

MEMORANDUM

DATE	January 5, 2026
TO	California Veterinary Medical Board (Board)
FROM	<u>Enforcement Managers</u> Patty Rodriguez Ashley Sanchez Robert Stephanopoulos
SUBJECT	Agenda Item 12.C. Enforcement Report

Inspections

On November 17, 2025, Board staff held a quarterly round table meeting for Inspectors. Mobile inspection application issues were discussed as well as potential future enhancements. The next Inspection round table meeting is tentatively scheduled for February following the release of the iOS MIP application. The Office of Information Systems staff along with the Tyler Technologies, Inc staff continue working on this update, however, the release has been delayed.

Ongoing recruitment efforts for an inspector in the Bay Area have resulted in the hiring of the Board's newest inspector, Sara Hullinger. Ms. Hullinger graduated from Purdue University with degrees in Criminal Justice and Veterinary Technology and has been a Registered Veterinary Technician since 2014. She has worked in various veterinary settings including an emergency care center. She is currently a veterinary MRI technician at a Bay Area practice.

Intake

Intake staff have continued to process complaints well below the ten-day cycle time target, with investigations opened in about four days. As mentioned in prior meetings, Intake staff continued their focus on requesting records for cases in which records have not been obtained through the month of October. By December, the number of cases pending at Intake was two cases. However, since one of the two Intake technicians recently promoted, this number may rise temporarily as management works to fill the vacant position as soon as possible.

Investigations

At the end of December 2025, the Board had 3,538 cases pending, which is slightly above where it started at the beginning of FY 24/25 - as the Board had a couple vacancies in the enforcement unit. Since October the Enforcement Analysts have focused on requesting records for all pending standard of care cases. The goal of this project is to avoid records from reaching the three-year retention mark specified in law as well as obtaining a realistic number of cases that require a Consultant review and

potentially Subject Matter Expert (Expert) review. This resulted in a slight decrease in the number of closures in November. Additionally, there are currently an Enforcement Analyst, Enforcement Technician and Special Investigator position vacancies which management is working to fill as soon as possible.

Subject Matter Expert (Expert) Program

On November 18, 2025 and November 20, 2025, the Board held round tables for its Consultants and Experts (respectively). During these meetings, a variety of topics were covered, including:

- Not posting anything case-related to social media.
- Reminders about Expert requirements and clinical practice experience.
- Examples and information on passive vs. active voice in reports.
- Information on additional resource materials for Experts to obtain from the Board.
- Charges for prescriptions.
- Attributing standard of care departures accurately when work is performed by supporting staff (Registered Veterinary Technicians, Veterinary Assistant Controlled Substance Permit holders, and non-license holding staff)
- Relief veterinarians' responsibility for work performed by supporting staff
- Invoice reminders

Probation

The Probation Monitors are actively investigating 26 pending enforcement complaints against 12 probationers. Currently, there are three Petitions for Early Termination and one Petition for Reinstatement pending.

Since the last update, five licensees began probation, bringing the number of current probationers to 60, seven of which are tolled.

Disciplinary Action Vote Results

Since the last Board meeting, the Board reviewed the following disciplinary matters:

