
Patient Name	N - 7, N= 7, N= 7	N.		Treatme	nt Date	3/19/1	8	
Medical Care		<u>-ab - bloc</u>	odwork,	1V cath	reter,	Induc	tion , S.	x assi
	ds Documen	tation: Socor	npliant	☐ Noncom	pliant			
Comments:		· · · · · · · · · · · · · · · · · · ·						
····			*					
Patient Name Medical Care I Medical Recor Comments:	Provided: 1	Denti Str tation: DCom	J - pr	Treatment ophylax □ Noncomp	is and	3/20/ dent	al radio	yaph:
ral Comments								
Oominiding								
iai Commonia.								
	anad of Comp	LIGHOR OF SPANISH		inary ivientest	Board and fi	ne terms and	d conditions	of the
by submit this R linary order in th	ne matter regar	ding the above r	referenced prol	oationer. I her	eby certify u	nder penalty	of perjury u	maer
by submit this R linary order in the wof the State of	ne matter regar California that	ding the above r all statements g	referenced prol given here are	pationer. I here irue and correc	eby certify u	nder penalty	of perjury u	maer
by submit this R linary order in the wof the State of	ne matter regar California that	ding the above r all statements g	referenced prol given here are	pationer. I here irue and correc	eby certify u	nder penalty	of perjury u	maer
by submit this R linary order in the v of the State of visor Name;	ne matter regan California that Rei Ta	ding the above r all statements g	referenced prol given here are O.V.M.,	pationer. I here irue and correc	eby certify u	nder penalty	of perjury u	mder
by submit this R linary order in the wof the State of visor Name; tal Name: Sov	ne matter regan California that Rei Ta Ma Fe	ding the above real statements good all statements good and a	referenced prol given here are D.V. M. Clinic	pationer. I here irue and correct VET #	eby certify u st. 1539	nder penalty		
by submit this R linary order in the wof the State of visor Name;	ne matter regand California that Rei Ta	ding the above real statements gonaka Animal Fe Ov	referenced proligiven here are and one of the control of the contr	pationer. I here irue and correct VET # 1	eby certify u st. 539 Telephone #	nder penalty 760 -	753-6 15+ 2	512 018

DEPARIMENT OF CONSUMER AFFAIRS

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Registered Veterinarian Technician Monthly Supervision Report Case No: 46 0 201 7000 27 7

	Ca	se No: 46 0201 7000 277		
Technician Name: Jennif	er Hartman	TEC# RVT 12538		
Report for the Month of: (circ	cle one)			
Jan Feb March April	May June	e July August Sept Oct Nov Dec		
	Registered Te	echnician Duties		
DUTIES PERFORMED	If applicable 🗵	Performance Level		
Anesthesia		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory		
Induce		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory		
Maintenance/ Monitoring		Excellent Good Satisfactory Unsatisfactory		
Patient Care		Excellent Good Satisfactory Unsatisfactory		
Impatient		Excellent Good Satisfactory Unsatisfactory		
Outpatient		Excellent Good Satisfactory Unsatisfactory		
Laboratory Diagnostics ,		Facellent Good Satisfactory Unsatisfactory		
Dentistry		Excellent Good Satisfactory Unsatisfactory		
Prophylaxis	TT	Excellent Good Satisfactory Unsatisfactory		
Extractions	****			
Client Relations/Communication		Excellent Good Satisfactory Unsatisfactory		
Surgery		Excellent Good Satisfactory Unsatisfactory		
Patient preparation		Excellent Good Satisfactory Unsatisfactory		
Instrument/Maintenance		✓ Excellent □ Good □ Satisfactory □ Unsatisfactory		
Other:		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory		
SAMPLE MEDICAL REVIEW se review five (5) medical records in which the RVT performed a variety of the above listed duties. (see CCR 2032.3)				
Patient Name 4 M	<u>" S</u>	Treatment Date 4-2-18		
Medical Care Provided: كالم	ceat - ear	· lavage, fill prescriptions		
Medical Records Documentation:	12 Compliant	□ Noncompliant		
Comments:				

Please add additional comments or concerns on the reverse side of this page or attach a separate page xhibits43ry089

_	SAMPLE MEDICAL REVIEW CONTINUED
	Patient Name 110 mm Market 18
	Medical Care Provided: Lab - Blood Acqui / Ocelare for Send out
	Medical Care Provided: Lab - Blood draw prefare for send out Medical Records Documentation: Compliant Noncompliant
(Comments:
-	
-	
F	atient Name 10 A Treatment Date 4-13-18
T N	A Treatment Date 4-13-18
1	Medical Care Provided: W coth Indua /5x prep / monitor Medical Records Documentation: Compliant Noncompliant
	omments:
	Uniticats.
1-	
P	itient Name 138 4-24-18
M	
M	edical Care Provided: Point Radiographs edical Records Documentation: D'Compliant Noncompliant
Co	omments:
Po	Hant Name (1)
га	tient Name Treatment Date 4-27-18
M	edical Care Provided: 5x assistant - SCrub in for spleen ectomy
M	edical Records Documentation: Compliant Noncompliant
Co	mments:
eral	Comments:
eby olin	submit this Report of Compliance as required by the Veterinary Medical Board and the terms and conditions of the ary order in the matter regarding the above referenced probationer. I hereby certify under penalty of perjury under
aw (of the State of California that all statements given here are true and correct.
	or Name: Rei Tanaka VET # 14539 (CA)
.:41	Name: Santa Fe Animal Clinic
ess:	301 Santo Fe Dr. Telephone #: 760 - 753.570
rvis	or's Signature: Review Date: 5 - 1 - 1 8
cas	e add additional comments or concerns on the reverse side of this page or attach a separate page if necessa

DEPARTMENT OF CONSUMER AFFAIRS

即199日至55、60到90年重任 8亿日外分元6、6400分为以前联系 635年联治 。 〇〇〇紀刊代明 原复原理程序 《初天》新 (教

Veterinary Medical Board 1747 N: Market Boulevard, Suite 230, Sacramento, CA 95834 Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



Registered Veterinarian Technician Monthly Starvision Report

	Case No: 4602017 000277			
Technician Name: Jennifes Hartmo	An TEC# RUT 12538			
Report for the Month of: (circle one)				
Jan Feb March April May	June July August Sept Oct Nov Dec			
Registered	d Technician Duties			
DUTIES PERFORMED If applicable	Performance Level			
Anesthesia	Excellent □ Good □ Satisfactory □ Unsatisfactory			
Induce	Excellent Good Satisfactory Unsatisfactory			
Maintenance/ Monitoring	Excellent Good Satisfactory Unsatisfactory			
Patient Care	Excellent Good Satisfactory Unsatisfactory			
Impatient .	Excellent Good Satisfactory Unsatisfactory			
Outpatient				
Laboratory Diagnostics	Excellent Good Satisfactory Unsatisfactory			
Dentistry	Excellent Good Satisfactory Unsatisfactory			
Prophylaxis	Excellent Good Satisfactory Unsatisfactory			
Extractions	Excellent Good Satisfactory Unsatisfactory			
Client Relations/Communication	Excellent Good Satisfactory Unsatisfactory			
Surgery	Excellent Good Satisfactory Unsatisfactory			
Patient preparation	Excellent Good Satisfactory Unsatisfactory			
Instrument/Maintenance	Excellent Good Satisfactory Unsatisfactory			
Other:	Excellent Good Satisfactory Unsatisfactory			
SAMPLE MEDICAL REVIEW case review five (5) medical records in which the RVT performed a variety of the above listed duties. (see CCR 2032.3)				
Patient Name "B" C	Treatment Date 5-1-18			
Medical Care Provided: Dog Bite Lah	work, blooddraw - assist w/wound tx			
Medical Records Documentation: Compliant	□ Noncompliant			
Comments:				

Medical Care Provided: Abdomino Centesis assist / restrain Medical Records Documentation: Compliant Comments:
Medical Care Provided: Abdomino Centesis assist / restrain Medical Records Documentation: Compliant Noncompliant
Medical Records Documentation: Compliant Noncompliant
Comments:
Patient Name in 6 " S Treatment Date 5-14-18
Medical Care Provided: Occaphylavi C /avlandia //ala
Medical Care Provided: Prophylaxis / extraction / Cab - blood work Medical Records Documentation: Compliant Noncompliant
Comments:
Comments
Patient Name CA Comment Date 5-24-18
Medical Care Provided: Radiographs - Fill RX
Medical Records Documentation:
Comments:
Patient Name 1 5 31-18
Medical Care Provided: (Seizuges) - Weatheter - admin valium-fluids
Medical Records Documentation: Compliant Noncompliant
Comments:
eral Comments:
eral Comments:
eby submit this Report of Compliance as required by the Veterinary Medical Board and the terms and conditions of the
plinary order in the matter regarding the above referenced probationer. I hereby certify under penalty of perjury under
iw of the State of California that all statements given here are true and correct.
rvisor Name: Rei Tanaka Du.m. VET # 14539
ital Name: Santa Fe Animal Clinic
ess: 301 Santa Fe Of Telephone #(760) 753-6512 rvisor's Signature: Review Date: Tone 13+ 26
ease add additional comments or concerns on the reverse side of this
ease add additional comments or concerns on the reverse side of this page or attach a separate page if necessary Exhibit 4 - 09



9usiness, consumer services and housing agency · Gavin Newsom, Governor DEPARTMENT OF CONSUMER AFFAIRS · VETERINARY MEDICAL BOARD 1747 North Market Bivd., Suite 230, Sacramento, CA 95834-2978 P (916) 515-5220 | Toll-Free (866) 229-0170 | www.vmb.ca.gov



Registered Veterinarian Technician Monthly Supervision Report

Probationer's Name: <u>Jennites</u> that toward RVT# 12008					
Report for the Month of: (circle one) In the year of: 1020					
Jan Feb March April May June July August Sept Oct Nov De					
Registered Veterinary Technician Duties					
Please review 5 medical records in which the RVT performed a variety of tasks under direct or indirect supervision.					
Patient Name "Business" Communication Treatment Date 6/3/2020					
Medical Care Provided: Monitor for Surgery					
Supervision Provided: Direct					
Comments: No concerns excellent work					
☑ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory					
Patient Name "B W Treatment Date 6/6/2020					
Medical Care Provided: Vaccines and nail trim					
Supervision Provided: Direct Indirect					
Comments:					
☑ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory					
Patient Name Date 6/19/2000					
Medical Care Provided: WC / Induction / Dental /radiographs/monitor					
Supervision Provided: Direct					
Comments:					
☑ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory					

Please include additional comments or concerns on the reverse side of this page or attach a separate page, if necessary.

Patient Name	" N G	Treatment Date	6/20/20
Medical Care Provi	ded: Lab Band	age Change	
Supervision Provide	ed: 🗆 Direct	☑ Indirect	
Comments:			
1980 1980 1980 1980 1980 1980 1980 1980	THE RESIDENCE OF THE PROPERTY		
⊠ Excellent □	Good Satisfactory	Unsatisfactory	
Patient Name	1 A	Treatment Date	6/20/2020
Medical Care Provid	ded: Lab - Blood	draw and cys	tocentes.s
Supervision Provide	d: 🗆 Direct		
Comments:	4.11.4	4-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	
KI Excellent	Good Satisfactory	Unsatisfactory	
7			
An RVT may perform	the following procedures only us	ider the <i>direct</i> supervision of a li	censed veterinarian:
(1) Induce anesthesia;			
(2) Apply casts and sp(3) Perform dental ext			
(4) Suture cutaneous a	and subcutaneous tissues, gingiva	•	
(5) Create a relief hole	e in the skin to facilitate placemen	nt of an intravascular catheter.	
An RVT may perform t	he following procedures under is	adtrect supervision of a licensed	veterinarian:
(1) Administer con	ntrolled substances.		
(1) Nominiaci Coi	neromou substantoos.		
	mimal health care tasks under the		a licensed veterinarian. The dards of good veterinary medical
practices.	y a receised votormarian over a r	V I Shan be consistent with stage	dates of good veterinary medicar
Y haraby a heait this Cyr	namician Report as required by the	as Victorian Medical Decad and	the terms and conditions of the
	pervision Report as required by the matter regarding the above-refer		
	ate of California that all statemer		
Supervisor Name:	aura Shultz D	U.M. VET#_	16621
Hospital Name: (00	Striew Veterinary	Hospital	
Address: <u>3895</u>	Clargement Dr.	#-103, San Diego, CA	1 92117
Supervisor's Signature:	dView Veterinary Clargement Dr. : Laura Schulyd	m Review I	Date: 7-1-20

Please add additional comments or concerns on the reverse side of this page or attach a separate page if necessary.



BUNDESS COMPANIES SERVICES, AND ENGINES ASSENCY . CHARACTER SERVICES DECORAGIN

Veterinary Medical Board 1747 N: Market Boulevard, Suite 230, Sacramento, CA 95834 Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



Registered Veterinarian Technician Monthly Supervision Report Case No: 460201700027

	Ca	se No: 460201700027)				
Technician Name: Jennich	er Hartman	TEC# RUT 12538				
Report for the Month of: (circle one)						
Jan Feb March Apri	-	e July August Sept Oct Nov Dec				
ntrire bedeadarn		D. C. T.				
DUTIES PERFORMED	If applicable 🗹	Performance Level				
Anesthesia		Excellent Good Satisfactory Unsatisfactory				
Induce		Excellent Good Satisfactory Unsatisfactory				
Maintenance/ Monitoring		Excellent Good Satisfactory Unsatisfactory				
Patient Care		Excellent Good Satisfactory Unsatisfactory				
Impatient		Excellent Good Satisfactory Unsatisfactory				
Outpatient		A Excellent □ Good □ Satisfactory □ Unsatisfactory				
Laboratory Diagnostics ,		Excellent □ Good □ Satisfactory □ Unsatisfactory				
Dentistry		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory				
Prophylaxis		Excellent □ Good □ Satisfactory □ Unsatisfactory				
Extractions		Excellent Good Satisfactory Unsatisfactory				
Client Relations/Communication		♠ Excellent □ Good □ Satisfactory □ Unsatisfactory				
Surgery		Excellent Good Satisfactory Unsatisfactory				
Patient preparation		© Excellent □ Good □ Satisfactory □ Unsatisfactory				
Instrument/Maintenance		Excellent Good Satisfactory Unsatisfactory				
Other:		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory				
SAMPLE MEDICAL REVIEW se review five (5) medical records in which the RVT performed a variety of the above listed duties. (see CCR 2032.3)						
Patient Name	" B	Treatment Date 7-2-18				
Medical Care Provided: Lab - +	Slondwock / 1	V catheter / Dental cleaning /stmonitor				
Medical Records Documentation:	(Compliant	□ Noncompliant				
Comments:						

Please add additional comments or concerns on the reverse side of this page or attach a separate page if necessary.

Lamet . no

Patient Name A. C.	Treatment Date 7-10-18
Medical Records Documentation:	45 / bloodwork / Cystocentesis Compliant Noncompliant
Commontes	
Continuenta	
valuation to looking the control of	
Patient Name 11 1	Treatment Date 7-13-18
Medical Care Provided: 004 Pa	itient / Vaccines /Lab-Pecal-Giardia
Medical Records Documentation:	Compliant
Comments:	
Patient Name N. DUNCAN	Finley Treatment Date 7-30-18
Medical Care Provided: V	ection restraint / fill ex
Medical Records Documentation:	Compliant
Comments:	
	The state of the s
Medical Care Provided: Ear L Medical Records Documentation: 5	avage /SQ injections /hail tria
John Henris.	
ral Comments:	
	description of
by submit this Report of Compliance as r	required by the Veterinary Medical Board and the terms and conditions of tabove referenced probationer. I hereby certify under penalty of perjury under
w of the State of California that all statent	nents given here are true and correct.
	a OVM VET # 145-39
al Name: Santa Fe Animal	
visor's Signature:	
	Review Date: 8-2-18
and additional comments of collec	erns on the reverse side of this page or attach a separate page if neces Exhibit 4
	PAGE 2 of 2

DEPAREMENT OF COMPANIA AFFAIRS

BUSINESS CONSUMER SERVICES, AND HOUSING AGEIRY . OCCURRAGE EDMORRES DIRECTALIR

Veterinary Medical Board 1747 N: Market Boulevard, Suite 230, Sacramento, CA 95834 Telephone: 916-515-5220 Fax; 916-928-6849 | www.vmb.ca.gov



Registered Veterinarian Technician Monthly Supervision Report Case No: 460201 7000

Technician Name: Juni Report for the Month of: (cir	cle one)
	Registered Technician Duties
DUTIES PERFORMED	If applicable Performance Level
Anesthesia	Excellent □ Good □ Satisfactory □ Unsatisfactory
Induce	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Maintenance/ Monitoring	Excellent Good Satisfactory Unsatisfactory
Patient Care	□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Impatient	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Outpatient	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Laboratory Diagnostics .	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Dentistry	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Prophylaxis	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Extractions	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Client Relations/Communication	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Surgery	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Patient preparation	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Instrument/Maintenance	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Other:	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
	SAMPLE MEDICAL REVIEW 1 which the RVT performed a variety of the above listed duties. (see CCR 2032.
Patient Name B	
Medical Care Provided: Lab- Medical s Documentation:	CONTROL OUG 1036 / SCHOOLS TEGAT / NAME TO

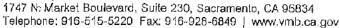
Please add additional comments or concerns on the reverse side of this page or attach a separate page in necessary.

