

 BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY
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 DEPARTMENT OF CONSUMER AFFAIRS
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MEMORANDUM

FROM	Timothy Rodda, Administration/Licensing Manager
то	Veterinary Medical Board (Board)
DATE	July 11, 2022

Examination Updates

International Council for Veterinary Assessment (ICVA)

On May 16, 2022 the ICVA opened its assessment grant program which will award up to three grant award opportunities for \$10,000. The purpose of the assessment grant is to validate current, discover new, implement and support best practices in assessment in veterinary medical education. This includes assessment of students, instructors, and programs. Faculty from accredited veterinary schools are encouraged to apply for educational grants focusing on student assessment and feedback. The deadline to submit a grant proposal for 2022 ends September 30, 2022. More information can be found on the ICVA Assessment Grant Program website. Deadline for the letter of intent was June 24, 2022, and invitations for the full proposal will be July 29, 2022.

On June 7, 2022 the ICVA announced Janine Hawley as their new Chief Innovation Officer. Ms. Hawley had worked on the North American Veterinary Licensing Examination (NAVLE) for over 20 years, and now she will work with the Chief Executive Officer and Chief Assessment Officer to implement board-approved strategies, policies, and operational procedures for ICVA's assessment portfolio.

Additionally, the <u>NAVLE Candidate Bulletin</u> has been released for the November-December 2022 and April 2023 testing windows. The bulletin is sent to all NAVLE candidates at the time of their application.

Examination Statistics

The North American Veterinary Licensing Examination (NAVLE) and the Veterinary Technician National Examination (VTNE) returned to their routine examination scheduling and grading. The NAVLE was offered from April 11-23, 2022. The VTNE was offered March 15 - April 15, 2022. Examination results are posted below.

	North Ame	erican Veterinary L (NAVLE	-	mination									
January - May 2021 November – December 2021 April 2022													
Candidates	Pass %	Candidates	Pass %	Candidates	Pass %								
85 55% 419 79% 92 57%													

	Vete	erinary Technician (Vl	n National Ex TNE)	amination									
June - September 2021 October - December 2021 March – April 2022													
Candidates	Pass %	Candidates	Pass %	Candidates	Pass %								
376	376 53% 381 49% 376 50%												

VTNE yearly pass rates by school, can be found <u>here on the Board's website</u>. These statistics are provided by PSI to staff, and once we receive the data, the Board's website will be updated.

Licensing Updates

BreEZe Updates (Strategic Plan Object 2.3)

Continued improvements were made to the Board's interface with the American Association of Veterinary State Boards (AAVSB) which now has a daily operation to check for scores and attach them to candidate files. This works for candidates who are actively testing for the NAVLE and have selected California as their jurisdiction to receive results. Candidates who took the NAVLE with another jurisdiction must still require a separate transmittal of their NAVLE scores to the Board.

The VACSP application process was updated to an automatic process, which will approve applications that do not have discipline attached to them from fingerprints. This process improvement will greatly reduce the processing times for those applicants as long as we have received the required fee and fingerprint clearance.

Additional improvements were made to applications regarding the criminal metrics tracking, requiring email addresses for veterinarian licensees, and outbound interface with the AAVSB to transmit enforcement and licensee status electronically.

Workforce Survey Information from HCAI for Licensees

The Department of Health Care Access and Information (HCAI), formerly known as the Office of Statewide Health Planning and Development (OSHPD), is partnering with the Department of Consumer Affairs (DCA) and the Veterinary Medical Board (Board) to collect important health workforce data. HCAI is the leader in collecting data and disseminating information about California's healthcare infrastructure. HCAI promotes an equitably distributed health workforce and publishes valuable information about healthcare outcomes.