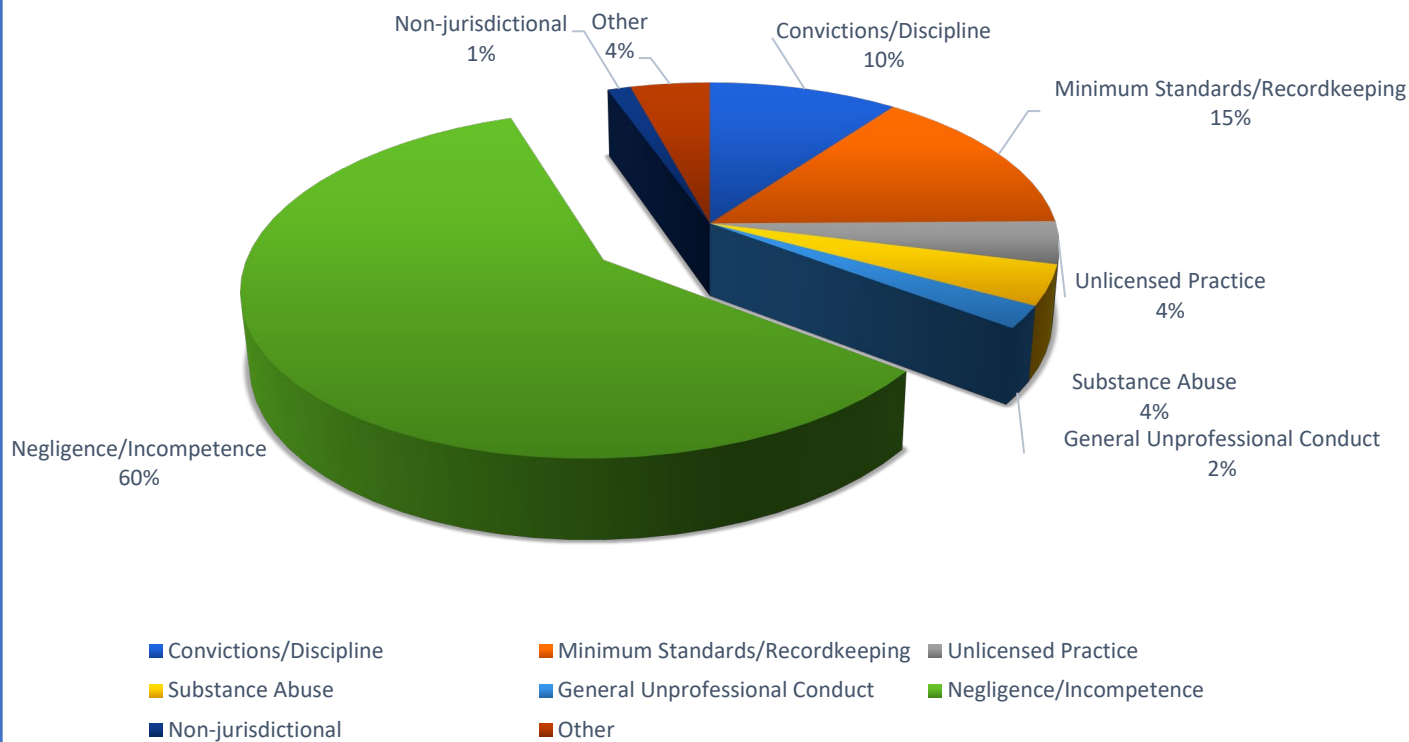
STIPULATED SETTLEMENTS	VOTE	RESULT
Rebecca Uribe-Garriga, DVM (Case No. 4602019000347)	7 – Adopt	Adopt
Lauren Harker, RVT (Case No. 4602022001335)	5 Adopt 2 Hold for Discussion	Hold
Willow Monast, RVT (Case No. 4602024000403)	6 Adopt 1 Hold for Discussion	Adopt

Grace Roberts, DVM (Case No. 4602019001345)	5 Adopt 2 Hold for Discussion	Hold
Erin Holland, DVM (Case No. 4602021000275)	7 – Adopt	Adopt
DEFAULT DECISIONS	VOTE	RESULT
Dennis Morley, DVM (Case No. 4602020001140)	6 – Adopt	Adopt
Aisha Moland, RVT (Case No. 4602026000016)	6 – Adopt	Adopt
PROPOSED DECISIONS		
Ana Orozco, RVT (Case No. 4602018000701)	7 – Adopt	Adopt
Carolyn Brill (Case No. 4602024000183)	7 – Adopt	Adopt
PETITION DECISIONS	VOTE	RESULT
Kenneth Allison, DVM (Case No. 4602018000298)	7 – Adopt	Adopt
Kim Kuhlmann, DVM (Case No. 4602018000299)	7 – Adopt	Adopt