Medical Gave Provided: Eye tests / V Catheter / Dental Clean w Medical Gave Provided: Compliant Noncompliant Comments: Patient Name 11 12 13 14 15 15 15 15 15 15 15	
Medical Seconds Documentation: Compliant	_
Patient Name 10 10 10 10 10 10 10 1	10 U
Medical Records Documentation: A Compliant Noncompliant Comments: Patient Name 11 2 2 4 4 4 4 4 4 4 4	_
Medical Care Provided: W Coth eter Sx monitor for each hemoitomo / Medical Records Documentation: Compliant	
Medical Care Provided: W Coth eter Sx monitor for each hemoitomo / Medical Records Documentation: A Compliant Noncompliant Comments: Patient Name it 7 Treatment Date 8-10-18 Medical Care Provided: Cystocentisis - UA to Lab Medical Records Documentation: A Compliant Noncompliant Comments:	
Medical Records Documentation: Compliant	/1
Patient Name is 2	, ,
Medical Care Provided: Cystocentisis - UA to Lab Medical Records Documentation: Compliant Noncompliant Comments:	
Medical Care Provided: Cystocentisis - UA to Lab Medical Records Documentation: Compliant Noncompliant Comments:	
Medical Care Provided: Cystocentisis - UA to Lab Medical Records Documentation: Compliant Noncompliant Comments:	
Medical Records Documentation:	
Comments:	
Patient Name State Treatment Data Class	
Patient Name Salar Comment Data Comment Data	
Patient Name State Treatment Data Comment	
A STUDY A CHARGO FOR THE PARTY OF THE PARTY	
Patient Name Treatment Date 29-18	
Medical Care Provided: Randinggraphs / Bloodwork	
Medical Records Documentation: Compliant Noncompliant	
Comments:	
Comments.	
eral Comments:	
eby submit this Report of Compliance as required by the Veterinary Medical Board and the terms and conditions of the	
olinary order in the matter regarding the above referenced probationer. I hereby certify under penalty of perjury under w of the State of California that all statements given here are true and correct.	
visor Nei Tanaka DVM VET# 14539	
Santa te Animal Clinic	
ess: 301 Santa Fe Animal Clinic Proprietal CA 92024 Telephone #: 760-753-6512	
visor's Signature: Review Date: 8-31-18	2
ease add additional comments or concorns on the reverse side of this page or attach a separate page if necessary	2
PAGE 2 of 2 Exhibit 4 - 09	

TATE OF CALIFORNIA

USINGSS CONTUNER SERVICES, AND PIOUSING ABBRICH — DOVERNOR EDITIONS DIROPH IN

Veterinary Medicai Board





Registered Veterinarian Technician Monthly Supervision Report

Case No: 4602017000277
Technician Name: Jennifer Hartman TEC# RVT 12538

Report for the Month of: (circle one)

Jan Feb March April May June July August Sept Oct Nov Dec

Registered Technician Duties

DUTIES PERFORMED	If applicable 🛭	Performance Level
Anesthesia		□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Induce		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Maintenance/ Monitoring		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Patient Care		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Impatient		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Outpatient		□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Laboratory Diagnostics		□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Dentistry		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Prophylaxis .		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Extractions	·	□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Client Relations/Communication		□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Surgery		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Patient preparation		□ Excellent □ Good □ Satisfactory □ Unsatisfactory
Instrument/Maintenance		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Other:		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory

SAMPLE MEDICAL REVIEW

lease review five (5) medical records in which the RVT performed a variety of the above listed duties. (see CCR 2032.3)

Patient Name 15	1 2	Treatment D	ate 9/6	1/18
Medical Care Provided: Lob -	774oures	cein eye stai	n (Feline)	
Medical Records Documentation:	Compliant	□ Noncompliant		
Comments:				
				-

Please add additional comments or concerns on the reverse side of this page or attach a separate page if necessary

Medical Records	ovided: vx / Anal Gland expression (nail trin Documentation: Documentation: Documentation: Documentation:
Patient Name, d	Treatment Date 9/0/18
Medical Care Pro	ovided: V cortheter / Induction / Sx monitor/fill Rx
Medical Records	Documentation: Compliant
Comments:	
Patient Name	Treatment Date. 9/14/18
Medical Care Pro	ovided: IV contheter / Minj / Sx prep / Sx monitor/recondition: & Compliant Noncompliant
Medical Records I	Documentation: Compliant Noncompliant
Patient Name - 4	Danie 7/27/18
Medical Care Prov	vided: X-rays / Dental cleaning and extractions
Medical Records I	Documentation: © Compliant
Comments:	
eral Comments:	
eby submit this Repor	rt of Compliance as required by the Veterinary Medical Board and the terms and conditions of the
	atter regarding the above referenced probationer. I hereby certify under penalty of perjury under ifornia that all statements given here are true and correct.
plinary order in the ma	
plinary order in the ma aw of the State of Cali	
plinary order in the ma aw of the State of Cali	
plinary order in the many of the State of Cali prvisor Name: Route of Cali prvisor Name: Route of Cali	Lei Tanaka VET # 18539 Te Animal Clinic
plinary order in the many of the State of Cali ervisor Name: Route oital Name: Surta	



USINE88, CONSUMER SERVICES, AND HOUSING AGENCY 🔹 GOVERNOR EDMUND G, BROWN JR

Veterinary Medical Board

1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834 Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



Registered Veterinarian Technician Monthly Supervision Report

Technician Name: Jonni C	er Hartman	RVT#_12538
Report for the Month of: (cir	cle one)	In the year of: 2018
Jan Feb March Apri	il May Jun	e July August Sept Oct Nov Dec
	Registered Te	echnician Duties
DUTIES PERFORMED	If applicable 🗹	Performance Level
Anesthesia		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Induce		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Maintenance/ Monitoring	,	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Patient Care		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
İnpatient		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Outpatient	·	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Laboratory Diagnostics		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Dentistry		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Prophylaxis		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Extractions		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Client Relations/Communication	,	☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Surgery		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Patient Preparation		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Instrument/Maintenance		☐ Excellent ☐ Good ☐ Satisfactory ☐ Unsatisfactory
Other:		Excellent Good Satisfactory Unsatisfactory
	1	DICAL REVIEW med a variety of the above listed duties (see CCR §2032.3)
Medical Care Provided: \\\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \	Meter Wine	Hiermen Dale 1 10-5-18 Ctions, Bloodwork, Monitor SX
Medical Records Documentation	: [Z] Compliant	□ Noncompliant
Comments:	V	
	-	
b .		l l

Please include additional comments or concerns on the reverse side of this page or attach a separate page, if necessary. Exhibit 4 - 101

SAMPLE MEDICAL REVIEW (Continued)

Miculcal Care Provided:	Freatment Date 1 2 35 - 12
Medical Care Provided: Outpotient - He Medical Records Documentation: Compliant	DNoncompliant
Comments:	LI Note on praire
	Theamest Date
Medical Care Provided: Out of the Act	al ala de exocación vex Cu ax
Medical Records Documentation: Compliant	al gland expression, VX + f.11 RX Noncompliant
Comments:	
	leceburations (1952)
Medical Care Provided: W Catheter, Inc.	(a) Ocodania (c)
Medical Records Documentation: Documentation	Noncompliant
Comments:	
lattenolikatre i 1915	Treatment Plate 1.17 . If () 41 K
	participation that the same of
Medical Records Documentation: Compliant	assist - gloupe in Climb ampulat
Comments:	Li Monotiphilit
ral Comments:	
ral Comments:	
by submit this Report of Compliance as required by the Volinary order in the matter regarding the above-referenced	
by submit this Report of Compliance as required by the V	
by submit this Report of Compliance as required by the Volinary order in the matter regarding the above-referenced ws of the State of California that all statements given here	probationer. I hereby certify under penalty of perjury under are true and correct.
by submit this Report of Compliance as required by the Volinary order in the matter regarding the above-referenced ws of the State of California that all statements given here visor Name: Rei Tayaka	probationer. Thereby certify under penalty of perjury under are true and correct. VET #VET #
by submit this Report of Compliance as required by the Volinary order in the matter regarding the above-referenced was of the State of California that all statements given here wisor Name: Rei Tayaka ital Name: Sawa Fe Annal Cl	VET # 1453 9
by submit this Report of Compliance as required by the Volinary order in the matter regarding the above-referenced ws of the State of California that all statements given here visor Name: Real Taylor Column California C	probationer. Thereby certify under penalty of perjury under are true and correct. VET #VET #

Page 2 of 2

Rev. 7/2017



ISINESS, CONSUMER SERVICES, AND HOUSING AGENCY . GOVERNOR EDMUND G. BROWN J.

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Registered Veterinarian Technician Monthly Supervision Report

Registered Technician Duties Performance Level	Report for the Month of: (cit	rcle one)	In t	the year of: 2016
DUTIES PERFORMED	Jan Feb March Apr		, B	Sept Oct Nov De
Amesthesia	DUTIES PERFORMED			
Induce		11 applicante 22		
Maintenance/Monitoring Excellent Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Good Satisfactory Unsatisfact Good Satisfactory Unsatisfact Good Satisfactory Unsatisfact Good Satisfactory Unsatisfact Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Excellent Good Satisfactory Unsatisfact Extractions Good Satisfactory Unsatisfact Excellent Good Satisfactory Unsatisfact Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Description Good Satisfactory Unsatisfact Good Satisfactory Unsatisfact Good Satisfactory Unsatisfact Good Satisfactory Unsatisfact Good Good Satisfactory Unsatisfact Good			Excellent II Good	☐ Satisfactory ☐ Unsatisfact
Patient Care			Excellent II Good	☐ Satisfactory ☐ Unsatisfact
Inpatient			Excellent II Cood	☐ Satisfactory ☐ Unsatisfact
Outpatient Description De			D Evcellent D Cood	Satisfactory Unsatisfact
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SINESS, CONSUMER SERVICES, AND HOUSING AGENCY - GOVERNOR EDMUND G. BRI

Veterinary Medical Board 1747 N. Market Boulevard, Suite 230, Sacramento, CA 95834 Telephone: 916-515-5220 Fax: 916-928-6849 | www.vmb.ca.gov



Registered Veterinarian Technician Monthly Supervision Report

In the year of: Det	•	ifer Havimo	4602017000277 $2000000000000000000000000000000000000$
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Page 2 of 2

Exhibit 4 - 106 Rev. 7/2017

Ex. E. "5.4.20 Heather Vecchia, MSW, ASW Correspondence Confirming Inpatient Medical Care."





May 4, 2020

To Whom It May Concern:

This letter serves as verification that Jennifer Hartman (DOB: Managed) has been under the inpatient medical care of Dr. Jonathan Koelle, MD since May 4, 2020 Jennifer could continue to be under inpatient care for another three to four days.

Please be aware that due to confidentiality of patient records, we will be unable to provide additional information without expressed written permission.

I may be reached at Heather Vecchia@Sharp.com or (858) 836-8330.

Sincerely,

Heather Vecchia, MSW, ASW

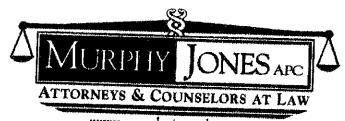
Social Worker

Department of Social Services

Ex. F. "Family Photo."



Ex. G. "3.1.17 Mitigation Packet."



www.murphyjoneslaw.com

3753 Howard Hughes Parkway, Suite 200 | Las Vegas, NV 89169 600 B Street, Suite 1420 | San Diego, CA 92101 Telephone: 619.684.5073 | Fax: 619.234.8509

March 1, 2017

Lauro A. Paredes, Deputy Attorney General Office of the Attorney General Licensing Section 600 West Broadway, Suite 1800 San Diego, CA 92101 Email: Lauro.Paredes@doj.ca.gov

Via Email & Certified Mail

Re: Ca

Case No. 4602017000277: Jennifer Kelly Hartman, Registered Veterinary Technician Registration Applicant, Mitigation Packet,

Dear Mr. Paredes:

Enclosed please find Mrs. Jennifer Kelly Hartman response providing mitigation evidence demonstrating her competency, ability to safely practice as a successful Registered Veterinary Technician (hereinafter referred to as "RVT"). I hope that this information will serve as a springboard to resolve the matter absent the need to proceed to formal application denial hearing. As you are aware, the purpose of disciplinary proceedings is to protect the public health, safety and welfare, and not to punish the licensee. (See: Hughes v. Architectural Examiners, 17 Cal. 4th 763, 784 (1998); See also: Murrill v. State Board of Accountancy, 97 Cal. App. 2d 709, 712 (1950).) When the interest of protecting the public actually conflicts "with other interests sought to be promoted, the protection of the public shall be paramount." Bus. & Prof. Code section 2570.25. In this matter, the interests of protecting the public and allowing Mrs. Hartman to practice as a RVT do not conflict.

As will be shown, the evidence demonstrates that the Statement of Issues denying the RVT License application of Mrs. Hartman is excessive and unnecessary because there is no indication that public safety will be at risk by Mrs. Hartman's RVT practice. On the contrary, Mrs. Hartman is an asset to her patients and co-workers alike, all of whom benefit from Mrs.

Hartman's outstanding skills, knowledge, experience, dedication, aptitude and compassionate caring nature. Over the course of her healthcare career working with animals, Mrs. Hartman has never received any complaints or negative comments regarding her patient care or clinical abilities. In fact, as demonstrated by the many letters of support and other documentation attached to this response, Mrs. Hartman provides excellent medical care for her patients, has made a substantial impact on her patients' recovery and is greatly respected by her coworkers and supervisors. (See: Ex. A. "Letters of Professional Recommendation," Ex. B "Character References," Ex. C. "Employment Solicitation," and Ex. D. "Employment Evaluations," attached hereto.)

The underlying incidents include the following: a driving under the influence ("DUI") incident that occurred on December 24, 2005, which was dismissed on April 1, 2016; an August 20, 2008, arrest for public intoxication which was dismissed on April 17, 2013; an April 4, 2009, arrest for possession of hypodermic syringes which was dismissed on May 6, 2013; a March 2, 2010, arrest for petty theft which was dismissed on April 17, 2013; and, a February 10, 2010, arrest for petty theft which was dismissed on April 17, 2013. Significantly, all incidents forming the basis of the Statement of Issues against Mrs. Hartman were unfortunate errors in judgment of a young adult experiencing depression and substance abuse issues, which occurred in her private life during a time where she had become homeless. Mrs. Hartman has now since been fully rehabilitated and is living a healthy lifestyle. Mrs. Hartman deeply regrets her past actions and substance abuse problems that resulted in all the above incidents, and has learned many life lessons. Mrs. Hartman takes full responsibility for her past actions, has complied with all of the terms of the criminal courts, and has had all five (5) of her convictions dismissed in their entirety. Mrs. Hartman now lives a healthy, responsible, adult lifestyle with her husband four (4) year old son with another baby on the way. (See: Ex. E. "Rehabilitation.") None of the incidents had an adverse impact on any patient, as they occurred prior to Mrs. Hartman's veterinary professional endeavors, or the public, occurred over seven (7) years ago, and did not relate to RVT practice. Mrs. Hartman is ashamed of her repeated mistakes, which she made during a very depressed time in her life, and has taken substantial steps to ensure that such errors will never happen again.

Mrs. Hartman's growth as a person and professional, and accomplishments in what she's overcome in the last five (5) years since she became completely sober, are extremely

commendable and admirable. Mrs. Hartman's more recent life experiences have made her into a strong and resilient woman who has realized she wants to live a healthy lifestyle; specifically, undergoing a double mastectomy with complications, finding out about her biological sister's stage four (4) ovarian cancer, In Vitro fertilization ("IVF") efforts to become pregnant, and her pending hysterectomy. As stated above, Mrs. Hartman is currently pregnant with her second child and with the excitement of a young baby boy on-the-way, and the support of her husband and all her family and friends, it is assured that she will not experience any relapse because she completely abstains from all intoxicants. Mrs. Hartman has too much in life to live for and will not risk losing any of it by doing anything harmful to herself or others.

Furthermore, throughout the last several years Mrs. Hartman excelled as a student while working with animals, and she has never shown any signs of impairment or neglect on the job or placed any patient at risk. In fact, Mrs. Hartman's professional recommendation letters from her supervisors and professors, as well as the her educational success over the last several years, corroborate that Mrs. Hartman is an excellent aspiring RVT and is an invaluable asset to her patients and co-workers alike. (See: Ex. A. "Letters of Professional Recommendation," and Ex. C. "Employment Solicitation," and Ex. D. "Employment Evaluation.") No employer, patient or other person has ever questioned Mrs. Hartman's ability to practice as a Veterinary Technician in a safe and competent manner, and she has never received a complaint alleging substandard patient care. In fact, Mrs. Hartman has been sought after for an RVT position immediately upon securing her registration. (See: Ex. C "Employment Solicitation," Ex. D. "Employment Evaluation," and discussions below.)

For the reasons set forth herein, we respectfully request that Mrs. Hartman be allowed to obtain her RVT license unencumbered without any conditions and that the Board issue a Letter of Public Reproval, which would protect the California public by putting them on notice while honoring the vested due process rights Mrs. Hartman will maintain in her professional license. In the alternative, Mrs. Hartman respectfully requests to enter into a reasonable Stipulated Settlement Agreement enabling her to practice as a RVT pending probationary term completion in lieu of actual denial of her RVT application.