With the passage of <u>Assembly Bill 133 (Chapter 143, Statutes of 2021)</u>, HCAI is launching the <u>California Health Workforce Research Data Center (Center)</u>. The Center will serve as the state's central repository for health workforce data, and will collect, analyze, and distribute information on educational and employment trends for healthcare occupations in the state. An annual report will be produced discussing:

- Supply and demand of the health workforce
- Geographical distribution of the health workforce
- Diversity of the health workforce, by specialty (including, but not limited to, data on race, ethnicity, and languages spoken)
- Current and forecasted demand for healthcare workers, by specialty
- Educational capacity to produce trained, certified, and licensed healthcare workers, by specialty and by geographical distribution

HCAI, in partnership with the Board and DCA, has developed a workforce survey for licensees to complete during their electronic licensure renewal process. HCAI and the Board are asking for your help with this important data collection effort, by completing this survey at time of licensure renewal. This data will help shape the future of health workforce policy in California. The workforce survey became available on July 1, 2022. HCAI plans to present data and findings from the Center at future Board meetings, social media posts, and other outlets.

Upcoming BreEZe Improvements

Board staff continue to work with OIS to plan and prioritize improvements in BreEZe. Upcoming scheduled improvements to BreEZe include primarily DCA global changes.

The Board specific BreEZe changes include internal updates to clarify enforcement codes for staff. This will remove redundant codes and add additional codes to enforcement activities to identify areas of violation more clearly. This improvement will assist current and new staff when selecting violation codes for individual cases.

Performance Measures

Applications

Board applications increased from the prior quarter, with 21% more veterinary premises applications and 16% more VACSP applications; however, the Board received 9% fewer veterinarian applications and 13% fewer RVT applications compared to last quarter. The Board received 15 university license applications, down from 18 last quarter. The Board received fewer applications this quarter, primarily due to many applicants waiting until AB 1535 was implemented and there were more applications received in the first quarter than typically received. Similarly, RVTs increased their applications in the first quarter, likely coinciding with the reduction in fees for applications. Compared to the same quarter last year, the Board received 3% more applications and issued 19% more licenses and permits.

Compared to the prior fiscal year, the Board overall received 3% more applications for all applicants except veterinarians. This was due to the Board combining its examination and license applications into one and eliminating its temporary veterinary licenses.

Additionally, while the number of applications may have decreased, the number of veterinarian licensees has been increasing.

<u>Licenses</u>

Overall, the Board issued more licenses compared to last quarter. The Board issued 204% more veterinarian licenses, RVT registrations increased by 2%, premises registrations increased 92%, and VACSP registrations increased by 9%. Additionally, there were 12 university licenses issued, an increase from the 3 issued last quarter. Again, this overall increase in licenses issued corresponds to licensure requirements and examination results – specifically the graduation of veterinarian candidates and VTNE results for RVT candidates.

Compared to the prior fiscal year, the Board issued 8% more licenses. There was an increase in licensure and registration for each type, except RVT, which saw a decrease of 9%. It should be noted that, although there was a decrease in RVT registrations issued, the number of applications received increased.

Additional licensing performance measures can be found through DCA's Interactive Data Portal <u>here</u>.

Licensee Population											
	as of July 2020	as of July 6, 2021	as of July 1, 2022								
Veterinarian Licenses*/**	15,049/12,497	15,360/12,552	15,817/13,274								
Veterinarian Licenses – California**	11,256	11,503	11,709								
University Veterinarian*/**	132/115	154/119	186/132								
Veterinarian – Internship**	18	23	21								
Veterinarian – Reciprocity**	44	58	43								
RVT Registrations*/**	9,625/7,248	10,063/7,592	10,516/8,278								
RVT Registrations – California**	8,407	8,674	8,934								
Premises Registrations*/**	4,157/3,360	4,204/3,483	4,288/3,548								
Premises Registrations – Exempt**	88	97	98								
VACSPs*/**	7,018/4,959	8,509/5,267	10,124/5,986								

Attachments:

1. VMB Monthly Application Statistics – Individual Transactions Report





							2022						FY
Veterinarian CA Graduate Application for Exam Eligibili	Quar	ter 1		Quar	ter 2		Quar	ter 3		Quar	ter 4		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	0	0	2	0	0	0	0	0	0	0	0	0	2
Received Online	2	1	5	4	1	1	10	15	0	0	0	0	39
Approved Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Approved Online	0	0	1	0	0	0	1	33	4	0	0	0	39
Pending Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Pending Online	6	7	11	15	16	17	24	4	0	0	0	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A									
Average Online Cycle Time (In Days)	N/A	N/A	3	N/A	N/A	N/A	4	5	16	N/A	N/A	N/A	6