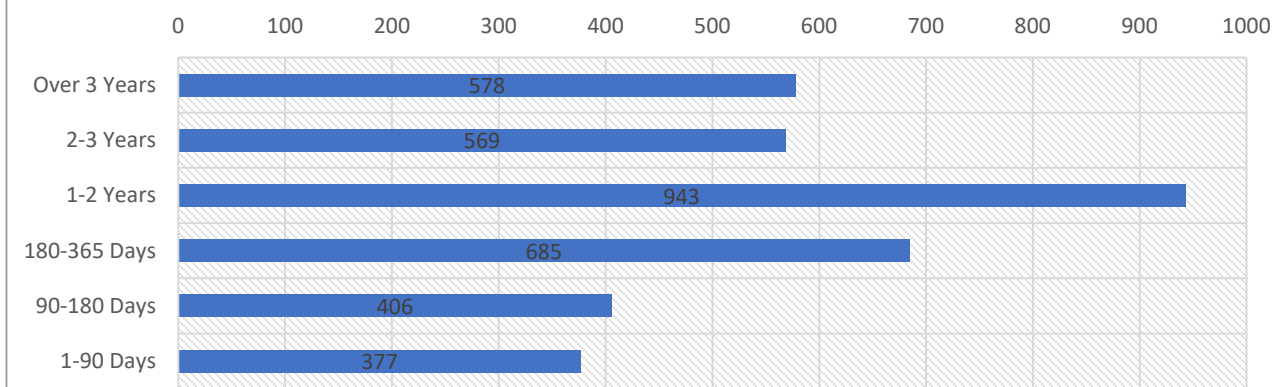
Attachments

1. Enforcement Statistics

FY 25/26 YTD Complaints Received by Violation Type



Pending Cases



Summary of Enforcement Activity											
Enforcement Activity	21/22	22/23	23/24	24/25	25/26						
Complaints – Intake (+ Conviction Arrest Notification Complaints)	YTD	YTD	YTD	YTD	July	Aug	Sept	Oct	Nov	Dec	YTD
Received	1,696	1,808	1,871	2,163	191	202	195	204	166	173	1131
Closed Without Referral for Investigation	80	70	95	122	14	17	16	18	28	23	116
Referred for Investigation	1,634	1,716	1,790	2,057	178	180	153	180	168	161	1020
Pending	10	33	17	4	4	7	32	39	10	2	10
Inspections											
Conducted	41	116	182	203	16	27	16	26	23	16	124
Citations Issued	10	5	3	3	0	0	0	0	0	0	0
Disciplinary Action Taken	1	1	3	1	1	0	0	0	1	0	2
Investigations											
Open	1,634	1,716	1,790	2,057	178	180	153	180	168	161	1020
Closed	1,279	1,942	2,023	2,166	190	147	179	181	143	182	1021
Pending	3,848	3,722	3,565	3,487	3498	3544	3505	3517	3555	3538	3538
Cases Closed within Timeframe to Complete Intake and Investigations											
Up to 90 Days	263	446	387	560	46	35	35	51	44	58	269
91 to 180 Days	67	79	102	133	11	24	20	20	14	17	106
181 Days to 1 Year	118	171	158	221	23	14	27	14	24	22	124
1 to 2 Years	151	307	309	343	38	19	32	26	15	32	162
2 to 3 Years	166	300	415	353	50	38	32	34	30	32	216
Over 3 Years	514	639	652	556	22	17	33	36	15	21	144
Average Number of Days from Receipt of Complaint to Assignment of Investigator (start of investigation)	9	7	8	3	2	3	5	4	4	7	4
Average Number of Days for All Investigation Outcomes (from start investigation to referral for prosecution or case closure without referral for prosecution)	772	705	767	662	593	535	601	625	466	502	558
Average Number of Days from Receipt of Complaint to Referral for Prosecution or Case Closure Without Referral for Prosecution	789	721	777	669	598	539	604	629	470	506	562
Citations and Fines											
Issued without a Fine	0	0	1	0	0	0	0	0	0	0	0