1111

INTRODUCTION

Mrs. Hartman graduated high school from La Jolla High School in June of 2000 and then attended San Diego State University (S.D.S.U.) from 2000 – 2001. After leaving S.D.S.U., enduring her personal life hardships and going through her criminal court experiences, Mrs. Hartman returned to her academic advancement and graduated from San Diego Mesa College in May 2016 with an Associate in Science Degree, Animal Health Technology, through the Animal Health Program. During Mrs. Hartman's educational studies she achieved many accomplishments, including being inducted into the Phi Theta Kappa Honor Society on September 30, 2015, and was previously the recipient of a Letter of Commendation "for outstanding performance on the Preliminary SAT / National Merit Scholarship Qualifying Test" from the National Merit Scholarship Program. (See: Ex. F. "Education," and Ex. G. "Curriculum Vita of Jennifer Hartman.")

Mrs. Hartman is a highly skilled and valued Veterinary Technician who has successfully assisted in treating thousands of animals since she began working in a veterinary clinic in July 2002 until April 2006, as a veterinary assistant and receptionist. Upon graduating San Diego Mesa College with her Associate in Science Degree, Mrs. Hartman recommenced working in the veterinary field at Santa Fe Animal Clinic as a Veterinary Surgical Technician. (See: Ex. G. "Curriculum Vita of Jennifer Hartman.")1 Over the course of her career working in the veterinary technician field, Mrs. Hartman has never had a complaint to any state licensing agency/board, for any reason, nor has she been disciplined by any employer. In fact, Mrs. Hartman's ability to practice as a RVT in a safe and competent manner has never before been questioned by any party, aside from this instant action, and she is considered a very valuable employee by her current employer. (See: Ex. A. "Letters of Professional Recommendation," and Ex. C. "Employment Solicitation.") On the contrary, as will be shown by the letters offered as testimony to Mrs. Hartman's professional abilities, and the educational advancements obtained during her veterinary studies, her veterinary technician skills, knowledge and competence are above reproach and very beneficial to the public and her co-workers alike. (See: Ex. A "Letters of Professional Recommendation," Ex. D. "Employment Evaluations," and Ex. F. "Education.")

¹ Throughout the years Mrs. Hartman also worked gardening, as a student worker for the San Diego

There is absolutely no evidence that Mrs. Hartman's Veterinary Technician practice has been anything but excellent or that she has ever posed any risk of harm to any patient. In fact, as noted by the letters of professional recommendation and employment performance evaluation, patients in need of intensive and compassionate care, pet owners, and co-workers alike are greatly benefited by Mrs. Hartman's experience and veterinary skills. (*Id.*)

Mrs. Hartman is extremely remorseful for her past misconduct, committed during an extremely difficult time in her life, and is dedicated to maintaining her sobriety and never repeating such mistakes again in the future. Over the course of the last five (5) years, after completing The Crossroads Foundation intensive in-patient rehabilitation program, Mrs. Hartman has unequivocally proven that she is able to safely practice as a RVT, providing excellent care with exceptional skills and experience to those animals critically in need of her help and compassion. Furthermore, Mrs. Hartman continues to be a valuable asset to her supervisors, peers and co-workers, and there is absolutely no indication that she is not qualified or competent to provide optimal veterinary care in a safe and effective manner.

П.

MITIGATION EVIDENCE OF REHABILITATION

With respect to the Statement of Issues' Prayer for Relief requesting the denial of Mrs. Hartman's RVT application, Mrs. Hartman respectfully requests that the California Veterinary Medical Board ("Board" or "VMB") reconsider its application denial for the reasons and mitigating circumstances set forth below in further detail. However, should the Board desire to impose protective measures to ensure the public safety Mrs. Hartman is amenable to entering into a reasonable Stipulated Settlement Agreement and disciplinary Order if you find the evidence warrants further public protection safety measures.

"Protection of the public shall be the highest priority for the Veterinary Medical Board in exercising its licensing, regulatory, and disciplinary functions. Whenever the protection of the public is inconsistent with other interests sought to be promoted, the protection of the public shall be paramount." (Business and Professions Code Section 4800.1) The Board should carefully consider the totality of the facts and circumstances in each individual case, with the safety of the public being paramount.

Other California state licensing agencies' published Disciplinary Guidelines provide a list of individual factors to consider in rendering a determination of the appropriate level of discipline to impose in any individual case. "In determining whether revocation, suspension or probation is to be imposed in a given case. Factors such as the following should be considered:

- 1. Nature and severity of the act(s), offenses, or crime(s) under consideration.
- 2. Actual or potential harm to the public.
- 3. Actual or potential harm to any patient.
- 4. Prior disciplinary record.
- Number and/or variety of current violations.
- Mitigation evidence.
- Rehabilitation evidence.
- 8. In the case of a criminal conviction, compliance with terms of sentence and/or court-ordered probation.
- 9. Overall criminal record.
- 10. Time passed since the act(s) or offense(s) occurred.
- 11. If applicable, evidence of expungement proceedings pursuant to Penal Code Section 1203.4."

(Board of Registered Nursing Disciplinary Guidelines, at pg. 2.)²

1. The nature and severity of the act(s), offenses, or crimes under consideration.

This matter concerns one (1) DUI that occurred in 2005, one (1) incident of public intoxication in 2008, one (1) incident of possession of a hypodermic syringe, and two (2) incidents of petty theft in 2009 and 2010. Mrs. Hartman offers no excuses for her behavior and actions that resulted in these incidents other than that of depression and substance addiction, both of which she has successfully overcome and is now fully rehabilitated. Mrs. Hartman's past issue of substance abuse and addiction, is necessary to consider when rendering a decision on the appropriate level of discipline to impose on a licensee applicant with a clean record for the past seven (7) years, who has been fully rehabilitated and abstinent for over five (5) years. None of the incidents involved harm to any person and did not relate to the practice of a veterinary medicine. Mrs. Hartman successfully completed all criminal court requirements and successfully completed an intensive rehabilitation program in 2012. (See: Ex. E. "Rehabilitation," and VMB Discovery file.)

² For ease of reference and organization, the attached mitigation materials and other evidentiary documentation will be discussed under the aforementioned factors.

While actual denial may be appropriate in some situations, the circumstances of this case clearly demonstrate that actual denial of Mrs. Hartman's RVT application is not necessary to protect the California public. Rather, considering Mrs. Hartman's work history, and exceptionally successful academic achievements in the field of veterinary medicine, Mrs. Hartman has consistently demonstrated her superior skills, abilities, and competent and compassionate animal care. Accordingly, Mrs. Hartman's application denial only serves as a punitive measure, does not to further the goal of assuring safe veterinary practice, and the VMB should fashion a reasonable settlement to expedite resolution of this matter to avoid unnecessary and protracted legal proceedings.

This factor should be weighed in Respondent's favor.

Actual or potential harm to the public.

No harm to the public (or animal patient) occurred. None of the five (5) dismissed criminal incidents relate to practicing as a RVT and extensive remedial actions have been taken by Mrs. Hartman, including her six (6) month inpatient intensive rehabilitation program, to ensure that such incidents never occur again. (*Id.*)

This factor should be weighed in Respondent's favor.

3. Actual or potential harm to any patient.

The incident forming the basis of the Statement of Issues against Mrs. Hartman did not result in any harm to any animal patient. During Mrs. Hartman's career working as a Veterinary Technician, and during her educational clinical exposure, she has never posed any risk or caused any actual harm to any patient. On the contrary, Mrs. Hartman has proven over the course of the past year and a half (1½ years) to be an excellent, highly skilled Veterinary Technician who has great concern for patient safety, consistently demonstrates a wholesome ethical disposition, and is reliable, mindful and accountable. In addition, Mrs. Hartman was rehired to her current position by an employer who is aware of Mrs. Hartman's past legal issues, and the circumstances surrounding them, and remains confident that his patients would safe under Mrs. Hartman's outstanding care.

This factor should be weighed in Respondent's favor.

4. Prior disciplinary record.

Mrs. Hartman has <u>never</u> received any disciplinary action by the VMB, any other state licensing agency, or by any of her employers. Mrs. Hartman's exemplary career in the animal healthcare industry, including educational accomplishments while obtaining her Associate in Science Degree in Animal Health Technology, absent any reprimands or complaints is indicative of her excellent professional abilities and outstanding patient care.

This factor should be weighed in Respondent's favor.

5. Number and/or variety of current violations.

Please see discussion under Factor No. 1., which is incorporated herein by reference. It should be noted, once again, that none of the criminal incidents related to Mrs. Hartman's veterinary medicine skills or treatment or to the animal healthcare industry. Mrs. Hartman is fully rehabilitated and her current pregnancy, stable family life and support system is an assurance that no relapse will occur, and her outstanding letters of professional recommendation and educational accomplishments speak for themselves. The number of violations, while there are several, is not of an extremely high quantity and are not varied because they all relate to the same substance abuse/addiction root cause. Mrs. Hartman has taken serious and effective steps to address any potential issues from reoccurring in the future.

This factor should be weighed in Respondent's favor.

6. <u>Mitigation evidence.</u>

A. Letters of Professional Recommendation

The letters in support of Mrs. Hartman, authored by her superiors and instructors, demonstrate that Mrs. Hartman's case should be given special consideration because of her exceptional contributions to the profession of veterinary medicine and the animals who have, and will continue to, benefit from her exceptional medical care. In particular, the letters of professional recommendation provide evidence that Mrs. Hartman is able to provide highly skilled care to her patient population, that she has an affinity and companion for her patients, and concern for their welfare in even the most challenging circumstances. The letters of professional recommendation repeatedly reiterate how eager to learn, apply her knowledge,

and dedicated she shows herself to be by her actions in the clinical setting. (See: Ex. A. "Letters of Professional Recommendation.")

Milton K. Gee, DVM, is a Mrs. Hartman's current employer. Dr. Gee has employed Mrs. Harman on several occasions, and has known Mrs. Hartman for over fifteen (15) years. Dr. Gee describes Mrs. Hartmans's duties and compassionate nature, and states the following in his letter of professional recommendation:

I have known Jennifer Hartman for over 15 years. She was my employee from 2002 to 2006 and at various times thereafter. Her duties were that of Veterinary Assistant and Receptionist. She took patient histories, helped with exams, restrained animals, gave injections, filled prescriptions, prepped patients for surgery, monitored anesthesia, administered medications, processed lab work, billed customers, answered phones. made appointments, cleaned/polished teeth. trimmed nails. bathed/groomed/walked/fed patients, and performed janitorial tasks.

As of May 1, 2016 Jennifer has been employed as a Veterinary Team Member of Santa Fe Animal Clinic. She is extremely considerate to animals in discomfort and her integrity, dependability and honesty are of the highest order. This is to state that she is an excellent employee and has all of the necessary character qualities and expertise to become a certified veterinary technician....

(Id., at pg. 1, emphasis added.)

Biljana Jovanovic, RVT, is an instructor at San Diego Mesa College and is Mrs. Hartman's former professor. Ms. Jovanovic discusses Mrs. Hartman's successful studies at San Diego Mesa College and her dedication to her chosen filed of study and employment in another letter of professional recommendation. Ms. Jovanovic's letter states in pertinent part:

This letter is written as a recommendation for Jennifer Hartman who is applying for the RVT State Board Examination.

Jennifer was a student in the San Diego Mesa College Animal Health Technology Program. She graduated in June of 2016.

I have had the pleasure of instructing Jennifer during her two years here in the program. I am an adjunct instructor and have been with the Animal Health Technology Program since the Spring Semester of 1988. I have instructed most of the Animal Health Technology Courses available.

Jennifer is a professional, motivated and intelligent student. She has maintained a high standard with a GPA of 4.0 in the AHT Program and graduated overall with a 3.5 GPA, as well as Phi Theta Kapa Honors Society at Mesa College. She is dedicated and reliable. She never missed a day of school throughout the Animal Health Technology Program. She is also flexible and willing to help, which proved to be an asset through her internships at the VCA Emergency Animal Hospital and Governor Veterinary Hospital. Jennifer loves to learn new things and is always striving to gather more knowledge in her field. With continued training and knowledge. I feel Jennifer will make a wonderful technician for any medical practice or animal establishment.

Because of her fine skills and attributes. I feel Jennifer would make a wonderful veterinary technician.

(Id., at pg. 2, emphasis added.)

Peggy Fischer, DVM, is an instructor at San Diego Mesa College. Dr. Fischer was another one of Mrs. Hartman's instructors while she attended San Diego Mesa College who has submitted an additional letter of professional recommendation affirming Mrs. Hartman's intellectual capacity, dedication to her education, passion for helping animals. Dr. Fischer's letter articulates her professional opinions regarding Mrs. Hartman, that she the is a great asset to the animal health care field, which reads in significant part as follows:

This letter is in support of Ms. Jennifer Hartman, who graduated with an Associate of Science in Animal Health Technology from San Diego Mesa College in May 2016.

Jenifer was an eager and active participant in the AHT Program at Mesa. She proved to be an excellent team player and an exceptional motivated learner. She was a productive participant, always willing to help when needed and was also well liked by her classmates and instructors.

During her time here, it was obvious that Jennifer enjoyed all of her classes. She consistently arrived early for her classes and laboratory courses. Her attendance was consistent with our high standards. Her assignments were consistently completed before the due dates. She followed both oral and written instructions well and demonstrated appropriate initiative in her laboratory cases. When confronted with the constantly changing classes and lab schedule she showed herself to be both flexible and adaptable.

Jennifer's intellectual capacity was clearly exhibited by her ability to learn, adapt, reason and apply the information she learned. She was always within the top three students in her class. She was very eager to learn new information and techniques and she had the application intelligence to know when, where and how to use this newly gained knowledge and skill. She was very detail oriented and self motivated in all of her encounters.

Jennifer was a reserved class leader and provided guidance to others who sought her advice and help. During her time in the AHT Program, there was never a question regarding her honesty, integrity and moral character. She has a genuine passion for animals and their care and welfare.

Comments found in her program file included the following comments from her two of her externship supervisors, "she will be an awesome addition to any hospital she chooses" and "she has a genuine interest in Veterinary Medicine and will make a great R.V.T."

In conclusion, I found Jennifer to be extremely considerate of others, willing to help anyone at any time, and always ready to gain a new skill or more veterinary knowledge. Jennifer was a true professional in our academic setting and a true pleasure to work with.

I recommend consideration to be extended to Jennifer Hartman in her application to sit for the National

Veterinary Technician Exam and the California Supplemental Exam.

(Id., at pg. 3, emphasis added.)

B. Character References

The letters of character reference authored by community members, personal friends and family members, speak volumes about Mrs. Hartman's character. Mrs. Hartman's personal references think very highly of her character and love for animals. Mrs. Hartman has overcome much in her life, and is fully rehabilitated from her drug and alcohol addiction. Mrs. Hartman's friends and family have seen much growth in her, and they are excited to see her start a new successful career path that she is truly passionate about. It's clear that all authors believe that 'nobody's past should define one's future.' (See: Ex. B. "Character References.")

Beverly Goward, RN (retired), is Mrs. Hartman's aunt. Mrs. Goward has submitted a glowing character reference on behalf of Mrs. Hartman. Mrs. Goward has been involved in Mrs. Hartman's life since she was adopted as an infant, and discusses Mrs. Hartman's love for animals, how much she's overcome, what she's accomplished and the healthy lifestyle she leads now in a letter which reads:

I am writing this letter to tell you what I know about Jennifer Hartman and to ask that she be given the opportunity to take the Veterinary State Board Exam to earn her RVT. I am Jennifer's aunt and a retired Pediatric Heme-Oncology RN who was the Charge Nurse of Inpatient Pediatrics at Kaiser Hospital.

I have known Jennifer since she was a few months old when my cousin and her new husband adopted her. She was a quiet, very good child until her late teens when she got involved with drugs and alcohol. Her parents and the rest of our close knit family supported her to help her overcome her addiction. She enrolled in a rehabilitation program several years ago and never again to my knowledge has touched illicit drugs or alcohol.

Jennifer is a very task-oriented, organized and smart young lady who went back to school to earn a degree in Animal Health Technology. She studied very hard while

still being a great mother to her little boy, Chance, and a wonderful wife to her husband, Charles. She graduated with straight A's and is a member of Phi Theta Kappa Honor Society.

Jennifer is passionate about living a healthy lifestyle. She has loved studying medicine and is very concerned about the well-being of animals. I believe that she has a lot to contribute to society and has a deep desire to give back to those less fortunate than she. I have every faith and confidence in Jennifer and I would like her to have the change to climb to the top of the ranks in her filed...

(Id., at pg. 1, emphasis added.)

David Douglas Buckner and Betsy Buckner are Mrs. Hartman's stepmother and father. Mr. and Mrs. Buckner clearly have much personal knowledge of Mrs. Hartman's character, as her family who have known her for all or most of her life. Seeing how much Mrs. Hartman has been though, overcome and accomplished, the Buckners clearly support her and hold her in the highest regard. The Buckners character reference letter states:

We can proudly state that Jennifer Hartman is our lovely daughter/stepdaughter, and it gives us pleasure to provide testimony to Jennifer's character! She is a responsible and well-grounded adult who has overcome adversity in her past with great strength and courage. Through focus and hard work, Jennifer has realized her goals over the last 5 years. She is both a caring wife, and an outstanding mother to a busy 4 year old boy; always cognizant and responsive to their needs and those of others. Being a very organized and intelligent woman, Jennifer completed her veterinarian technician degree with honors, while juggling responsibilities at home. Jennifer has always had a great love for animals, and is happily working for a local veterinarian where she has established solid relationships. She is trustworthy and dependable in bother her work and social situations. She will be a positive and professional addition to the veterinarian community.