		1					2022	2					FY
Veterinarian Non-CA Grad Application for Exam Eligibility	Qua	arter 1 Quarter 2 Quarter 3					Quar						
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	2	0	0	0	0	0	4	0	0	0	0	0	6
Received Online	25	15	17	8	10	8	42	34	0	0	0	0	159
Approved Paper	2	0	0	0	0	0	3	1	0	0	0	0	6
Approved Online	23	5	26	2	10	1	11	64	22	0	2	0	166
Pending Paper	2	1	1	1	1	1	1	0	0	0	0	0	0
Pending Online	29	39	27	31	31	37	66	24	2	2	0	0	0
Average Paper Cycle Time (In Days)	0	N/A	N/A	N/A	N/A	N/A	0	22	N/A	N/A	N/A	N/A	4
Average Online Cycle Time (In Days)	25	30	24	20	38	14	29	28	36	N/A	32	N/A	29





	202	1					2022	2					FY
Veterinarian Reciprocity Application	Qua	arter 1		Quar	Quarter 2			rter 3		Quar			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	1	0	4	0	0	0	2	0	1	0	0	0	8
Received Online	13	17	14	7	7	6	37	18	0	0	0	0	119
Approved Paper	1	0	3	0	0	0	1	0	0	0	0	0	5
Approved Online	14	12	42	7	4	2	34	21	14	5	5	3	163
Pending Paper	2	2	2	2	2	1	1	1	1	1	1	1	1
Pending Online	77	82	51	49	52	55	54	43	29	24	18	14	14
Average Paper Cycle Time (In Days)	0	N/A	0	N/A	N/A	N/A	3	N/A	N/A	N/A	N/A	N/A	1
Average Online Cycle Time (In Days)	63	42	32	9	14	26	22	23	8	44	25	11	28

	2021						2022						FY
Veterinarian Initial License Application	Quar	ter 1		Quar	Quarter 2			ter 3		Quar			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	0	0	0	0	0	1	0	0	1	0	0	0	2
Received Online	55	38	54	28	21	19	88	65	55	26	32	38	519
Approved Paper	0	0	0	0	0	0	0	0	1	0	0	0	1
Approved Online	61	25	69	33	30	16	76	58	48	17	31	57	521
Pending Paper	1	0	0	0	0	0	0	1	0	0	0	0	0
Pending Online	26	38	23	18	9	11	23	28	35	44	45	26	26
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	0
Average Online Cycle Time (In Days)	10	6	9	7	14	0	3	7	5	8	11	11	8





	2021						2022						FY
Veterinarian Licensure Application	Quar	ter 1		Quar	ter 2		Quar	ter 3		Quar			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Received Online	0	0	0	0	0	0	0	32	105	97	195	109	538
Approved Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Approved Online	0	0	0	0	0	0	0	0	4	13	64	195	276
Pending Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Pending Online	0	0	0	0	0	0	0	30	118	201	328	234	234
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	16	16	15	15

	2021						2022	2022						
Veterinarian Renewal Application	Q1			Q2			Q3			Q4				
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	
Received Paper Volume	5	7	2	3	4	1	2	5	0	2	0	1	32	
Received Online Volume	541	527	542	504	524	489	549	454	588	503	506	555	6,282	
Approved Paper Volume	8	6	1	2	3	7	6	1	5	1	2	0	42	
Approved Online Volume	570	540	549	507	537	501	567	469	603	507	504	535	6,389	
Pending Paper Volume	29	28	28	29	30	23	17	21	16	17	15	15	15	
Pending Online Volume	210	191	183	180	167	155	135	120	105	101	103	100	100	
Average Paper Cycle Time (In Days)	23	23	17	61	350	115	116	17	21	696	34	N/A	93	
Average Online Cycle Time (In Days)	10	7	8	4	8	8	15	19	14	3	1	2	8	