Issued with a Fine	42	23	18	31	0	0	0	3	0	2	5
Withdrawn/Dismissed/Reduced	6	10	2	2	0	0	0	0	0	1	1
Average Number of Days to Issue a Citation and Fine (from complaint receipt/inspection conducted to citation issued)	1,308	1,456	1,386	1,415	0	0	0	1196	0	914	1055
Administrative Fines	2	8	11	5	0	3	1	0	3	0	7
Total Amount of Fines											
Assessed	\$198,250	\$131,000	\$115,178	\$164,000	\$0	\$15,000	\$10,000	\$13,000	\$15,000	\$9,000	\$62,000
Withdrawn/Dismissed/Reduced	\$2,501	\$22,251	\$60,000	\$9,000	\$0	\$0	\$0	\$0	\$0	\$5,000	\$5,000
Collected	\$129,366	\$103,208	\$111,457	\$119,637	\$5,917	\$5,350	\$11,838	\$4,728	\$5,689	\$3,816	\$37,337
Criminal/Civil Actions											
Referrals for Criminal/Civil Action	3	2	7	13	0	0	0	0	0	0	0
Criminal Actions Filed	0	1	1	2	0	0	0	0	0	0	0
Civil Actions Filed	0	0	0	0	0	0	0	0	0	0	0
Office of the Attorney General/Disciplinary Actions											
Cases Opened/Initiated	64	71	130	226	14	3	11	26	5	7	66
Cases Closed	20	38	65	42	4	4	3	2	10	6	31
Consolidated Cases Closed	5	20	44	8	3	3	0	0	6	4	16
Cases Pending - AG Pre-Filing	55	76	128	303	309	303	301	324	321	301	301
Cases Pending - AG Post-Filing	34	34	40	42	41	45	43	45	40	36	36
Number of Days to Complete AG Cases											
Up to 1 Year	8	14	35	30	0	0	1	0	6	1	8
1 to 2 Years	3	19	26	10	4	3	1	2	1	4	15
2 to 3 Years	2	4	4	1	0	1	0	0	2	4	7
Over 3 Years	5	0	0	1	0	0	1	0	0	0	1
Formal Actions Filed/Withdrawn/Dismissed											
Restraining/Restriction/Suspension Orders Sought	1	1	5	4	0	0	0	0	0	0	0
Restraining/Restriction/Suspension Orders Granted	1	1	2	0	0	1	0	0	0	1	2
Accusations Filed	25	21	31	29	1	8	2	2	1	6	20
Petitions to Revoke Probation and Accusations, and Petitions to Revoke Probation Filed	0	13	4	9	2	0	1	1	2	1	7
Accusations Withdrawn/Dismissed	0	0	0	1	0	0	0	1	0	0	1
Petitions to Revoke Probation and Accusations, and Petitions to Revoke Probation Withdrawn/Dismissed	0	0	0	0	0	0	0	0	0	0	0
Administrative Outcomes/Final Orders											