(Id., at pg. 2, emphasis added.)

Donna Buckner is Mrs. Hartman's mother. Ms. Buckner is aware of all her daughter's past legal troubles, past drug and alcohol addiction problems, and has seen her

daughter overcome said turmoil. Mrs. Buckner's submitted character reference letter states in large part as follows:

My daughter, Jennifer Hartman, submitted an application to take the RVT Exams and was denied due to her record of misdemeanors, the last being nearly seven years ago. She has been an exemplary citizen for the past several years and has worked diligently to better her circumstances, including graduating form Mesa College with an AS Degree, straight A's in her Animal Health Program, and Phi Theta Kappa Honors.

Jenny is a very admirable young lady who has overcome some major obstacles in her life. When we adopted her at five months of age, she was recovering from physical problems associated with a drug addicted mother. She was basically quiet and shy, but still quite inquisitive, physically and intellectually advanced. Her kindness and sensitivity to others and her love of animals was apparent early on. Even in preschool, she was protective of smaller classmates and her pet menagerie was ever growing.

She was in the gifted (GATE) program at La Jolla High School, received a National Merit Letter of Commendation and played the flute, piccolo, and piano. Urged by her friends and family to overcome her shyness, she played in the All City High School Honors Band, studied flute in Prague, and became a Varsity Cheerleader.

In later years she began socializing with a drug using crowd and fiancé. She got a DUI on Christmas Eve on 2005, and by 2007 was homeless and addicted to drugs and alcohol. While on the streets from 2007 to 2010 she was in the ER a couple of times, arrested for various misdemeanors, and tried at times to stop her destructive behavior, attending rehab classes without success.

Finally, in March 2012 she found the strength to quit that lifestyle, and entered Crossroads Rehab, completing the 6 month program in September 2012. She has never relapsed, and has been a very trustworthy, reliable, and happy person ever since. She not only quit drugs and alcohol, but also smoking, continuing to this day to live a positive life and daily exercise, healthy eating, plenty of

sleep, and a good balance of work and play. She thoroughly enjoys and is devoted to motherhood, marriage, family, pets, friends, helping others, managing her household, and working at Santa Fe Animal Clinic.

Her strength of commitment to her goals, family and positive attitude over these past few years has remained steadfast in spite of her cancer threat, problems with her double mastectomy, her pending hysterectomy, her biological sister's stage 4 ovarian cancer, the family cars breaking at the same time, computer crashing at critical times, IVF procedures, etc. She survived living on the streets and has become an incredibly strong person, appreciative of what she has to offer others and what and what life has given her. She is definitely deserving of the chance to take the RVT Exams and fulfilling her goal of becoming a Certified Veterinary Technician.

(Id., at pg. 3, emphasis added.)

Ewa Farrelly, MD, is a long time family-friend of Mrs. Hartman. Their friendship started when they were children and has lasted over twenty (20) years. Dr. Farrelly has seen Mrs. Hartman go through the ups-and-downs in life and come out a healthy young woman, who is an amazing mother, happy wife and incredibly loyal friend who now leads a healthy abstinent lifestyle. Dr. Farrelly authored another character letter that states the following:

I have had the pleasure of knowing Jennifer Hartman for over twenty years. I know her to be a dedicated mother and wife, a hard-working student, and a responsible employee. She is committed to her life-long goal of caring for animals. In all the years I have known her, she has always demonstrated that her love for animals is only surpassed by her love for her family. Jennifer would make a wonderful veterinary technician and she has earned her right to sig for the California Registered Veterinary Technician (CRVT) Examination and the Veterinary Technician National Examination (VTNE).

Jennifer and I met in middle school and quickly became best friends. During our school years we spend a majority of our time with each other and each others families, including camping and traveling to other countries. She was always an incredible kind and thoughtful individual. She got along well with my parents and all their adult friends on our group trips. She never spoke ill of others and was always there for me and supported me despite my eccentricities.

After high school we ended up at different universities and our lives took different paths. During those 10 or so years apart I was still in close contact with her mother and I learned of her battle with addiction. As a family doctor, I am intimately aware of the profound impact addiction has on a person. I also know that although a person is struggling with this problem it does not make them a bad person; it can happen to anyone. Jennifer battled hard for her freedom and successfully overcame her addiction. She has proven to me that she is more devoted to her sobriety and her future than even any of my patients.

Jennifer and I have since then reignited our close friendship. Our children are close in age and love to play together and our husbands have even become friends. She has shown me over these last 5 years her dedication to her dream of working in the veterinary field. She has done very well after returning to school and she has had extensive hands-on experience working with animals. During those years she has also been able to raise an intelligent, loving toddler, plan a gorgeous wedding, and make a home for her family. Jennifer has clearly shown to me that she would make an excellent veterinary technician. I respectfully request that Jennifer Hartman to be given the opportunity to sit for the California Registered Veterinary Technician (CRVT) Examination and the Veterinary Technician National Examination (VTNE).

(Id., at pg. 4, emphasis added.)

Priscilla Morton is a retired high school science educator, and department chairman, who has known Mrs. Hartman since she was adopted by her parents at the age of 5 months old. Ms. Morton is aware of everything Mrs. Hartman has gone through and is so proud to have seen Mrs. Hartman overcome the difficulties in her life and pursue a career she is extremely passionate about and adept at practicing. Ms. Morton submits a character reference that states in pertinent part as follows:

This is a personal reference for Jennifer Hartman who is applying to take the CRVT and VTNE examinations in order to become a Certified Veterinary Technician. I am a retired high school science educator and department chairman, and have known Jennifer since she was adopted as a baby by Donna Buckner, my close friend since eighth grade.

Jennifer is a very intelligent and empathetic young woman who has always had a love for animals and friends who needed her help. This was exemplified in her behaviors and interactions as she grew up and as she completed high school. Following that time, she made some poor choices that resulted in minor infractions, but she has continued to be the same dear, caring soul as always.

Around five years ago, Jennifer was able to recover from her difficulties and pursue her lifelong dream of having a career helping animals. She became a very diligent college student and graduated with straight A's in the Animal Health program, impressing both teachers and colleagues alike with her strong work ethic, caring attitude, and application of knowledge. Before graduating she had two job offers and is currently very happily working at Santa Fe Animal Clinic. Her remaining goal is to obtain Certification.

In addition to her ardent dedication to animals, Jennifer is also a very devoted wife and mother of a delightful young son. His development as a bright, precocious young man is a testament to the devotion and training she is providing for him.

Without reservation, I recommend Jennifer for whatever endeavor she hopes to pursue.

(Id., at pg. 6, emphasis added.)

Lukasz Pruski, PhD, is a Professor of Mathematics at the University of San Diego ("U.S.D.") and has known Mrs. Hartman for about twenty-five (25) years. Dr. Pruski's is extremely proud of what Mrs. Hartman has accomplished and the obstacles she has overcome. Dr. Pruski expresses the following in his character reference letter authored on behalf of Mrs. Hartman:

I have known Jennifer Hartman for almost 25 years. My daughter Ewa had met Jenny in the sixth grade and they quickly became best friends. Jenny and Ewa spend a lot of time together and I and my wife appreciated this friendship a lot since Jennifer was an intelligent, well-behaved, and good-natured girl. We took Jenny with us for many hiking trips in the mountains and deserts of California and Jenny's parents took our daughter for their vacations to Hawaii and Puerto Vallarta. My wife and I made friends with Jennifer's parents and the two families even went together for a few days skiing in Brian head.

The girls' friendship continued through the high-school years and even after our daughter went to college at Berkeley she kept in close contact with Jennifer often visiting her and talking over the phone and e-mail. My wife and I also kept in touch with Jenny's parents and we went out together several times to update each other on recent events and talk about our daughters growing up.

About 10 years ago we learned from out daughter about Jenny's addiction problem and were very distressed about it: after all we considered Jenny virtually a relative of ours, a part of our family. Ewa kept updating us on Jenny's struggles and we also kept in contact with her parents. We were extremely happy when we learned four years ago that Jenny overcame the drug addiction and completely cleaned up her lifestyle. We followed the good news of her work with animals and her enrollment at San Diego Mesa College. Of course we were guests at Jenny's wedding in August of 2014 and were very happy to see our old Jenny back - a vibrant and motivated young woman dedicated to her education, job, and husband. My wife and her elderly mother came to the baby shower for Jenny's son and we have attended his birthdays.

We followed the great progress Jennifer was making with her studies and were very proud when she graduated this May from the Animal Health Technology Program at San Diego Mesa College, with all A's and as a member of Phi Theta Kappa Honor Society. We see Jenny regularly these days and very much enjoy her company. Jennifer is a fantastic mother to her son, caring and dedicated. When we talk with her about her job at the Santa Fe Animal

Clinic we are impressed with her enthusiasm about working with animals.

Jennifer showed great strength of character overcoming her addiction and became an exemplary mother and wife, a model employee and a good citizen. Her commitment to further education in the field of veterinary science is strong and sincere. I am proud of Jenny and prize her friendship; I request that she be allowed the opportunity to sit for the California and national veterinary examinations.

(Id., at pg. 7, emphasis added.)

C.) Professional Performance Evaluations

Mrs. Hartman received an outstanding Employment Performance Evaluation on January 2, 2017, regarding her work at Santa Fe Animal Clinical which demonstrates her ability to safely practice as a RVT, and her value to the veterinary hospital, staff, patients and pet owners is self evident. The professional assessment reflects Mrs. Hartman's supervisors' opinions that she is an excellent Veterinary Technician, and that she is an asset to the both staff and patients alike. Mrs. Hartman's overall performance ratings consistently reflect Respondent's superior performance with the highest scores, via consistently obtaining the highest rating of "Outstanding" in every category of assessment. (See: Ex. D. "Employment Evaluation.")

Del Albright is Mrs. Hartman's current supervisor at Santa Fe Animal Clinic. As stated above, on January 5, 2017, Mr. Albright performed an evaluation rated Mrs. Hartman the highest rating of "Outstanding" in every category. Mr. Albright's evaluation's written notations read as follows:

Along with tracking inventory & controlled drugs, she assisted with marketing, researching business' to promote sales.

Assists in all needed areas. Great at multi tasking. Skills – Vet Tech, reception, phones etc. In charge of safety.

A great member of our team @

(ld.)

D.) Employment

Mrs. Hartman has received copious amount of support from her family, friends and current employer. Mrs. Hartman also previously received an offer of employment, if she were to apply to a position, from Milton Gee, DVM, her current employer. (See: Ex. C. "Employment Solicitation.") Dr. Gee emailed Mrs. Hartman on February 23, 2015, and wrote the following:

Hope you and your family are all well. Just dropping a line to let you know I am looking forward to having you apply for position as RVT here and the hours can be family-flexible. I contacted Dr. Fischer quite some time ago but never heard back about the out of class work experience. I guess she already has her regular places. We have a great staff now but you would make it even greater.

Regards and hope you are studying hard, (I know you can do it.)

(Id., emphasis added.)

E.) Rehabilitation.

From March 29, 2012 to September 30, 2012, Mrs. Hartman enrolled in The Crossroads Foundation intensive in-patient residential rehabilitation program. Mrs. Hartman's success in the program was profound, as she has not had a single relapse, and is fully rehabilitated from the alcohol and drug abuse/addiction behavior. Mrs. Hartman's family and friends consistently attest to her current healthy and abstinent lifestyle. Recently, Mrs. Hartman discovered that she is pregnant with her second child, making her even more dedicated to maintaining her healthy lifestyle. (See: Ex. E. "Rehabilitation.")

Diana Kendrick is the Program Coordinator at The Crossroads Foundation. On November 10, 2016, Mrs. Kendrick submitted a letter³ confirming Mrs. Hartman's successful treatment which states in part as follows:

This letter is to verify that Jennifer Buckner was a resident in our program from March 29, 2012 to September 20, 3012. Jennifer completed her 6 month commitment. The Crossroads Foundation is a highly

³ Please note that during the time of Mrs. Hartman's treatment her maiden name was Buckner.

structured, long-term residential recovery program for chemically addicted women and has been serving the community of San Diego since Dec. 1957. We require a six month commitment.

While in residency at Crossroads, Jennifer was an active participant in the house activities and was required to attend all weekly groups and meetings which include:

- 4 or more AA/NA meetings per week
- Recovery Planning
- Step Study
- Alcohol and Drug Awareness groups
- Relapse Prevention
- Morning/Noon/Evening Meditations
- Nutritional Education
- H.I.V. Education and testing
- Domestic Violence
- Anger Management...

(Id., emphasis added.)

Mitigation Factor Summary

As indicated by the strong endorsement of Mrs. Hartman by her supervisors and professors, along with her successful completion of all criminal court requirements including dismissal of all five (5) of her infractions, and full rehabilitation, Mrs. Hartman is an integral asset to Santa Fe Animal Clinic and is an invaluable factor in her patients' recovery. The substantial evidence in mitigation of the imposition of application denial weighs heavily in her favor. Mrs. Hartman is a great benefit to patients, colleagues, the profession of veterinary medicine and the entire animal healthcare industry.

This factor should be weighed heavily in Respondent's favor.

7. Rehabilitation evidence.

Please see answer under Factor No. 1, detailing the non-violent non-severe nature of the underlying incidents and Respondent's full rehabilitation, which is herein incorporated by reference.

Mrs. Hartman has engaged in substantial remedial activities, including a six (6) month intensive in-patient residential rehabilitation program, successfully completed all court requirements and successfully had all criminal cases dismissed, and continues to maintain an

extremely active and healthy lifestyle. Mrs. Hartman is sincerely remorseful for the incidents which occurred outside her professional endeavors, while she was a young adult enduring serious personal hardships. Mrs. Hartman has taken substantial precautionary measures to prevent future incidents and is no longer the same person who committed the underlying offenses.

This factor should be weighed heavily in Respondent's favor.

8. In the case of a criminal conviction, compliance with terms of sentence and/or court-ordered probation.

Mrs. Hartman has completed all court requirements for all incidents and all cases have been dismissed in their entirety. Mrs. Hartman continues to maintain a healthy lifestyle, has abstained from drinking of alcohol or ingesting unlawful medications/drugs entirely, and has fully evolved from the person she was during the time the incidents took place. In addition, Mrs. Hartman has maintained a clean record over the past seven (7) years.

This factor should be weighed in Respondent's favor.

9. Overall criminal record.

Mrs. Hartman has no criminal record outside of the five (5) incidents that are now dismissed all during 2013, which was more than four (4) years ago. In addition, the incidents occurred within a close time proximity, evidencing they all resulted from Mrs. Hartman's prior alcohol and drug abuse/addiction issue. Mrs. Hartman has no prior or subsequent criminal arrests, proceedings or convictions.

This factor should be weighed in Respondent's favor.

10. Time passed since the act(s) or offense(s) occurred.

Over seven (7) years have passed, without any criminal or professional incidents or complaints of any kind, since March 10, 2010. During the interim, Mrs. Hartman has engaged in substantial remedial activities and successfully completed all court requirements and a rehabilitation program. In addition, during the time period after the last conviction, Mrs. Hartman has received exceptionally positive professional feedback.

This factor should be weighed in Respondent's favor.

11. If applicable, evidence of expungment proceedings pursuant to penal code Section 1203.4.

Mrs. Hartman was eligible for expungment and all five (5) misdemeanors have since been dismissed as of 2013. Mrs. Hartman's convictions were wiped off of her criminal record approximately four (4) years ago, and she has had no subsequent incidents of any kind.

This factor should be weighed heavily in Respondent's favor.

12. Additional Mitigation Factors.

A.) Respondent has fully cooperated with the Board's investigation, other law enforcement or regulatory agencies, and third parties.

Mrs. Hartman has fully cooperated throughout the Board's application process, investigation and formal disciplinary proceedings. Mrs. Hartman showed honesty and integrity by self-reporting her criminal record on her RVT application, and has diligently provided all documentation requested by the VMB. In addition, Mrs. Hartman has taken proactive measures to provide the Attorney General, and the VMB, with mitigation materials and all other pertinent documentation. Mrs. Hartman welcomes the opportunity to work with the VMB, and the Attorney General, to expeditiously resolve the matter and is willing to submit any additional materials necessary to achieve a reasonable settlement outcome.

This additional mitigation factor should be weighed in Respondent's favor.

B.) Recognition by Respondent of her wrongdoing and demonstration of corrective action to prevent reoccurrence.

Mrs. Hartman recognizes her wrongdoing as a young adult, has taken steps to address her substance abuse issues and depression from the past, and has implemented measures to prevent future reoccurrence in the form of action plan and by leading a healthy lifestyle. Mrs. Hartman deeply values her career as a Veterinary Technician and has always demonstrated her exceptional professional abilities while on the job, which is evidenced in the letters of professional recommendation, and employment evaluation, authored by her employers and former professors with first hand knowledge of her patient care.

This additional mitigation factor should be weighed in Respondent's favor.