	2021						2022						FY
RVT Licensure Application	Quar	ter 1		Quar	ter 2		Quar	ter 3		Quar	ter 4		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	2	3	2	1	3	2	1	6	2	1	2	1	26
Received Online	46	136	72	65	38	88	150	92	66	92	118	70	1,033
Approved Paper	1	1	0	0	3	2	1	0	1	1	1	2	13
Approved Online	12	52	33	69	42	83	66	74	60	38	82	80	691
Pending Paper	9	11	12	13	12	10	11	12	12	12	12	9	9
Pending Online	321	374	396	370	329	310	383	382	382	423	442	419	419
Average Paper Cycle Time (In Days)	1	0	N/A	N/A	0	0	0	N/A	0	1	0	0	0
Average Online Cycle Time (In Days)	72	24	11	29	21	25	7	14	17	4	8	5	16

	2021						2022						FY
RVT Renewal Application	Q1			Q2			Q3			Q4			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper Volume	2	0	0	1	2	2	1	1	1	1	1	0	12
Received Online Volume	324	324	311	299	283	248	321	356	341	293	322	350	3,772
Approved Paper Volume	3	5	0	0	3	1	3	1	5	1	0	1	23
Approved Online Volume	345	333	316	305	299	247	327	368	347	294	327	329	3,837
Pending Paper Volume	23	17	17	18	17	17	15	15	11	11	12	11	11
Pending Online Volume	153	139	133	127	112	111	105	93	87	86	81	78	78
Average Paper Cycle Time (In Days)	52	106	N/A	N/A	153	53	185	114	144	720	N/A	31	145
Average Online Cycle Time (In Days)	14	20	13	4	8	9	8	18	13	7	3	6	11

BREEZE

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS BREEZE SYSTEM VMB Monthly Application Statistics - Individual Transactions From Jul 1, 2021 to Jun 30, 2022



	202	1				2					FY		
Premises Application	Qua	rter 1		Quar	ter 2		Qua	rter 3		Quar	ter 4		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	18	17	10	7	12	26	21	10	7	11	1	1	141
Received Online	19	11	14	42	16	11	21	28	21	33	43	42	301
Approved Paper	14	13	16	4	3	25	3	12	14	16	8	5	133
Approved Online	12	8	13	4	11	13	6	26	29	33	61	46	262
Pending Paper	23	27	18	22	36	26	47	42	37	20	12	7	7
Pending Online	19	22	21	58	63	61	75	76	64	62	42	31	31
Average Paper Cycle Time (In Days)	8	8	28	18	19	19	12	44	23	16	27	23	21
Average Online Cycle Time (In Days)	9	25	12	4	11	36	30	32	24	13	2	2	13

	2021						2022						FY
Premises Renewal Application	Q1			Q2			Q3			Q4			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper Volume	5	4	0	6	0	2	3	2	0	4	7	1	34
Received Online Volume	183	106	83	98	79	58	105	201	819	679	672	202	3,285
Approved Paper Volume	16	6	9	4	5	1	3	4	0	0	7	5	60
Approved Online Volume	185	107	83	100	76	59	102	203	817	680	670	198	3,280
Pending Paper Volume	22	20	10	12	7	8	8	5	5	9	9	5	5
Pending Online Volume	8	7	6	5	7	6	9	7	8	7	9	7	7
Average Paper Cycle Time (In Days)	69	176	183	185	58	177	25	76	N/A	N/A	28	17	94
Average Online Cycle Time (In Days)	5	4	0	9	0	1	0	3	0	0	1	0	1





	2021						2022						FY
Temporary License Initial Application	Quarter 1			Quar	ter 2		Quar	ter 3		Quar	ter 4		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	1	0	0	0	0	0	0	0	0	0	0	0	1
Received Online	11	5	7	10	6	3	3	0	1	0	0	0	46
Approved Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Approved Online	7	11	7	3	3	6	0	0	0	0	0	0	37
Pending Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Pending Online	21	15	15	20	21	18	19	2	3	2	2	2	2
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average Online Cycle Time (In Days)	33	19	21	17	0	2	N/A	N/A	N/A	N/A	N/A	N/A	17

	2021						2022						FY
Temporary License Licensure Application	Quar	ter 1		Quar	ter 2		Quar	ter 3		Quar	ter 4		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Received Online	8	14	8	2	3	6	0	0	0	0	0	0	41
Approved Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Approved Online	9	12	10	3	2	7	0	0	0	0	0	0	43
Pending Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Pending Online	2	4	2	0	1	0	0	0	0	0	0	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A									
Average Online Cycle Time (In Days)	4	3	3	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A	2