Revocation	3	2	4	5	0	0	2	0	2	0	4
Surrender of License	4	3	9	7	2	0	0	1	0	1	4
Probation with Suspension	0	0	0	0	0	0	0	0	0	0	0
Suspension Only	0	0	0	0	0	1	0	0	0	0	1
Probation Only	8	13	14	10	0	0	1	0	3	1	5
Public Reprimand/Public Reapproval/Public Letter of Reprimand	1	0	0	1	0	0	0	0	0	0	0
Other Decisions	0	0	0	0	0	0	0	0	0	0	0
Total	16	18	27	23	2	1	3	1	5	2	14
Average Number of Days from Closure of Investigation to Imposing Formal Discipline(Previously under Formal Actions Filed/Withdrawn/Dismissed)	707	514	514	376	526	712	739	1285	355	570	576
Average Number of Days to Impose Discipline (previously under Number of Days to Complete AG Cases)	1496	1402	1800	1455	765	1885	1366	1580	1950	1488	1596
Probation											
Probations Completed	19	18	18	8	0	1	0	2	1	2	6
Probationers Pending (includes Facilities and Individuals)	58	55	52	57	57	59	60	58	60	59	59
Cease Practice Orders Issued	0	0	0	0	0	0	0	0	0	2	2
Substance Abusing Licensees											
Probationers Subject to Drug Testing	25	20	10	7	7	7	8	8	9	9	9
Drug Tests ordered	773	497	281	196	20	20	20	26	26	26	138
Positive Drug Tests	198	158	49	32	0	2	0	7	9	5	23
Subsequent Discipline											
Probations Revoked	0	0	1	0	0	0	0	0	1	0	1
Probationers License Surrendered	0	3	1	0	0	0	0	1	0	0	1
Additional Probation with Suspension	0	0	0	0	0	0	0	0	0	0	0
Additional Probation Only	1	0	5	2	0	1	0	0	0	0	1
Other Conditions Added Only	0	0	0	0	0	0	0	0	0	0	0
Other Probation Outcome	0	0	1	0	0	0	0	0	0	0	0
Applicant Action											
License Application Denied (No Appeal)	0	0	1	0	0	0	0	0	0	0	0
Statement of Issues Filed	0	0	0	1	0	0	0	0	0	0	0
License Applications Denied	0	0	0	0	0	0	0	0	0	0	0
License Issued with Probation or Probationary License Issued	1	1	0	1	0	0	0	0	0	0	0
License Granted (Statement of Issues Denied)	0	0	0	0	0	0	0	0	0	0	0
(License Issued with a Public Letter of Reprimand	0	0	0	0	0	0	0	0	0	0	0
Statement of Issues Withdrawn/Dismissed	0	0	0	0	0	0	0	0	0	0	0
Petition for Modification or Termination of Probation											
Granted	0	2	0	4	0	0	0	0	2	0	2
Denied	0	0	0	0	0	0	0	0	0	0	0
Petition for Reinstatement of Revoked License/Registration/Certification											
Granted	1	1	0	3	0	0	0	0	0	0	0
License Issued with No Restrictions	0	0	0	0	0	0	0	0	0	0	0
License Issued and Placed on Probation	1	1	0	0	0	0	0	0	0	0	0
License Issued and Placed on Probation with Precedent Condition	0	0	0	3	0	0	0	0	0	0	0
Other Decisions	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	1	1	0	0	0	0	0	0	0
Administrative/Criminal Cost Recovery											
Administrative Cost Recovery Ordered (Total)	\$106,625	\$319,398	\$220,298	\$233,948	\$0	\$41,859	\$14,050	\$0	\$24,960	\$32,879	\$113,748
Ordered with Revoked/Surrendered Decision	N/A	0	0	0	\$0	\$11,594	\$0	\$0	\$0	\$0	\$11,594
Ordered with All Other Decisions	\$106,625	\$319,398	\$220,298	\$233,948	\$0	\$30,265	\$14,050	\$0	\$24,960	\$32,879	\$102,154
Administrative Cost Recovery Collected	\$29,193	\$100,876	\$340,969	\$255,930	\$5,377	\$24,086	\$14,337	\$3,669	\$10,978	\$5,168	\$63,615
Criminal Cost Recover Ordered	0	0	0	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Criminal Cost Recover Collected	0	0	0	0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Restitution to Consumers/Refunds/Savings											
Restitution Ordered	\$13,251	\$18,683	\$6,328	\$3,578	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Amount Refunded	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Rework at no Charge	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Adjustments/Returns/Exchanges	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total Savings Achieved for Consumers	\$13,251	\$18,683	\$6,328	\$3,578	\$0	\$0	\$0	\$0	\$0	\$0	\$0