Considering each of the eleven (11) factors listed in the referenced Disciplinary Guidelines, and the additional mitigation factors discussed above, and taken as a whole, the substantial evidence makes it clear that disciplinary action in the form of a Letter of Public Reproval absolutely provides sufficient safeguards for the public's safety and welfare, and that actual denial would only serve a punitive function both to Mrs. Hartman and to the patients who would be deprived of her outstanding care and coworkers who value her experience and excellent clinical skills. Mrs. Hartman has unequivocally proven that she is safe to practice as a RVT, and will never repeat the mistakes she made long ago.

III.

CONCLUSION

Under the totality of the circumstances, the benefit Mrs. Hartman provides to patients and the animal healthcare community of San Diego at large, juxtaposed against the incidents which were wholly unrelated to her chosen profession as a Veterinary Technician forming the basis of the Statement of Issues, denial of licensure is not warranted in this matter. In fact, the loss of a professional of Mrs. Hartman's caliber may in fact cause a threat to patients' safety and well-being, and thus will <u>not</u> serve to protect the public welfare. Mrs. Hartman is dedicated to the highest quality of Veterinary Technician care and is committed to performing her duties with the utmost integrity, compassion and diligence. Mrs. Hartman has taken all necessary steps to make sure she never relapses again. Considering that she has not had a repeat of any of her former dismissed offenses, or any other offense, since the latter offense occurred over seven (7) years ago, it is obvious that she is fully rehabilitated and unlikely to repeat her regrettable mistakes again.

For the foregoing reasons and the exhibits documenting Respondent's exceptional educational achievements and professional work history as a Veterinary Technician, Mrs. Hartman respectfully requests that the honorable Board dismiss their Statement of Issues against her license and allow her the opportunity to receive her Registered Veterinary Technician License unrestricted. In the alternative, Mrs. Hartman offers to enter into a stipulated settlement agreement issuing a Letter of Public Reproval, which will allow Mrs. Hartman to practice as a Registered Veterinary Technician while ensuring the public welfare, thus conserving valuable administrative judicial resources in lieu of protracted legal

proceedings. However, Mrs. Hartman remains open to entering into reasonable Stipulated Settlement Agreement negotiations to secure RVT licensure dependent on the VMB's position regarding the appropriate level of discipline to be imposed.

Thank you for your attention to this matter. I will immediately supplement Mrs. Hartman's response if any new information or evidence becomes available. Should you have any questions or other need, please do not hesitate to contact me. I look forward to hearing back from you after you receive settlement feedback from your client.

Sincerely,

Kevin C. Murphy

cc: Jennifer Hartman, Registered Veterinary Technician Applicant

Exhibit. A. "Letters of Professional Recommendation."

September 9, 2016

Veterinary Medical Board 1747 N. Market Blvd, Ste 230 Sacramento, CA 95834

To Whom it May Concern,

I have known Jennifer Hartman for over 15 years. She was my employee from 2002 to 2006 and at various times thereafter. Her duties were that of Veterinary Assistant and Receptionist. She took patient histories, helped with exams, restrained animals, gave injections, filled prescriptions, prepped patients for surgery, monitored anesthesia, administered medications, processed lab work, billed customers, answered phones, made appointments, cleaned/polished teeth, trimmed nails, bathed/groomed/walked/fed patients, and performed janitorial tasks.

As of May 1, 2016 Jennifer has been employed as a Veterinary Team Member of Santa Fe Animal Clinic. She is extremely considerate to animals in discomfort and her integrity, dependability and honesty are of the highest order. This is to state that she is an excellent employee and has all of the necessary character qualities and expertise to become a certified veterinary technician.

Enthusiastically submitted.

Milton K Gee DVM

Graduate University of California at Davis school of Veterinary Medicine 1978

Milton K Gee DVM

California license # 6584



August 19, 2016

To whom it may concern,

This letter is written as a recommendation for Jennifer Hartman, who is applying for the RVT State Board Examination.

Jeunifer was a student in the San Diego Mesa College, Animal Health Technology Program. She graduated in June of 2016.

I have had the pleasure of instructing Jennifer during her two years here in the program. I am an adjunct instructor and have been with the Animal Health Technology Program since the Spring Semester of 1988. I have instructed most of the Animal Health Technology Courses available.

Jennifer is a professional, motivated and intelligent student. She has maintained a high standard with a GPA of 4.0. in the AHT Program and graduated overall with a 3.5 GPA, as well as Phi Theta Kapa Honors Society at Mesa College. She is dedicated and reliable. She never missed a day of school throughout the Animal Health Technology Program. She is also flexible and willing to help, which proved to be an asset through her internships at the VCA Emergency Animal Hospital and at Governor Veterinary Hospital. Jennifer loves to learn new things and is always striving to gather more knowledge in her field. With continued training and knowledge, I feel Jennifer will make a wonderful technician for any medical practice or animal establishment

Because of her fine skills and attributes, I feel Jennifer would make a wonderful veterinary technician

Sincerely

Biljana Jovanovic R.V T.

San Diego Mesa College

Animal Health Technology Program

7250 Mesa College Drive P-300



SAN DIEGO MESA COLLEGE

"230 Mese Callege Derie Sun Dagne Calles one (CCC) 1998 619-888 2000

Veterinary Medical Board 2005 Evergreen Street, Ste. 2250 Sacramento, CA 95815

August 15, 2016

Dear Board Members;

This letter is in support of Ms. Jennifer Hartman, who graduated with an Associate of Science in Animal Health Technology from San Diego Mesa College in May 2016.

Jennifer was an eager and active participant in the AHT Program at Mesa. She proved to be an excellent team player and an exceptionally motivated learner. She was a productive participant, always willing to help when needed, and was also well liked by her classmates and instructors.

During her time here, it was obvious that Jennifer enjoyed all of her classes. She consistently arrived early for her classes and leboratory courses. Her attendance was consistent with our high standards. Her assignments were consistently completed before the due dates. She followed both oral and written instructions well, and demonstrated appropriate initiative in her laboratory classes. When confronted with the constantly changing class and lab schedule, she showed herself to be both flexible and adaptable.

Jennifer's intellectual capacity was clearly exhibited by her ability to learn, adapt, reason and apply the information she learned. She was always within the top three students in her class. She was very eager to learn new information and techniques and she had the application intelligence to know when, where and how to use this newly gained knowledge and skill. She was very detail oriented and self motivated in all of her encounters.

Jennifer was a reserved class leader and provided guidance to others who sought her advice and help. During her time in the AHT Program, there was never a question regarding her honesty, integrity and moral character. She has a genuine passion for animals and their care and welfere.

Comments found in her program file include the following comments from her two of her externship supervisors, "she will be an awesome addition to any hospital she chooses" and "she has a genuine interest in Veterinary Medicine and will make a great R.V.T.".

In conclusion, I found Jennifer to be extremely considerate of others, willing to help anyone at any time, and always ready to gain a new skill or more veterinary knowledge. Jennifer was a true professional in our academic setting and a true pleasure to work with.

I recommend consideration be extended to Jennifer Hartman in her application to sit for the National Veterinary Technician Exam and the California Supplemental Exam .

Sincerely.

Peggy Fischer, DVM Program Director

Animal Health Technology San Diego Mesa College

INC. DOWN HOOKE

AGO -033

Exhibit. B. "Character References."

February 20, 2017



To Whom It May Concern,

I am writing this letter to tell you what I know about Jennifer Hartman and to ask that she be given the opportunity to take the Veterinary State Board Exam to earn her RVT. I am Jennifer's aunt and a retired Pediatric Heme-Oncolgy RN who was the Charge Nurse of In-patient Pediatrics at Kaiser Hospital.

I have known Jennifer since she was a few months old when my cousin and her husband adopted her. She was a quiet, very good child until her late teens when she got involved with drugs and alcohol. Her parents and the rest of our close knit family supported her to help her overcome her addiction. She enrolled in a rehabilitation program several years ago and never again to my knowledge has touched illicit drugs or alcohol.

Jennifer is a very task-oriented, organized and smart young lady who went back to school to earn a degree in Animal Health Technology. She studied very hard while still being a great mother to her little boy, Chance, and a wonderful wife to her husband, Charles. She graduated with straight A's and is a member of Phi Theta Kappa Honor Society.

Jennifer is passionate about living a healthy lifestyle. She has loved studying medicine and is very concerned about the well-being of animals. I believe that she has a lot to contribute to society and has a deep desire to give back to those less fortunate than she. I have every faith and confidence in Jennifer and I would like her to have the chance to climb to the top of the ranks in her field.

I declare under penalty of perjury by the laws of the State of California that the foregoing is true and correct and I am available to testify if needed.

y Howard

Sincerely,

Beverly Goward

2/14/2017

To Whom It May Concern:

We can proudly state that Jennifer Hartman is our lovely daughter/stepdaughter, and it gives us pleasure to provide testimony to Jennifer's character! She is a responsible and well-grounded adult who has overcome adversity in her past with great strength and courage. Through focus and hard work, Jennifer has realized her goals over the last 5 years. She is both a caring wife, and an outstanding mother to a busy 4 year old boy; always cognizant and responsive to their needs and those of others. Being a very organized and intelligent woman, Jennifer completed her veterinarian technician degree with honors, while juggling responsibilities at home. Jennifer has always had a great love for animals, and is happily working for a local veterinarian where she has established solid relationships. She is trustworthy and dependable in both her work and social situations. She will be a positive and professional addition to the veterinarian community.

We declare under penalty of perjury of the laws of the State of California and the United States Constitution that the foregoing is true and correct to the best of my knowledge. Further, I am willing to testify to the truth of content of this letter.

Betsy Buckner (Stepmother)

Betsy Buckner

David Douglas Buckner (Father)

Palfylis Bucknep

January 22, 2017

To Whom It May Concern,

My daughter, Jennifer Hartman, submitted an application to take the RVT Exams and was denied due to her record of misdemeanors, the last being nearly seven years ago. She has been an exemplary citizen for the past several years and has worked diligently to better her circumstances, including graduating from Mesa College with an AS Degree, straight A's in her Animal Health Program, and Phi Theta Kappa Honors.

Jenny is a very admirable young lady who has overcome some major obstacles in her life. When we adopted her at five months of age, she was recovering from physical problems associated with a drug addicted mother. She was basically quiet and shy, but still quite inquisitive, physically and intellectually advanced. Her kindness and sensitivity to others and her love of animals was apparent early on. Even in preschool, she was protective of smaller classmates and her pet menagerie was ever growing.

She was in the gifted (GATE) program at La Jolla High School, received a National Merit Letter of Commendation and played the flute, piccolo, and plano. Urged by her friends and family to overcome her shyness, she played in the All City High School Honors Band, studied flute in Prague, and became a Varsity Cheerleader.

In later years she began socializing with a drug using crowd and fiance. She got a DUI on Christmas Eve of 2005, and by 2007 was homeless and addicted to drugs and alcohol. White on the streets from 2007 to 2010 she was in the ER a couple of times, arrested for various misdemeanors, and tried at times to stop her destructive behavior, attending rehab classes without success.

Finally, in March 2012 she found the strength to quit that lifestyte, and entered Crossroade Rehab, completing the 6 month program in September 2012. She has never relapsed, and has been a very trustworthy, reliable, and happy person ever since. She not only quit drugs and sicohol, but also smoking, continuing to this day to live a positive life of daily exercise, healthy eating, plenty of sleep, and a good balance of work and play. She thoroughly enjoys and is devoted to motherhood, marriage, family, pets, friends, helping others, managing her household, and working at Santa Fe Animal Clinic.

Her strength of commitment to her goals, family and positive attitude over these past few years has remained steadfast in spite of her cancer threat, problems with her double mastectomy, her pending hysterectomy, her biological sister's stage 4 ovarian cancer, the family cars breaking at the same time, computer crashing at critical times, IVF procedures, etc. She survived living on the streets and has become an incredibly strong person, appreciative of what she has to offer others and what life has given her. She is definitely deserving of the chance to take the RVT Exams and fulfilling her goal of becoming a Certified Veterinary Technician.

I declare under penalty of perjury of the laws of the State of California and the United States Constitution that the foregoing is true and correct to the best of my knowledge. I am also willing to testify regarding the above opinions and information.

Sincerety,

Donna Buckner

Penna Buckau

To Whom it May Concern,

I have had the pleasure of knowing Jennifer Hartman for over twenty years. I know her to be a dedicated mother and wife, a hard-working student, and a responsible employee. She is committed to her life-long goal of caring for animals. In all the years I have known her, she has always demonstrated that her love for animals is only surpassed by her love for her family. Jennifer would make a wonderful veterinary technician and she has earned her right to sit for the California Registered Veterinary Technician (CRVT) Examination and the Veterinary Technician National Examination (VTNE).

Jennifer and I met in middle school and quickly became best friends. During our school years we spent a majority of our time with each other and each others families, including camping and traveling to other countries. She was always an incredibly kind and thoughtful individual. She got along well with my parents and all their adult friends on our group trips. She never spoke ill of others and was always there for me and supported me despite my eccentricities.

After high school we ended up at different universities and our lives took different paths. During those 10 or so years apart I was still in close contact with her mother and I learned of her battle with addiction. As a family doctor, I am intimately aware of the profound impact addiction has on a person. I also know that although a person is struggling with this problem it does not make them a bad person; it can happen to anyone. Jennifer battled hard for her freedom and successfully overcame her addiction. She has proven to me that she is more devoted to her sobrlety and her future than even any of my patients.

Jennifer and I have since then reignited our close friendship. Our children are close in age and love to play together and our husbands have even become friends. She has shown me over these last 5 years her dedication to her dream of working in the veterinary field. She has done very well after returning to school and she has had extensive hands-on experience working with animals. During those years she has also been able to raise an intelligent, loving toddler, plan a gorgeous wedding, and make a home for her family. Jennifer has clearly shown to me that she would make an excellent veterinary technician. I respectfully request that Jennifer Hartman to be given the opportunity to sit for the California Registered Veterinary Technician (CRVT) Examination and the Veterinary Technician National Examination (VTNE).

Please do not hesitate to contact me with any further questions or concerns.

I declare under penalty of the laws of the State of California and the United States Constitution that the foregoing is true and correct to the best of my knowledge. Further, I am willing to testify to the truth of content of this letter.

Sincerely,

Ewa Farrelly, MD

Office Address:

351 Hospital Rd. #406

Newport Beach, CA 92663

Cell: Office:

Website: http://www.formanfamilymedicine.com/

Email:

To Whom It May Concern:

This is a personal reference for Jennifer Hartman who is applying to take the CRVT and VTNE examinations in order to become a Certified Veterinary Technician. I am a retired high school science educator and department chairman, and have known Jennifer since she was adopted as a baby by Donna Buckner, my close triend since eighth grade.

Jennifer is a very intelligent and empathetic young woman who has always had a love for animals and friends who needed her help. This was exemplified in her behaviors and interactions as she grew up and as she completed high school. Following that time, she made some poor choices that resulted in minor infractions, but she has continued to be the same dear, caring soul as always.

Around five years ago, Jennifer was able to recover from her difficulties and pursue her lifelong dream of having a career helping animals. She became a very diligent college student and graduated with straight A's in the Animal Health program, impressing both teachers and colleagues alike with her strong work ethic, caring attitude, and application of knowledge. Before graduating she had two job offers and is currently very happlity working at Santa Fe Animal Clinic. Her remaining goal is to obtain Certification.

In addition to her ardent dedication to animals, Jennifer is also a very devoted wife and mother of a delightful young son. His development as a bright, precoclous young man is a testament to the devotion and training she is providing for him.

Without reservation, I recommend Jennifer for whatever endeavor she hopes to pursue. I declare under penalty of perjury of the laws of the State of California and the United States Constitution that the foregoing is true and correct to the best of my knowledge. Further, I am willing to testify to the truth of content of this letter.

Sincerely.

Priscilla Morton

muella Morton

November 27, 2016

To Whom It May Concorn

I have known Jennifer Hartman for almost 25 years. My daughter Ewa had met Jenny in the sixth grade and they quickly became best friends. Jenny and Ewa spent a lot of time together and I and my wife appreciated this friendship a lot since Jennifer was an intelligent, well-behaved, and good-natured girl. We took Jenny with us for many hiking trips in the mountains and deserts of California and Jenny's parents took our daughter for their vacations to Hawaii and Puerto Vallarta. My wife and I made friends with Jennifer's parents and the two families even went together for a few days skiing in Brian Head.

The girls' friendship continued through the high-school years and even after our daughter went to college at Berkeley she kept in close contact with Jennifer often visiting her and talking over the phone and e-mail. My wife and I also kept in touch with Jenny's parents and we went out together several times to update each other on recent events and talk about our daughters growing up.

About 10 years ago we learned from our daughter about Jenny's addiction problem and were very distressed about it: after all we considered Jenny virtually a relative of ours, a part of our family. Bwa kept updating us on Jenny's struggles and we also kept in contact with her parents. We were extremely happy when we learned four years ago that Jenny overcame the drug addiction and completely cleaned up her lifestyle. We followed the good news of her work with animals and her enrollment at San Diego Mesa College. Of course we were guests at Jenny's wedding in August of 2014 and were very happy to see the old Jenny back - a vibrant and motivated young woman dedicated to her education, job, and husband. My wife and her elderly mother came to the baby shower for Jenny's son and we have attended his birthdays.