BREEZE

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS BREEZE SYSTEM VMB Monthly Application Statistics - Individual Transactions From Jul 1, 2021 to Jun 30, 2022



	2021	2021 2022											FY
VACSP Application	Quar	ter 1		Quar	ter 2		Quar	ter 3		Quar	ter 4		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	8	7	4	11	3	20	9	8	11	10	6	8	105
Received Online	160	154	143	184	154	145	139	148	191	171	235	184	2,008
Approved Paper	8	3	1	10	8	18	8	4	8	15	6	5	94
Approved Online	108	47	23	108	96	81	108	289	120	220	174	161	1,535
Pending Paper	17	20	27	22	20	18	16	21	23	17	15	18	18
Pending Online	530	621	715	777	805	850	846	665	694	622	658	652	652
Average Paper Cycle Time (In Days)	2	12	0	14	7	10	6	27	0	23	32	0	12
Average Online Cycle Time (In Days)	19	26	33	30	36	47	62	96	35	32	8	7	41

	2021						2022						FY
VACSP Renewal Application	Q1			Q2			Q3			Q4			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper Volume	0	1	1	1	0	2	0	0	1	1	0	0	7
Received Online Volume	128	135	124	114	117	97	128	166	175	154	155	179	1,672
Approved Paper Volume	3	4	1	4	0	1	1	0	0	1	1	0	16
Approved Online Volume	125	137	126	112	118	94	135	170	170	151	154	173	1,665
Pending Paper Volume	15	12	12	9	9	10	9	9	10	10	9	9	9
Pending Online Volume	57	55	52	54	52	55	48	44	49	52	53	52	52
Average Paper Cycle Time (In Days)	345	864	541	172	N/A	16	18	N/A	N/A	19	28	N/A	363
Average Online Cycle Time (In Days)	4	10	5	2	3	4	9	9	2	4	1	9	5

BREEZE

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS BREEZE SYSTEM VMB Monthly Application Statistics - Individual Transactions From Jul 1, 2021 to Jun 30, 2022



	2021						2022						FY
University License Initial Application	Quar	ter 1		Quar	ter 2		Quar	ter 3		Quar	ter 4		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Received Online	2	3	0	2	0	0	0	4	10	3	1	0	25
Approved Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Approved Online	5	0	1	3	0	1	1	2	5	8	0	1	27
Pending Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Pending Online	2	5	4	3	3	2	1	3	8	2	3	2	2
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A									
Average Online Cycle Time (In Days)	35	N/A	75	41	N/A	29	23	0	17	15	N/A	7	24

	2021						2022						FY
University License Licensure Application	Quar	ter 1		Quar	ter 2		Quar	ter 3		Quar	ter 4		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	 0 2 0 N/A 3 Jun 0 7 0 6 	Total
Received Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Received Online	9	2	1	2	1	1	1	2	1	8	2	1	31
Approved Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Approved Online	9	2	1	3	1	2	1	0	2	5	5	2	33
Pending Paper	0	0	0	0	0	0	0	0	0	0	0	0	0
Pending Online	2	2	2	1	1	0	0	2	1	4	1	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A									
Average Online Cycle Time (In Days)	2	30	0	4	0	0	2	N/A	10	6	4	3	5
	2021						2022						FY
University License Renewal Application	Q1			Q2			Q3			Q4			
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Received Paper Volume	0	0	0	0	0	0	0	0	0	0	0	0	0
Received Online Volume	4	7	1	4	2	5	7	3	5	5	6	7	56
Approved Paper Volume	0	0	0	0	0	0	0	0	0	0	0	0	0
Approved Online Volume	4	7	1	4	2	5	7	3	5	5	6	6	55
Pending Paper Volume	0	0	0	0	0	0	0	0	0	0	0	0	0
Pending Online Volume	0	0	0	0	0	0	0	0	0	0	0	0	0
Average Paper Cycle Time (In Days)	N/A	N/A	N/A	N/A									
Average Online Cycle Time (In Days)	0	0	0	0	0	0	0	0	0	0	0	0	0