We followed the great progress Jennifer was making with her studies and were very proud when she graduated this May from the Animal Health Technology Program at San Diego Mesa College, with all A's and as a member of Phi Theta Kappa Honor Society. We see Jenny regularly these days and very much enjoy her company. Jennifer is a fantastic mother to her son, caring and dedicated. When we talk with her about her job at the Santa Fe Animal Clinic we are impressed with her enthusiasm about working with animals.

Jennifer showed great strength of character overcoming her addiction and became an exemplary mother and wife, a model employee and a good citizen. Her commitment to further education in the field of veterinary science is strong and sincere. I am proad of Jenny and prize her friendship; I request that she be allowed the opportunity to sit for the California and national veterinary examinations.

I declare under penalty of perjury of the laws of the State of California and the United States Constitution that the foregoing is true and correct to the best of my knowledge. Further, I am willing to testify to the truth of content of this letter.

Sincerely,

Lukasz Pruski, PhD Professor of Mathematics University of San Diego

Alcala Park, San Diego, CA 92110

Exhibit. C. "Employment."

From: Jenniter Buckner - Subject: Fw: RVT
Date: February 24, 2015 4:14:25 AM PST
To: Donna Buckner - Repty-To: Jenniter Suckner - Suckne



Forwarded Message
Froms milton goo of
Tor Jacobier Bucken
Sent Monday, February 23, 2016 8:42 PM
Subject: RVT

Dear Jennifer,

Hope you and your family are all well. Just dropping a line to let you know I am looking forward to having you apply for position as RVT here and the hours can be family-flexible. I contacted Dr. Fischer quite some time ago but never heard back about the out of class work experience. I guess she already has her regular places. We have a great staff now but you would make it even greater.

Regards and hope you are studying hard, (I know you can do it.)

Dr. Gee

Exhibit. D. "Employment Evaluation."

PERFORMANCE EVALUATION

EMPLOYEE: Jennier Har	tman	DATE: 1-5-17
SUPERVISOR: Del Allory	4	•
This evaluation is to be completed by the supervisor & discussed with the employee. This evaluation must be signed & dated after it's completed. Please use the back of the sheet for additional space, if needed.		
Relations with co-workers Outstanding Above Average Average Below Average Poor	Outstanding Above Average Average Below Average Poor	Outstanding Above Average Average Below Average Poor
Dependability Outstanding Above Average Average Below Average Poor	Ability to Learn Outstanding Above Average Average Below Average Poor	Outstanding Above Average Average Below Average Poor
Overall Outstanding Above Average Average Below Average Poor Performance: 5 4 3 2 1 Comments: How well did the employee assist your organization? Although with Irac Kirno Inventor & Controlled of the Controll		
What skills and abilities did the employee demons	strate? What skills need Ned Owners Force our some Rafe P	development?
Additional Comments:	of our of	earl 5
Employee Signature: Supervisor Signature:		Date: 1/10/17 Date: 1/10/17

SUPERVISING TECHNICIAN

Exhibit. E. "Rehabilitation."



- 3594 Fourth Avenue
- San Diego, CA 92103
- · Tel 619.296.1151
- · Fax 619.296.6218
- www.crossroads4recovery.org Partially funded by the County of San Diego

November 10, 2016

To Whom It May Concern:

This letter is to verify that Jennifer Buckner was a resident in our program from March 29, 2012 to September 30, 2012. Jennifer completed her 6 month commitment. The Crossroads Foundation is a highly structured, long-term residential recovery program for chemically addicted women and has been serving the community of San Diego since Dec. 1957. We require a six month commitment.

While in residency at Crossroads, Jennifer was an active participant in the house activities and was required to attend all weekly groups and meetings which include:

- 4 or more AA/NA meetings per week
- Recovery Planning
- Step Study
- Alcohol and Drug Awareness groups
- Relapse Prevention
- Morning/Noon/Evening Meditations
- Nutritional Education
- H.I.V. Education and testing
- Domestic Violence
- Anger Management

vana Kendrick

Should you need more information regarding Jennifer Buckner please feel free to call this office.

Sincerely,

Diana Kendrick

Program Coordinator

Exhibit. F. "Education."

San Airna Airsa Callege

In recognition of successful completion of the prescribed course of study the Board of Trustees hereby confers upon

Jennifer Kelly Hartman

the degree of

Associate of Science Animal Health Technology

Siven this month of May, two thousand and sixteen.

Chanceller of the

San Diego Community College District

Marie Kith Sensu

Woodland of the

Board of Trusten



This is to Certify That Hennifer Hartman

has complied with all the requirements for, and has been inducted into

Phi Theta Kappa

Morror Society

In witness of which we have caused the great seal of this Society to be hereto affixed and inscribed our signatures.

Elizabeth Hunnaberg

Beta Beta Hpsilon

միսրյու

September 30, 2015

Onte

NATIONAL MERIT SCHOLARSHIP PROGRAM



This

Letter of Commendation

is awarded to

Jennifer Buckner

for outstanding performance on the Preliminary SAT/National Merit Scholarship Qualifying Test in 1998

M. Chizaket Jacka President National Merit Scholarship Congression Exhibit. G. "Curriculum Vita of Jennifer Hartman."

JENNIFER BUCKNER

Address:
Phone:
Email:

OBJECTIVE

To obtain Veterinary Technician Certification

EDUCATION

San Diago Mosa College Grad (5/2016) AS Degree/Animai Health Program San Diago State University (2000-2001)
La Jolia High School Grad (6/2000)

WORK HISTORY

Santa Fe Animal Clinic. Cardiff (05/16 to Present) \$15/hr

Veterinary Surgery Technician: Admit patients, take history and vitals, assess for emergencies. Under Doctor supervision prepare patients for surgery, administering pre-medication drugs, inducing and monitoring anesthesia, intubating and placing iV catheters. Read and run fecal tests, urinalyses, and blood work. Trim nails, express anal sacs, clean wounds, apply laser treatments, administer vaccinations and medications, fill prescriptions. Discharge patients with instructions and medications. Make phone calls every day to follow up on previous patients. Receptionist duties as needed, answering the phone, making appointments, and cashing out clients. Kennel work when needed, closing the back, cleaning, preparing surgery packs, vacuuming, mopping and taking out the trash.

Self Employed (2006-2011) Paid per tasks required or \$10 -\$15/hr

Gardener: cleaned, organized, weeded, planted, mowed yards, painted misc. structures Recycler: Collected recyclable plastic/glass/metal items and redeemed at recycle centers

Santa Fe Animal Clinic, Cardiff (07/02 thru 04/06) \$10/hr

Veterinary Assistant/Reception let: Recorded patient histories, helped with exams, restrained animals, gave SQ/IV/IM injections, filled prescriptions, intubated and prepped patients for surgery, monitored anesthesia, administered medications, processed lab work, billed customers, answered phones, made appointments, cleaned/polished teeth, trimmed nails, bathed/groomed/walked/fed patients, cleaned kennels and performed various janitorial tasks.

Pemicano's Family Restaurant. PB (05/01 thru 05/03 and 08/05 thru 05/08) min. wage Hostess/Waitress: Handled take-out orders, greeted, seated, assisted, billed customers

San Diego County Department of Public Works (04-01 thru 03-02) \$10/hr Student Worker: assisted with computer tasks, secretarial/cierical work, errands

Wesley Palms Retirement Homes, PB (06-00 thru 08-00) min.wage Summer Gardener: mowed lawns, planted, weeded

SPECIAL RECOGNITION AND ACHIEVEMENTS

Phi Theta Kappa Honor Society
National Merit Scholarship Program Letter of Commendation
All City High School Honors Band
SDSU Marching Band
Chosen to study overseas with the Prague Symphony's 1st Chair Flautist
Varsity Cheerteader

Ex. H. "Letters of Professional Recommendation."

April 22, 2021

To whom it may concern,

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

I strongly recommend early termination of Jennifer Hartman's probation. She is an exemplary technician and was a pleasure to work with during my tenure at Coastview Animal Hospital. She is a reliable and positive team member that leads the surgery team with grace under pressure. Oftentimes I collaborated with Jennifer about medicine cases and valued her experience and guidance.

Please feel free to contact me if you have any questions.

Warm Regards,

Dr Dore Pei



3895 Clairemont Dr. Ste 103 San Diego, CA 92117 858-914-1934

April 2, 2021

To whom it may concern,

I would like to take this opportunity to share my experiences working with Jennifer Hartman over the last several years as her teacher at Mesa College from 2015 to 2016 and as her current employer now in 2021. I feel I have a solid grasp of Jennifer's work ethic and character through my experiences with her and I would like to offer you my highest recommendation for review with the Veterinary Medical Board.

Jennifer always stood out to me as a student for her dedication to study, engagement during lectures and labs, and her willingness to help those around her. Academically she was diligent and had great attention to detail and this proved successful for her as she graduated with all A's in my classes.

After graduation, Jennifer continued to work at the clinic that she had been employed while in school. Last year I was looking for an another RVT to work with me at CoastView. I actively sought her out because of my previous positive experiences with her as a student and my belief that she was the right person for my hospital. She graciously accepted my offer and she has continued to reinforce my belief in her moral character and professional ethics. She exemplifies what a great Veterinary Technician should be through her actions. She is willing to lead, teach, and help her coworkers. Her technical skills are excellent, and she actively seeks knowledge to improve daily. She is compassionate toward the animals we treat and our clients. I could not ask for a better leader and coworker.

CoastView Veterinary is a Fear Free Certified Veterinary Hospital and my staff daily is required to do more than an average Veterinary Staff. Jennifer meticulously evaluates every animal she works with and creates an emotional medical record for all interactions in the hospital. She facilitates appointments to encompass an animal's emotional wellbeing to minimize stress and handling for exams, radiographs, blood draws, and surgical procedures. Through her evaluations, she has the power and knowledge to adjust treatment plans based on the needs of the patient. Her proactive approach to patient care is integral to ensuring an animal's emotional wellbeing is cared for in the same way their physical wellbeing is managed. Client communication is also key at CoastView, especially with curb side service. She communicates clearly and concisely to our clients the treatment plans for the medical and emotional needs of each patient. I trust her implicitly to convey the best care possible to our patients and have no reservations about her skills.

Please feel free to contact me with any questions or concerns about Jennifer. I am more than willing to discuss anything with the Board to facilitate a decision in her favor. I have worked with many RVTs in my years of practice and Jennifer ranks among the very best. Please give her the highest consideration.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Respectfully,

Laura W. Schultz, DVM

To Whom It May Concern:

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

I have known Jennifer for over 15 years. I have watched her grow in this field from an eager student cleaning kennels and exercising patients to now being an extremely competent Registered Veterinary Technician.

When Jennifer worked for me after school days and on Saturdays at Santa Fe Animal Clinic 301 Santa Fe Drive Encinitas, CA, she was a top notch employee. Jennifer took a few years after high school to discover her calling and vocational goal. Once found, she persevered in obtaining her RVT credential. I was thrilled to get her and her new skills back into my practice in 2016. I was completely satisfied with Jennifer's job performance both as a veterinary technician and she displayed excellent work habits as an employee particularly in relating to other employees. Jennifer was an exceptional assistant. The animal clinic was fortunate to have here

Signed,

Milton K Gar DVM Milton K. Gee DVM

Calif. DVM license 6584

Date: Feb 21, 2021



Veterinary Medical Board 1747 N. Market Boulevard, Suite 230 Sacramento, California 95834-2987 (916) 557-1208 BreEZe@dca.ca.gov

I have had the pleasure of working with Jennifer Hartman at CoastView Veterinary Hospital since May 2020 as a peer, and more recently as her Shift Supervisor. Jennifer is employed at our hospital as a Registered Veterinary Technician. Her responsibilities include all duties as described in the Veterinary Technician Job Description. We work together in the following settings: outpatient appointments, staff training, surgical monitoring, and anesthetic dental prophylaxis.

Jennifer has demonstrated exceptional skills as a Registered Veterinary Technician and Staff Leader. Coastview Veterinary Hospital is a Fear Free Certified Practice and it is evident that Jennifer has embraced this philosophy. She treats all of her patients with kindness and compassion, always prioritizing their physical and emotional well-being. She is proficient in venipuncture in both cats and dogs, making her an asset for emergency care, surgical preparation, and for fearful patients requiring blood work. She has expressed that she is passionate about oral health and has taken ownership of our dental equipment and protocols. She readily takes initiative to learn and perfect her skills in dental radiology and extractions. I trust her implicitly to make the best decisions for our patients and clients.

When I am unavailable for the staff, I whole-heartedly entrust Jennifer to lead by example. She communicates clearly and effectively with her colleagues. It is evident that the staff respect her and value her expertise. It was two months ago that Coastview set a goal to become more proficient at in house urinalysis. Jennifer created an illustrated, descriptive protocol to guide the staff. Her clear and concise training has built confidence in the staff around this important diagnostic tool.

Jennifer is an asset to the field of veterinary medicine. I am truly grateful for her at Coastview Veterinary Hospital. Jennifer continually demonstrates professionalism in the workplace. I support the renewal of her Registered Veterinary Technician License without restrictions. If additional information is needed to solidify this decision please feel free to contact me. Please see my information below. I thank you for your time and consideration.

Leanne Schmitt BS, RVT, KPA-CTP

reanne Betholumit

¹ See attached document - Job Description - Veterinary Technician.

- JOB DESCRIPTION -

VETERINARY TECHNICIAN

INTRODUCTION

Veterinary Technicians are under the direct guidance and supervision of the doctor(s). Incumbents of this position are required to assist the practitioners to the fullest possible extent, to help improve the quality of care given to the patients of Coastal Veterinary Hospital and to aid the practitioners in achieving greater efficiency by relieving them of technical work and administrative detail. In addition to the doctor(s), veterinary technicians report directly to the Practice Manager or Technician Team Leader.

MAJOR DUTIES

- Perform the Veterinary Assistant responsibilities
- Assist and follow directions of managers, technicians, and doctors.
- Demonstrate warmth, courtesy and professionalism in all interactions with clients.
- Restrain patients in a safe, efficient and compassionate manner during examinations and procedures.
- Exercise compassion and care in all interactions with patients. Know how to properly handle difficult or contentious patients or seek help from the Practice Manager if needed.
- Review medical records and notes made by the admitting receptionist in order to discern the nature of the visit and any tests or procedures that may be needed.
- Discuss with the client the reason for the visit, any symptoms or problems being experienced, and any procedures that may need to be done (i.e. vaccinations, fecal or heartworm tests, etc). Utilize a pre-exam checklist to ensure that all medical needs are covered.
- Ensure all procedures rendered during the visit are documented for proper billing. Ensure that all vaccinations, procedures, notes, etc have been documented in the medical record.
- Educate clients regarding preventive medicine and vaccination requirements. Recommend laboratory procedures, such as pre-anesthetic profiles, fecal examinations, urinalysis, heartworm and FeLV testing, etc.
- Never make diagnoses or refuse service.
- Document the use or dispensing of controlled drugs on hospital logs anytime a controlled drug is used.
- Ensure that medications are added to the patient's record and appropriately charged to the client.
- Follow OSHA guidelines concerning safety and handling of hazardous materials.
- Follow established hospital safety guidelines regarding radiographs, controlled drugs, animal handling, etc.
- Exercise knowledge of the hospital's programs, products and services.
- Maintain state-required continuing education requirements.
- Adhere to all hospital policies and standards regarding uniforms, grooming, smoking, personal calls, etc. as stated in the hospital procedures manual.

- Serve as a representative of the hospital, displaying courtesy, tact, consideration, and a
 positive attitude in all interactions with clients, patients and other members of the hospital
 staff.
- Adhere to the posted work schedule. Arrive for work promptly and be ready to begin
 working at the start time. Follow hospital policies for reporting lateness or absences.
- Utilize the time clock on eVet to clock in and out at the beginning and end of each day and during breaks.
- Demonstrate initiative and teamwork in everyday duties by seeking other work to do during slack times, assisting other employees within the practice, and filling in for other employees as needed.
- Organize work area and exercise time management skills to maximize personal efficiency within the practice. Prioritize tasks and handle multiple tasks in a calm, organized manner.
- Prepare for office hours by stocking drawers in exam rooms and treatment area, drawing up vaccines, setting up syringes and assuring that drugs and equipment are ready for use.
 Provide restraint of pets for examination and treatment by the veterinarian. Prepare medications (both injections and dispensed medications) for outpatient, hospitalization and surgical cases.
- Ensure a smooth and timely flow of outpatient appointments from the check-in to the discharge.
- Help doctors administer anesthetics; prepare patients for surgery; monitor patients during surgery and recovery; assist in surgery; administer fluids; perform support therapy to patients in surgery and post-op; remove and ready next patient.
- Properly clean, pack and autoclave all surgical materials after they are used. Keep the operating room properly stocked and prepared for surgery.
- Help the doctor treat patients; assist in medical or surgical procedures such as irrigating wounds, medication, cleansing wounds, and bandaging. Perform the full range of "tableside" assistance to the practitioners.
- Perform clinical laboratory procedures such as fecal flotation exams, heartworm
 examinations, skin scrapings, urinalysis, fungal cultures and draw blood for laboratory
 analysis. Prepare samples for shipment to laboratory and prepare laboratory requisition
 forms. Perform other in-house tests such as parvo virus tests and immunoglobin transfer tests
 and feline leukemia virus tests. Maintain file of lab test results and ensure patient records
 have test results recorded in them.
- Recognize basic normal and abnormal values including heart rate, respiratory rate / effort, temperature, and Blood glucose values.
- Be able to interpret basic parameters for ECG, Blood Pressure, pulse oximeter, and capnograph.
- Be able to perform endotracheal intubation.
- Be able to recognize patients needing treatment for pain.
- Be able to recognize signs of respiratory distress / failure.
- Be able to place and care for IV catheters (peripheral and jugular).
- Be able to care for urinary catheters.
- Perform cystocentesis

- Only Licensed Technicians need to be able to splint, cast, perform dental extractions, induce anesthesia, and suture.
- Take and process all radiographs. Properly file or store radiographs after doctor has reviewed and interpreted them so that they are properly filed or stored and easy to locate in the future.
- Perform in-clinic procedures such as dewormings, record patient weights and temperatures, record observations on patient status such as nature and amount of vomitus, bowel movements, and urination. These procedures may include, but will not be limited to performing ear flushes and plucks, enemas and dental prophies for dogs and cats. Monitor vital signs on all patients; including any large animals the practice may treat (e.g. horses). Aid in the restraint and treatment of these patients as needed.
- Ensuring that all patients are clean, comfortable and well kept is the responsibility of the entire healthcare team, especially the technical departments.
- Admit and discharge patients on the doctor's orders, being especially careful to ensure that patients being discharged are well-groomed and in a medically appropriate state. Answer client questions one-on-one on various aspects of animal care up to, but not including, controversial items and/or those best left to the veterinarians. Pass on information/advice from the practitioners; explain dosage/purpose of medications; reinforce through discussion the proper care and procedures that should be followed at home. Inform client when they should return for the patient's medical progress examination.
- Complete accurate estimates and convey information to owners.
- Communicate with clients regarding the medical status of their pet. Provide accurate information to clients concerning fees, hospital policies, etc.
- Conduct medical call backs with clients concerning certain patients; recommend additional visit if patient's progress does not appear satisfactory.
- Assist the receptionist when necessary and assume their duties during one's absence if and when needed.
- Maintain an appropriate inventory of all supplies as dictated by the inventory control system. Inform appropriate member of management as needed about items that need to be ordered. Unpack boxes of medical supplies, mark prices, check expiration dates, rotate stock and store. Make sure all products and literature are identified with labels. Keep abreast of over-the-counter products and their usage such as flea control and skin products, vitamins, and pet foods. Also understand usage and recommendations for such prescription drugs as heartworm preventative and prescription flea control products.
- Perform dental cleaning and procedures with the assistance of the veterinarian. Educate owners about the importance of dentistry in practice.
- During puppy and kitten visits, thoroughly discuss animal care with owners to ensure a healthy life for the animal. Encourage preventative care for all animals.
- Assist in training other staff members under the direction of the managers.
- Maintain proper handling of hazardous materials and infectious waste.
- Be able to work with other team members and consistently treat all clients and co-workers with courtesy and professionalism.
- Always respect patient / client confidentiality.
- Complete training and continuing education assignments on schedule.
- Attend staff meetings

• The above is a partial list of job responsibilities. In addition, you may be asked to perform other tasks.

SKILL AND KNOWLEDGE

- Knowledge of the procedures used for receiving, treating, and scheduling patients, for ordering medical supplies, and requesting laboratory tests.
- Knowledge of the use, care, and storage of veterinary instruments, materials, and equipment.
- Knowledge of sterilization techniques to sterilize various instruments and materials.
- Knowledge of the instruments, materials, and standardized procedures used in the full variety of treatments to make preparations and provide "tableside" assistance.

PHYSICAL EFFORT

The physical demands described here are representative of those that must be met by an employee to successfully perform the primary functions of this job. While performing the duties of this job, the employee is frequently required to bend, stand, stoop, walk, sit, talk, and listen; may be required to walk or stand for long periods of time; will use hands to manipulate, handle, or feel; will reach with hands and arms. The employee is often required to lift and carry animals weighing fifty pounds or more; handle dogs weighing up to 100 lbs.

WORK ENVIRONMENT

While performing the duties of this job, the employee is exposed to hazards associated with aggressive patients; hazards associated with infected animals and controlled substances; exposure to unpleasant odors and noises; exposure to bites, scratches and animal wastes; possible exposure to contagious diseases.

EXHIBIT 5



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS • VETERINARY MEDICAL BOARD

1747 North Market Blvd., Suite 230, Sacramento, CA 95834-2978

P (916) 515-5220 | Toll-Free (866) 229-0170 | www.vmb.ca.gov



PETITION FOR MODIFICATION OF PENALTY

PROBATION COMPLIANCE STATUS REPORT

IROD	2111011 00111	LEGICESTIC	100 KEI OKI
PETITIONER:	Jennifer Hart	man RVT12538	
TYPE OF PETITION:	Termination of Probation		
CASE NUMBER:	46020170002	277	
CONDITIONS AND STATU	S:		
Obey All Laws		: In compliance.	
Quarterly Reports & Interviews		: In compliance.	
Cooperation w/ Probation Surveillance		: In compliance.	
No Preceptorships		: In compliance.	
Notice to Employers		: In compliance.	
Notice to Employees		: In compliance.	
Supervised Practice		: In compliance.	
No Ownership		: In compliance	
No Management or Administration		: In compliance.	
Tolling		: Not applicable.	
Violation of Probation		: In compliance.	
Submit to Drug Testing		: In compliance.	
Abstain from Controlled Substances		: In compliance.	
Abstain from Alcohol	Use	: In compliance	
This status report is based	d on all available info	ormation in the file.	
16	()		2/15/2022
Submitted by:			Date

Jeffrey Weiler, Probation Monitor

Exhibit 5 - 001

EXHIBIT 6

BEFORE THE VETERINARY MEDICAL BOARD DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Statement of Issues Against:

JENNIFER KELLY HARTMAN 11008 Avenida Playa Veracruz San Diego, CA 92124-4112

Registered Veterinary Technician Applicant

Respondent.

Case No. 4602017000277 OAH No. 2017011036

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the Veterinary Medical Board, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective on

y 23, 2017

It is so ORDERED

FOR THE VETERINARY MEDICAL BOARD DEPARTMENT OF CONSUMER AFFAIRS

XAVIER BECERRA Attorney General of California GREGORY J. SALUTE Supervising Deputy Attorney General LAURO A. PAREDES Deputy Attorney General State Bar No. 254663 600 West Broadway, Suite 1800 San Diego, CA 92101 P.O. Box 85266 San Diego, CA 92186-5266 Telephone: (619) 738-9439 Facsimile: (619) 645-2061 Attorneys for Complainant 8 BEFORE THE VETERINARY MEDICAL BOARD 9 DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA 10 11 12 In the Matter of the Statement of Issues Case No. 4602017000277 Against: 13 OAH No. 2017011036 JENNIFER KELLY HARTMAN 14 11008 Avenida Playa Veracruz STIPULATED SETTLEMENT AND San Diego, CA 92124-4112 DISCIPLINARY ORDER 15 Registered Veterinary Technician 16 Applicant. Respondent. 17 -18 19 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-20 entitled proceedings that the following matters are true: 21 **PARTIES** 22 Annemarie Del Mugnaio (Complainant) is the Executive Officer of the Veterinary 23 Medical Board (Board). She brought this action solely in her official capacity and is represented in this matter by Xavier Becerra, Attorney General of the State of California, by Lauro A. 25 Paredes, Deputy Attorney General. 26 Respondent Jennifer Kelly Hartman (Respondent) is represented in this proceeding by 27 attorney Kevin C. Murphy, whose address is: 600 B Street, Suite 1420 San Diego, CA 92101. 28

3. On or about June 7, 2016, Respondent filed an application dated June 7, 2016, with the Board to obtain a Registered Veterinary Technician Registration.

JURISDICTION

- 4. Statement of Issues No. 4602017000277 was filed before the Board, and is currently pending against Respondent. The Statement of Issues and all other statutorily required documents were properly served on Respondent on December 15, 2016.
- 5. A copy of Statement of Issues No. 4602017000277 is attached as exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS

- 6. Respondent has carefully read, fully discussed with counsel, and understands the charges and allegations in Statement of Issues No. 4602017000277. Respondent has also carefully read, fully discussed with counsel, and understands the effects of this Stipulated Settlement and Disciplinary Order.
- 7. Respondent is fully aware of her legal rights in this matter, including the right to a hearing on the charges and allegations in the Statement of Issues; the right to confront and cross-examine the witnesses against her; the right to present evidence and to testify on her own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 8. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 9. Respondent admits the truth of each and every charge and allegation in Statement of Issues No. 4602017000277.
- 10. Respondent agrees that her application for a Registered Veterinary Technician Registration is subject to denial and she agrees to be bound by the Board's probationary terms as set forth in the Disciplinary Order below.

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- Respondent understands and agrees that counsel for Complainant and the staff of the Veterinary Medical Board may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent or her counsel. By signing the stipulation, Respondent understands and agrees that she may not withdraw her agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 12. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order, including PDF and facsimile signatures thereto, shall have the same force and effect as the originals.
- 13. This Stipulated Settlement and Disciplinary Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.
- 14. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

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IT IS HEREBY ORDERED that upon satisfaction of all statutory and regulatory requirements of registration, Respondent Jennifer Kelly Hartman shall be issued a Registered Veterinary Technician Registration. Such registration will then be immediately revoked. The revocation will be stayed and the Respondent placed on five (5) years probation on the following terms and conditions.

DISCIPLINARY ORDER

1. Obey All Laws.

Respondent shall obey all federal and state laws and regulations substantially related to the practice of veterinary medicine. Further, within thirty (30) days of any arrest or conviction.

Respondent shall report to the Board and provide proof of compliance with the terms and conditions of the court order including, but not limited to, probation and restitution requirements.

2. Quarterly Reports and Interviews

Respondent shall report quarterly to the Board or its designee, under penalty of perjury, on forms provided by the Board, stating whether there has been compliance with all terms and conditions of probation. In addition, the Board at its discretion may request additional in-person reports of the probationary terms and conditions. If the final written quarterly report is not made as directed, the period of probation shall be extended until such time as the final report is received by the Board. Respondent shall make available all patient records, hospital records, books, logs, and other documents to the Board, upon request.

3. Cooperation with Probation Surveillance

Respondent shall comply with the Board's probation surveillance program. All costs for probation monitoring and/or mandatory premises inspections shall be borne by Respondent. Probation monitoring costs are set at a rate of \$100 per month for the duration of the probation. Respondent shall notify the Board of any change of name or address or address of record within thirty (30) days of the change. Respondent shall notify the Board immediately in writing if Respondent leaves California to reside or practice in another state. Respondent shall notify the Board immediately upon return to California.

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4. No Preceptorships or Supervision of Interns

Respondent shall not supervise a registered intern and shall not perform any of the duties of a preceptor.

5. Notice to Employers

Respondent shall notify all present and prospective employers of the decision in this case and the terms, conditions, and restrictions imposed on Respondent by the decision in this case. Within thirty (30) days of the effective date of this decision and within fifteen (15) days of Respondent undertaking new employment, Respondent shall cause his or her employer to report to the Board in writing, acknowledging the employer has read the Statement of Issues and decision in this case and understands Respondent's terms and conditions of probation. Relief veterinarians shall notify employers immediately.

6. Notice to Employees

Respondent shall, upon or before the effective date of this decision, post or circulate a notice which actually recites the offenses for which Respondent has been disciplined and the terms and conditions of probation, to all employees, and to any preceptor, intern or extern involved in his or her veterinary practice. Within fifteen (15) days of the effective date of this decision, Respondent shall cause his/her employees to report to the Board in writing, acknowledging the employees have read the Statement of Issues n and decision in the case and understand Respondent's terms and conditions of probation.

7. Owners and Officers (Corporations or Partnerships): Knowledge of the Law

Respondent shall provide, within thirty (30) days after the effective date of the decision, signed and dated statements from the owners, officers, or any owner or holder of ten percent (10%) or more of the interest in Respondent or Respondent's stock, stating said individuals have read and are familiar with federal and state laws and regulations governing the practice of veterinary medicine.

8. Tolling of Probation

If Respondent resides out of state upon or after effective date of the decision, he or she must comply with the following conditions only: quarterly reports and interviews, tolling of probation,

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continuing education and cost recovery. If Respondent returns to California he or she must comply or be subject to all probationary conditions for the period of probation.

Respondent, during probation, shall engage in the practice of veterinary medicine in California for a minimum of 24 hours per week for six (6) consecutive months or as determined by the Board. Should Respondent fail to engage in the practice of veterinary medicine in California as set forth above, the time outside of the practice shall not apply to reduction of the probationary terms.

9. Violation of Probation

If Respondent violates probation in any respect, the Board, after giving Respondent notice and the opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. If an accusation or petition to revoke probation is filed against Respondent during probation, or if the Attorney General's office has been requested to prepare any disciplinary action against Respondent's license, the Board shall have continuing jurisdiction until the matter is final, and the period of probation shall be extended until the matter is final.

10. Completion of Probation

All costs for probation monitoring and/or mandatory premises inspections shall be borne by Respondent. Failure to pay all costs due shall result in an extension of probation until the matter is resolved and costs paid. Upon successful completion of probation and all payment of all fees due, Respondent's license will be fully restored.

11. Supervised Practice

Respondent shall practice only under the supervision of a veterinarian approved by the Board. The supervision directed may be continuous supervision, substantial supervision, partial supervision, or supervision by daily review, as deemed necessary by the Board. All costs involved with practice supervision shall be borne by Respondent.

Each supervisor shall have been licensed in California for at lease five (5) years and not have ever been subject to any disciplinary action by the Board. The supervisor shall be independent, with no prior business or personal relationship with Respondent and the supervisor shall not be in a familial relationship with or be an employee, partner, or associate of Respondent.

Within thirty (30) days of the effective date of the decision, Respondent shall have her supervisor submit a report to the Board in writing stating the supervisor has read the decision in case number 4602017000277. Should Respondent change employment, Respondent shall have her new supervisor, within fifteen (15) days after employment commences, submit a report to the Board in writing stating the supervisor has read the decision in case number 4602017000277.

Respondent's supervisor shall, on a basis to be determined by the Board, review and evaluate all or a designated portion of patient records of those patients for whom Respondent provides treatment or consultation during the period of supervised practice. The supervisor shall review these records to assess 1) the medical necessity and appropriateness of Respondent's treatment; 2) Respondent's compliance with community standards of practice in the diagnosis and treatment of animal patients;

- 3) Respondent's maintenance of necessary and appropriate treatment;
- 4) Respondent's maintenance of necessary and appropriate records and chart entries; and
- 5) Respondent's compliance with existing statutes and regulations governing the practice of veterinary medicine.

Respondent's supervisor shall file monthly reports with the Board. These reports shall be in a form designated by the Board and shall include a narrative section where the supervisor provides his or her conclusions and opinions concerning the issues described above and the basis for his or her conclusions and opinions. Additionally, the supervisor shall maintain and submit with his or her monthly reports a log designating the patient charts reviewed, the date(s) of service reviewed, and the date upon which the review occurred. If the supervisor terminates or is otherwise no longer available, Respondent shall not practice until a new supervisor has been approved by the Board.

If respondent is an employee rather a veterinary hospital owner, the supervisor shall additionally notify the Board of the dates and locations of all employment of respondent, during each month covered by his/her report.

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12. No Ownership

Respondent shall not have any legal or beneficial interest in any business, firm, partnership, or corporation currently or hereinafter licensed or registered by the Board and shall not own any veterinary hospital.

13. No Management or Administration:

Respondent shall not manage or be the administrator of any veterinary hospital.

14. Submit to Drug Testing

Respondent shall immediately submit to drug testing, at Respondent's cost, upon request by the Board or its designee. There will be no confidentiality in test results; positive test results will be immediately reported to the Board and to Respondent's current employer.

15. Abstain from Controlled Substances

Respondent shall completely abstain from the personal use or possession of controlled substances, as defined in the California Uniform Controlled Substances Act, and dangerous drugs as defined in Section 4211 of the Business and Professions Code, except when lawfully prescribed by a licensed practitioner for a bona fide illness. Respondent shall submit to random drug testing during the period of probation.

16. Abstention from Alcohol Use

Respondent shall abstain completely from the use of alcoholic beverages.

ACCEPTANCE

I have carefully read the above Stipulated Settlement and Disciplinary Order and have fully discussed it with my attorney, Kevin C. Murphy. I understand the stipulation and the effect it will have on my Registered Veterinary Technician Registration. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Veterinary Medical Board.

DATED: 3/29/17

JENNIVER KELLY HARTMAN Respondent

STIPULATED SETTLEMENT (4602017000277)

1	I have read and fully discussed with Respondent Jennifer Kelly Hartman the terms and			
2	conditions and other matters contained in the above Stipulated Settlement and Disciplinary Order.			
3	I approve its form and content.			
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5	DATED: 3/29/17			
6	KEVIN C. MURPHY Attorney for Respondent			
7	ENDORSEMENT			
8				
9	The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully			
10.	submitted for consideration by the Veterinary Medical Board.			
11				
12	Dated: Respectfully submitted,			
13	S/29/17 XAVIER BECERRA Attorney General of California			
14	GREGORY J. SALUTE Superv <u>isi</u> ng Depu ty-Att grney General			
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í7	LAURO A. PAREDES Deputy Attorney General			
18	Attorneys for Complainant			
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1	KAMALA D. HARRIS
2	Attorney General of California LINDA K, SCHNEIDER
. 3	Senior Assistant Attorney General ANTOINETTE B. CINCOTTA
4	Supervising Deputy Attorney General State Bar No. 120482
5	600 West Broadway, Suite 1800 San Diego, CA 92101
6	P.O. Box 85266 San Diego, CA 92186-5266
7	Telephone: (619) 738-9457 Facsimile: (619) 645-2061
8	Attorneys for Complainant
9	BEFORE THE VETERINARY MEDICAL BOARD
	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA
10	BIAILS OF GLOCAL CANADA
11	In the Matter of the Statement of Issues Case No. 4602017000277
12	Against:
13	JENNIFER KELLY HARTMAN 'STATEMENT OF ISSUES
14	Registered Veterinary Technician Applicant
15	Respondent.
16	
17	Complainant alleges:
18	PARTIES
19	1. Annemarie Del Mugnaio (Complainant) brings this Statement of Issues solely in her
20	official capacity as the Executive Officer of the Veterinary Medical Board (Board), Department of
21	Consumer Affairs.
22	2. On or about June 7, 2016, the Board received an electronic application for a
23	Veterinary Technician Registration from Jennifer Kelly Hartman (Respondent). On or about June
24	7, 2016, Jennifer Kelly Hartman certified under penalty of perjury to the truthfulness of all
25	statements, answers, and representations in the application. The Board denied the application on
26	September 21, 2016.
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3. This Statement of Issues is brought before the Board under the authority of the following laws. All section references are to the Business and Professions Code (Code) unless otherwise indicated.

4. Section 4845.5 of the Code provides, in pertinent part, that the Board may deny a registration to an applicant on any of the grounds specified in Section 480 of the Code.

STATUTORY PROVISIONS

- 5. Section 475 of the Code states:
- (a) Notwithstanding any other provisions of this code, the provisions of this division shall govern the denial of licenses on the grounds of:
- (1) Knowingly making a false statement of material fact, or knowingly omitting to state a material fact, in an application for a license.
 - (2) Conviction of a crime.
- (3) Commission of any act involving dishonesty, fraud or deceit with the intent to substantially benefit himself or another, or substantially injure another.
- (4) Commission of any act which, if done by a licentiate of the business or profession in question, would be grounds for suspension or revocation of license.
- (b) Notwithstanding any other provisions of this code, the provisions of this division shall govern the suspension and revocation of licenses on grounds specified in paragraphs (1) and (2) of subdivision (a).
- (c) A license shall not be denied, suspended, or revoked on the grounds of a lack of good moral character or any similar ground relating to an applicant's character, reputation, personality, or habits.
- 6. Section 480 of the Code states:
- (a) A board may deny a license regulated by this code on the grounds that the applicant has one of the following:
- (1) Been convicted of a crime. A conviction within the meaning of this section means a plea or verdict of guilty or a conviction following a plea of nole contendere. Any action that a board is permitted to take following the establishment of a conviction may be taken when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal, or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under the provisions of Section 1203.4, 1203.4a, or 1203.41 of the Penal Code.
- (2) Done any act involving dishonesty, fraud, or deceit with the intent to substantially benefit himself or herself or another, or substantially injure another.

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(3)(A) Done any act that if done by a licentiate of the business or profession in question, would be grounds for suspension or revocation of license.

- (3)(B) The board may deny a license pursuant to this subdivision only if the crime or act is substantially related to the qualifications, functions, or duties of the business or profession for which application is made.
- (b) Notwithstanding any other provision of this code, a person shall not be denied a license solely on the basis that he or she has been convicted of a felony if he or she has obtained a certificate of rehabilitation under Chapter 3.5 (commencing with Section 4852.01) of Title 6 of Part 3 of the Penal Code or that he or she has been convicted of a misdemeanor if he or she has met all applicable requirements of the criteria of rehabilitation developed by the board to evaluate the rehabilitation of a person when considering the denial of a license under subdivision (a) of Section 482.
- (c) Notwithstanding any other provisions of this code, a person shall not be denied a license solely on the basis of a conviction that has been dismissed pursuant to Section 1203.4, 1203.4a, or 1203.41 of the Penal Code. An applicant who has a conviction that has been dismissed pursuant to Section 1203.4, 1203.4a, or 1203.41 of the Penal Code shall provide proof of the dismissal.
- (d) A board may deny a license regulated by this code on the ground that the applicant knowingly made a false statement of fact that is required to be revealed in the application for the license.

7. Section 482 of the Code states:

Each board under the provisions of this code shall develop criteria to evaluate the rehabilitation of a person when:

- (a) Considering the denial of a license by the board under Section 480; or
- (b) Considering suspension or revocation of a license under Section 490.

Each board shall take into account all competent evidence of rehabilitation furnished by the applicant or licensee.

Section 493 of the Code states:

Notwithstanding any other provision of law, in a proceeding conducted by a board within the department pursuant to law to deny an application for a license or to suspend or revoke a license or otherwise take disciplinary action against a person who holds a license, upon the ground that the applicant or the licensee has been convicted of a crime substantially related to the qualifications, functions, and duties of the licensee in question, the record of conviction of the crime shall be conclusive evidence of the fact that the conviction occurred, but only of that fact, and the board may inquire into the circumstances surrounding the commission of the crime in order to fix the degree of discipline or to determine if the conviction is substantially related to the qualifications, functions, and duties of the licensee in question.

As used in this section, "license" includes "certificate," "permit," "authority," and "registration."

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The board may deny, revoke, or suspend a license or assess a fine as provided in Section 4875 for any of the following:

- (a) Conviction of a crime substantially related to the qualifications, functions, or duties of veterinary medicine, surgery, or dentistry, in which case the record of the conviction shall be conclusive evidence.
 - (g) Unprofessional conduct, that includes, but is not limited to, the following:
- (2)(B) The use of any of the dangerous drugs specified in Section 4211, or of alcoholic beverages to the extent, or in any manner as to be dangerous or injurious to a person licensed under this chapter [the Veterinary Medicine Practice Act], or to any other person or to the public, or to the extent that the use impairs the ability of the person so licensed to conduct with safety the practice authorized by the license.
- (2)(C) The conviction of more than one misdemeanor or any felony involving the use, consumption or self-administration of any of the substances referred to in this section or any combination thereof and the record of the conviction is conclusive evidence.

A plea or verdict of guilty or a conviction following a plea of nolo contendere is deemed to be a conviction within the meaning of this section. The board may order the license suspended or revoked or assess a fine, or may decline to issue a license, when the time for appeal has elapsed or the judgment of conviction has been affirmed on appeal or when an order granting probation is made suspending imposition of sentence, irrespective of a subsequent order under Section 1203.4 of the Penal Code allowing the person to withdraw his or her plea of guilty and to enter a plea of not guilty, or setting aside the verdict of guilty, or dismissing the accusation, information, or indictment. . .

REGULATORY PROVISIONS

10. California Code of Regulations, title 16, section 2040 states:

For the purposes of denial, suspension, or revocation of a license pursuant to Division 1.5 (commencing with Section 475) of the code, a crime or act shall be considered to be substantially related to the qualifications, functions or duties of a person holding a license under Chapter 11 of Division 2 of the code if to a substantial degree it evidences present or potential unfitness of a person holding a license to perform the functions authorized by his or her license in a manner consistent with the public health, safety or welfare. Such crimes or acts shall include but not be limited to those involving the following:

- (a) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violation of, or conspiring to violate any provision or term of Chapter 11, Division 2 of the code.
 - (b) Conviction of a crime involving fiscal dishonesty.

- 11. California Code of Regulations, title 16, section 2041 states:
- (a) When considering the denial of a license under Section 480 of the code, the board, in evaluating the rehabilitation of the applicant and his or her present eligibility for a license will consider the following criteria:
- (1) The nature and severity of the act(s) or crime(s) under consideration as grounds for denial.
- (2) Evidence of any act(s) committed subsequent to the act(s) or crime(s) under consideration as grounds for denial which also could be considered as grounds for denial under Section 480 of the code.
- (3) The time that has elapsed since commission of the act(s) or crime(s) referred to in subdivision (1) or (2).
- (4) The extent to which the applicant has complied with any terms of parole, probation, restitution, or any other sanctions lawfully imposed against the applicant.
 - .(5) Evidence, if any, of rehabilitation submitted by the applicant,

FIRST CAUSE FOR DENIAL OF APPLICATION

(March 24, 2006 Criminal Conviction for DUI on December 24, 2005)

- 12. Respondent's application is subject to denial under sections 480(a)(1) and 4883(a) of the Code in that she was convicted of a crime that is substantially related to the qualifications, duties, and functions of a Registered Veterinary Technician. The circumstances are as follows:
- a. On or about March 24, 2006, in a criminal proceeding entitled *People of the State of California v. Jennifer Kelly Buckner*, in San Diego County Superior Court, case number M981699, Respondent was convicted on her plea of guilty to violating Vehicle Code section 23152(b), driving with a blood alcohol concentration (BAC) of .08 percent or more, a misdemeanor. In exchange for her plea, the court dismissed an additional count of driving under the influence of alcohol and/or drugs (Veh. Code, § 23152(a)).
- b. As a result of the conviction, Respondent was sentenced to serve 180 days in jail, stayed, pending successful completion of probation for five years. Respondent was ordered to perform four days of Public Work Service, and complete a First Conviction Program and a MADD Victim Impact Panel session. At a hearing on April 17, 2013, the court granted Respondent's Petition for Dismissal. The guilty plea was withdrawn, a plea of not guilty was entered, and the case was dismissed pursuant to Penal Code § 1203.4.

c. The circumstances that led to the conviction are that on or about the evening of December 24, 2005, the San Diego Police Department responded to a report of a vehicle collision involving Respondent. An officer interviewed Respondent who stated that she was the sole driver of an SUV that collided with another vehicle, causing major damage to both vehicles. The officer observed that Respondent's eyes appeared to be bloodshot, watery and droopy, her speech was slurred, and she had the odor of alcohol on her breath and person. Due to Respondent's condition, no field sobriety tests were performed, and she was arrested for driving under the influence. During booking, Respondent provided a blood sample for testing.

SECOND CAUSE FOR DENIAL OF APPLICATION

(October 1, 2008 Criminal Conviction for Public Intoxication on August 20, 2008)

- Respondent's application is subject to denial under sections 480(a)(1) and 4883(a) of the Code in that she was convicted of a crime that is substantially related to the qualifications, duties, and functions of a Registered Veterinary Technician. The circumstances are as follows: ...
- a. On or about October 1, 2008, in a criminal proceeding entitled *People of the State of California v. Jennifer Buckner*, in San Diego County Superior Court, case number M058846, Respondent was convicted on her plea of no contest to violating Penal Code section 647(f), drunk in public drugs, a misdemeanor. In exchange for her plea, the court dismissed the original count of being under the influence of a controlled substance (Health & Saf. Code, § 11550(a)).
- b. As a result of the conviction, Respondent was granted summary probation for three years. She was ordered to complete an outpatient substance abuse treatment program, attend 10 self-help meetings, and pay fees and fines. Respondent's probation was revoked and reinstated twice for failure to comply with its terms. At a hearing on April 17, 2013, the court granted Respondent's Petition for Dismissal. The guilty plea was withdrawn, a plea of not guilty was entered, and the case was dismissed pursuant to Penal Code § 1203.4.
- c. The circumstances that led to the conviction are that on or about 1:30 a,m. on August 20, 2008, the San Diego Police Department was conducting a patrol of a neighborhood park when they observed Respondent pushing a bicycle up a path. The officers interviewed

Respondent and learned that she was subject to a Fourth Amendment waiver, so she was asked to empty her pockets. Respondent displayed the symptoms of being under the influence of a controlled substance (bloodshot eyes, eyelid flutters, and rapid pulse), and she was arrested.

THIRD CAUSE FOR DENIAL OF APPLICATION

(Dangerous Use of a Controlled Substance & Alcohol)

14. Respondent's application is subject to denial under sections 4883(g)(2)(B) of the Code in that she used a controlled substance and alcoholic beverages to the extent, or in any manner as to be dangerous or injurious to herself and the public, as described in paragraphs 12 and 13, above.

FOURTH CAUSE FOR DENIAL OF APPLICATION

(Convictions for Alcohol and/or Drug-Related Criminal Offenses)

Respondent's application is subject to denial under sections 4883(g)(2)(C) of the Code in that she was convicted of more than one misdemeanor involving the use, consumption or self administration of a controlled substance and/or alcoholic beverages, as described in paragraphs 12 and 13, above.

FIFTH CAUSE FOR DENIAL OF APPLICATION

(June 2, 2009 Criminal Conviction for Possession of Hypodermic Syringes on April 4, 2009)

- 16. Respondent's application is subject to denial under sections 480(a)(1) and 4883(a) of the Code in that she was convicted of a crime that is substantially related to the qualifications, duties, and functions of a Registered Veterinary Technician. The circumstances are as follows:
- a. On or about June 2, 2009, in a criminal proceeding entitled *People of the State of California v. Jennifer Kelly Buckner*, in San Diego County Superior Court, case number C290078, Respondent was convicted on her plea of guilty to violating Business and Professions Code section 4140, illegal possession of a hypodermic needle, a misdemeanor.
- b. As a result of the conviction, Respondent was granted summary probation for three years. She was ordered to submit to a Fourth Amendment waiver, complete an

Repealed and added by Stats. 1996, Ch. 890, Sec. 3.

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HIV/AIDs Education Course, and pay fees and fines. At a hearing on May 6, 2013, the court granted Respondent's Petition for Dismissal. The guilty plea was withdrawn, a plea of not guilty was entered, and the case was dismissed pursuant to Penal Code § 1203.4.

c. The circumstances that led to the conviction are that on or about the evening of April 4, 2009, an officer with the La Mesa Police Department was conducting a security check of a motel when he encountered Respondent and a companion in the motel's parking lot. He confirmed that Respondent was a registered guest, and learned that she was subject to a Fourth Amendment waiver. The officer searched the motel room and found two hypodermic needles in a suitcase Respondent identified as hers. Respondent told the officer that she recently used methamphetamine. Respondent was arrested for illegal possession of hypodermic needles.

SIXTH CAUSE FOR DENIAL OF APPLICATION

(March 4, 2010 Criminal Conviction for Petty Theft on March 2, 2010)

- 17. Respondent's application is subject to denial under sections 480(a)(1) and 4883(a) of the Code in that she was convicted of a crime that is substantially related to the qualifications, duties, and functions of a Registered Veterinary Technician. The circumstances are as follows:
- a. On or about March 4, 2010, in a criminal proceeding entitled *People of the State of California v. Jennifer Kelly Buckner*, in San Diego County Superior Court, case number M102896, Respondent was convicted on her plea of guilty to violating Penal Code section 484, petty theft, a misdemeanor. In exchange for the plea, the court dismissed an additional misdemeanor count of burglary (Pen. Code, § 459).
- b. As a result of the conviction, Respondent was granted summary probation for three years, and ordered committed to the custody of the sheriff for one day. Respondent was further required to attend 10 Narcotics Anonymous meetings, pay fees and fines, and to stay away from the RiteAid store in Hillcrest. At a hearing on April 17, 2013, the court granted Respondent's Petition for Dismissal. The guilty plea was withdrawn, a plea of not guilty was entered, and the case was dismissed pursuant to Penal Code § 1203.4.

The circumstances that led to the conviction are that on or about the afternoon of March 2, 2010, the San Diego Police Department Respondent to a Rite Aid regarding a shoplifter (Respondent) detained by the store's loss prevention officer. The loss prevention officer stated that he observed Respondent enter the Rite Aid and go directly to the stationary department, where she loitered for a few minutes. She then she concealed three aerosol cans of computer duster in a large purse, and left the store without paying for the items. Respondent was intercepted outside of the store. Respondent admitted to the police officer that she stole the cans of computer duster to get high by inhaling the air.

SEVENTH CAUSE FOR DENIAL OF APPLICATION

(April.5, 2010 Criminal Conviction for Petty Theft on February 10, 2010).

- Respondent's application is subject to denial under sections 480(a)(1) and 4883(a) 18. of the Code in that she was convicted of a crime that is substantially related to the qualifications, duties, and functions of a Registered Veterinary Technician. The circumstances are as follows:
- On or about April 5, 2010, in a criminal proceeding entitled People of the. State of California v. Jennifer Kelly Buckner, in San Diego County Superior Court, case number M104771, Respondent was convicted on her plea of guilty to violating Penal Code section 484, petty theft, a misdemeanor.
- As a result of the conviction, Respondent was granted summary probation for three years. She was ordered to complete a shoplifting course, pay fees and fines, and stay away from the Von's grocery store in Pacific Beach. At a hearing on April 17, 2013, the court granted Respondent's Petition. The guilty plea was withdrawn, a plea of not guilty was entered, and the case was dismissed pursuant to Penal Code § 1203.4.

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PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Veterinary Medical Board issue a decision:

- 1. Denying the application of Jennifer Kelly Hartman for a Registered Veterinary Technician Registration;
 - 2. Taking such other and further action as deemed necessary and proper.

DATED: December 13, 2016

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Executive Officer

Veterinary Medical Board

Department of Consumer Affairs

State of California
Complainant

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